



RCSCW GM Weekly Report

October 03, 2022

W. A. S. M. 10-7-22

Human Resources

- Maricopa County Covid Status is reported at “Low”. Four employee cases last week
- Staff is reminded to get a list of those employees who are U.S. Veterans to the HR Dept. for an upcoming Workshop presentation.
- Marie’s last day with us is Oct. 4, 2022. We have hired Kirsten Petersen for this position. We expect her to start the last week of October.
- Interesting HR Statistic: For this calendar year through the month of August, there were 68 new hires and 78 terminations.

Sports Pavilion

- 123 Bowlers participated in the CBE Tournament yesterday

Statistics for the month of September 2022:

- League Revenue up 25%
- Open Play up 19%
- Bowling Revenue up 23%
- Games Bowled up 6%.

B & F

- July and August 2022 financials completed and presented to B&F Committee. Currently working on September Financials.
- We continue preparing for presentation by Auditor Clifton, Allen, Larsen and Cap Trust at the October 18 B&F Committee Meeting.
- We are reviewing bids on health insurance coverage.

Golf Operations

- **Financials for the month of September 2022:**
 - Golf Rounds are up 3% vs. September 2021
 - Revenue for greens and cart fees are up 12% vs. September 2021.
- **Player Assistants and Call Center Staff** – Player Assistants started on Saturday, October 1st while Call Center Staff begins on Monday, October 10th.
- **27th Octogenarian Tournament** – Saturday, October 22nd at our Desert Trails Golf Course. Dinner at Briarwood Country Club on Sunday, October 23rd. The Tournament is full at 92 players. There will be 3 or more 90-year-olds playing in this event as well.
- **Group Golf Lessons This Week:** Chipping Clinic on Tuesday, 8 a.m., Paul Grucza will be hosting at the Pebblebrook GC practice chipping green.

- **Overseeding** – The following courses will be closed for overseeding through Monday, October 24th; **Deer Valley, Echo Mesa, Pebblebrook and Stardust Golf Courses**. Group Play and Green Team events will be on hold throughout the overseeding schedule.

Golf Course Maintenance/Landscape Management

General Course Maintenance:

- General Course Maintenance will continue at the three courses that are open (Trail Ridge Desert Trails and Grandview).
- Overseeding started at (Pebblebrook, Stardust, Deer Valley, and Echo Mesa). Courses will reopen on Tuesday 10/25.
 - Deer Valley and Echo Mesa finished seeding last Friday, 9-30/22
 - Stardust finished seeding Saturday, 10-01-22
 - Pebblebrook will finish seeding mid-week (Wednesday).
 - We held back on seeding greens until this Tuesday because of the anticipated high winds on Monday afternoon and evening. So far, temperatures have been ideal for overseeding
- Grandview Irrigation and Turf Reduction Project Update – Areas on the back nine were sprayed two weeks ago and are starting to die off and turn brown. (Photos attached) These are areas that will be converted over to desert landscaping as part of the Irrigation and Turf Reduction Program. The Project is scheduled to start in April of 2023.

Landscape Maintenance:

- Landscape Maintenance crews have removed summer flowers. Winter flowers will be going in.
- General Landscape Overseeding:
 - Ball Park and section one of the small Dog Park were seeded last Thursday.
 - The Ball Park scheduled to reopen Tuesday, October 18th,
 - Automotive Restoration Club lawn was seeded last Friday, Sept. 30th.
 - Lawn Bowls Overseeding: Staff will start prep work on greens#` and #2 on Monday and seed on Wednesday and Thursday of this week
- Winter flowers will be planted at the Beardsley and El Mirage entrances this week.

Membership

General Information

- **Community Meeting on Crime Prevention** – The Maricopa County Sheriff's Office will be at Palm Ridge Recreation Center on Wed. Nov. 16th to give a presentation on Crime Prevention and take questions from our membership.
- Real estate sales have been slowing down.

Asset Preservation Fees/Tenants/Golf Cards

- For the month of September there have been 84 APFs collected compared to 119 APFs in 2021. Inquiries were 79 for 2022 vs. 145 for 2021
- Number of tenants for the month: 88
- Golf Cards Sold in Membership: 119 Total Last Week: 21 Unlimited, 4 Twilight, 0 Frequent Player, 59 Kachina, 35 Coyote.

REDs

- Liens recorded: 1
- Liens released: 0
- Certified Collection Letters Mailed: 2
- Turned over to Attorney for Collections: 2

CC&Rs

- Current CC&R Violations: 29
- 21 – Landscaping (Trees), 4 New, 5 closed, 2 escalated.

Facility Maintenance

- **Administration:**
 - Installed new clock at the RHJ Pool
- **MPS Work Order Update:**
 - 7,989 work orders to date
 - 7,923 completed
 - 66 open work orders in progress

Facility Operations

Jack – RHJ, KZ, BD, PR

- Court cleaning machines are working great! Tennis and Pickleball Clubs have been trained on the equipment.
- Moving into our busy season and having our leads review schedule closely. We may move personnel around to accommodate.
- Continually looking into new efficiencies in Facility Operations and new strategies to keep great workers

	Pool	Gym	Walking Track	Guest Under 18/Over 18/Total	Total
BRD	1358	736		3/17/20	2114
KRC	814	5855		1/26/27	1426
PR	1646	885	1250	8/84/92	3873
RHJ	3466	946		30/257/287	4699

Attendance and Paid Guest Numbers 9-25 through 10-02

Library

- The library is open for normal hours Tuesday to Saturday from 9 am to 4 pm.
- Late fees for items due during the closure are being waived.

Media / I.T.

