



RCSCW GM Weekly Report

December 5, 2022

Wally [Signature] 12-8-22

Human Resources

- Maricopa County Covid Status is reported as "Medium". There were 5 employee cases last week and 1 so far this week. Employees are reminded to follow CDC Website guidelines.
- Reminder to all employees that all injuries/accidents must be reported to HR immediately.
- Benefit renewals this year were passive, meaning that if no changes were made by the employee, their benefit elections this year would be the same as those selected last year.
- Employee Performance Reviews are coming into HR.

Sports Pavilion

Statistics for month of November 2022 to date:

- Information not available this week.
- Lizard Acres New Year's Eve Party – Tickets are being sold.

B & F

- B&F Committee Meeting scheduled 12/6/22. Financial Audit Information will be presented by Committee Chair Dick Rhoades and Committee Member Gary Bosak. B&F Committee Meetings scheduled for Dec. 20, 2022 and January 3, 2023 have both been cancelled.
- We started planning our Operating Budget for FY23/24 and begin with merit/payroll. In mid-January we start discussing other operating expenses and disseminate the information to staff to assist in building the Budget.

Golf Operations

- **Financials for the first 27 days of November 2022:**
 - Information not available this week.
- **“A Marvelous Night for a Moondance” – Night Golf Scramble** – Pebblebrook Golf Course will host this event on Friday, December 16th. The event has been sold out with 104 players (52 on each 9). “Queso Good” food truck will be handling the food for this event. A six o’clock shotgun start will kick off the event. Our next event will be “Couples Therapy” Scramble held at Stardust Golf Course on Saturday, January 21st. Entry forms will go out Sunday, December 11th.
- **Golf Committee Meeting** – Cancelled for the month of December.
- **Courses Open on Christmas** – Stardust, Grandview and Echo Mesa.

Golf Course Maintenance/Landscape Management

Overseeding Update

- There are some very thin areas coming up after overseeding.
- We received about a ½ inch of rain over the weekend which resulted cart path restrictions until 10 a.m.

General Course Maintenance

- Trail Ridge, Desert Trails, and Grandview greens Update – Staff will lower the height of cut on the greens Tuesday with another drop in height scheduled for Friday.

Other

- Water Usage Year to Date: We are currently 212 acre feet under our annual allotment which equals 30.28 acre feet under per golf course. We have 332 acre feet of water remaining for the year (47 acre feet per course).

Landscape Maintenance: Overseeding Update

- Beardsley Park will reopen on Monday, Dec. 12th. The Great Lawn will reopen on Tuesday, Dec. 15th.

Membership

General Information

- Real estate sales continue to show signs of slowing down.

Asset Preservation Fees/Tenants/Golf Cards

- For the month of November there have been 78 APFs collected compared to 146 APFs in 2021. Inquiries were 103 for 2022 vs. 111 for 2021.
- Number of tenants for the month: 162
- Golf Cards Sold in Membership: 372 Total Last Week: 18 Unlimited, 12 Twilight, 4 Frequent Player, 152 Kachina, 186 Coyote.

REDs

- Liens recorded: 5
- Liens released: 0
- Certified Collection Letters Mailed: 4
- Turned over to Attorney for Collections: 0

CC&Rs

- Current CC&R Violations: 22
- 16 – Landscaping (Trees), 6 New, 8 closed, 9 escalated.

Facility Maintenance

- **R. H. Johnson:**
 - **East and West Hall entryway** ceilings are beginning to peel. Currently scraping off all loose texture. Retexturing and fresh paint to follow. We are doing this in a way that does not interfere with the use of the Social Hall.
 - **RHJ Pool** – Currently trouble shooting intermittent light issues inside the walking area of the pool. The light problem appears to be in the mornings only. Sometimes the breaker trips and the lights go out in the walking areas and we cannot reset for a few hours. Other days there are no issues. We continue to try and locate the problem.
 - **Palm Ridge Outdoor Pool** – We are still waiting for parts to arrive to repair the outdoor pool heater. The Vendor spoke with the manufacturer's rep. on Friday who stated that we should have the part within the next ten days.
 - **Tennis Court Cameras** – We will be starting camera installation at the tennis courts.
- **Kuentz Woodshop:**
 - CR-13 Request to lightly remodel Woodshop Library Room update. Flooring, lighting and painting have all been completed.
- **MPS Work Order Update:**
 - 8,416 work orders to date
 - 8,377 completed
 - 39 open work orders in progress

Facility Operations

Jack – RHJ, KZ, BD, PR

	Pool	Gym	Walking Track	Guest	Total
BRD	2092	984		25/66/91	3167
KRC	529	684		0/36/36	1249
PR	1327	978	680	2/66/68	3053
RHJ	1496	1997		12/115/127	3620

Attendance and Paid Guest Numbers 11-28 through 12-05

- **SNACK BAR** - \$778 – December Special - Holiday Roast Coffee and Pastry for \$3.00
- Met with Bocce Ball Club to help with an ongoing resolution on 12/06/22.
- Bringing out Eco Lab and Waxie to follow up on training to maintain our high standards and cleaning standardization.

Library

- The Library is partnering with Artistic Hand Lettering on December 7th from 1 to 3 p.m. to make Christmas card. Residents can sign up in the Data Resource Center at the library.

