

**General Manager's Report
January 27, 2025**

Human Resources

- There are currently 22 positions open at RCSCW. If you are interested in employment, please see our website for a list of all openings.

Member Services/ CC&R

APF Fees: 62 1/1/25 - 1/27/25

Inquiries: 67 1/27/2025

65 1/27/2024

Tenant Fees: 228

Associate Dues: 129

2025 Golf discount cards for the month: Total: 227

Unlimited (14), Twilight (14), Kachina (80), Coyote (118), CNP Freq. (1)

Collections / Reds for the week:

Late Statements: 23

Recorded Liens: 3

Released Liens: 9

Certified Collection Letters Mailed: 0

CC&R's For the month:

Current CC&R violations: Open Violations: 29

Landscaping (13) New (17), Closed (10), Escalated (9), Reopened (0)

Recreation/Chartered Clubs/Events

Chartered Clubs:

- Chartered Club Meeting – Tuesday, February 4, 2025 at 1:30pm Lecture Hall

Ticketed Events:

Event	Date	Time	Location	Ticket Sales
Elton John Tribute – Candle in the Wind	1/30/25	6pm	PR	SOLD OUT
Cory Kahaney (Comedian)	2/6/25	3&7pm	PR	3PM Still Available 7PM Selling Quickly
February Dance – Highway 85 Band	2/7/25	6pm	PR	Still Available

RESCHEDULED Waylon Jennings	2/20/25	3&7pm	PR	Individuals Available
NEW LOCATION & TIME – Quarantined Quartet	2/20/25	5pm	SDT	Still Available
The BASH – Jeff Sullivan Trio	2/25/25	6pm	PR	SOLD OUT
Prince Again	2/27/25	6pm	PR	SOLD OUT
Spring Fest – Garth Live Tribute	3/6/25	7pm	B	Still Available
Spring Fest – Rock Roulette	3/7/25	7pm	B	Still Available
Americana	3/13/25	3pm 7pm	PR	3PM Still Available 7pm SOLD OUT
Ronstadt Revival	3/20/25	6pm	PR	SOLD OUT

***Waylon Jennings** – As our first Cabaret Series was canceled due to unforeseen circumstances, we are happy to announce we have rescheduled it! Any current ticket holders that need a refund please stop by the Box Office at RHJ from now through January 24th. After January 24th we will no longer be accepting refunds. All seats that were released because of refunds will be up for sale beginning Monday, January 27th. Currently 7pm is SOLD OUT however if we have seats that get released, we will resale these beginning January 27th. Again, after January 24th we will not be refunding any more tickets.

***Quarantined Quartet** – Quarantined Quartet has been moved the Stardust Theatre located at the Kuentz Recreation Center for a one show performance at 5pm. Tickets will be available starting Wednesday, January 15th.

January Music on the Green FREE EVENTS: *(no tickets)*

Event	Date	Time	Location
West of the Blues	1/29/25	6pm	RHJ SOCIAL HALL

January Talent Spotlight – FREE EVENTS: *(no tickets)*

Event	Date	Time	Location
Last Chance	1/29/25	11am	Kuentz Courtyard

Facility Tours – January and February:

- Beardsley – January 27th & February 10th
- Palm Ridge – January 28th & February 11th
- Kuentz – January 29th & February 12th
- R.H. Johnson – January 30th & February 13th

Bus Tours:

Date	Tour	Availability
1/30/2025	Olive Mill & Boyce Thompson Arboretum	0
2/27/2025	Annual Tubac Festival of the Arts	6
2/25/2025	Spring Training – Cubs vs Diamondbacks	35
3/3/2025	Dolly Steamboat & Saguaro Lake Ranch	37
3/12/2025	Barleens Dinner Show – Real Country	41
3/20/2025	Verde Canyon Railroad Adventure	37
3/24/2025	SW Wildlife Conservation Center & Lunch	38
4/11/2025	Milwaukee Brewers vs. AZ DBacks	39
4/12/2025	Canyonlands of the Southwest	5
4/27/2025	Music City Getaway – Nashville & Memphis	29

General Services

Library

- The library will be hosting two local authors that will be giving book talks and book signings. Their books will be available for sale. Authors Del Bates Bloomquist, who writes under the pen name Del Uvon Bates, and Don Loun will be featured from 10 to 11 a.m. in the Friends of the Library room at the library. The event is free and open to members; free tickets may be picked up at the library in advance.
- Friends of the Library continues its lecture series with “Lincoln & African Americans through MLK Jr.” In this presentation, “Lincoln” will share the evolving history of his involvement with slavery and the Emancipation, then continuing into the 20th century and Martin Luther King Jr. All tickets to this high-demand event have been given out.
- A variety of other classes, lectures, demonstrations and book groups continue weekly at the Library. Check out suncitywest.librarycalendar.com for updated information.

