



# RCSCW GM Weekly Report

**July 24, 2023**

## **MEDIA, IT and Library**

Credit card migration is going well and will continue this week.

Cox will be working on their circuits at Palm Ridge and Deer Valley, which have been notoriously problematic for us for a number of years. So this is good news for the long run. In the short run, we can expect short impacts to service at PR and DV only July 25 and Aug. 1. Because we have our rollover circuit, we will not be down, just slower on the backup circuit for up to 30 minutes between midnight and 8 a.m. July 25; and 6 a.m. and 2 p.m. Aug. 1. The exact time is unknown. All affected staff have been notified.

We are working with TEI on the e-range integration for Golf Ops. More details to come.

TORCH is full for Fall 2023, as is the waitlist. We are now enrolling for Spring 2024.

Wednesday, July 26 at 2 pm the Friends of the Library lecture will be given by Janice Greeno from Banner Institute on Cultivating Positivity in Caregiving.

There are opening for some of the craft classes that resident can sign up for in the Data Resource Center.

## **Golf Operations**

The first 23 days of July, the revenue is equal for the month vs. prior year. Revenue is 3% down (\$4,000) for the month vs. prior year. Rounds of golf are down 3% (335) during the same period. Grandview and Desert Trails GC remain closed for the summer.

Echo Mesa GC is closed for 5 days of scheduled maintenance and will re-open Tuesday, July 25<sup>th</sup>.

Grandview and Desert Trails GC remain closed for the summer.

Looking at August 1<sup>st</sup> deployment of new range ball dispensers to the five open golf courses.

## Facilities Maintenance

10,252 work orders to date / 10,208 completed / 44 open work orders in progress.

Palm Ridge exterior painting continues.

Building 3 built in BBQ Grills at Beardsley Park.

Emergency repair of leak at Kuentz pool, over the weekend.

## Capital Projects

- **RHJ Environmental Services Yard- Perimeter Fence & Gates:** Pre-fence post holes and posts installed, waiting fabrication of the iron fence; project in progress.
- **RHJ Social Hall Hardwood- Screen & Seal:** Project completed 7/6/23; Social Hall closed Floors curing until 7/23/23.
- **RHJ Ping Pong Hardwood- Screen & Seal:** Project in progress; room closed Floors curing until 7/16/23.
- **RHJ Racquetball Hardwood- Sand & Seal:** Project in progress; room closed Floors curing until 7/16/23.
- **Metal Shop Parking Lot- Asphalt Seal & Stripe:** Project completed 7/9/23.

## Facility Operations

	Pool	Gym	Walking Track	Digital Guest	Total
BRD	2063	888		66/64/130	3114
KRC	655	571		1/15/16	1257
PR	1672	975	1999	27/78/105	4756
RHJ	3283	881		112/235/347	3632

## Sports Pavilion

Scheduled to close on July 31 for removal and replacement of bowling lanes and installation of new ball return system. Re-opening is slated for September 11.

First 23 days of July 2023 compared to July 2022

- League Revenue **negative 24%**
- Open Revenue **positive 17%**
- Bowling Revenue **negative 5%**
- Total Revenue **negative 3%**
- Games **negative 2%**

Sunday 7/23/23

- Bowling revenue was \$737.00, games bowled 322.
  - Total revenue for the day was \$870.07
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## **Budget and Finance**

Preparing for audit.

Assisting with Professional Services Agreement – Echo Mesa Irrigation Design Package.

## **Golf Course Maintenance/Landscape Management**

Echo Mesa re-opens Tuesday 7 – 25. During the closure, staff installed 3,000 sq. ft of sod in transition areas.

Stardust Golf Course scheduled to close for aerification July 27 reopening on August 1.

### Grandview Golf Course Update

- Irrigation portion of the project is on schedule. 70% complete
- Desert landscape portion of the program is currently ahead of schedule. 50% complete.

### Landscape Maintenance

Large dog park closed two weeks for aerification July 24 – August 7.

## **Membership and CC&Rs**

APF Fees to date for July 2023      78      Inquiries      71

APF Fees to date for June 2022      79      Inquiries      81

CC & R's - June 2023				
Open	Landscape	New	Closed	Escalated
45	31	2	8	6

## Human Resource

Discussion and training upcoming on PT / FT workers expectations on approved time off.

Hydration training and practices discussed for managers of outdoor workers.

## Recreation / Events

August 31 employee recognition event moved to Palm Ridge due to ongoing renovation at Social Hall.

### 2023 Upcoming Tours

Start Date	Tour	Availability
9/2/23	The MIM – Musical Instrument Museum	37
9/17/23	California Zephyr Adventure	0
10/10/23	Albuquerque Balloon Fiesta 2023	0
10/19/23	Tonto Natural Bridge	40
10/24/23	SE AZ Adventure Including Tombstone	1
10/3/23	Dolly Steamboat Saguaro Lake Ranch	27
11/3/23	Verde Canyon Railroad	42
11/6/23	Rocky Point, Mexico	47
11/11/23	Ozark Holiday in Branson	2
11/17/23	Valley of the Sun Tour w/ Lunch	48
11/23/23	Thanksgiving at Barleens	46

### Current / Upcoming Ticket Sales

Event	Event Date	Location	Time	Ticket Sales
Summer Series – RadioFace Band	8/8/23	Palm Ridge	5pm	SOLD OUT
SCW Lunch Time Show – Scott Hallock Tio	8/22/23	Palm Ridge	12 pm	Still Available
Ronstadt Revival	9/7/23	Palm Ridge	5pm	Sales 7/25/23