



RCSCW GM Weekly Report

September 26, 2022

[Signature] 9-28-22

Human Resources

- Maricopa County Covid Status is reported at "Low".
- Marie's last day with us is Oct. 4, 2022. We are in the process of hiring someone for the position.

Sports Pavilion

For the first 22 days of September:

- League Revenue up 25%
- Open Play up 27%
- Bowling Revenue up 28%
- Gross Revenue up 28%
- Games Bowled up 9%.
- The Pub continues to do well; 150/160 in attendance on Friday, \$1,400 in sales.

B & F

- The B&F Committee will begin reviewing all Fi policies at upcoming B&F Meetings
- July 2022 financials completed.
- We continue preparing for presentation by Auditor Clifton, Allen, Larsen and Cap Trust at the October B&F Committee Meeting.

Golf Operations

- **Financials for the First 25 days of September 2022:**
 - Golf Rounds are flat vs. September 2021
 - Revenue for greens and cart fees are up 10% vs. September 2021.
- **Player Assistants and Call Center Staff** – Meeting with both the Player Assistant staff and the Call Center Staff are scheduled this week and next (27th and 29th for PAs).
- **Green Team Update** – 15" holes were used Saturday at Stardust GC for the 7:30 a.m. shotgun start, 80 players were scheduled to play. Hotdogs and brats were served after the 9-hole event. Everything went well. Kathy Stevens, Mark Adcock and Greg Gudknecht did a great job organizing this event.
- **Group Golf Lessons This Week:** Chipping Clinic on Tuesday, 8 a.m., Paul Grucza will be hosting at the Pebblebrook GC practice chipping green.

- **Overseeding** – The following courses will be closed for overseeding through Monday, October 24th; Deer Valley, Echo Mesa, Pebblebrook and Stardust Golf Courses. Group Play and Green Team events will be on hold throughout the overseeding schedule.
- **Finn Scooter Demonstration** – Was held on Saturday, Sept. 24th from 8 am to Noon at Pebblebrook Golf Course. Erin from Finn Scooter offered Demo rides around the clubhouse area. This is a brandnew product from the Sun Mountain Sports Company.
- **“Bye Bye Bermuda”** – Held Saturday at Trail Ridge Golf Course. Final results are attached. Eighty-eight players participated in this year’s event. There were four flights – three men’s and one ladies.
- **Remainder of New Carts Arrived September 20th** – Replaced 20 old carts out of our fleet. In the process of applying logos and numbering the new carts. Once completed, will be sending out to three golf courses.

Golf Course Maintenance/Landscape Management

General Course Maintenance:

- Overseeding starts this week (Pebblebrook, Stardust, Deer Valley, and Echo Mesa). Courses will reopen on Tuesday 10/25.
- Grandview Irrigation and Turf Reduction Project Update – Areas on the back nine are starting to turn brown. This indicates the areas that will be converted over to desert landscape.
- Some trees at Echo Mesa Golf Course were struck by lightning last week and will be removed next week.

Landscape Maintenance:

- Landscape Maintenance crews have removed summer flowers. Winter flowers are scheduled to start going in early in Oct.
- Overseeding of the Soft Ball Park and Section 1 of the Dog Park begins tomorrow.

Membership

General Information

- **Community Meeting on Crime Prevention** – The Maricopa County Sheriff’s Office will be at Palm Ridge Recreation Center on Wed. Nov. 16th to give a presentation on Crime Prevention and take questions from our membership.

Asset Preservation Fees/Tenants/Golf Cards

- For the first 25 days of September there have been 61 APFs collected compared to 118 APFs in 2021. Inquiries were 64 for 2022 vs. 118 for 2021
- Number of tenants for the month: 66
- Golf Cards Sold in Membership: 83 Total Last Week: 14 Unlimited, 2 Twilight, 0 Frequent Player, 40 Kachina, 27 Coyote.

REDs

- Liens recorded: 6
- Liens released: 1
- Certified Collection Letters Mailed: 0
- Turned over to Attorney for Collections: 0

CC&Rs

- Current CC&R Violations: 27
- 20 – Landscaping (Trees), 5 New, 8 closed, 3 escalated.

Facility Maintenance

- **Administration:**
 - Painting of Offices and moving of furniture completed at RHJ Admin. Bldg.
- **MPS Work Order Update:**
 - 7,948 work orders to date
 - 7,884 completed
 - 64 open work orders in progress

Facility Operations

Jack – RHJ, KZ, BD, PR

- Collecting bids for RHJ Fitness Room Cardio Equipment changeout. Expect by end of this week.
- Two new Facility Leads (Christy and Michael) started at Palm Ridge and Beardsley. They are going through an aggressive training program and doing a fantastic job!.
- Pickleball received a court cleaning machine and training last Friday. Tennis to schedule time for a training period.
- Continually looking into new efficiencies in Facility Operations and new strategies to keep great workers

	Pool	Gym	Walking Track	Guest Under 18/Over 18/Total	Total
BRD	1287	696		8/24/32	2015
KRC	695	565		0/30/30	1290
PR	1480	883	1200	11/88/99	3662
RHJ	2836	936		50/234/284	4056

Attendance and Paid Guest Numbers 9-18 through 9-24

Library

- Library reopens Wednesday, Sept. 28th . All fines were waived while the library was closed and will be waived the first week is reopened.
- Wednesday, September 28 at 2 p.m. is the next Friends of the R. H. Johnson Library Lecture. The topic is about Native Women Metalsmiths and is in the RHJ Lecture Hall.

