

**General Manager's Report
February 24, 2025**

Human Resources

- There are currently 23 positions open at RCSCW. If you are interested in employment, please see our website for a list of all openings.

Member Services/ CC&R

APF Fees: 57 2/1/25 - 2/24/25

Inquiries: 102 2/24/2025

99 2/24/2024

Tenant Fees: 116

Associate Dues: 76

2025 Golf discount cards for the month: Total: 108

Unlimited (5), Twilight (3), Kachina (46), Coyote (54), CNP Freq. (0)

Collections / Reds for the week:

Late Statements: 5

Recorded Liens: 0

Released Liens: 0

Certified Collection Letters Mailed: 0

CC&R's For the week:

Current CC&R violations: Open Violations: 28

Landscaping (17), New (13), Closed (11), Escalated (11), Reopened (0)

Recreation/Chartered Clubs/Events

Chartered Clubs:

- Chartered Club Committee Meeting – Tuesday, March 4, 2025 1:30pm

Ticketed Events:

Event	Date	Time	Location	Ticket Sales
The BASH – Jeff Sullivan Trio	2/25/25	6pm	PR	SOLD OUT
Prince Again	2/27/25	6pm	PR	SOLD OUT
Spring Fest – Garth Live Tribute	3/6/25	7pm	B	Selling Quickly
Spring Fest – Rock Roulette	3/7/25	7pm	B	Still Available
Americana	3/13/25	3pm	PR	3PM Still Available

		7pm		7pm SOLD OUT
St. Patrick's Day – Kilted Spirit	3/17/25	12pm	PR	Selling Quickly
Ronstadt Revival	3/20/25	6pm	PR	SOLD OUT
Food Truck Festival with live entertainment – Dawson Acoustic and Thaddeus Rose Band	4/1/25	5pm	B	Still Available

March Music on the Green FREE EVENTS: *(no tickets)*

Event	Date	Time	Location
Karaoke 25 th Anniversary MOG	3/12/25	6pm	RHJ

February Talent Spotlight – FREE EVENTS: *(no tickets)*

Event	Date	Time	Location
Allan Walper and Ron Rose	2/26/25	11am	Kuentz

Facility Tours –February and March:

- Beardsley – February 24th & March 10th
- Palm Ridge – February 25th & March 11th
- Kuentz – February 26th & March 12th
- R.H. Johnson – February 27th & March 13th

Bus Tours:

Date	Tour	Availability
3/3/2025	Dolly Steamboat & Saguaro Lake Ranch	SOLD OUT
3/12/2025	Barleens Dinner Show – Real Country	27
3/20/2025	Verde Canyon Railroad Adventure	31
3/24/2025	SW Wildlife Conservation Center & Lunch	27
4/11/2025	Milwaukee Brewers vs. AZ DBacks	36
4/12/2025	Canyonlands of the Southwest	SOLD OUT
4/27/2025	Music City Getaway – Nashville & Memphis	22
5/11/25	Happy Mother's Day! Brunch at Moscato's Ristorante	47
7/2/25	San Francisco Giants vs. AZ DBacks	32

General Services

Library

- The Friday coloring group is growing bigger than the table space setup and has spilled over onto other tables around. We want the group together as much as possible to help the social aspect of the event to help residents connect over a shared hobby.
- Author C. J. Box will be at Palm Ridge - Summit Hall at 10am on Monday, February 24.
- John Voehl as Abraham Lincoln and Pamela Voehl as Mary Todd Lincoln will be at the Palm Ridge - Summit Hall at 2p.m. on February 26. Free tickets at the library.
- A variety of other classes, lectures, demonstrations, and book groups continue weekly at the library. Check out suncitywest.librarycalendar.com for updated information.

Public Relations

- We are working with a high-end documentary company in New York to help cast a potential new reality show about individuals 75 and older finding love. We will help put out the casting call and anyone interested in being considered for the show should apply by March 10. Visit suncitywest.com/casting for the application.
- Those interested in taking the TORCH Fall 2025 class can visit suncitywest.com/torch for an application. Space is limited to 48 participants, so register early!
- The Election website, suncitywest.com/2025election, is updated with all candidate bios and videos. Email updates from Owners are coming in regularly for online voting. Deadline to register your email is 3 p.m. Monday, March 17. Anyone requiring homebound/absentee voting assistance should call 623-544-6120.

Information Technology

- Continuing to test Android Tablets with hard wired network connection for timeclocks. We are live with our first one at Deer Valley.
- Continuing Domain laptop configuration.

