



RCSCW GM Weekly Report

February 20, 2023

Wally 2-23-23

Human Resources

- Maricopa County Covid Status continues to be low. Please remind employees and others to follow Maricopa County and CDC Guidelines on Covid.

Sports Pavilion

Statistics for the month of Feb. 2023 Compared to 2022:

- League Revenue down 3%
- Open Revenue up 9%
- Bowling Revenue down 3%
- Total Revenue up 9%

Working on establishing Summer Hours and Summer League Information. Will get out to PR when finalized.

B & F

- B&F Budget presentation and feedback being assessed.
- Pete continues reviewing monthly fees with Parks and Sons waste removal for comparative pricing.
- Our insurance renewal process continues with our Broker Hayes Companies.
- In negotiations with Brunswick to see if it is possible to wait to sign PO and make first payment in July for Bowling Lane and Ball Return Project in August 2023.
- Still taking resumes for the Financial Accountant position.
- 401K and pension plan audit is still underway.

Golf Operations

- **Financials for first 12 days of February 2023:**

Weather is still a big factor in our golf revenues. As we get closer to March our weather should become more pleasant and consistent.

- **Golf Committee and Golf Council Meetings** - Were held last week at 1:30 p.m. and 3:00 p.m. respectively. Discussion with the Golf Committee revolved around next year's budget – revenue and expenses. Golf Council had discussions regarding the Grandview Golf Course summer/fall closure as well as frost delays.

- **Group Golf Clinic Schedule for Remainder of February & March 2023:** The March Golf Clinic Schedule has been created and placed on-line for our residents to sign up and attend. See Schedule below:

Date	Time	Lesson Topic	Instructor
Thursday, Feb 23 rd	2pm (PB)	Fundamentals of Chipping	Paul Grucza, PGA
Tuesday, Feb. 28 th	3:30pm (PB)	Course Management	Mike Williams, PGA
Thursday, Mar. 2 nd	2pm (PB)	Dull Swing – Open Practice	Mike Williams, PGA
Tuesday, Mar. 7 th	2 pm (PB)	How to Read Greens	Paul Grucza, PGA
Thursday, Mar. 9 th	2 pm (PB)	How to Create Speed	Paul Grucza, PGA
Saturday, Mar. 11 th	10 am (SD)	Chipping Improves Your Full Swing	Patrick O'Hara, PGA
Tuesday, Mar. 14 th	2 pm (PB)	Fairway Metal Woods	Mike Williams, PGA
Thursday, Mar. 16 th	2 pm (PB)	Full Swing – Irons	Mike Williams, PGA
Tuesday, Mar. 21 st	3:30 pm (PB)	Walk a Hole with a Pro	Paul Grucza, PGA
Thursday, Mar. 23 rd	2 pm (PB)	How to Avoid 3-Putts	Paul Grucza, PGA
Tuesday, Mar. 28 th	2 pm (PB)	Chip & Run Shots	Mike Williams, PGA
Thursday, Mar. 30 th	2 pm (PB)	Full Swing – Driver	Mike Williams, PGA

- **Looking for On-Call Custodians and possibly some Ball Pickers** - We just hired two Player Assistants to round out our staff at 27 employees. We are still in need of Custodians and Ball Pickers.
- **DBS Building Solutions** - Meeting with David of DBS Building Solutions for possible help with Custodial staffing for the 7 golf courses. Meeting went well with proposal to be received later this week.
- **Trouble with Lottery System this Week** – Residents were being dropped with lottery privileges and given Public Play access. They could not submit a lottery request. Linda Plastas worked this weekend to help with correcting the problem but sometimes the problem would re-create itself with the same Rec. numbers. We are hoping for a speedy fix to this as it affects our residents' ability to make tee times through the Lottery.

Golf Course Maintenance/Landscape Management

General Course Maintenance

- Staff performing general maintenance; fertilizing, watering, mowing.

Grandview Project Update:

- Road crossing mainlines are still on schedule for installation the third week of March. The golf course will remain open during this phase of the project with no disruption to play.

Landscape Maintenance:

- Staff continues to perform general landscape maintenance.

Membership

General Information

- We continue to watch real estate sales.

Asset Preservation Fees/Tenants/Golf Cards

- For the month of February 2023 there have been 49 APFs collected compared to 87 APFs in 2022. Inquiries were 76 for 2023 vs. 131 for 2022.
- Number of tenants for the month: 241 in 2023 vs. 223 in 2022.
- 2023 Golf Cards sold for the Month: Total – 90: Unlimited-(7), Twilight-(3), Kachina-(39), Coyote-(41), Frequent Player-(0).

