



# RCSCW GM Weekly Report

October 10, 2022

*[Signature]* 10-12-22

## Human Resources

- Maricopa County Covid Status is reported at "Low". Four employee cases last week
- Staff is reminded to get a list of those employees who are U.S. Veterans to the HR Dept. for an upcoming Workshop presentation.
- Marie's last day with us is Oct. 4, 2022. We have hired Kirsten Petersen for this position. We expect her to start the last week of October.

## Sports Pavilion

- Sports Pavilion Committee Meeting on Tuesday, Oct. 11<sup>th</sup> at 1:30 p.m.

### Statistics for month of September 2022 to date:

- League Revenue down 14%
- Open Play up 33%
- Bowling Revenue down 10%
- Total Revenue up 3%

## B & F

- September 2022 financials completed and will be posted by the end of this week.
- We continue preparing for presentation by Auditor Clifton, Allen, Larsen and Cap Trust at the October 18 B&F Committee Meeting.
- We presented the first pass of the Capital Budget to the Gov. Board at the Oct. 7<sup>th</sup> Workshop.

## Golf Operations

- **Financials for the month of October 2022 to date:**
  - Golf Rounds are **down** 4% vs. October 2021
  - Revenue for greens and cart fees are **up** 7% vs. October 2021.
- **Call Center Staff** – Started today and will be working 7 days a week (excluding major holidays). This week's morning shifts should be a big help to the starters at each golf course.
- **"Turkey Shoot" Night Putting Event** – Friday, Nov. 18<sup>th</sup> at the Pebblebrook Golf Course practice putting green. Limited to 72 players due to 18-hole shotgun start. Food Trucks will be available for dinner and each team will be given a 10 – 12 lb. turkey for playing. We are hopeful that we will be able to donate a few of the turkeys to the St. Mary's Food Bank in El Mirage.

- **Golf Committee Meeting** – This Thursday at 1:30 p.m. at the R. H. Johnson Lecture Hall.
- **Golf Expo at Stardust Golf Course** – Being held at the Stardust Golf Course Clubhouse area on Wed., Oct. 12<sup>th</sup> from 4 pm to 7 pm. All Golf Chartered Clubs are invited to share their Club's schedule of events and any additional plans for competitive play this upcoming year. Food trucks, music and fun will be the norm rather than the exception for this event!
- **Courses Closed for Overseeding through Monday, Octo. 24<sup>th</sup>** – The following course are closed for overseeding through Monday, Oct. 24<sup>th</sup>; Deer Valley, Echo Mesa, Pebblebrook and Stardust.

## Golf Course Maintenance/Landscape Management

### General Course Maintenance:

- General Course Maintenance will continue at the three courses that are open (Trail Ridge Desert Trails and Grandview).
- **Overseeding Update** (Pebblebrook, Stardust, Deer Valley, and Echo Mesa). Courses will reopen on Tuesday 10/25.
  - Over the weekend Echo Mesa, Deer Valley and Stardust started first cuts on new ryegrass.
  - Pebblebrook is a couple of days behind due to high winds last week. Staff should be able to start mowing around Tuesday or Wednesday of this week.
  - We had a mainline water break at Echo Mesa Saturday afternoon. Repair work is scheduled this morning.
  - All four courses are scheduled to reopen on Tuesday, October 25<sup>th</sup>.
- Grandview Irrigation and Turf Reduction Project Update – Areas on the back nine were sprayed and are dying off. These are areas that will be converted over to desert landscaping as part of the Irrigation and Turf Reduction Program. The Project is scheduled to start in April of 2023.

### Landscape Maintenance:

- Landscape Maintenance crews have removed summer flowers. Winter flowers will be going in.
- General Landscape Overseeding:
  - The Ball Park was mowed for the first time last Friday and is scheduled to reopen Tuesday, Oct. 18<sup>th</sup>.
  - Automotive Restoration Club lawn was seeded last Friday, Sept. 30<sup>th</sup>.
  - Lawn Bowls Overseeding: Staff seeded courts 1 & 2 on Wednesday of last week. Germination has already taken place.
- Winter flowers were planted at the Beardsley and El Mirage entrances last week.



