



RCSCW GM Weekly Report

October 17, 2022

Human Resources

- Maricopa County Covid Status is reported at "Low".
- We will be celebrating those employees who are U.S. Veterans at the upcoming Workshop presentation.
- New HR Manager Kirsten Petersen will be here on Oct. 31, 2022.

Sports Pavilion

Statistics for month of October 2022 to date:

- League Revenue up 2%
- Open Play up 2%
- Bowling Revenue Flat
- Total Revenue up 4%

B & F

- Budget to actuals going out to staff this week.
- Presentation by Auditor Clifton, Allen, Larsen and Cap Trust scheduled for the October 18 B&F Committee Meeting.
- The first pass of the Capital Budget was presented to the Gov. Board at the Oct. 7th Workshop.

Golf Operations

- **Financials for the month of October 2022 to date:**
 - Golf Rounds are **down** 7% vs. October 2021
 - Revenue for greens and cart fees are **up** 4% vs. October 2021.
- **Call Center Staff** – Completed their first week of work. First time we've had Call Center Staff working on Saturday and Sunday. A total of 1,344 calls were answered for the three open golf courses with Saturday's and Sunday's total being 404 or 30% of all calls received.
- **27th Annual Octogenarian Tournament** – Saturday, October 22nd at Desert Trails Golf Course. Shotgun start at 12 p.m. Total number of players scheduled to play is 96. Twelve over the age of 90. The oldest being 99. Dinner will be held at Briarwood Country Club on Sunday evening.

- **TORCH Presentation on Thursday** – Along with the presentation we host a tour of the Grandview Golf Course Pro Shop, Golf Lab, Cart Storage Facility and Golf Maintenance Equipment will be displayed and discussed. It will be a long day as we end the day with a team putting contest on the practice green.
- **Golf Expo at Stardust Golf Course** – Was held at Stardust Golf Course area last Wednesday. Had good participation with Chartered Clubs. Attendance for this event was not as large as a similar event last year at Pebblebrook Golf Course.
- **Courses Closed for Overseeding through Monday, Oct. 24th** – The following courses are closed for overseeding through Monday, Oct. 24th; Deer Valley, Echo Mesa, Pebblebrook and Stardust.

Golf Course Maintenance/Landscape Management

General Course Maintenance:

- General Course Maintenance will continue at the three courses that are open (Trail Ridge Desert Trails and Grandview).
- **Overseeding Update** (Pebblebrook, Stardust, Deer Valley, and Echo Mesa). Courses will reopen on **Tuesday 10/25**.
 - We are not anticipating any cart path restrictions on opening day but we do ask that players observe the 90-degree rule and stay on the cart paths as much as possible.
- **Grandview Turf Reduction Program**
Staff will start spraying out the proposed desert landscape areas on the front nine Grandview Golf Course
- Rainfall totals over the weekend ranged from 1" to 1.5".
- Cart path restrictions were in place on the three open courses until 11 am Sunday morning.

Landscape Maintenance:

- Landscape Maintenance crews have removed summer flowers. Winter flowers were planted by staff this past Saturday on RHJ and Bell. We lost some flowers due to the rain and others to the rabbits eating them.
- General Landscape Overseeding:
 - The Ball Park is scheduled to reopen Tuesday, Oct. 18th.
 - The Large Dog Park and Section One of the Small Dog Park will reopen this week.
 - The lawns at Palm Ridge were seeded last Tuesday.
 - What we have left to seed: Beardsley Park and the Great Lawn at RHJ will be done in early to mid-November. Those two venues will be closed during that time.
- Lawn Bowls Update: Greens #1 and #2 have been overseeded and have already been mowed twice. Staff will continue to reseed as needed. Green #4 is scheduled to open on Monday, October 31st.

Membership

General Information

- **Community Meeting on Crime Prevention** – The Maricopa County Sheriff's Office will be at Palm Ridge Recreation Center on Wed. Nov. 16th to give a presentation on Crime Prevention and take questions from our membership.
- Real estate sales continue to show signs of slowing down.

