

**General Manager's Report
October 21, 2024**

Human Resources

- There are currently 12 positions open at RCSCW. If you are interested in employment, please see our website for a list of all openings.

Member Services/ CC&R

APF Fees: 46 10/1/24 - 10/21/24

Inquiries: 73 2024

Inquiries: 40 2023

Tenant Fees: 38

Associate Dues: 61

2024 Golf cards for the month: Total: 152 Unlimited (20), Twilight (6), Kachina (54), Coyote (72), CNP Freq. (0)

Collections / Reds for the week:

Liens Recorded: 3 Liens Released: 0

Certified Collection Letters Mailed: 1

Turned Over to Attorney for Collections: 0

CC&R's For the week:

Current CC&R violations: Open Violations: 22 Landscaping (10)

New (5), Closed (3), Escalated (4) Reopened (1)

Recreation/Chartered Clubs/Events

Chartered Clubs:

- Chartered Club Committee Meeting – Tuesday, November 5th 1:30pm at the Lecture Hall
- Treasurers Meeting – Friday, December 6, 2024, 10am at the Lecture Hall
- Newcomers – Wednesday, October 23, 2024, 4pm-6pm (Palm Ridge)
- Officer Meetings – January 8th & 9th Schedules TBD
- The Events Box Office will be selling Westernaires tickets

Ticketed Events:

Event	Date	Time	Location	Ticket Sales
October Dance – Halloween – HiFi	10-25	6pm	Palm Ridge	Available Now
Fall Fest – That 70’s Rock Show	11-7	7pm	Beardsley	Available Now
Fall Fest – Creedence Revelation	11-8	7pm	Beardsley	Available Now
Veteran’s Day Show – Surprise Pops	11-11	11am	Palm Ridge	10-1(free)
Christmas Show – The Cast of Dec 63	12-4	7pm	Palm Ridge	10-22
Christmas in the Park	12-14	9am	Beardsley	10-29 (free)

FREE EVENTS: (no tickets)

Event	Date	Time	Location
Music on the Green – Salt Miners	11-13	6pm	RHJ Great Lawn
Munchie Monday – Food Truck	11-18	11am-2pm	RHJ Library Lot
Santa at the Pool	11-27	10a-12p	RHJ Pool
Santa Paws	12-4	9a-12p	RHJ Dog Park

October Talent Spot light @ Kuentz

Event	Date	Time	Location
Ruthann and Friends	10-23	11am	Kuentz Courtyard
Back in Time – Neil White & Friends	10-30	11am	Kuentz Courtyard

Facility Tours – October:

- Beardsley –October 21st
- Palm Ridge –October 22nd
- Kuentz –October 23rd
- R.H. Johnson –October 24th

Bus Tours:

Date	Tour	Availability
10/23/2024	Escape to Las Vegas	0
10/24/2024	Verde Canyon Railroad Adventure w/Lunch	0
11/5/2024	Dolly Steamboat & Saguaro Lake Ranch	0
11/17/2024	Ozark Holiday in Branson	0
11/20/2024	Valley of the Sun Tour with Lunch	43
11/27/2024	Early Thanksgiving - Durants w/Desert Botanical	46
12/5/2024	Holiday Dinner at Durants & Mormon Temple	43

12/7/2024	Prescott Christmas Parade & Courthouse Lighting	6
12/10/2024	Home for the Holiday at Barleens	37
12/31/2024	Rose Parade & New Years Day Dinner Cruise	21
1/30/2025	Olive Mill & Boyce Thompson Arboretum	46
2/27/2025	Annual Tubac Festival of the Arts	46
2/12/2025	Tucson Gem Show w/AZ Sonora Desert Museum	44
4/12/2025	Canyonlands of the Southwest	47

General Services

Library

- We had a good turn out for the craft swap. A lot of items were brought, residents were thankful we had it, and wanted to know if we would do it again.
- We are looking for outreach opportunities to talk about what the library can offer to groups outside the library. A member of the library staff went to a group of about 60 women last week to talk about the library and the many things you can do and checkout.

Public Relations/Information Technology

- We are still waiting to get the CSR report from Lumen. They have sent us to another company, and our vendor is working tirelessly to get this completed so we can reschedule the phone upgrade. We will announce the new date as soon as we have confirmation the report is ready.
- We have sent out election PR to remind people that RHJ Social Hall is a non-electioneering site, meaning no election activities can occur on our property, even outside the 75-foot limit.
- We continue our Cybersecurity tips on Friday afternoons during the month of October.
- TORCH continues with week 3 in the Women's Club, with a tour over at Grandview Golf Course.