Facilities Maintenance

- Facilities Maintenance has been addressing MPS work orders.

Weekly Activity Report 2/16-23/2025

Capital Projects Update:

- Palm Ridge – Pickleball Monitor Station: Project was completed Feb. 14th.

Facilities Operations

Updates

- Palm Ridge- Dustin Koehl has been promoted from a full time Facilities Assistant to the Palm Ridge Facilities Lead. The team is currently interviewing for 2 open Facility Assistant positions.
- Kuentz- Currently has 4 open Facility Assistant positions. New chairs for the 3 craft rooms (Kiva, Pueblo, Mesa) have arrived and have replaced the old chairs.
- RHJ- Chris Hinojosa has been promoted from a full-time Facilities Assistant to the RHJ Upper Facilities Lead. The team is currently interviewing for 3 Facilities Assistant positions.
- Night Crew has been busy interviewing for the Facilities Assistant positions for overnight work and has currently filled 4 openings.

Sports Pavilion

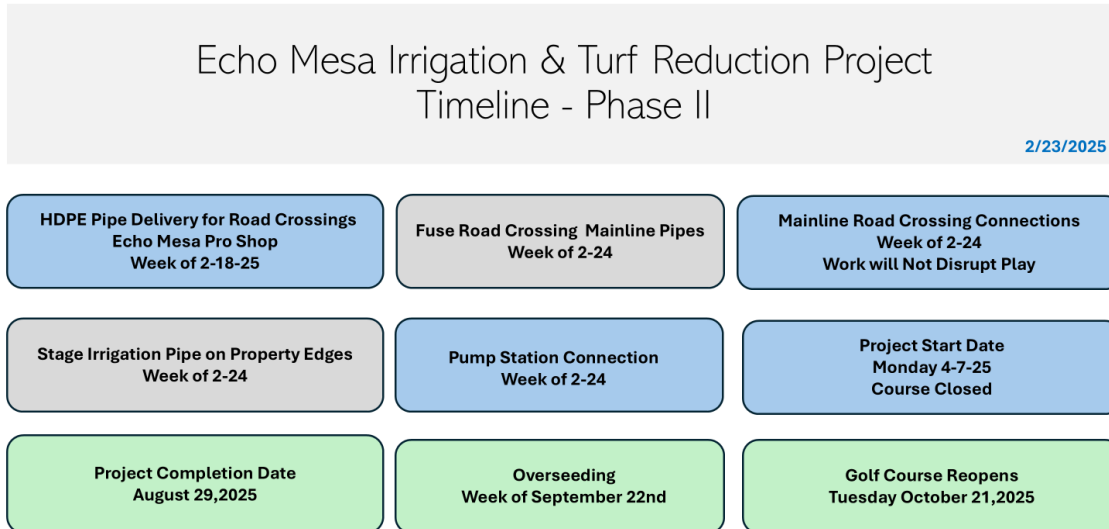
- Strike Out PTSD Bowling Tournament held on Feb. 16 was a success with 220 bowlers.
- Sign-up books for summer leagues are available on the table marked 'League Information.'

Golf Operations

- **Financials** – For the first 23 days of February– Rounds are up 4% and green fee revenue is up 10% compared to the prior year.
- **Special Events** –
 - Men’s Round Robin Match Play on March 8th & 9th - 72 players have signed up to play. Sold Out.
 - Sun City West Classic on March 29th & 30th - 90 players have signed up.
- **Green Team** – Had 117 participants at Stardust GC on Saturday.
- **Call Center** – We are sad to report that we lost one of our team members this past week. Garrett Norris passed away on Sunday, February 16th.
- **Golf Council Meeting** – The Golf Council meeting was held on Thursday, Feb. 20th. Presentations by Todd Patty and Pat O’Hara were given to the Charter Club officers.
- **Preventative Maintenance on Carts** – Preventative maintenance on carts will start during course closures for Spring aerification. Each course will be addressed during the Spring/Summer months.

Golf Maintenance

- A new pump station was installed on Tuesday, Feb. 18th at Echo Mesa golf course. The new distribution station is part of the irrigation and turf reduction project.
- Updated project timeline below:



Landscape Maintenance

- Large Dog Park Maintenance – The landscape crew will be adding extra rock to some thin areas between the sidewalk and back wall.

Finance

- We are working on the FY25-26 budget.
- We are coordinating with our broker on the Property and Casualty insurance renewal.