



# RCSCW GM Weekly Report

**March 13, 2023**

*W. A. S. D.*  
3-13-23

## Human Resources

- Current number of Open Seats at RCSCW:
  - 10 Part Time
  - 9 Full Time
  - 19 Total Open Seats

## Sports Pavilion

### Statistics for the month of Feb. 2023 Compared to 2022:

- League Revenue up 1%
- Open Revenue down 18%
- Bowling Revenue down 3%
- Total Revenue up 8%
- Games Bowled up 83 games

### SPORTS PAVILION SUMMER HOURS (Beginning May 1, 2023):

- **Bowling Summer Hours:**
  - Monday thru Saturday 9:00 a.m. to 9:00 p.m.
  - Sunday **CLOSED**
- **Lizard Acres Summer Hours:**
  - Monday thru Saturday 3:00 p.m. to 9:00 p.m.
  - Sunday: **CLOSED**
- **Leagues Summer Hours:**
  - Starting May 1 thru July 31 Leagues available Monday thru Friday.

## B & F

- We are exploring adding the option of using digital (ACH) checks as another choice for making payments through our Portal.

## Golf Operations

- **Financials for March 2023:**
  - Revenue is up 3% for the first 12 days of March vs. prior year.
  - Rounds of golf are down 5% vs .the same time period last year.
- **Group Golf Clinic Schedule for March 2023:** The March Golf Clinic Schedule has been created and placed on-line for our residents to sign up and attend. See Schedule below: (Lessons are 90% full for the month of March)

Date	Time	Lesson Topic	Instructor
Tuesday, Mar. 14 <sup>th</sup>	2 pm (PB)	Fairway Metal Woods	Mike Williams, PGA
Thursday, Mar. 16 <sup>th</sup>	2 pm (PB)	Full Swing – Irons	Mike Williams, PGA
Tuesday, Mar. 21 <sup>st</sup>	3:30 pm (PB)	Walk a Hole with a Pro	Paul Grucza, PGA
Thursday, Mar. 23 <sup>rd</sup>	2 pm (PB)	How to Avoid 3-Putts	Paul Grucza, PGA
Tuesday, Mar. 28 <sup>th</sup>	2 pm (PB)	Chip & Run Shots	Mike Williams, PGA
Thursday, Mar. 30 <sup>th</sup>	2 pm (PB)	Full Swing – Driver	Mike Williams, PGA

- **The Sun City West Classic:** Will be the next Golf Operations event held on Saturday and Sunday, March 25<sup>th</sup> and 26<sup>th</sup> at Trail Ridge GC and Grandview GC respectively. A two-day, thirty-six-hole event, the Sun City West Classic is already sold out at 120 residents.
- **Knights of Columbus & 4 Paws Rescue** - Events went well this past weekend at Deer Valley Golf Course and Grandview Golf Course respectively. K of C had 119 players while 4 Paws Rescue had 44.
- **Green Team:** Continues to produce rounds and golfers for the Sun City West Community. For the months of January and February, the Green Team has had 737 players on Saturday mornings excluding Holidays.
- **Radio Show:** Is looking to make some changes to help both the RCSCW and Golf Lab. More information will be shared as decisions are made with Dave Arend.
- **Rules Seminar at the Arizona Golf Association Office.** Attended this meeting Monday, March 13, 2023 at 9 a.m.
- **Golf Committee and Golf Council** - Meetings are scheduled for this Thursday at 1:00 p.m. and 3:00 p.m. respectively.

## **Golf Course Maintenance/Landscape Management**

### **General Course Maintenance**

- Annual Water Reports for 2022 are completed and will be mailed out later this week.
- Over the next few weeks, the golf courses will start stocking the lakes with Mosquito Minnows. We stock the lakes every year to help with mosquito control. On average we add about 1,000 minnows per lake.

### **Grandview Project Update:**

- Road crossing mainlines are still on schedule for installation the third week of March. The golf course remains open during this phase of the project with no disruption to play.

### **Landscape Maintenance:**

- Staff performing general landscape maintenance.
- Staff started trimming Live Oak trees on RHJ Blvd. last week. Expect all trees to be trimmed by the end of this week.

## **Membership**

### **General Information**

#### **Asset Preservation Fees/Tenants/Golf Cards**

- For the month of March so far there have been 41 APFs collected compared to 79 APFs in 2022. Inquiries were 36 for 2023 vs. 166 in 2022.
- Number of tenants for the month: 180 in 2023 vs. 169 in 2022.
- 2023 Golf Cards sold for the Month: Total – 58 Unlimited-(3), Twilight-(0), Kachina-(30), Coyote-(25), Frequent Player-(0).

#### **Collections/REDs for the Week:**

- Liens recorded: 4
- Liens released: 5
- Certified Collection Letters Mailed: 0
- Turned over to Attorney for Collections: 0

#### **CC&Rs**

- Open Violations: 69
- 51 – Landscaping (Trees), 13 New, 7 closed, 6 escalated.

## Maintenance – Russ

- **MPS Work Order Update:**  
9,211 work orders to date  
9,179 completed work orders  
32 Open Work Orders in progress
- The leak under the Kuentz pool deck has been located and we will schedule the repair, coordinating with backstroke flagpole installation. Will have Rubber Deck vendor do all repairs at the same time..
- There have been reports of instances of stepping off curbing at the Stardust GC Patio. An MPS was generated to increase the thickness of the yellow indicator line painted around the edging of the patio from 6” to 12” which should resolve this issue.
- RHJ Parking Lot has been posted with security signage.

