

**General Manager's Report
October 7, 2024**

Human Resources

- There are currently 12 open positions at RCSCW. If you are interested in employment, please see our website for a list of all openings.

Member Services/ CC&R

APF Fees: 16 10/1/24 - 10/7/24

Inquiries: 31 2024

Inquiries: 0 2023

Tenant Fees: 14

Associate Dues: 6

2024 Golf cards for the month: Total: 24 Unlimited (2), Twilight (2), Kachina (9), Coyote (11), CNP Freq. (0)

Collections / Reds for the week:

Liens Recorded: 1 Liens Released: 5

Certified Collection Letters Mailed: 2

Turned Over to Attorney for Collections: 0

CC&R's For the week:

Current CC&R violations: Open Violations: 22 Landscaping (10)

New (1), Closed (20), Escalated (4) Reopened (0)

Recreation/Chartered Clubs/Events

Chartered Clubs:

- Chartered Club Committee Meeting – Tuesday, November 5th 1:30pm at the Lecture Hall
- Treasurers Meeting – Friday, December 6, 2024, 10am at the Lecture Hall
- Newcomers – Wednesday, October 23, 2024, 4pm-6pm (Palm Ridge)
- Officer Meetings – January 8th & 9th Schedules TBD
- The Events Box Office will be selling Westernaires tickets

Events:

Ticketed Events:

Event	Date	Time	Location	Ticket Sales
Concert in Park - Thaddeus Rose	10-Oct	7pm	Beardsley	SOLD OUT
Concert in Park - Yachzilla	17-Oct	7pm	Beardsley	Available Now
Drive In Movie - The Shining	10-14	Dusk	RHJ Meeker Mt	Available Now
October Dance – Halloween – HiFi	10-25	6pm	Palm Ridge	Available Now
Dive In Movie – Jaws	10-28	Dusk	RHJ Pool	Available Now
Fall Fest – That 70’s Rock Show	11-7	7pm	Beardsley	Available Now
Fall Fest – Creedence Revelation	11-8	7pm	Beardsley	Available Now
Veteran’s Day Show – Surprise Pops	11-11	11am	Palm Ridge	Available Now
The Bash – Scott Hallock & Suzie Kiraly	11-22	6pm	Palm Ridge	10-8

FREE EVENTS: *(no tickets)*

Event	Date	Time	Location
Music On the Green – Velvet Rose	10-9	6pm	RHJ Great Lawn
Music on the Green – Salt Miners	11-13	6pm	RHJ Great Lawn
Munchie Monday – Food Truck	11-18	11am-2pm	RHJ Library Lot
Santa at the Pool	11-27	10a-12p	RHJ Pool
Santa Paws	12-4	9a-12p	RHJ Dog Park

October Talent Spot light @ Kuentz: *(no tickets)*

Event	Date	Time	Location
John Hodgson	10-9	6pm	Kuentz Courtyard
Lee Ann Reardon	10-16	6pm	Kuentz Courtyard
Ruthann and Friends	10-23	11am	Kuentz Courtyard

Facility Tours – October:

- Beardsley –October 7th & 21st
- Palm Ridge –October 8th & 22nd
- Kuentz –October 9th & 23rd
- R.H. Johnson –October 10th & 24th

Bus Tours:

Date	Tour	Availability
10/17/2024	Fall Rendezvous! Alpacas, Lunch, & Winetasting	4
10/23/2024	Escape to Las Vegas	0
10/24/2024	Verde Canyon Railroad Adventure w/Lunch	6
11/5/2024	Dolly Steamboat & Saguaro Lake Ranch	15
11/17/2024	Ozark Holiday in Branson	0

11/20/2024	Valley of the Sun Tour with Lunch	45
11/27/2024	Early Thanksgiving - Durants w/Desert Botanical	46
12/5/2024	Holiday Dinner at Durants & Mormon Temple	43
12/7/2024	Prescott Christmas Parade & Courthouse Lighting	8
12/10/2024	Home for the Holiday at Barleens	37
12/31/2024	Rose Parade & New Years Day Dinner Cruise	21
2/12/2025	Tucson Gem Show w/AZ Sonora Desert Museum	44

General Services

Library

- All through October, the library will have fictional cold cases for residents and their guests to solve. Residents and their guests can sign up for a time slot in the library to come in and choose a case to solve. Out of 18 time slots only 4 are left available.
- Library staff started working on a new library event and calendar software so residents can sign up for events online. The new system will be able to text and email notifications for events and classes. It will help with managing and scheduling the many events the library provides each month.