Asset Preservation Fees/Tenants/Golf Cards

- For the month of October there have been 43 APFs collected compared to 63 APFs in 2021. Inquiries were 30 for 2022 vs. 70 for 2021
- Number of tenants for the month: 63
- Golf Cards Sold in Membership: 92 Total Last Week: 14 Unlimited, 3 Twilight, 0 Frequent Player, 43 Kachina, 31 Coyote.

REDs

- Liens recorded: 2
- Liens released: 5
- Certified Collection Letters Mailed: 0
- Turned over to Attorney for Collections: 0

CC&Rs

- Current CC&R Violations: 39
- 31 – Landscaping (Trees), 9 New, 8 closed, 3 escalated.

Facility Maintenance

- **Administration:**
 - Addressing some concerns regarding Clock at the RHJ Pool
 - Working on Palm Ridge Summit B sound system.
 - EPCORE Water went down twice last week. Cox lines and phone lines also spotty.
- **MPS Work Order Update:**
 - 8,145 work orders to date
 - 8,062 completed
 - 83 open work orders in progress

Facility Operations

Jack – RHJ, KZ, BD, PR

- The Snack Bar - \$1,909.07 up \$500 from last week. 50 monthly specials (Coffee and a muffin) for \$3.00
- Concert in the Park cancelled on Saturday due to weather. Rescheduled for Tuesday.
- Club Expo at Palm Ridge Recreation Center.
- Only 6 vacancies put us at 5% understaffed.

	Pool	Gym	Walking Track	Guest Under 18/Over 18/Total	Total
BRD	1566	834		34/34/68	2468
KRC	864	565		0/28/28	1457
PR	1409	924	1040	17/83/100	3473
RHJ	3588	958		102/3427/446	4992

Attendance and Paid Guest Numbers 10-10 through 10-16

Library

- The library is open for normal hours Tuesday to Saturday from 9 am to 4 pm.
- We will be resuming regular overdue fines beginning Tuesday, Oct. 18.
- J. C. Eaton will be holding a Book Signing and Talk on Thursday, Oct. 21 at 11:30 a.m. in the Lecture Hall.

Media / I.T.

- Power went out Friday at RHJ. One of our network servers did not come back up properly, resulting in some computers not being able to connect to TEI on Saturday morning. We were back in business mid-morning Saturday. Other services that didn't affect business or end users were corrected Sunday morning.
- Website redesign review meeting for managers is 12 – 1 p.m., Tuesday, Oct. 18.
- The credit card roll outs continue with Kuentz and Stardust Pro Shop Oct. 20th and Trail Ridge on Oct. 27th.
- We've completed our scheduled Cybersecurity Classes but want to reach out one more time for any managers who would like us to host a class for their employees. If there are no more requests, we will have the drawing for those who attended last week.
- Session No. 3 of TORCH (Fall 2022) is on Thursday for the Golf presenters and a Tour conducted by Tim Peterson. This class will be at the Kuentz Women's Club.
- The Spring 2023 TORCH session is already filling up fast. Visit suncitywest.com/torch for an application and sign up soon if you are interested.
- Happy to report that George Guadarama starts as Help Desk Lead today. We will be interviewing for the new Help Desk opening and hope to fill it as soon as possible.
- The phones at Grandview were down over the weekend.

Recreation

Clubs:

- Continuing the Bylaws process (we are working on removing the guest fees from bylaws and completing the rest).
- Lawn Bowling is closed through October due to court complications on the grass. Club will play at Sun City and Sun City Grand on selected days – THANK YOU TO BOTH COMMUNITIES
- Club Leagues-Tournament Sub Committee Meeting – Tuesday 10/18/22
- Club Track Sub Committee Meeting – Tuesday 10/25/22
- Both Bridge Groups agreed by vote to change their name to SCW Contract Bridge Club
- Handicapables and Water Fitness are merging
- Club Expo information in progress –
 - November 2 – Beardsley 11am – 1pm (Free popcorn, Ice cream, and water)
 - November 9 – RHJ 10am – 1pm (Food trucks for purchase)

Tours:

