



RCSCW GM Weekly Report

September 18, 2023

MEDIA, IT and Library

The library will be **closed** starting on **Sat. Sept. 23rd** for the parking lot to be sealed and striped. The project is **estimated** to be completed on Wed. Sept. 27th and the library be reopening on Thurs. Sept. 28th. The book drop will be **inaccessible** during this time. Please **keep** all library items, due dates will be extended and there will be no fines during this time.

Banner Health Lecture: Come learn more about the important connection between sleep and your brain health. The second session will tie all the important sleep health information to how it impacts your brain on Friday, Sept. 22 at 2 pm in the RHJ Social Hall. **Register to attend** [Online Registration for September 22](#)

Lecture Series: Join us on Wednesday September 27 at 2:00 pm in the Lecture Hall for the Friends of the R.H. Johnson Library Lecture. Phoenix Art Museum Docent Gale Goldman will talk about artists who depicted the “American Dream”, from The Declaration of Independence to today’s contemporary art.

As a reminder, please check out the Sharepoint site and send us your feedback before we further roll this out.

Now that the Library PCs are done, we will roll out the remainder of our PC updates in various locations.

TORCH agendas are finalized and out to managers and speakers. Books are complete, and I am finishing the online book today. Nametags and Teams will be finished as soon as I get them from the Committee. We should be all set for Meet and Greet Oct. 4.

Golf Operations

Revenue is up by 7% for the first 17 days of September vs. prior year. Rounds of golf are up 3%. Course conditions continue to improve as we get closer to overseeding our first 4 golf courses: GV, EM, DT and TR.

Bye-Bye Bermuda Tournament – Forty-seven teams played in our September 16th event at Pebblebrook GC. A 7:30 shotgun was used for play with lunch afterwards that was provided by Babbo's catering.

Player Assistant and Call Center Training – PA training was held last week and Call Center staff will be trained later this week. Both groups of employees will start on Thursday, September 28th.

Range Ball Dispensers – Five of the seven range ball dispensers have been deployed. Need to relocate the Trail Ridge machine due to the amount of sun that hits the control panel. Still working with TEI to activate PIN numbers for employees and credit card sales.

Green Team 2.0 – Changes will be made on the time and format of Green Team play on Saturdays. This will start in December after overseeding. The purpose of the change is to give the beginner golfer a more relaxed atmosphere in playing golf and a way to more accurately measure their progress.

Golf Council Meeting – On Thursday, September 21st at 3:00 pm has been cancelled.

Facilities Maintenance

10,699 work orders to date, 10,668 completed, 31 open in progress.

Palm Ridge exterior painting continues. Aquatics building completed.

Building 3 built in BBQ Grills at Beardsley Park

Drinking fountains at Echo Mesa still has a power issue, should be completed this week.

Pebblebrook #13-#16 Drinking fountain has water but no power. (Troubleshooting in-house- found power source, we have a bad line and needs to be replaced.)

Built a divider wall with door in the Golf Lab has been completed.

RHJ Pool lost water pressure late Sunday. The facility was closed as the backflow was shut off. The backflow was repaired Monday morning and the facility is back open.

Membership and CC&Rs

APF Fees to date for September 2023	36	Inquiries	49
APF Fees to date for September 2022	42	Inquiries	41

CC & R's - June 2023				
Open	Landscape	New	Closed	Escalated
35	20	6	4	2

Capital Projects

N/A

Facility Operations

N/A

Sports Pavilion

The Sports Pavilion has re-opened, and all operations are up and going well.

Budget and Finance

B & F Committee looking at credit card, guest fee and indexing concepts.

CIP FY25 Review Process ongoing through December 2023.

Golf Course Maintenance/Landscape Management

Overseeding starts next week at Grandview, Echo Mesa, Trail Ridge, and Desert Trails. All four courses are scheduled to open on Tuesday, October 24.

Final walk-throughs at Grandview scheduled for next week.

Human Resource

Two upcoming job recruitment opportunities will have staff attending promoting our open positions.

Recreation / Events

Continuing the Bylaws process - Almost Complete!

Chartered Club Committee Meetings start in September.

Beaders have relocated over to the Kuentz Kiva Room.

Bunco and Wednesday Night Bridge have swapped rooms.

2023/24 Upcoming Tours

Start Date	Tour	Availability
10/10/23	Albuquerque Balloon Fiesta 2023	0
10/19/23	Tonto Natural Bridge	23
10/24/23	SE AZ Adventure Including Tombstone	0
10/3/23	Dolly Steamboat Saguro Lake Ranch	14
11/3/23	Verde Canyon Railroad	25
11/6/23	Rocky Point, Mexico	20
11/11/23	Ozark Holiday in Branson	0
11/17/23	Valley of the Sun Tour w/ Lunch	43
11/23/23	Thanksgiving at <u>Barleens</u>	8
12/2/23	Prescott Christmas Parade w/Dinner	37
12/7/23	Durant's & The Mormon Temple	29
12/14/23	Home for the Holidays Show at <u>Barleens</u>	38
12/23/23	Christmas in San Diego	46
3/24/24	Springtime in Savannah & Charleston	35

Current / Upcoming Ticket Sales

Event	Event Date	Location	Time	Ticket Sales
September Dance – Highway 85 Band	9/22/23	Palm Ridge	7pm	Still Available
Concerts in Park – Thaddeus Rose Band	10/12/23	Beardsley	7pm	SOLD OUT
Concerts in Park – Billy Shaw Jr	10/19/23	Beardsley	7pm	Selling Quickly
Concert in Park – HIFI Allstars	10/27/23	<u>Beardsley</u>	7pm	SOLD OUT
Halloween Dance – Faded Jeans	10/27/23	Palm Ridge	7pm	Selling Quickly
Fall Fest – Savor – Santana Tribute Band	11/2/23	Beardsley	7pm	Sept 19 th
Fall Fest – Rock Roulette	11/3/23	Beardsley	7pm	Sept 19 th
Veterans Day Concert	11/10/23	Palm Ridge	11am	Sept 26 th
Santa Letters	10/2 – 11/3	Box Office	n/a	Oct 2 nd