Public Relations/Information Technology

- We are prepping for an Oct. 15 telephone system cutover. This date will depend on our ability to have the phone numbers ported from the current vendor to the new vendor. Training for staff is slated this week.
- TORCH begins Thursday. We're excited to meet the new class!
- We are working with Golf Ops to revamp the Green Team webpage to make it more user friendly.
- Centerline is complete and has gone out, and Rec Center News deadlined last Friday for November's issue.

Facilities Maintenance

- Echo Mesa #13 Drinking Fountain: No change – Plans & Permitting
- El Mirage / Deer Valley Common Walls Painting: We are still pressure washing headed towards Bell Rd.
- RHJ Pool: Backwash system has been completed. The vendor will walk us through the valve settings and backwash operation on Wednesday (10/9)

Weekly Activity Report 9/30-10/6/2024

Capital Projects Update:

RHJ Tennis Facility Cts. 1-16 Resurface: Project in progress. Tentative completion 10/20/24.

RHJ Pool Deck-Warranty Replacement: Project in progress. Blue Rubber coping installed and Tan Rubber deck install in progress.

Beardsley Park-Iron Fence & Gates: Project completed 10/3/2024.

RHJ Parking Lot 3-Asphalt Seal & Stripe: Project completed 10/1/2024.

RHJ Admin Flat Roof Restore: Project in progress. Tentative completion date 10/9/2024.

Upcoming Capital Projects Update:

Palm Ridge Aquatics & Activities Bldg's Flat Roof Restore: Mid-October project start.

RHJ Social Hall Parapet Walls Restore: Mid-October project start.

Grandview Pro Shop Parking Lot- Asphalt Seal & Stripe: Project start date October 28th.

Trail Ridge Pro Shop Parking Lot- Asphalt Seal & Stripe: Project start date October 28th.

Facilities Operations Update:

- Beardsley Facilities Lead Vacancy. Position is posted and conducting interviews.

Upcoming Facilities Operations:

- Palm Ridge Fitness Equipment- Open house with Matrix rep, CC Fitness trainers, and staff is Wednesday 10/16 from 9am-12pm.

Sports Pavilion

- There will be free bowling on November 10th between 8:00 a.m. and 2:00 p.m. for Veterans. Veteran ID required.
- 1st Annual Turkey Trot Tournament is scheduled for November 27th.

