

General Manager's Report
January 13, 2025

Human Resources

- There are currently 20 positions open at RCSCW. If you are interested in employment, please see our website for a list of all openings.

Member Services/ CC&R

APF Fees: 27 1/1/25 - 1/13/25

Inquiries: 25 1/13/2025

21 1/13/2024

Tenant Fees: 165

Associate Dues: 63

2025 Golf discount cards for the month: Total: 112

Unlimited (7), Twilight (9), Kachina (30), Coyote (66), CNP Freq. (0)

Collections / Reds for the week:

Late Statements: 22

Recorded Liens: 5

Released Liens: 0

Certified Collection Letters Mailed: 7

CC&R's For the week:

Current CC&R violations: Open Violations: 29

Landscaping (14) New (12), Closed (0), Escalated (5), Reopened (0)

Recreation/Chartered Clubs/Events

Chartered Clubs:

- Newcomers – Wednesday, January 22, 2025.

Ticketed Events:

Event	Date	Time	Location	Ticket Sales
January Dance – Soulitify	1/17/25	6pm	PR	Still Available
Special Show – Shake Baby Shake	1/23/25	3&7pm	PR	Still Available
Cory Kahaney (Comedian)	2/6/25	3&7pm	PR	3PM Still Available 7PM Selling Quickly

RESCHEDULED Waylon Jennings	2/20/25	3&7pm	PR	SEE BELOW FOR DETAILS
NEW LOCATION & TIME – Quarantined Quartet	2/20/25	5pm	SDT	SEE BELOW FOR DETAILS
Americana	3/13/25	3pm 7pm	PR	3PM Still Available 7pm SOLD OUT
Elton John Tribute – Candle in the Wind	1/23/25	6pm	PR	SOLD OUT
Prince Again	2/27/25	6pm	PR	SOLD OUT
Ronstadt Revival	3/20/25	6pm	PR	SOLD OUT

***Waylon Jennings** – As our first Cabaret Series was canceled due to unforeseen circumstances, we are happy to announce we have rescheduled it! Any current ticket holders that need a refund please stop by the Box Office at RHJ from now through January 24th. After January 24th we will no longer be accepting refunds. All seats that were released because of refunds will be up for sale beginning Monday, January 27th. Currently 7pm is SOLD OUT however if we have seats that get released, we will resale these beginning January 27th. Again, after January 24th we will not be refunding any more tickets.

***Quarantined Quartet** – Quarantined Quartet has been moved to The Stardust Theatre located at the Kuentz Recreation Center for a one show performance at 5pm. Tickets will be available starting Wednesday, January 15th.

January Music on the Green FREE EVENTS: *(no tickets)*

Event	Date	Time	Location
West of the Blues	1/29/25	6pm	RHJ Great Lawn

January Talent Spotlight – FREE EVENTS: *(no tickets)*

Event	Date	Time	Location
The Island Gals	1/15/25	11am	Kuentz Courtyard
Bob McMann	1/22/25	11am	Kuentz Courtyard
Last Chance	1/29/25	11am	Kuentz Courtyard

Facility Tours – January:

- Beardsley – January 27th
- Palm Ridge – January 28th
- Kuentz – January 29th
- R.H. Johnson – January 30th

Bus Tours:

Date	Tour	Availability
1/30/2025	Olive Mill & Boyce Thompson Arboretum	15
2/27/2025	Annual Tubac Festival of the Arts	14
2/25/2025	Spring Training – Cubs vs Diamondbacks	35
3/3/2025	Dolly Steamboat & Saguaro Lake Ranch	39
3/12/2025	Barleens Dinner Show – Real Country	41
3/20/2025	Verde Canyon Railroad Adventure	37
3/24/2025	SW Wildlife Conservation Center & Lunch	40
4/11/2025	Milwaukee Brewers vs. AZ DBacks	39
4/12/2025	Canyonlands of the Southwest	9
4/27/2025	Music City Getaway – Nashville & Memphis	3

General Services

Library

- We rolled out our new library calendar software on Jan. 7. Events are automatically synced to the Rec Centers' online calendar, but the new calendar is integrated with our catalog software so patrons can easily search for items and events that interest them.
<https://suncitywest.librarycalendar.com/>

Public Relations

- We are excited to co-sponsor the Historical Society's annual meeting today at 2 p.m. at Palm Ridge. Attendees will get an update on the organization's activities, hear from guest speaker Tommy Webb and watch a videotaped interview of Jerry Svendsen, former public relations manager for the Del Webb Development Corporation, as part of their special "History Makers" project.
- We will close out the Sports Pavilions Masking Units Survey on Friday, Jan. 17 and provide results to Gary Zarick.
- There are four slots left in the Spring TORCH Academy, which begins Thursday, Feb. 13, and runs for seven Thursdays. Visit suncitywest.com/torch to learn more and download a brochure, or call 623-544-6032 to register. Managers and presenters should have all their materials to Katy for the electronic books by Wednesday.
- Mid-Year meeting is Thursday, Jan. 16 at 9 a.m. at Palm Ridge. There will be cookies and coffee, and a presentation by staff detailing what has been accomplished in the first six months of the fiscal year and what is planned for the next six months.
- We are accepting online voting requests from Owner Members now through 3 p.m. Monday, March 17. Those who already have their email address on file with Membership do not need

to reregister. More information can be found on our dedicated webpage, suncitywest.com/2025election. The site has been updated with candidate photos and bios, and their videos will be added soon. In addition, we will have a special pull-out Voter's Guide in February's Rec Center News with the election timeline and bios on all the candidates. For your convenience, you can pull out that centerspread and keep it handy as a reference during the Meet and Greet and Candidate Forum scheduled in March, as well as during voting.

