



RCSCW GM Weekly Report

May 8, 2023

MEDIA, IT and Library

- Streaming Video: We've asked Softball Club to route their request for streaming video at the field to the appropriate CR form so we can evaluate and get back to them. As a reminder, clubs should not reach out directly to the IT Team.
- We received a quote for \$13,595 plus a server to provide more call history/data and archiving capabilities. After discussion with managers, this was seen as a nice-to-have not a necessity, so we will not be pursuing.
- We are moving forward with transition in providers on the credit card processing. There should be a minor cost savings, but more importantly consistency and better reliability across devices with this change.
- June Rec News is in process and should go to press soon for deliver the last Wednesday of May.
- Proofs for the Historical Society signs that will grace each rec center have been approved, and will be available for a special preview at the Del Webb Birthday Celebration on May. 17. We are excited to announce Palo Verde Patchers will have their award-winning "Lizard Acres" quilt on display in the Lecture Hall for this celebration. Rec will have cupcakes for the first 100 attendees, and we will show old Del Webb advertising videos. Stop by any time between 11 a.m. and 1 p.m. The Historical Society will have representatives, handouts and more. Come celebrate!

Golf Operations

Financials – May numbers for the first 7 days are as follows: Revenue is up 10% for the month vs. prior year. Rounds of golf are up 7% during the same period. Nice cool weather has been a catalyst for the uptick in rounds for May.

"Swing Into Spring" – Held on Saturday, May 6th at our Desert Trails GC. A total of 80 players participated in a 7am shotgun start. There were a total of 3 Men's flights and one Ladies flight for the 18-hole event. See results.

Employee Golf – The next schedule employee golf event will be held on Tuesday, May 16th at Echo Mesa GC. Rusty Irons is said to be making a guest appearance.

Call Center – Final numbers for Call Center activity have been calculated. Total number of calls received in Call Center for the October – April season – 46,454. This is up 18% over prior year.

Player Assistants – I'll have 8-10 PA's working this summer in running our cart fleets during course closures and evening patrols on both open and closed golf courses.

Retirements – Both Jack Sommers and Linda Boman are retiring in the next 30 days.

Facilities Maintenance

Work Orders to date: 9,661

9,603 Completed

- Kuentz Theatre screen has been replaced
- Palm Ridge exterior painting continues
- Constructing three built-in BBQ grills at Beardsley Park

Capital Projects

• **RHJ ARC Bldg. Masonry Storage Area:** Flatwork, Masonry walls, Stucco, and paint complete; waiting on gate fabrication/install and paint, Project in progress.

• **RHJ Bocce Walkway Modification:** Excavation, concrete prep, and forms complete; pouring walkway Wednesday 5/10. Project in progress.

Facility Operations

	Pool	Gym	Walking Track	Digital Guest	Total
BRD	2221	964		26/70/96	3318
KRC	1034	609		0/43/43	1698
PR	1950	944	954	19/126/145	4007
RHJ	3443	953		54/245/399	4821

Sports Pavilion

First 4 Days of May 2023 Compared to May 2022

- League Revenue negative 1%
- Open Revenue positive 1%
- Bowling Revenue positive 21% / Red pin sign-ups for 5-6 event taken on 5-3
- Total Revenue positive 34% / Red pin, Rent paid in first 4 days
- Games positive 10%

Human Resource

6 new employees are pending employment screenings.

B&F

Preparing budget proposal update for GB Workshop Friday May 12
Assessing Metal Shop ongoing utility cost increases

Golf Course Maintenance/Landscape Management

Spring Aerification of fairways and greens
Stardust re-opens Tuesday May 9, 2023
Trail Ridge scheduled to close May 11, reopening on May 16

Grandview Update
Lateral lines and sprinkler heads being installed – on schedule

Aerification of softball field on Wednesday May 10
Large dog park closed on Mondays until 1 PM for weekly maintenance

Membership and CC&Rs

<u>APF's</u>	<u>Inquiries</u>
44 May 2023	38
59 May 2022	28

CC & R's - April 2023				
Open	Landscape	New	Closed	Escalated
105	83	14	14	10

Recreation

Continuing the Chartered Club Bylaws edit process

2023 Upcoming Tours

Start Date	Tour	Availability
5/14/23	Mother's Day Brunch & Lake Cruise	0
7/15/23	Alaska Cruise and tour	5
9/2/23	The MIM – Musical Instrument Museum	50
9/17/23	California Zephyr Adventure	4
10/10/23	Albuquerque Balloon Fiesta 2023	31
10/24/23	SE AZ Adventure Including Tombstone	48

Current / Upcoming Ticket Sales

Event	Event Date	Location	Time	Ticket Sales
Memorial Day FREE box office only 2 tickets/rec card SCW Res ONLY	5/29/23	Palm Ridge	5pm	4/18/23
Summer Series – Amazing Pianos	6/13/23	Palm Ridge	5pm	Pkg 5/2/23 Ind 5/16/23
Summer Series – Guitarras Latinas	6/27/23	Palm Ride	5pm	Pkg 5/2/23 Ind 5/16/23
Summer Series – Yachtzilla	7/11/23	Palm Ridge	5pm	Pkg 5/2/23 Ind 5/16/23
Summer Series – RadioFace Band	8/8/23	Palm Ridge	5pm	Pkg 5/2/23 Ind 5/16/23

SUMMER SERIES – You can purchase as a package from May 2nd – May 15th