Facilities Maintenance

- Echo Mesa #13 Drinking Fountain: Excel Electric is in the plans & permitting stage of this job. Maricopa County Planning & Development still has this project in queue as of this morning.
- El Mirage / Deer Valley Common Walls Painting: We have applied the 1st coat of paint to the existing prepped walls. We have also started pressure washing the front facing Bell Rd walls.
- Desert Trails Pro Shop: We are finishing the light installation for the flagpole this week.
- Kuentz Pool Heater: Vendor will be on-site today to disconnect and remove the old heater. We will form and pour a 4-inch pad for the heater to sit on and then Vendor will install new heater on Wednesday. Pool will remain open during this time, expecting temperature drops to happen over the next few days.

Weekly Activity Report 10/14-20/2024

Capital Projects Update:

RHJ Tennis Facility Cts. 1-16 Resurface: Project completed 10/22/24.

RHJ Pool Deck- Warranty Replacement: Project completed 10/18/24.

RHJ Social Hall Parapet Walls Restore: Project completed 10/17/24.

Palm Ridge Aquatics & Activities Bldg's Flat Roof Restore: Project in progress; tentative project timeline is 6 weeks between the Aquatics and Activities Buildings.

Upcoming Capital Projects Update:

Grandview Pro Shop Parking Lot- Asphalt Seal & Stripe: Project start date October 28th.

Trail Ridge Pro Shop Parking Lot- Asphalt Seal & Stripe: Project start date October 28th.

Facilities Operations Update:

- Palm Ridge Fitness Equipment Open House: Staff, CC Fitness trainers and Matrix reps executed a successful event full of demonstrations, training, and questions with over 100 members.
- Beardsley Facilities Lead position is currently vacant and in the interviewing process.
- The position of the Audio-Visual Technician has been filled.

Facilities Operations Upcoming:

- RH Johnson Pool Reopening Celebration: Enjoy free Ice cream and the showing of "Jaws" out at the pool on 10/28/24. The movie starts at 6:30pm.

Sports Pavilion

- There will be free bowling on November 10th between 8:00 a.m. and 2:00 p.m. in honor of Veterans Day. Military ID required.
- We are running a no tap tournament on November 27th and a Club 199 tournament on December 26th.

Golf Operations

- **Financials** – For the first 20 days of October– Rounds are 14% down and green fee /cart revenues 8% down compared to the prior year. Both Member Guest and Public play is down an average of 10%. Full price resident rounds are down 24%.
- **Special Events** – Our 29th Annual Octogenarian event is scheduled for Saturday, October 26th at Stardust GC. We have 73 players for this weekend's event.
- **Green Team** – First Swing will be held on Saturday, November 9th at our Stardust GC. 60 new golfers will be involved in 3 hours of golf instruction from our staff at no charge. This event is full

and has 5 on the waiting list. Plans to include the additional 5 are trying to be worked out so we can include them.

- **Golf Ops Staff** – Still looking to hire a few more part time employees. Custodians, Ball picker and Player Assistant are still needed.
- **Patio Furniture** – Scheduled to arrive today, October 21st. Plans to distribute to other courses later this week.
- **TORCH Presentation** – The TORCH presentation is scheduled for Thursday, October 24th. Includes a tour of Grandview GC as well as Putting contest.
- **Golf Carts** – New golf carts will be numbered and sent to their respective golf courses this week.

Golf Maintenance

- **Overseeding Update**
Deer Valley, Pebblebrook, Stardust and Desert Trails reopen Tuesday (10/22) with no cart path restrictions. Please observe the 90-degree rule and drive in the rough as much as possible.

Echo Mesa, Trail Ridge and Grandview will close this Thursday (10/24) for overseeding. Reopening is scheduled for Tuesday (11/19)

Landscape Maintenance

- **Overseeding Update**
The Softball Park reopened last Thursday, October 17th
The large section of the small dog will reopen on Thursday, October 24th
The Great lawn has been seeded and will reopen on Tuesday, November 4th
- **Lawn Bowls - US Open**
Sun City West will be one of the host sites for the 2024 US Open Lawn Bowling Tournament - November 3rd-9th

Finance/Reserves

- Job Posting for Payroll Specialist
- Closing FYTD September
- Fi Policy Reviews with B&F Committee