Information Technology

- Windows 10 to Windows 11 upgrades in process. We will coordinate with team members as to the most convenient time to update the PCs with minimal interruption.

Facilities Maintenance

- Beardsley Aquatics: Water heaters were installed successfully. After the water was re-connected, all shower heads and valve cartridges were removed in order to blow out remaining debris from the lines.
- Palm Ridge Walking Pool Heater Replacement: Vendor completed the installation on the new boiler on Jan. 9. The water was back to normal temp of 87 degrees on Jan. 13.
- Designated Common Area Signage: All signs are installed in the required areas.

Weekly Activity Report 1/6/25- 1/12/25

Capital Projects Update:

- Palm Ridge- Pickleball Monitor Station: Project in progress; monitor station is on order and ships Jan 31.

Facilities Operations

- Beardsley Pool: During the closure, the Beardsley day and night staff successfully completed a deep clean of the deck and locker room showers. Found positive results using a commercial hot water pressure washer. Continued maintenance will be performed with walk behind floor scrubbing machines.
- The Facilities Operations Supervisor position has been posted and currently conducting interviews.

Sports Pavilion

- Saturday Night Red Pin reorganization in progress. Updates will be provided in future reports.

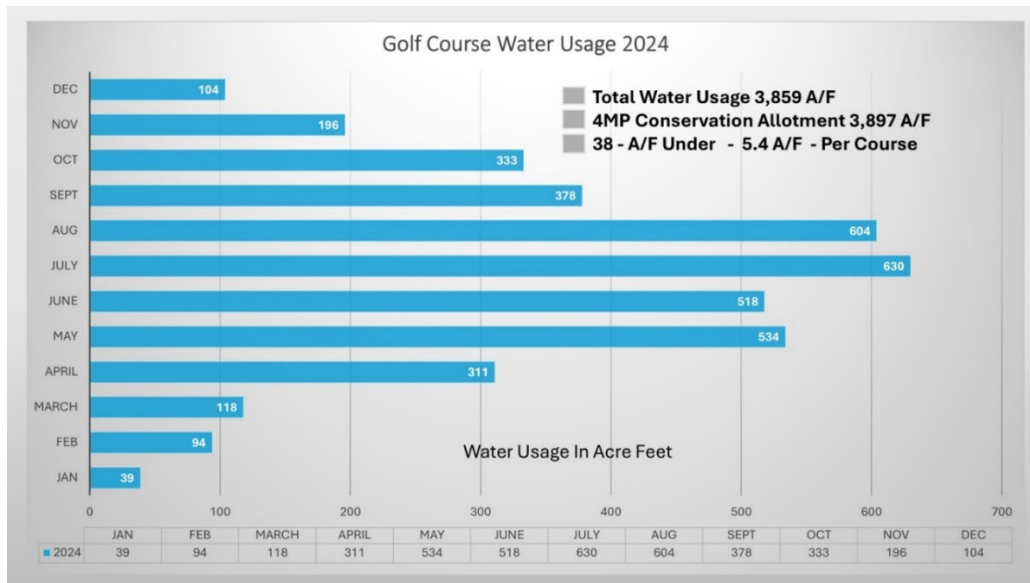
Golf Operations

- Financials – For the first 12 days of January– Rounds are +15% and green fee revenue is +20% compared to the prior year.
- Special Events –
 - Golf Expo – Thursday, January 9th at Stardust GC – Scheduled from 3pm-6pm. We had 300+ attendees until the weather turned cold and windy. Food trucks, vendors and live music was provided by Lips and Lashes.

- Couples Therapy Best Ball event on Saturday, January 18th at Echo Mesa GC
- New Orleans Bowl Scramble on Saturday, February 8th at Trail Ridge GC.
- **Green Team** – The Green Team had 121 participants at Echo Mesa on Saturday, Jan. 11.
- **Group Clinics** – Continue to have success with our \$10 per person group clinics throughout the week. Paul Gruzca and Nibby Musso are heavily involved in January’s clinics.
 - **SoloRider Golf Cart** - Arrived this past week. Will be stationed at Stardust GC for the time being. Will add to website advertising its availability.
 - **Starter Training** – Scheduled for Jan. 14 & 15 at 3:30pm at RH Johnson Lecture Hall.
 - **Golf Council Meeting** – Scheduled for Thursday, Jan. 16, 3:30 pm at Social Hall.

Golf Maintenance

- General Course Maintenance.
- 2024 Water Usage Report – See below.
- We had our first frost delay of the season on Thursday, Jan. 9. We are expecting more throughout the upcoming week.



Landscape Maintenance

- General Maintenance.
- Fertilizing overseeded areas.

Finance

- December YTD Close
- FY 25-26 Operating Budget
- CY 2024 Year-End Reporting
- B&F Committee Meeting - 1/21/25