



RCSCW GM Weekly Report

July 17, 2023

MEDIA, IT and Library

Summer Community Puzzle Completed Wednesday, July 12th. It was completed in 27 days the library was open. 80 people signed in that they worked on it for a total of 1,466 hours. It was 54,000 pieces and size is 28.35 ft X 6.69 ft. We plan to leave it up for residents to look at until Friday morning, September 8th.

The conferencing setup in the GB Conference Room is complete and we will be setting up some training seminars in the very near future.

Golf Operations

The first 16 days of July, the revenue is equal for the month vs. prior year. Rounds of golf are down 1% (100) during the same period.

Grandview and Desert Trails GC remain closed for the summer.

Pebblebrook GC is closed for 5 days of scheduled maintenance and will re-open Tuesday, July 18th.

Final special event schedule has been published. Looking at adding two events next year, Family event (Parent-Child) and Cayman ball event on one of the executive courses.

Looking at August 1st deployment of new range ball dispensers to the five open golf courses.

Meeting with GolfNow to discuss challenges with their accounting and booking systems.

Facilities Maintenance

10,193 work orders to date / 10,150 completed / 43 open work orders in progress.

Palm Ridge exterior painting continues.

Building 3 built in BBQ Grills at Beardsley Park.

Removed old score booth at Trail Ridge Pro Shop.

Capital Projects

- **RHJ Environmental Services Yard- Perimeter Fence & Gates:** Pre-fence post holes and posts installed, waiting fabrication of the iron fence; project in progress.
- **RHJ Social Hall Hardwood- Screen & Seal:** Project completed 7/6/23; Social Hall closed Floors curing until 7/23/23.
- **RHJ Ping Pong Hardwood- Screen & Seal:** Project in progress; room closed Floors curing until 7/16/23.
- **RHJ Racquetball Hardwood- Sand & Seal:** Project in progress; room closed Floors curing until 7/16/23.
- **Metal Shop Parking Lot- Asphalt Seal & Stripe:** Project completed 7/9/23.

Facility Operations

| | Pool | Gym | Walking Track | Digital Guest | Total |
|-----|------|------|---------------|---------------|-------|
| BRD | 922 | 964 | | 43/55/98 | 2908 |
| KRC | 728 | 561 | | 1/20/21 | 1326 |
| PR | 1632 | 1001 | 1925 | 30/92/122 | 4684 |
| RHJ | 3350 | 872 | | 100/186/286 | 4531 |

Sports Pavilion

First 16 days of July 2023 compared to July 2022

- League Revenue **negative 27%**
- Open Revenue **positive 14%**
- Bowling Revenue **negative 9%**
- Total Revenue **negative 9%**
- Games **negative 4%**

Budget and Finance

Closing out FY23 preparing for audit and year end closing.

Finance Division is fully loaded as far as personnel.

Golf Course Maintenance/Landscape Management

Pebblebrook re-opens Tuesday 7-18

Echo Mesa closes Thursday 7-20 re-opening on Tuesday 7 - 25

Grandview Golf Course Update

- Irrigation portion of the project is on schedule.
- Desert landscape portion of the program is currently ahead of schedule.

Landscape Maintenance

Solid tine aerification on Lawn Bowling greens 1 and 2. Greens 3 and 4 are open for member play.

Membership and CC&Rs

APF Fees to date for July 2023 55 Inquiries 48

APF Fees to date for June 2022 56 Inquiries 56

| CC & R's - June 2023 | | | | |
|----------------------|-----------|-----|--------|-----------|
| Open | Landscape | New | Closed | Escalated |
| 51 | 36 | 4 | 7 | 11 |

Human Resource

Employee handbook is being updated.

Discussion and training upcoming on PT / FT workers expectations on approved time off.

Recreation / Events

Continuing the Bylaws process - Moving along

Zymurgy has received their new furniture and their old furniture was moved the Lizard Pub.

2023 Upcoming Tours

| Start Date | Tour | Availability |
|------------|-------------------------------------|--------------|
| 9/2/23 | The MIM – Musical Instrument Museum | 38 |
| 9/17/23 | California Zephyr Adventure | 1 |
| 10/10/23 | Albuquerque Balloon Fiesta 2023 | 0 |
| 10/19/23 | Tonto Natural Bridge | 40 |
| 10/24/23 | SE AZ Adventure Including Tombstone | 1 |
| 10/3/23 | Dolly Steamboat Saguaro Lake Ranch | 31 |
| 11/3/23 | Verde Canyon Railroad | 44 |
| 11/6/23 | Rocky Point, Mexico | 48 |
| 11/11/23 | Ozark Holiday in Branson | 5 |
| 11/17/23 | Valley of the Sun Tour w/ Lunch | 49 |
| 11/23/23 | Thanksgiving at Barleens | 46 |

Current / Upcoming Ticket Sales

| Event | Event Date | Location | Time | Ticket Sales |
|--|------------|------------|-------|-----------------|
| Summer Series – RadioFace Band | 8/8/23 | Palm Ridge | 5pm | SOLD OUT |
| SCW Lunch Time Show – Scott Hallock Tio | 8/22/23 | Palm Ridge | 12 pm | Still Available |
| Ronstadt Revival | 9/7/23 | Palm Ridge | 5pm | Sales 7/25/23 |