Collections/REDs for the Week:

- Liens recorded: 4
- Liens released: 6
- Certified Collection Letters Mailed: 1
- Turned over to Attorney for Collections: 2

CC&Rs

- Current CC&R Violations: 55
- 35 – Landscaping (Trees), 12 New, 5 closed, 4 escalated.

Maintenance – Russ

- **MPS Work Order Update:**
9,054 work orders to date
9,022 completed work orders
32 Open work orders in progress
- Palm Ridge partition wall has had a broken drive chain. We have been moving the wall manually. The Vendor has the wall operable again.

Capital Projects Update – Karl

- **R. H. Interior Johnson Lighting Conversion:** Automotive Restoration Club completed 2/16/23; Village Courtyard Club Rooms, Lecture Hall, and Social Hall are in planning and scheduling process.

Facilities Operation Report – Karl

- **Facilities Use:**

	Pool	Gym	Walking Track	Digital Guest	Total
BRD	3192	1418		100/205/305	5013
KRC	597	793		2/35/37	1442
PR	1837	1292	1115	18/216/234	4513
RHJ	1574	1427		41/240/281	3338

These are the numbers for all 4 Rec. Centers. It includes the use of the pool, fitness rooms, walking tracks, guests under 16, over 16 and total number of guests as well as the total for the facility (which includes other areas not listed).

- **RHJ Snack Bar:** 2/12/23 through 2/18/23 **Grand Total: \$1,550.22**

Library

- Nationally recognized Abraham Lincoln presenter and historian, John Voehl will speak as President Lincoln, talking about his 16th Presidency and the 15 Presidents that preceded him. Join us on Saturday, February 25th at 10:00 am (Doors open at 9:30 am) at the Palm Ridge Summit Hall. This is a free event and tickets are not required.

Media / I.T.

- We are investigating an issue on the Member Portal that is causing issues for members trying to log on and make tee times or lottery requests. We hope to have this resolved ASAP.
- TORCH is off to a good start. Anyone interested in signing up for the Fall 2023 Session can visit suncitywest.com/torch.
- We are updating the Club Track Lists for all the new Club Officers to receive their monthly reports. We will work with the clubs to resolve any issues with anyone who does not receive the reports. There may be issues with SPAM filters, typos in the addresses or some other cause that we will address for anyone who is scheduled to receive the report but does not.
- As a reminder, the Rec. Center News deadline for April's issue is Friday, March 3.
- The last SD-WAN site will be the RHJ location which is the biggest changeover. We are working on that schedule now with COX Reps.

Recreation:

Clubs:

- Continuing the Bylaws process - Moving along
- Pickleball Tournament
- Tennis Tournament

Tours:

2023 Upcoming Tours

Start Date	Tour	Availability
2/24/23	"42 nd Street" at Hale Theatre w/ Lunch	0
2/27/23	San Diego Getaway	0
3/8/23	Barleens #1 Hit Variety Show	16
3/15/23	Fog De Choa & Desert Belle	21
3/23/23	Verde Canyon Railroad	10
4/3/23	Rocky Point, Mexico	1
4/22/23	Canyonlands of the Southwest	9
5/1/23	Rocky Point, Mexico	44
7/15/23	Alaska Cruise and tour	7
9/11/23	Black Hills Adventure	39

Events :

Current / Upcoming Ticket Sales

Event	Event Date	Location	Time	Ticket Sales
Barb & Frank RON	2/23/2023	Palm Ridge	3pm	796/800
Barb & Frank RON	2/23/2023	Palm Ridge	7pm	798/800
Everly Brothers Experience RON	3/2/2023	Palm Ridge	3pm	SOLD OUT
Everly Brothers Experience RON	3/2/2023	Palm Ridge	7pm	798/800
Spring Vibes – AZ Highway Men	3/10/23	Beardsley	7pm	1760/2400
Spring Vibes – Tim McGraw Exp.	3/11/23	Beardsley	7pm	1774/2400
Spring Vibes – Southern Rock	3/12/23	Beardsley	7pm	1567/2400
West Valley Winds	3/13/23	Palm Ridge	7pm	337/463
St. Patty's Day – HIFI	3/17/23	Beardsley	7pm	729/2400
Surprise Pops	4/6/23	Palm Ridge	2pm	66/734
Cinco de Mayo Pool Party	5/5/23	RHJ Pool	1pm – 4pm	300

RON Rhythm of the Night Series

Thank you all for your patience with our new ticketing vendor. With change there are always speedbumps, and we have addressed them or continue to work on them.

February Music on the Green: FREE - NO Tickets Needed. Located at RHJ Great Lawn

*Wednesday, February 22nd – John Gamber - **RESCHEDULED FOR WEDNESDAY, MARCH 1ST DUE TO WEATHER.***