## Membership

### General Information

- **Community Meeting on Crime Prevention** – The Maricopa County Sheriff's Office will be at Palm Ridge Recreation Center on Wed. Nov. 16<sup>th</sup> to give a presentation on Crime Prevention and take questions from our membership.
- Real estate sales continue to show signs of slowing down.

### Asset Preservation Fees/Tenants/Golf Cards

- For the month of October there have been 22 APFs collected compared to 29 APFs in 2021. Inquiries were 13 for 2022 vs. 42 for 2021
- Number of tenants for the month: 38
- Golf Cards Sold in Membership: 55 Total Last Week: 9 Unlimited, 3 Twilight, 0 Frequent Player, 25 Kachina, 18 Coyote.

### REDs

- Liens recorded: 8
- Liens released: 3
- Certified Collection Letters Mailed: 0
- Turned over to Attorney for Collections: 0

### CC&Rs

- Current CC&R Violations: 37
- 26 – Landscaping (Trees), 11 New, 4 closed, 3 escalated.

### Facility Maintenance

- **Administration:**
  - Installed new clock at the RHJ Pool
- **MPS Work Order Update:**
  - 8,063 work orders to date
  - 7,995 completed
  - 68 open work orders in progress

### Facility Operations

#### Jack – RHJ, KZ, BD, PR

- The Snack Bar - \$1,431.60 - Coffee was the number one seller with 71 cups of coffee.
- Back-to-Back weekend events at Beardsley again this week. Beardsley Team has been doing a great job.
- Continually looking into new efficiencies in Facility Operations and new strategies to keep great workers.

	Pool	Gym	Walking Track	Guest Under 18/Over 18/Total	Total
BRD	1439	784		8/36/44	2267
KRC	712	593		0/9/9	1314
PR	1533	916	1093	10/67/77	3619
RHJ	3101	981		49/2507/299	4381

## Attendance and Paid Guest Numbers 10-03 through 10-09

### Library

- The library is open for normal hours Tuesday to Saturday from 9 am to 4 pm.
- History of Sun City West Presentation on Oct. 14 at 2 p.m. in the Social Hall.

### Media / I.T.

- Reminder: November Rec News deadline was Friday, Oct. 7.
- Website redesign is in progress. Staff asked to attend upcoming meeting for initial review.
- The credit card roll outs are moving along very well.
- October is Cybersecurity Awareness Month. The IT Dept. is offering a special promotion for employees who sign up for our two classes! Check out the email from last week or see Katy or George for details.
- Scheduling Software: We are awaiting word from TEI on the data conversion timeline before we move forward on the scheduling software migration.
- Reminder, TORCH held their Meet and Greet on Wednesday, Oct. 5, and Session 1 on Oct. 6<sup>th</sup>. Next Class is scheduled for Oct. 13<sup>th</sup> at 1:00 p.m. at Plam Ridge Summit B. If anyone on staff needs the updated schedule, please let Katy know. Otherwise, we will see you all at your sessions. Please bring your materials on a flash drive as a backup, but Katy will plan to have the presentations in PDF from as well.
- Request for PR or IT help may not be given the attention they require if these requests are not sent to the distribution lists for the entire Team. IT employees may be on vacation or sick or may be involved in some other project and not see the individual request sent to them which is why we ask you to use the distribution lists.
- The phones at Grandview were down over the weekend.

## Recreation

### Clubs:

- Continuing the Bylaws process
- Lawn Bowling is closed through October due to court complications on the grass. Club will play at Sun City and Sun City Grand on selected days – THANK YOU TO BOTH COMMUNITIES
- Softball – We are working on Reciprocity/co-mingle and hope to have some resolution and best practice for this situation.
- Both Bridge Groups agreed by vote to change their name to SCW Contract Bridge Club
- Handicapables and Water Fitness are merging
- Club Expo information in progress –
  - October 19 – Palm Ridge (Palm Ridge clubs and service and non-chartered clubs) 11am – 1pm (Free popcorn, ice cream and water)
  - November 2 – Beardsley 11am – 1pm (Free popcorn, Ice cream, and water)
  - November 9 – RHJ 10am – 1pm (Food trucks for purchase)