- Reminder: November Rec News deadline on Friday, Oct. 7.
- Becca's last day is Wednesday. Please be aware that response times will be slow until we are up to full speed again which includes training. We appreciate your patience during this transition.
- We are conducting interviews tomorrow for the IT Help Desk Lead position.
- Website redesign is in progress. More details will be available soon.
- The credit card roll out will move to Beardsley this Thursday and to Deer Valley Pro Shop on Oct. 13th.
- October is Cybersecurity Awareness Month. The IT Dept. is offering a special promotion for employees who sign up for our two classes! Check out the email from last week or see Katy or George for details.
- Scheduling Software: We are awaiting word from TEI on the data conversion timeline before we move forward on the scheduling software migration.
- Reminder, TORCH starts with Meet and Greet on Wednesday, Oct. 5, and Session 1 the following day. If you need the updated schedule, please let Katy know. Otherwise, we will see you all at your sessions. Please bring your materials on a flash drive as a backup, but Katy will plan to have the presentations in PDF form as well.
- Request for PR or IT help may not be given the attention they require if these requests are not sent to the distribution lists for the entire Team. IT employees may be on vacation or sick or may be involved in some other project and not see the individual request sent to them which is why we ask you to use the distribution lists.
- TORCH starts with the Meet and Greet on Wednesday, Oct. 5. Presenters are asked to bring their materials on a flash drive as a backup, but we will have the presentations available as PDFs as well.
- Katy will get the TORCH Books to the Meet and Greet at Palm Ridge for those signed up for the class.
- Updated PR was sent out on the next phase of the RH Johnson Parking Lot Paving Project, Phase 2 on Sept. 28th.
- The new Village Meeting Room venue has been added to the website for purposes of those staffers who use the events calendar.

Recreation

Clubs:

- Club:
 - continuing the Bylaws process
 - Lawn Bowling is closed through October due to court complications on the grass. Club will play at Sun City and Sun City Grand on selected days – THANK YOU TO BOTH COMMUNITIES
 - Softball – We are working on Reciprocity/co-mingle and hope to have some resolution and best practice for this situation.
 - Both Bridge Groups agreed by vote to change their name to SCW Contract Bridge Club
 - Handicapables and Water Fitness are merging
 - Club Expo information in progress –
 - October 12 – Stardust Golf Course 4pm-6pm (Food trucks for purchase)
 - October 19 – Palm Ridge (Palm Ridge clubs and service and non-chartered clubs) 11am – 1pm (Free popcorn, ice cream and water)
 - November 2 – Beardsley 11am – 1pm (Free popcorn, Ice cream, and water)
 - November 9 – RHJ 10am – 1pm (Food trucks for purchase)

Tours:

2022 Upcoming Tours

Start Date	Tour	Availability
10/13/22	Verde Canyon RR	0
10/18/22	Dolly Steamboat & Saguaro Lake Ranch	0
10/21/22	Tonto Natural Bridge & Fargo's Steak	34
10/23/22	Laughlin, Oatman & Lake Havasu	34
11/1/22	Rocky Point, Mexico	SOLD OUT
11/10/22	Valley of the Sun Tour	44
11/22/2022	San Antonio & Riverwalk (Thanksgiving)	14
11/24/22	Thanksgiving at the Opry	9
12/3/22	Prescott Christmas Parade w/Lunch	29
12/8/22	Holiday Dinner at Durants & Temple	26
12/14/22	Home for the Holidays	37
1/1/23	The Tournament of the Roses Parade	40

Events :

Current / Upcoming Ticket Sales

Event	Event Date	Location	Time	Ticket Sales
October Concerts – Desert Winds Steel Orchestra	October 8 th	Beardsley	7pm	Tickets still available
October Concerts – Johnny K & Kompany	October 15 th	Beardsley	7pm	SOLD OUT
October Concerts – HI FI	October 22 nd	Beardsley	7pm	SOLD OUT
Halloween Dance – City Lights	October 28 th	Palm Ridge	7pm	Tickets still available
October Concerts – Southbound	October 29 th	Beardsley	7pm	SOLD OUT
Autumn Vibes – Doobie Brothers Tribute	November 3 rd	Beardsley	7pm	Tickets still available
Autumn Vibes – Return to Woodstock	November 4 th	Beardsley	7pm	Tickets still available
November Dance – Highway 85	November 18 th	Palm Ridge	7 pm	Tickets Available

Movies in Park – Free and require NO tickets

Located at Beardsley Park – Bring your own Chair, Partial Concessions will be available

Movie starts at Dusk, Concessions start at 5:00pm

- ***October 9th – Knives Out***
- ***October 16th – Murder on the Orient Express***
- ***October 30th - Death on the Nile***

October Music on the Green – Free and requires NO ticket

Thank you to our sponsor Sun Canyon Bank

Located at RH Johnson all shows start at 6pm! (No food will be served)

- ***October 19th – Sonoran Blues Rock***

Thank you all for your patience with our new ticketing vendor; With change there are always speed bumps, which have been addressed and we continue working on them.

Capital Projects:

- **Beardsley Swim & Fitness - Lobby Enclosure:** Window frame installation scheduled for 10/03/22; Glass installation approx.. 2 weeks; date TBD.
- **RH Johnson Parking Lot – Lot #2: Asphalt Mill & Replace: Phase 1** – Project area complete. **Phase 2** requires soils stabilization, including Facts & Findings for additional funds with Governing Board approval at Special Meeting scheduled for 10/3/22.
- **RH Johnson Rec. Center – Convert Existing Lighting to new LED Fixtures:** Lighting Conversion in progress; Library and Rip n Sew and Men’s Club complete; Activity Center next area in progress, dates TBD.
- **Kuentz Maintenance Bldg. – Roof Restoration:** Roof restoration completed 9/26/22..
- **Pebblebrook Pro Shop Flat Roof Restoration:** Roof Restoration in progress



