



RCSCW GM Weekly Report

February 28, 2023

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Human Resources

- Maricopa County Covid Status continues to be low. Please remind employees and others to follow Maricopa County and CDC Guidelines on Covid.
- Marie Q. resigned her HR position to seek another opportunity. Raquel will be moved into her position.
- If subject of Incident Report refuses medical attention, where possible, staff is reminded to get the person involved to sign off on the form.
- Staff reminded to be sure to let HR Dept. know when employees are out for extended periods. This involves FMLA and has an impact on employee benefits and other issues. It is important HR is made aware of these cases.

Sports Pavilion

Statistics for the month of Feb. 2023 Compared to 2022:

- League Revenue up 8%
- Open Revenue up 9%
- Bowling Revenue up 7%
- Total Revenue up 13%
- Games Bowled up 4%

SPORTS PAVILION SUMMER HOURS:

- **Bowling Summer Hours:**

- Monday thru Saturday 9:00 a.m. to 9:00 p.m
- Sunday **CLOSED**

- **Leagues Summer Hours:**

- Starting May 1 thru July 31 Leagues available Monday thru Friday.

B & F

- Discussed APF Fees.
- Pete mentioned Parks and Sons waste removal is open to pricing review.
- Our insurance renewal process continues with our Broker Hayes Companies.
- We have been talking to Brunswick to see if it is possible to wait to sign PO and make first payment in July for Bowling Lane and Ball Return Project in August 2023. They've agreed to a letter of intent to hold our place on the schedule.
- Continue going through the interview process for the Financial Accountant position.
- Wrapping up 401K and pension plan audit. Will be meeting with Clifton, Larson, Allen for final review.
- B&F Committee to discuss credit card fees with information already provided to them at the upcoming B&F Meeting next week.
- We are talking to our insurance carrier about our Cyber Policy, what it is and how it serves us.
- Working with Cap Trust to determine best method of covering payment of Grandview Irrigation project costs.
- Our 990 Tax Returns are due 5/15/23.

Golf Operations

- **Financials for February 2023:**

Due to the colder than normal weather, rounds are down, however, revenue was up \$13K.

- **Group Golf Clinic Schedule for March 2023:** The March Golf Clinic Schedule has been created and placed on-line for our residents to sign up and attend. See Schedule below: (Lessons are 90% full for the month of March)

Date	Time	Lesson Topic	Instructor
Thursday, Mar. 2 nd	2pm (PB)	Dull Swing – Open Practice	Mike Williams, PGA
Tuesday, Mar. 7 th	2 pm (PB)	How to Read Greens	Paul Grucza, PGA
Thursday, Mar. 9 th	2 pm (PB)	How to Create Speed	Paul Grucza, PGA
Saturday, Mar. 11 th	10 am (SD)	Chipping Improves Your Full Swing	Patrick O'Hara, PGA
Tuesday, Mar. 14 th	2 pm (PB)	Fairway Metal Woods	Mike Williams, PGA
Thursday, Mar. 16 th	2 pm (PB)	Full Swing – Irons	Mike Williams, PGA
Tuesday, Mar. 21 st	3:30 pm (PB)	Walk a Hole with a Pro	Paul Grucza, PGA
Thursday, Mar. 23 rd	2 pm (PB)	How to Avoid 3-Putts	Paul Grucza, PGA
Tuesday, Mar. 28 th	2 pm (PB)	Chip & Run Shots	Mike Williams, PGA
Thursday, Mar. 30 th	2 pm (PB)	Full Swing – Driver	Mike Williams, PGA

- **Challenges with Lottery System last week** - Seems to be fixed. Residents were being changed to PUBLIC classification losing their lottery privileges. Thanks to IT for their help in getting it back in working order.
- **TORCH Class** - On Thursday for Golf Operations. Tour of Grandview and maintenance equipment as well as Putting Contest.
- **Men's Match Play Round Robin Tournament** - Being held at Pebblebrook Golf Course this weekend. It is a two-day event with 96 players participating. Eight flights playing 27 holes on Saturday and 18 holes on Sunday.
- **Desert Hickory Tournament** - Was held this past weekend at Grandview golf course (Saturday) and Pebblebrook Golf Course (Sunday). Approximately 100 players competed in this 36-hole event. This was the 10th year that RCSCW has hosted this event

Golf Course Maintenance/Landscape Management

General Course Maintenance

- Staff performing general maintenance; fertilizing, watering, mowing.
- Todd met with Club President to discuss spring cleaning of the Large Dog Park

Grandview Project Update:

- Road crossing mainlines are still on schedule for installation the third week of March. The golf course will remain open during this phase of the project with no disruption to play.

Landscape Maintenance:

- A tree company scheduled to be out Tuesday morning (2/28) to trim two trees that are blocking cameras at the Johnson Center.
- Frost delays and restrictions for February 2023 are attached. For the month of February, we had three restrictions and five frost delays.

Membership

General Information

Asset Preservation Fees/Tenants/Golf Cards

- For the month of February 2023 there have been 73 APFs collected compared to 119 APFs in 2022. Inquiries were 97 for 2023 vs. 131 for 2022.
- Number of tenants for the month: 241 in 2023 vs. 169 in 2022.
- 2023 Golf Cards sold for the Month: Total – 108: Unlimited-(8), Twilight-(3), Kachina-(46), Coyote-(51), Frequent Player-(0).

