



RCSCW GM Weekly Report

August 28, 2023

MEDIA, IT and Library

The Friends of the Library lecture this month is on August 30 at 2pm titled *Desert Rats, River Runners, Canyon Crawlers: Four Arizona Explorers*. It is in the RH Johnson Rec Center Social Hall. It is free and open to everyone, no tickets required.

We are working with the Governing Board to start back up with the “Chat with the Board” events to get them out in the community at various events so residents can meet them and ask questions. We will have a table set up for two directors at a time to meet with community members who want to stop by and chat in an informal setting. We will pick some events in October and November and will publicize those so people know where they can find them.

E-Range update. Our vendors have updated the API to accommodate multiple courses and we are in the process of testing.

We are replacing some of the Library PCs this week and will do the remaining after Labor Day.

TORCH is full for Fall 2023, as is the waitlist. We are now enrolling for Spring 2024.

Golf Operations

The first 30 days of July have the following key performance numbers:

Revenue is down 1% for the first 27 days of August vs. prior year. Rounds of golf are down 3% due to our HOT weather.

Working with IT department and E-range to finalize connectivity issues with the new range ball dispensing machines. Looking at putting machines on-line on September 5. Currently, cash acceptors, range card and PIN numbers generated in back office setting all work.

Grandview and Desert Trails GC remain closed for the summer.

New Deer Valley Golf Course flagpole will be presented on September 11. Service Members from Luke Air Force Base will assist in the presentation scheduled for 8 AM.

Facilities Maintenance

10,527 work orders to date
10,491 completed.
36 open work orders in progress

Palm Ridge exterior painting continues.

Building 3 built in BBQ Grills at Beardsley Park

Drinking fountains at Echo Mesa still has a power issue. Pebblebrook golf courses have been assessed and bad lines need replacement.

Membership and CC&Rs

APF Fees to date for August 2023	76	Inquiries	84
APF Fees to date for June 2022	65	Inquiries	74

CC & R's - June 2023				
Open	Landscape	New	Closed	Escalated
36	23	3	2	6

Capital Projects

- **RHJ Environmental Services Yard- Perimeter Fence & Gates:** Pre-fence post holes and posts installed, waiting on fabrication of the iron fence; project in progress.
- **RHJ Sports Pavilion- Lanes & Ball Return Replacement:** Project in progress; currently on schedule for projected completion date 9/10/23.
- **RHJ Sports Pavilion- Bowler Area Flooring & Foyer Carpet Replacement:** Project 98% complete; waiting on Brunswick to complete areas of final transition.
- **RHJ Bocce Facility Turf Replacement:** Project in progress; Demo begins 8/28/23.
- **RHJ Lot 3- Asphalt Mill & Replace:** Project in progress; Milling began 8/25/23.
- **Grandview Pro Shop- Parking Lot- Asphalt Mill & Replace:** Project in progress; Milling began 8/28/23.
- **Palm Ridge Summit Hall- Blinds & Shades Replacement:** Project in progress.

Facility Operations

	Pool	Gym	Walking Track	Digital Guest	Total
BRD	1589	936		10/31/41	2587
KRC	728	636		0/17/17	1403
PR	1567	1012	1715	9/88/97	4398
RHJ	2826	985		39/165/204	4026

Sports Pavilion

Removal and replacement of bowling lanes and installation of new ball return system continues.

Budget and Finance

Auditing team finalizing FY2023.

CIP FY25 Review Process.

Credit Card Service Fee Analysis

Golf Course Maintenance/Landscape Management

USGA course analysis to be presented at the September Golf Committee Meeting.

Pebblebrook Well Pump will be repaired at a cost of \$102K. A Facts and Findings report will be presented to the Governing Board.

Fall overseeding schedules have been developed for both the Landscape Maintenance areas as well as all seven golf courses. The program starts on September 28 and runs through November 8. Full schedule detail available next week.

Human Resource

Updates to the Employee Handbook continue focusing this week on the update of all emergency contact information.

Off-Site recruitment continues.

Recreation / Events

Continuing the Bylaws process - Almost Complete!
 Chartered Club Committee Meetings start in September
 Regular Meeting – September 5, 2023
 RR&P Meeting – September 19, 2023
 Beaders have moved to Kuentz Kiva Room

Upcoming Tours

Start Date	Tour	Availability
9/2/23	The MIM – Musical Instrument Museum	35
9/17/23	California Zephyr Adventure	0
10/10/23	Albuquerque Balloon Fiesta 2023	0
10/19/23	Tonto Natural Bridge	25
10/24/23	SE AZ Adventure Including Tombstone	0
10/3/23	Dolly Steamboat Saguaro Lake Ranch	16
11/3/23	Verde Canyon Railroad	26
11/6/23	Rocky Point, Mexico	26
11/11/23	Ozark Holiday in Branson	0
11/17/23	Valley of the Sun Tour w/ Lunch	45
11/23/23	Thanksgiving at Barleens	27
12/2/23	Prescott Christmas Parade w/Dinner	39
12/7/23	Durant's & The Mormon Temple	43
12/14/23	Home for the Holidays Show at Barleens	50
12/23/23	Christmas in San Diego	47

Current and Upcoming Ticket Sales

Event	Event Date	Location	Time	Ticket Sales
Ronstadt Revival	9/7/23	Palm Ridge	5pm	Selling Quickly
September Dance – Highway 85 Band	9/22/23	Palm Ridge	7pm	Still Available
Concerts in Park – Thaddeus Rose Band	10/12/23	Beardsley	7pm	Aug 29 th
Concerts in Park – Billy Shaw Jr	10/19/23	Beardsley	7pm	Aug 29 th
Concert in Park – HIFI Allstars	10/27/23	Beardsley	7pm	Aug 29 th
Ssanta Letters	10/2 – 11/3	Box Office	n/a	Oct 2 nd