



RCSCW GM Weekly Report

June 13, 2023

MEDIA, IT and Library

Library is finalizing the new software before opening to the community on Tuesday, June 13. Residents can sign up for classes on using the system in the Data Resource Center. We know residents will enjoy the software's searchability, easier navigation, other book and author recommendations and much more!

Summer community puzzle started June 2, stop by and get your pieces in on this giant masterpiece.

Hardware for the credit card migration has started coming in and we will begin scheduling the transition at each location.

Signs made by the Historical Society have come in, and we will be working with Facilities to schedule their installation.

We are working with the Golf IT Liaison to provide training to our techs so they can better help troubleshoot issues on the golf side.

We are finalizing testing for the POS update and hope to have that scheduled, also in the next 2-4 weeks.

After July 1, we will migrate the primary TEI server, upgrade the SQL licensing and begin building the Reporting Server.

We will be moving forward with the A-V setup in the GB Conference Room. This should make virtual meetings in the small group setting easier for our team and those on the other end participating from the outside.

July Rec News is in publication. Deadline for August will be July 7. With that week being short due to the July 4 holiday.

The Association's Annual Membership Meeting begins 9 a.m. Thursday, June 22. The community is encouraged to attend in person or virtually.

Sign up now for the Fall 2023 TORCH Academy. Visit suncitywest.com/torch to download an information flier with the application form; or stop by or call Carly at the RHJ front desk (623-544-6120).

Golf Operations

Through the first 11 days of June have the following key performance numbers:

- Revenue is up 12% (\$12,000) for the month vs. the previous year.
- Rounds of golf are up 10% (600) during the same period.
- Grandview and Desert Trails GC remain closed for the summer.

Range Ball Dispensers arrived last week and currently working on setup and programming of e-range software. Looking at a July 1st implementation.

Coordinating closures Golf Lab and Crooked Putter operations during parking lot renovation in August.

Facilities Maintenance

Vendor believes we have damaged conduit at RHJ, sent to insurance company for assessment.

Palm Ridge painting continues.

Capital Projects

RHJ Environmental Services Yard Storage Container – Metal roof fabrication is in progress.

RHJ Environmental Services Yard Perimeter Fence and Gate – Pre fence post holes and posts have been installed, project in progress.

Facility Operations

	Pool	Gym	Walking Track	Digital Guest	Total
BRD	1880	875		30/23/53	2844
KRC	844	535		0/23/23	1415
PR	1914	886	1180	32/87/119	4105
RHJ	3757	903		174/333/507	5183

Sports Pavilion

First eight days of June comparable to June 2022 -

- League Revenue up 18%
- Open Bowling up 20%
- Bowling Revenue up 19%
- Total Revenue up 23%
- Games played down 1%

B&F

Research being conducted -

- Credit card fees
- Economic indicators for budgeting (index analysis)

Golf Course Maintenance/Landscape Management

Aerification Update

- Echo Mesa reopened June 13, 2023
- Stardust closes on June 15 scheduled to reopen Tuesday June 20, 2023

Desert Trails is closed for the summer, scheduled to reopen October 24.

Grandview project remains on schedule.

Membership and CC&Rs

APF's

37 June 2023

59 June 2022

Inquiries

49

35

CC & R's - June 2023				
Open	Landscape	New	Closed	Escalated
62	42	12	17	20

Recreation – Staff N/A

Human Resource – Staff N/A