Public Relations

- Governing Board candidate videos are now online at suncitywest.com/2025election.
- Working with our clubs liaison, we have begun filming virtual tours of our rec centers. Once this project is complete, we will load all of the videos onto our website for the convenience of members and visitors.
- The Spring TORCH Academy, which begins Thursday, Feb. 13, is full, but we will maintain a short waitlist in case there are any last-minute drops. To be placed on the waitlist, call 623-544-6032.
- Chartered Clubs are reminded that the March Rec Center News deadlines on Feb. 7, so be sure to get your club news in prior to noon that day.

- We are waiting on parts for the digital sign on RH Johnson Boulevard, which is temporarily down. Facilities Maintenance has been working with the vendor to expedite those parts.
- Members are steadily registering or checking their email addresses to vote online in the upcoming Board Election. Owners must have a valid email on file by 3 p.m. Monday, March 17, to vote online. Otherwise, voting will be in the Library's Data Resource Center on March 31. Check suncitywest.com/2025election or the February Rec Center News for full details.

Information Technology

- We are in the process of updating all our Windows 10 PCs to Windows 11. Windows 10 will no longer receive security updates in October of this year due to being at End of Life.
- We are starting the process of moving department heads to domain joined laptops and docking stations.
- We have begun exploring options to add locks to the dog park gates to ensure only residents have access.
- The IT team is updating all of the security certificates on the Clubtrack PCs. This needs to be done on a yearly basis.

Facilities Maintenance

- Beardsley Spa: The Beardsley Spa was closed over the weekend due to issues with the circulation pump. Facilities Maintenance repaired it the morning of January 27th. The temperature was 87 degrees and will reopen the afternoon of January 27th.
- Beardsley Railroad. We have added ADA access modification to the curb and a handrail leading up into the area. This was the agreement we made with the club in a meeting regarding the unsightly metal arch that was installed. Thanks to Karl Wilhelm, Capital Projects Manager, for working with the vendor to make this happen.

Weekly Activity Report 1/20-1/26/25

Capital Projects Update:

- Palm Ridge- Pickleball Monitor Station: Project in progress; monitor station ships 1/31/25, concrete area demo and pad prep completed 1/15/25, underground electrical conduit began 1/17/25, concrete pad poured and complete 1/21/25.
- Beardsley- Model Railroad ADA Walkway Ramp: Existing walkway demo 1/21/25, Concrete pour w/ truncated pad formed 1/23/25, project complete.

Facilities Operations

Updates

- Palm Ridge Facilities Lead, Matthew Wellman, has been promoted to Facilities Supervisor. The Palm Ridge Lead position has been posted and we are currently conducting interviews.
- The Governing Board approved the Multi Day Guest Pass on 1/23/25 which allows the purchase of 2 additional days (3 consecutive days) and will go into effect 2/3/25. Starting on Monday, 2/3/25, member guests will be issued a color-coded wristband for each day of use, up to 3 continuous days.

Upcoming

- ARC Annual Car show at RH Johnson. The setup will begin in the parking lot Thursday night 2/6/25 and will affect parking during operational hours on Friday 2/7/25. Signage will be posted next week to inform those that utilize the parking lots located in front of the Social Hall down to the Lecture Hall.

Sports Pavilion

- Strike Out PTSD bowling tournament is scheduled for February 16, 2025.
- Senior Military Veterans Trio Tournament is scheduled for March 2, 2025

Golf Operations

- **Financials** – For the first 26 days of January– Rounds are up 7% and green fee revenue is +14% compared to the prior year.
- **Special Events** –
 - Ladies Cholla Interclub – Jan. 27th at 12:45 (shotgun start) at Deer Valley GC.
 - Green Team Scramble – Saturday, February 1st.
 - New Orleans Bowl Scramble on Saturday, February 8th at Trail Ridge GC
 - Men’s Round Robin Match Play – 52 teams have signed up to play.
- **Green Team** – There were 116 participants at Stardust on Saturday, Jan. 25th.
- **Group Clinics** – February’s schedule will be published by Wednesday of this week.
- **Golf Committee Working Group** – Scheduled to meet on Tuesday, Jan. 28th to discuss Group Play.

Golf Maintenance

- Grandview staff will continue to plant new trees this week.
- Pre-Emergent applications are scheduled for next week - Spring/ Summer weed control.

Landscape Maintenance

- General Landscape Maintenance.

Finance

- FY 2024 Tax Filing
- FY 25-26 Operating Budget
- Property and Casualty Insurance Renewal