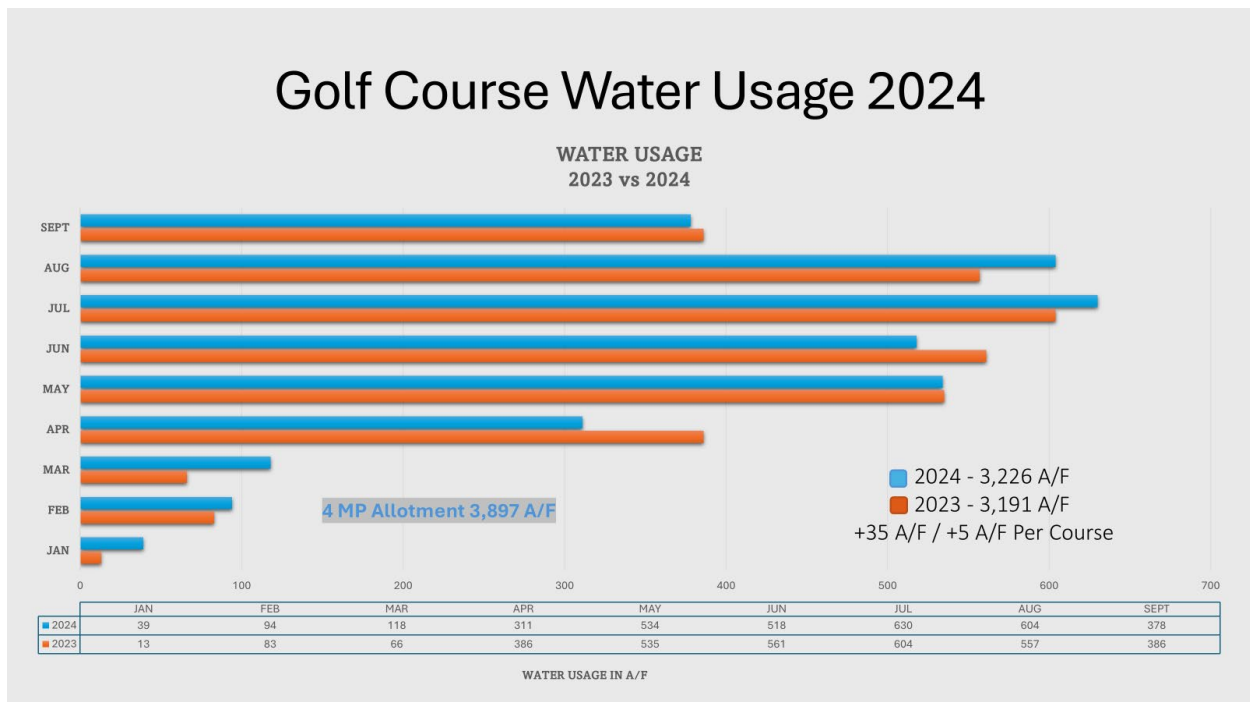
Golf Operations

- **Financials** - For the month of September: Rounds are 9% down and green fee /cart revenues 5% down compared to prior year. Last year we started our overseeding on September 28th vs. September 26th of this year.
- **Special Events** – We hosted an event at Desert Trails on Saturday, September 21st. The 11:00 am shotgun start had 88 players with 26 guests of our residents coming from outside the community.
- **29th Annual Octogenarian Golf Tournament** – The 29th Annual Octogenarian Golf Tournament on Saturday, October 26th has 66 signed up to play. A full field is considered to be 92 players.

- **Turkey Shoot Event** – The Turkey Shoot Event entry form (November 15th) was sent out Sunday. This was the first time we used our online Golf Genius registration. We filled all 72 spots (limited event due to hosting on practice putting green) by 10pm on Sunday.
- **Green Team** – Green Team is off until Saturday, November 23rd. First Swing will be held on Saturday, November 9th. Sixty new golfers from the SCW community will spend an afternoon learning about the game of golf. Free instruction and golf equipment will be available.
- **Call Center and Player Assistants** – Call Center and Player Assistants started this past Thursday. We are in need of a few more individuals to fill out both rosters.
- **Patio Furniture** – New Patio furniture is scheduled to arrive by the third week of October. The ILA strike is causing a delay in delivery.

Golf Maintenance

- Overseeding Update:
 - Stardust finished seeding on 9/27 - Mowed tees and greens on Sunday 10/6
 - Pebblebrook 9/29 - Scheduled to make first cut on tees Tuesday 10/8
 - Desert Trails 10/1
 - Deer Valley 10/3
 - All four courses are scheduled to open on Tuesday October 22nd
- YTD Water Usage:



Landscape Maintenance

- Overseeding Update:
 - Softball Field was seeded on Monday 9/30.
 - The first mow is scheduled for Wednesday 10/9.
 - The Ballpark is scheduled to reopen on Thursday 10/17.
 - This week staff will oversee the ARC lawn and section B of the small Dog Park
- Staff will be planting flowers at the Beardsley and El Mirage entrance.

Finance/Reserves

- CLA Audit Presentation – 10/15/24 B&F Committee
- Fi 13 & Fi 17 Policy Changes Post A.R.S. Amendments
- Working on September Close
- Job Posting for Payroll Specialist