



RCSCW GM Weekly Report

July 31, 2023

MEDIA, IT and Library

Credit card migration will conclude this week with Palm Ridge and Kuentz. We are also working on the range ball machine integration.

Managers, please continue to ensure your staff are taking the phish trainings if they fail a test.

BlueJeans training is complete. If staff has need for the equipment in the Governing Board Conference Room, simply include the room in your Outlook invites as required participants, and that will ensure the device recognizes the meeting.

We will be starting our annual PC replacements in August as soon as the new hardware comes in. The Library staff will be the focus this year, but there are other miscellaneous machines that also will be replaced.

TORCH is full for Fall 2023, as is the waitlist. We are now enrolling for Spring 2024.

Golf Operations

The first 30 days of July have the following key performance numbers:

Revenue is 7% down (\$12,000+) for the month vs. prior year.

Rounds of golf are down 7% (850) during the same period.

Grandview and Desert Trails GC remain closed for the summer.

Deer Valley closes Thursday for five days and will re-open next Tuesday (August 8th).

Trail Ridge GC will close for 5 days starting on August 10th – August 14th.

Looking at mid-late August for deployment of dispensers to the five open golf courses. Our IT department and TEI need to talk with e-range software to finalize configuration. Contractor labor issue.

Facilities Maintenance

10,314 work orders to date
 10,273 completed.
 41 open work orders in progress

Palm Ridge exterior painting continues.

Building 3 built in BBQ Grills at Beardsley Park

Capital Projects

- **RHJ Environmental Services Yard- Perimeter Fence & Gates:** Pre-fence post holes and posts installed, waiting fabrication of the iron fence; project in progress.
- **RHJ Pool Deck Renovation:** Project in progress as of 7/24/23. Pool area closed; Fitness center open during project.
- **Palm Ridge Summit Hall Hardwood- Screen & Seal:** Project completed 7/26/23; hardwoods curing until 8/6/23.
- **Stardust Pro Shop- Seal & Stripe:** Project 95% complete as of 7/30/23; Golf Maintenance to trim grass from parking lot outer edges, vendor will return to complete.
- **RHJ Sports Pavilion- Lanes & Ball Return Replacement:** Project closure begins 7/31/23.

Facility Operations

	Pool	Gym	Walking Track	Digital Guest	Total
BRD	2279	919		74/68/142	3358
KRC	1211	625		2/36/38	1884
PR	2142	953	2004	31/123/154	5264
RHJ	88	906		1/17/18	1028

Sports Pavilion

Scheduled to close on July 31 for removal and replacement of bowling lanes and installation of new ball return system. Re-opening is slated for September 11.

- League Revenue **negative 6%**
 - Open Revenue positive 9%
 - Bowling Revenue positive 4%
 - Total Revenue positive 4%
 - Games positive 1/2% plus 57 games
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Budget and Finance

Closed the books on FY23, auditing team expected on site the week of August 14.

Initial review / discussion of proposed capital improvement projects for the FY25 budget.

Golf Course Maintenance/Landscape Management

USGA course analysis projected to take place beginning August 7.

Membership and CC&Rs

APF Fees to date for July 2023 108 Inquiries 93
APF Fees to date for June 2022 100 Inquiries 96

CC & R's - June 2023				
Open	Landscape	New	Closed	Escalated
41	30	3	5	11

Human Resource

No Report

Recreation / Events

August 31 employee recognition event moved to Palm Ridge due to ongoing renovation at Social Hall.

2023 Upcoming Tours

Start Date	Tour	Availability
9/2/23	The MIM – Musical Instrument Museum	36
9/17/23	California Zephyr Adventure	0
10/10/23	Albuquerque Balloon Fiesta 2023	0
10/19/23	Tonto Natural Bridge	34
10/24/23	SE AZ Adventure Including Tombstone	1
10/3/23	Dolly Steamboat Saguaro Lake Ranch	27
11/3/23	Verde Canyon Railroad	38
11/6/23	Rocky Point, Mexico	47
11/11/23	Ozark Holiday in Branson	0
11/17/23	Valley of the Sun Tour w/ Lunch	48
11/23/23	Thanksgiving at Barleens	39
12/2/23	Prescott Christmas Parade w/Dinner	50
12/7/23	Durant's & The Mormon Temple	49
12/14/23	Home for the Holidays Show at Barleens	50

Current / Upcoming Ticket Sales

Event	Event Date	Location	Time	Ticket Sales
Summer Series – RadioFace Band	8/8/23	Palm Ridge	5pm	SOLD OUT
SCW Lunch Time Show – Scott Hallock Tio	8/22/23	Palm Ridge	12 pm	Still Available
Ronstadt Revival	9/7/23	Palm Ridge	5pm	Selling Quickly
September Dance – Highway 85 Band	9/22/23	Palm Ridge	7pm	Aug 15 th
Concerts in Park – Thaddeus Rose Band	10/12/23	Beardsley	7pm	Aug 29 th
Concerts in Park – Billy Shaw Jr	10/19/23	Beardsley	7pm	Aug 29 th
Concert in Park – HIFI Allstars	10/27/23	Beardsley	7pm	Aug 29 th