



RCSCW GM Weekly Report

January 09, 2023

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Human Resources

- Maricopa County Covid Status is reported as Medium. Please remind employees and others to follow Maricopa County and CDC Guidelines on Covid.
- New Labor Posters published by the State and Federal Government have been posted.
- Staff Managers reminded that 3-day absence for employees require a return-to-work letter from a doctor. HR requests to be notified and copied on these.
- At this time, testing for Covid cannot be required. Management can suggest but cannot require employees not feeling well to go home.
- We continue to work to get budgeted/non-budgeted seats rolled up.

Sports Pavilion

Statistics for month of January 2023 to date:

- League Revenue up 12%
- Open Revenue up 9%
- Bowling Revenue up 12%
- Total Revenue up 15%
- Games Bowled up 5%
- Lizard Acres Pub Revenue up \$5,500.00 for December 2022.

B & F

- The next B&F Committee Meeting scheduled 01/17/23.
- APF numbers for the month of January are more in line with what was budgeted. Spring home sales will be an indicator as to the health of the housing market.
- Closing out the month of December this week and will review upcoming expenses with staff.
- Club Treasurer's Meeting scheduled for 10 a.m, Wed., 1/11/23 in Lecture Hall.
- Staff is meeting with Parks and Sons to discuss increase in fees.
- Six-month review shows Lizard Acres Pub breaking even partly due to increase in overhead costs and increase in entertainment fees.
- Investment in T-Bills earning more revenue.

Golf Operations

- **Financials for the first 7 Days of January 2023:**
 - **Rounds of Golf** down 3% vs. January 2022.
 - **Revenue for greens fees and cart fees** are up 7% vs. January 2022.

Couple's Therapy Scramble & Glendale, Arizona Bowl Scramble – Scheduled for Saturday, January 21st at Stardust Golf Course and Saturday, February 11th at Deer Valley Golf Course. Both are 8 am shotgun starts. Both events are sold out.

- **First Tee Time in January** – Was moved back from 7:30 am to 8 am to help with frost delays. The 8 am start will be in effect through January. February we will return to our normal 7:30 am start.
- **Green Team 101 Class** – Tuesday at 5 p.m. at the Lecture Hall. Discuss the process to play golf. Check-in, tee-times, pace of play, etc. Followed up with a group class on the first tee and walk a hole.
- **Club giveaway at Stardust Golf Course** – Had donations from the SCW community and able to give out sets of clubs and golf bags to beginner golfers. Seven sets were handed out with the stipulation that the golfer can use them if needed but must give clubs back to Green Team if they don't continue playing so they can be re-purposed.
- **12 Days of Christmas Sales 2022** – Increase over 2021 by \$7,814.56.
- **Golf Committee Meeting** – On Thursday at 1:30 p.m. Items to discuss will be modifications to our Local Rules and rate comparisons with other courses in the area.
- **Golf Clinic Schedule for January 2023:**

Golf Clinic Schedule for January

Clinic Topic	Location	Date / Time	Instructor
Putting – 4' to 40'	Pebblebrook GC	Tues. January 10 th 2pm	Paul Grucza
How to Read Greens	Pebblebrook GC	Thurs. January 12 th 2pm	Paul Grucza
Mid- Irons – Using them off the tee box	Pebblebrook GC	Tues. January 17 th 2pm	Mike Williams
Pitching over Bunkers	Pebblebrook GC	Thurs. January 19 th 2pm	Mike Williams
Driver and 3-wood	Pebblebrook GC	Tues. January 24 th 2pm	Paul Grucza
Hybrids – Multi use club	Pebblebrook GC	Thurs. January 26 th 2pm	Paul Grucza
Chip and Run shots	Pebblebrook GC	Tues. January 31 st 2pm	Mike Williams

Golf Course Maintenance/Landscape Management

General Course Maintenance

- This week the golf courses will start putting down pre-emergent applications in the rough areas. The application will help control weeds during the spring and summer months.
- Golf Committee Meeting this Thursday, 1/12/23.

Landscape Maintenance:

- This week staff replacing several trees in the RH Johnson parking lot.
- Staff will be planting new ice plants around the spa area at Palm Ridge. Plants should be in by end of the week.

Membership

General Information

- Real estate sales continue to be slow.

Asset Preservation Fees/Tenants/Golf Cards

- For the month of January 2023 there have been 23 APFs collected compared to 22 APFs in 2022. Inquiries were 16 for 2023 vs. 8 for 2022.
- Number of tenants for the month: 205 in 2023 vs. 182 in 2022.
- 2023 Golf Cards sold for the Month: 76 Total: 9 Unlimited, 2 Twilight, 0 Frequent Player, 24 Kachina, 41 Coyote.

REDs

- Liens recorded: 4
- Liens released: 0
- Certified Collection Letters Mailed: 2
- Turned over to Attorney for Collections: 4

CC&Rs

- Current CC&R Violations: 28
- 20 – Landscaping (Trees), 2 New, 1 closed, 5 escalated.