LIBRARY STATS	November	Percentage change from November 2021
Overdrive		
Total Unique Users	830	1%
Total Checkouts	3810	-2%
Members	5707	3%
Guests	195	10%
DRC	582	12%
VR	32	-24%
Classes	34	No classes 2021
Total Physical items checked out	13,468	-4%

Media / I.T.

- We have run a verification of our emails in the membership database and found quite a few bad emails. Some may be typos, some the result of full mail boxes and some have been abandoned. We will work with Membership and Golf Ops to clean those up
- We are working with an international film group on a possible documentary about senior living. We will be looking for local talent from the clubs to share with the producers to possibly be featured in the film
- The Clubs Website calendars are still acting up. As we are down a webmaster right now, the repair has been slow but we are working to get it resolved this week. "What My Dues Cover" brochure will be updated. The deadline for any changes is today (12/5)! Please send changes to Martin or Katy.
- The New Member Packet deadline is also today. Send changes on hard copy to Katy by noon on 12/5/22
- Staff is reminded that the TORCH deadline for the Spring Session is Wednesday, Jan. 4. All materials must be updated and sent to Katy prior to then. A folder will be created on the O Drive under Katy's name where you can place your materials for Katy to review.
- We will begin replacing some of the Club Track hardware in our club rooms. To save money, we deployed (used/refurbed) hardware when we rolled this out just because it was a large amount of hardware we were dealing with all at once. We plan on replacing some of the oldest equipment over the next few weeks.

Clubs:

- Continuing the Bylaws process - Moving along
- Chartered Club Officers Meetings January 5th and 6th

Tours:

2022/23 Upcoming Tours

Start Date	Tour	Availability
12/8/22	Holiday Dinner at Durants & Temple	2
12/14/22	Home for the Holidays	0
1/1/23	The Tournament of the Rose Parade	0
1/17/23	Valley of the Sun Tour w/lunch at Papago	29
1/31/23	Dolly Steamboat & Saguaro Lake Ranch	24
2/10/23	Annual Tubac Festival of the Arts	0
2/27/23	San Diego Getaway	25

Events :

Current / Upcoming Ticket Sales

Event	Event Date	Location	Time	Ticket Sales
Christmas in the Park	12/17/2022	Beardsley	9am	381/1000
Christmas Show	12/19/2022	Palm Ridge	4pm	349/800
New Year's Eve Dance	12/31/2022	Palm Ridge	8pm	475/432
Blues Brothers CS	1/6/2023	Palm Ridge	3pm & 7pm	Sold Out
Cory Kahaney – COMEDY	1/17/23	Palm Ridge	3pm	141
Cory Kahaney – COMEDY	1/17/23	Palm Ridge	7pm	291
That's Country CS	1/20/2023	Palm Ridge	3pm & 7pm	Sold Out
Tonedevil Brothers CS	2/3/2023	Palm Ridge	3pm	305/336
Tonedevil Brothers CS	2/3/2023	Palm Ridge	7pm	Sold Out
Americana CS	2/17/2023	Palm Ridge	3pm & 7pm	Sold Out
ABBAFAB RON	1/12/2023	Palm Ridge	3pm	666/800
ABBAFAB RON	1/12/2023	Palm Ridge	7pm	797/800
Dec-63 RON	1/12/2023	Palm Ridge	3pm	679/800
Dec-63 RON	1/12/2023	Palm Ridge	7pm	766/800
Barb & Frank RON	2/23/2023	Palm Ridge	3pm	636/800
Barb & Frank RON	2/23/2023	Palm Ridge	7pm	760/800
Everly Brothers Experience RON	3/2/2023	Palm Ridge	3pm	666/800
Everly Brothers Experience RON	3/2/2023	Palm Ridge	7pm	754/800

CS – Cabaret Series / RON Rhythm of the Night Series

November/December Music on the Green – Free and requires NO ticket. Thank you to our sponsor Sun Canyon Bank

Located at RH Johnson all shows start at 6pm! (No food will be served)

- *December 14 – Radio Face*

Thank you all for your patience with our new ticketing vendor, with change there are always speed bumps, and we have addressed them or are still working on them.

Capital Projects:

- **RHJ Arts & Crafts Bldg. – Flat Roof Restoration:** Parapet wall sealant completed 12/2/22; Flat roof coating restoration in progress.
- **RHJ Mini Golf Lighting Project:** Electrical vendor rescheduled 1 week due to covid; project will begin Monday, Dec. 12th. Mini Golf closed 12/12 – 12/16 installation conditions permitting.

YTD Water Usage

January – November 2022

- Used – 3,586 A/F
- Budget – 3,798 A/F
- Under/Over- 212 A/F Under Budget / 30.28 A/F Per Course
- 332 A/F Remaining For The Year / 47 A/F Per Course



	1-Jan-22	12/1/2022	Total Acre Feet Year To Date 12/1/2022	Monthly Acre Foot Usage
Pebblebrook	412	1129	717	26
Stardust	874612	<u>33455</u>	5553	17
Grandview	1731	<u>2304</u>	573	35
Echo Mesa	338300	<u>465317</u>	127017	18
Trail Ridge	48037	<u>226371</u>	178334	41
Deer Valley	2692	<u>3158</u>	466	19
Desert Trails	399559	531577	132018	21
Total Acre Feet All 7 Courses			3586	176
				3918
Remaining allocation				332