Collections/REDs for the Week:

- Liens recorded: 3
- Liens released: 3
- Certified Collection Letters Mailed: 1
- Turned over to Attorney for Collections: 0

CC&Rs

- Current CC&R Violations: 57
- 38 – Landscaping (Trees), 11 New, 8 closed, 3 escalated.

Maintenance – Russ

- **MPS Work Order Update:**
9,113 work orders to date
9,079 completed work orders
34 Open work orders in progress
- We have a leak under the Kuentz pool deck. It is the auto level line which is currently shut off. We are waiting on the locator to come in so we can determine where it is. We will then schedule the repair of that line.

Capital Projects Update – Karl

- **Friends of the Library – Book Container:** Have crane scheduled for week of 2/27/23. Project in progress
- **RHJ Environmental Services Yard – Entry Fence and Gate:** Project to start week of 2/23/23 weather permitting; project in progress.
- **RHJ – Sports Pavilion Yard – Rolling Gate:** Project to start week of 2/27/23 weather permitting; project in progress.

Facilities Operation Report – Karl

- **Facilities Use:**

	Pool	Gym	Walking Track	Digital Guest	Total
BRD	3146	1304		109/224/333	4906
KRC	737	799		0/61/61	1607
PR	2134	1319	1026	50/257/307	4835
RHJ	2564	1434		148/484/632	4683

These are the numbers for all 4 Rec. Centers. It includes the use of the pool, fitness rooms, walking tracks, guests under 16, over 16 and total number of guests as well as the total for the facility (which includes other areas not listed).

- **RHJ Snack Bar: 2/19/23 through 2/25/23 Grand Total: \$1,884.74**

Library

- Nationally recognized Abraham Lincoln presenter and historian, John Voehl spoke as President Lincoln, talking about his 16th Presidency and the 15 Presidents that preceded him. About 130 people attended this event at Palm Ridge Summit Hall
- About 230 people attended the C.J. Box Book Signing Event at the Stardust Theater on 2/27/23.
- On 3/30/23 at 2 p.m. in the Social Hall we will have guest speakers from the Gardening Club and the Posse talking about preparing your homes for long vacations.

Media / I.T.

- We have renewed the telephone contract for RCSCW phone system.
- TORCH is off to a good start. Anyone interested in signing up for the Fall 2023 Session can visit suncitywest.com/torch.
- All Club Track Hardware has been changed out and certification for the equipment issued except for club-owned equipment. Katy will get a list together to address these. We have updated the Club Track Lists for all the new Club Officers to receive their monthly reports. We will work with the clubs to resolve any issues with anyone who does not receive the reports. There may be issues with SPAM filters, typos in the addresses or some other cause that we will address for anyone who is scheduled to receive the report but does not.
- As a reminder, the Rec. Center News deadline for April's issue is Friday, March 3.
- "The Bachelor Over 55" is looking for participants for this reality show. Anyone interested can go to the website goldenbachelorcasting.com apply.

Recreation:

Clubs:

- Continuing the Bylaws process - Moving along
- Pickleball Tournament
- Tennis Tournament
- Chartered Club Committee Meeting – Tuesday, March 7th

Tours:

2023 Upcoming Tours

Start Date	Tour	Availability
3/8/23	Barleens #1 Hit Variety Show	16
3/15/23	Fog De Choa & Desert Belle	21
3/23/23	Verde Canyon Railroad	10
4/3/23	Rocky Point, Mexico	1
4/22/23	Canyonlands of the Southwest	9
5/1/23	Rocky Point, Mexico	44
7/15/23	Alaska Cruise and tour	7
9/11/23	Black Hills Adventure	39

Events :

Current / Upcoming Ticket Sales

Event	Event Date	Location	Time	Ticket Sales
Everly Brothers Experience RON	3/2/2023	Palm Ridge	3pm	SOLD OUT
Everly Brothers Experience RON	3/2/2023	Palm Ridge	7pm	SOLD OUT
Spring Vibes – AZ Highway Men	3/10/23	Beardsley	7pm	1760/2400
Spring Vibes – Tim McGraw Exp.	3/11/23	Beardsley	7pm	1774/2400
Spring Vibes – Southern Rock	3/12/23	Beardsley	7pm	1567/2400
West Valley Winds	3/13/23	Palm Ridge	7pm	337/463
St. Patty’s Day – HIFI	3/17/23	Beardsley	7pm	729/2400
Surprise Pops	4/6/23	Palm Ridge	2pm	66/734
Easter in the Park	4/8/23	Beardsley	8:30am	Available 3/7/23
April Dance	4/14/23	Palm Ridge	7pm	SOLD OUT
Cinco de Mayo Pool Party	5/5/23	RHJ Pool	1pm – 4pm	300

RON Rhythm of the Night Series

Thank you all for your patience with our new ticketing vendor. With change there are always speedbumps, and we have addressed them or continue to work on them.

March Music on the Green: FREE NO Tickets Needed Located at RHJ Great Lawn

Wednesday, March 8th – Country Crossing

Wednesday, March 15th – John Gamber – RESCHEDULED FROM FEBRUARY

Wednesday, March 22nd – T.A Burrows

**Frost Delays & Restrictions
February 2023**

Mon February 2023	Tues	Wed 1	Thurs 2	Fri 3	Sat 4	Sun 5
6	7 Cart Path Restriction	8 30- Min Frost Delay	9 30-Min Frost Delay	10	11	12
13	14	15 Rain - .50 30- Min Frost Delay	16 1- Hour Frost Delay	17	18	19
20	21	22	23	24	25	26
27 30- Min Frost Delay	28 Cart Path Restriction					