Facility Maintenance - Russ

- **R. H. Johnson:**
 - **RHJ Tennis Complex:** Cameras are all recording. Had a few days backed up to serve as examples. Would like to set system up where it provides pictures every hour on the hour.
 - **Deer Valley Pro Shop** – We are scheduling a moisture test behind the service counter. This will rule out any moisture from under the concrete.
 - **MPS Work Order Update:**
 - 8,727 work orders to date
 - 8,676 completed
 - 51 open work orders in progress

Capital Projects Update – Karl

- **R. H. Johnson Arts & Crafts – Flat Roof Restoration:** Roof coating restoration in progress; cold temperatures and damp weather keeping Starkweather Roofing progress at a minimum.
- **RHJ Mini Golf Lighting Project:** Project completed 1/6/23.
- **Grandview Golf Course – Pump Station:** Roof structure over new pump station in progress.

Facilities Operation Report – Karl

- **Facilities Use:**

	Pool	Gym	Walking Track	Digital Guest	Total
BRD	2918	1296		97/187/284	4612
KRC	579	741		0/17/17	1343
PR	1938	1141	902	11/124/135	4147
RHJ	1561	1465		48/202/250	3342

These are the numbers for all 4 Rec. Centers. It includes the use of the pool, fitness rooms, walking tracks, guests under 16, over 16 and total number of guests as well as the total for the facility (which includes other areas not listed).

- **RHJ Snack Bar:** 1/1/23 through 1/7/23 Grand Total: \$1,336/75

Library

- Thursday Night Movies at Stardust Theatre, provided by The Friends of the R. H. Johnson Library, moved their start time from 7:00 pm to 6:30 pm. Doors open at 5:30 pm.

Media /I.T.

- Password procedure change. Employee password will no longer be shared with employee's supervisor. HR will request passwords from IT for new employees.
- For routine IT questions, employees are reminded to go through their supervisors or Department Managers on nights, weekends. IT will not be taking any calls at nights after 4:30 p.m.
- We are interviewing for the vacant Web Master position this week.
- We are beginning to ramp up for the Spring TORCH Session which begins with the Meet and Greet on Wednesday, February 15, 2023.
- We will be installing Club Track Certificates on each PC that is authorized to access Club Track to keep software data accurate.
- Electronic Recycling for Association electronic equipment is scheduled for Jan. 18th. Staff should call Francisco if they have any questions.

Recreation:

Clubs:

- Continuing the Bylaws process - Moving along
- Chartered Club Officers Meetings Makeup – January 18th 10am
- Treasurers Meeting January 11th

Tours:**2023 Upcoming Tours**

Start Date	Tour	Availability
1/17/23	Valley of the Sun Tour w/lunch at Papago	0
1/31/23	Dolly Steamboat & Saguaro Lake Ranch	22
2/10/23	Annual Tubac Festival of the Arts	0
2/24/23	"42 nd Street" at Hale Theatre w/ Lunch	37
2/27/23	San Diego Getaway	9
3/8/23	Barleens #1 Hit Variety Show	35
3/23/23	Verde Canyon Railroad	38
4/3/23	Rocky Point, Mexico	9

Events :**Current / Upcoming Ticket Sales**

Event	Event Date	Location	Time	Ticket Sales
Cory Kahaney – COMEDY	1/17/23	Palm Ridge	3pm	257/336
Cory Kahaney – COMEDY	1/17/23	Palm Ridge	7pm	Sold Out
That's Country CS	1/20/2023	Palm Ridge	3pm & 7pm	Sold Out
January Dance	1/27/23	Palm Ridge	7pm	Sold Out
Tonedevil Brothers CS	2/3/2023	Palm Ridge	3pm	318/336
Tonedevil Brothers CS	2/3/2023	Palm Ridge	7pm	Sold Out
Americana CS	2/17/2023	Palm Ridge	3pm & 7pm	Sold Out
ABBAFAB RON	1/12/2023	Palm Ridge	3pm & 7pm	Sold Out
Dec-63 RON	1/12/2023	Palm Ridge	3pm	769/800
Dec-63 RON	1/12/2023	Palm Ridge	7pm	Sold out
Tina Turner Tribute	2/7/23	Palm Ridge	3pm	364/800
Tina Turner Tribute	2/7/23	Palm Ridge	7pm	662/800
Barb & Frank RON	2/23/2023	Palm Ridge	3pm	709/800
Barb & Frank RON	2/23/2023	Palm Ridge	7pm	795/800
Everly Brothers Experience RON	3/2/2023	Palm Ridge	3pm	761/800
Everly Brothers Experience RON	3/2/2023	Palm Ridge	7pm	797/800

CS – Cabaret Series / RON Rhythm of the Night Series

Thank you all for your patience with our new ticketing vendor. With change there are always speed bumps which we have addressed and continue working on.

*January Music on the Green: FREE NO Tickets Needed Located at RHJ Great Lawn
Wednesday, January 11 – Salt Miners
Wednesday, January 25– Byron Brothers*