2022 Upcoming Tours

Start Date	Tour	Availability
10/18/22	Dolly Steamboat & Saguaro Lake Ranch	0
10/21/22	Tonto Natural Bridge & Fargo's Steak	34
10/23/22	Laughlin, Oatman & Lake Havasu	34
11/1/22	Rocky Point, Mexico	4
11/10/22	Valley of the Sun Tour	44
11/22/2022	San Antonio & Riverwalk (Thanksgiving)	14
11/24/22	Thanksgiving at the Opry	9
12/3/22	Prescott Christmas Parade w/Lunch	29
12/8/22	Holiday Dinner at Durants & Temple	24
12/14/22	Home for the Holidays	33
1/1/23	The Tournament of the Rose Parade	40

Our last tour was cancelled due to unforeseen circumstances. We are working on what we can do to accommodate another tour with Allied Tours.

Events :

Current / Upcoming Ticket Sales

Event	Event Date	Location	Time	Ticket Sales
October Concerts – HI FI	October 22 nd	Beardsley	7pm	SOLD OUT
Halloween Dance – City Lights	October 28 th	Palm Ridge	7pm	Tickets selling quickly
October Concerts – Southbound	October 29 th	Beardsley	7pm	SOLD OUT
Autumn Vibes – Doobie Brothers Tribute	November 3 rd	Beardsley	7pm	Tickets still available
Autumn Vibes – Return to Woodstock	November 4 th	Beardsley	7pm	Tickets still available
Veteran's Day Concert – Surprise Pops – FREE	November 11 th	Palm Ridge	2pm	SOLD OUT
November Dance – Highway 85	November 18 th	Palm Ridge	7pm	Tickets still available

Due to rain storm over the weekend, we rescheduled Johnny K to Tuesday, October 18th – we had about 800 in attendance out of 1000.

Movies in Park – Free and require NO tickets

Located at Beardsley Park – Bring your own Chair, Partial Concessions will be available

Movie starts at Dusk, Concessions start at 5:00pm

- *October 16th – Murder on the Orient Express – Cancelled due to Park conditions*
- *October 30th - Death on the Nile*

October Music on the Green – Free and require NO ticket

Thank you to our sponsor Sun Canyon Bank

Located at RH Johnson all shows start at 6pm! (No food will be served)

- *October 19th – Sonoran Blues Rock*

Thank you all for your patience with our new ticketing vendor. With change there are always speed bumps, and we have addressed them or are still working on them.

Capital Projects:

- **Beardsley Swim & Fitness - Lobby Enclosure:** Window frame and exterior stucco installation completed; window glass scheduled for week ending 10/21/22/ Final interior dry wall/paint repairs scheduled for week ending 10/28/22.
- **Beardsley Park Concrete Repair:** Vendor working to repair broken concrete at Beardsley Park near Ramada #3 and a walkway.
- **RH Johnson Parking Lot #2: Asphalt Mill & Replace:** Paving completed 10/14/22; reopen Club activities 10/17/22. Speed Bumps and Stabilization repair in curved driveway for week ending 10/21/22.
- **RH Johnson Rec. Center – Convert Existing Lighting to new LED Fixtures:** Lighting Conversion in progress; Library and Rip n Sew and Men's Club complete; Activity Center and Facilities Maintenance Dept. areas in progress.
- **Palm Ridge Pool Shade Canopy Fabric:** Project completed 10/13/22.

Roof Restoration Updates:

- **Pebblebrook Pro Shop - Flat Roof Restoration:** Completed 10/06/22.
- **Pebblebrook Maintenance Building – Flat Roof Restoration:** Completed 10/12/22.
- **Stardust Pro Shop – Flat Roof Restoration:** Completed 10/07/22.
- **Stardust Maintenance Building – Flat Roof Restoration –** Completed 10/13/22.
- **Deer Valley Pro Shop – Flat Roof Restoration:** Completed 10/11/22.
- **Deer Valley Maintenance Bldg. – Flat Roof Restoration:** Completed 10/14/22:
- **Desert Trails Maintenance Bldg. – Flat Roof Restoration:** Expected to be done today.