## Capital Projects Update – Karl

- **Friends of the Library – Book Container:** Project completed 3/8/23.
- **RHJ Environmental Services Yard – Entry Fence and Gate:** Project Phase 1 completed 3/9/23.
- **RHJ – Sports Pavilion Yard – Rolling Gate:** Project completed 3/9/23.

## Facilities Operation Report – Karl

- **Facilities Use:**

	Pool	Gym	Walking Track	Digital Guest	Total
BRD	2711	1260		65/157/222	4283
KRC	849	772		2/63/65	1707
PR	2452	1274	781	65/303/368	4935
RHJ	3264	1246		150/742/892	5461

These are the numbers for all 4 Rec. Centers. It includes the use of the pool, fitness rooms, walking tracks, guests under 16, over 16 and total number of guests as well as the total for the facility (which includes other areas not listed).

- **RHJ Snack Bar:** 03/05/23 through 03/11/23 **Grand Total: \$4,888.10**

## Library

- J. A. Jance scheduled for a Book Talk and Signing at 10 am in the Social Hall March 14.
- Roger Naylor Book Talk scheduled for 11 a.m. in the Social Hall on March 16.

### Interesting Library Statistics

	January	February
<b>Overdrive</b>		
Total Residents used Libby	944	914
Total Libby Checkouts	4182	3853

Members	7485	7243
Guests	216	301
DRC	826	852
VR	31	41
Classes	73	53

Physical item Checkout		
Total	16,476	15,492
DVDs & Blu-rays	5561	5321
Standard Non-Fiction	1139	1044
Standard Fiction/Mystery/Western	4049	3709
Puzzles and Games	1027	953
Large Print	2811	2601
Books on CD	281	268
Mag and Newspapers	346	412
Culture Pass	91	124
Children	119	136
Paperbacks	1,052	924

Total Circulation digital and physical	20,658	19,345
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## Media / I.T.

- The Audience View breach, although it didn't involve any of our systems, serves as a good reminder to all staff and Directors that the phishing training is a critical part of our security and cyber insurance program. Please ensure you and your employees complete any security training sent your way.
- Another note on Audience View – We will remove the temporary TEI credentials provided to accommodate the in-person ticket sales when Audience View was down just as soon as that system is fully operational again.

- A big thanks to the IT Team for working late on Thursday to do some maintenance on the golf POS machines and for managing all the office changes and new equipment this month.
- Club Track
  - We have identified a handful of people who are not receiving their clubs' Club Track Reports. It appears these individuals have unsubscribed or blocked the domain from which the emails are coming. The vendor will be removing the blocks on those addresses.
  - We are finishing installing certs on the Club Track machines. All that remains are two machines and a couple of club-owned machines that we will have to work on individually.
- TORCH continues with Session 5 on Thursday, March 16. This includes tours of Facilities Maintenance, RHJ Administration, Library, RHJ Pool & Fitness and Sports Pavilion. We conclude with a happy hour at Lizard Acres Pub. The Pub will remain closed for regular use until 4:05 p.m. to accommodate the Class. Anyone interested in signing up for the 2023 Fall session can visit [suncitywest.com/torch](http://suncitywest.com/torch).
- In April, Gregg will be working with TEI to install a new TEI server, and migrating the old server to the mirrored position. We will be putting the migration plan together soon and will touch base with anyone who might be affected by this change.
- The last SD-WAN site will be the R.H. Jonson location which is the biggest changeover. We are working on that schedule now with the COX Reps.

## Recreation:

### Clubs:

- Continuing the Bylaws process - Moving along
- Tennis Tournament
- Special Chartered Club Committee Meeting – Tuesday, March 28<sup>th</sup>

### Tours:

#### 2023 Upcoming Tours

Start Date	Tour	Availability
3/23/23	Verde Canyon Railroad	0
4/3/23	Rocky Point, Mexico	0
4/20/23	Copper Art Museum, Jerome	22
4/22/23	Canyonlands of the Southwest	0
5/1/23	Rocky Point, Mexico	36
7/15/23	Alaska Cruise and tour	4
9/11/23	Black Hills Adventure	33
9/17/23	California Zephyr Adventure	12

**Events :**

**Current / Upcoming Ticket Sales**

Event	Event Date	Location	Time	Ticket Sales
St. Patty's Day – HIFI	3/17/23	Beardsley	7pm	Still Available
Surprise Pops	4/6/23	Palm Ridge	2pm	Still Available
Easter in the Park	4/8/23	Beardsley	8:30am	Still Available
April Dance	4/14/23	Palm Ridge	7pm	SOLD OUT
Cinco de Mayo Pool Party	5/5/23	RHJ Pool	1pm – 4pm	Selling Quickly

*Music on the Green: FREE NO Tickets Needed - Located at RHJ Great Lawn at 6pm*

**MARCH**

*Wednesday, March 22<sup>nd</sup> – T.A Burrows*

**APRIL**

*Wednesday, April 5<sup>th</sup> – Senior Moments*

*Wednesday, April 19<sup>th</sup> – The Salty Dawgs*

*Movies in the Park: FREE NO Tickets Needed - Located at Beardsley Park movie starts at dusk*

*Monday, April 17<sup>th</sup> – Top Gun Maverick*

*Monday, April 24<sup>th</sup> – Thor Love and Thunder*