### Tours:

#### 2022 Upcoming Tours

Start Date	Tour	Availability
10/13/22	Verde Canyon RR	0
10/18/22	Dolly Steamboat & Saguaro Lake Ranch	0
10/21/22	Tonto Natural Bridge & Fargo's Steak	34
10/23/22	Laughlin, Oatman & Lake Havasu	34
11/1/22	Rocky Point, Mexico	4
11/10/22	Valley of the Sun Tour	44
11/22/2022	San Antonio & Riverwalk (Thanksgiving)	14
11/24/22	Thanksgiving at the Opry	9
12/3/22	Prescott Christmas Parade w/Lunch	29
12/8/22	Holiday Dinner at Durants & Temple	24
12/14/22	Home for the Holidays	33
1/1/23	The Tournament of the Roses Parade	40

**This week there will be a bus Tour – this one is Sold out. There will be more cars in our parking lot area on October 13<sup>th</sup> due to this one-day Tour**



## Events :

### Current / Upcoming Ticket Sales

Event	Event Date	Location	Time	Ticket Sales
October Concerts – Johnny K & Kompany	October 15 <sup>th</sup>	Beardsley	7pm	SOLD OUT
October Concerts – HI FI	October 22 <sup>nd</sup>	Beardsley	7pm	SOLD OUT
Halloween Dance – City Lights	October 28 <sup>th</sup>	Palm Ridge	7pm	Tickets selling quickly
October Concerts – Southbound	October 29 <sup>th</sup>	Beardsley	7pm	SOLD OUT
Autumn Vibes – Doobie Brothers Tribute	November 3 <sup>rd</sup>	Beardsley	7pm	Tickets still available
Autumn Vibes – Return to Woodstock	November 4 <sup>th</sup>	Beardsley	7pm	Tickets still available
Veteran's Day Concert – Surprise Pops – FREE	November 11 <sup>th</sup>	Palm Ridge	2pm	Tickets still available
November Dance – Highway 85	November 18 <sup>th</sup>	Palm Ridge	7pm	Tickets still available

#### *Movies in Park – Free and require NO tickets*

*Located at Beardsley Park – Bring your own Chair, Partial Concessions will be available.*

*Movie starts at Dusk, Concessions start at 5:00pm*

- *October 16<sup>th</sup> – Murder on the Orient Express*
- *October 30<sup>th</sup> - Death on the Nile*

#### *October Music on the Green – Free and requires NO ticket*

*Thank you to our sponsor Sun Canyon Bank*

*Located at RH Johnson all shows start at 6pm! (No food will be served)*

- *October 19<sup>th</sup> – Sonoran Blues Rock*

*Thank you all for your patience with our new ticketing vendor. With change there are always speed bumps, but we are addressing or still working on them.*

## Capital Projects:

- **Beardsley Swim & Fitness - Lobby Enclosure:** Window frame and exterior stucco installation completed; window glass and final interior dry wall/paint repairs in progress.
- **RH Johnson Parking Lot #2: Asphalt Mill & Replace: Phase 1** – Project area complete. **Phase 2** soils stabilization complete, final grading in progress. Paving scheduled for Oct. 13<sup>th</sup> – 15<sup>th</sup>.
- **RH Johnson Rec. Center – Convert Existing Lighting to new LED Fixtures:** Lighting Conversion in progress; Library and Rip n Sew and Men's Club complete; Activity Center next area in progress; Library, Rip n Sew and Men's Club complete; Activity Center next area in progress, dates TBD.
- **RHJ Sports Pavilion – Lizard Acres Bar Top:** Countertop replacement completed 10/06/22.
- **Pebblebrook Pro Shop Roof Restoration:** Roof Restoration completed 10/06/22
- **Deer Valley Pro Shop – Flat Roof Restoration:** Roof restoration in progress.
- **Palm Ridge Pool Shade Canopy Fabric:** Fabric Replacement in progress.