Media / I.T.

- Reminder: November Rec News deadline on Friday, Oct. 7.
- Credit card installs at Echo Mesa were successful.
- We continue with updated cyber awareness classes and phishing training for departments. The library did very well.
- Hosting Outlook Training for Governing Board Members on Sept. 28.
- Parts delays continue to be a problem. We are waiting on equipment and parts for some of our major IT equipment. This includes the new TEI server. No affect on us yet but we will need to plan ahead when possible.
- Upgraded our SV9500 phone system which required a system-wide outage for about 10 minutes, Tuesday, Sept. 27 at 4 p.m.
- Stardust network gear has been hit by lightning twice in the last year, most recently last Tuesday or Wednesday. The Cox cable modem was fried. Although Cox assures us they have lightning deterrence on their equipment we are taking steps to add additional grounding to prevent this in the future.
- Many thanks to volunteer Website trainers Eugene and Liz Mitofsky who have been assisting club content managers coming back and getting their websites up and running again. Their assistance has been invaluable!
- Request for PR or IT help may not be given the attention they require if these requests are not sent to the distribution lists for the entire Team. IT employees may be on vacation or sick or may be involved in some other project and not see the individual request sent to them which is why we ask you to use the distribution lists.
- TORCH starts with the Meet and Greet on Wednesday, Oct. 5. Presenters are asked to bring their materials on a flash drive as a backup, but we will have the presentations available as PDFs as well.
- Katy will get the TORCH Books to the Meet and Greet at Palm Ridge for those signed up for the class.
- Updated PR was sent out on the next phase of the RH Johnson Parking Lot Paving Project, Phase 2 on Sept. 28th.

- The new Village Meeting Room venue has been added to the website for purposes of those staffers who use the events calendar.

Recreation

- Clubs:
 - Continuing the Bylaws process
 - Both Bridge Groups agreed by vote to change their name to SCW Contract Bridge Club
 - Handicapables and Water Fitness are merging
 - Events Department is working with Club Espaniol for October Event
 - Club Expo information in progress –
 - October 5 – Kuentz 11am -1pm (Free popcorn, ice cream, water)
 - October 12 – Stardust Golf Course 4pm-6pm (Food trucks for purchase)
 - October 19 – Palm Ridge (Palm Ridge clubs and service and non-chartered clubs) 11am – 1pm (Free popcorn, ice cream and water)
 - November 2 – Beardsley 11am – 1pm (Free popcorn, Ice cream, and water)
 - November 9 – RHJ 10am – 1pm (Food trucks for purchase)
 - Next Chartered Club Meeting, October 4, 2022

Tours:

2022 Upcoming Tours

Start Date	Tour	Availability
10/4/22	Albuquerque Balloon Fiesta	0
10/13/22	Verde Canyon RR	0
10/18/22	Dolly Steamboat & Saguaro Lake Ranch	1
10/21/22	Tonto Natural Bridge & Fargo's Steak	34
10/23/22	Laughlin, Oatman & Lake Havasu	34
11/1/22	Rocky Point, Mexico	SOLD OUT
11/10/22	Valley of the Sun Tour	44
11/22/2022	San Antonio & Riverwalk (Thanksgiving)	14
11/24/22	Thanksgiving at the Opry	16
12/3/22	Prescott Christmas Parade w/Lunch	29
12/8/22	Holiday Dinner at Durants & Temple	30
12/14/22	Home for the Holidays	39
1/1/23	The Tournament of the Roses Parade	46

Events :

Current / Upcoming Ticket Sales

Event	Event Date	Location	Time	Ticket Sales
Welcome Back Dance – HIFI	September 23 rd	Palm Ridge	7pm	Tickets still available
October Concerts – Hispanic Heritage	October 1 st	Beardsley	5pm	Tickets still available
October Concerts – Desert Winds Steel Orchestra	October 8 th	Beardsley	7pm	Tickets still available
October Concerts – Johnny K & Kompany	October 15 th	Beardsley	7pm	Tickets still available
October Concerts – HI FI	October 22 nd	Beardsley	7pm	Tickets still available
Halloween Dance – City Lights	October 28 th	Palm Ridge	7pm	Tickets still available
October Concerts – Southbound	October 29 th	Beardsley	7pm	Tickets still available
Autumn Vibes – Doobie Brothers Tribute	November 3 rd	Beardsley	7pm	Tickets still available
Autumn Vibes – Return to Woodstock	November 4 th	Beardsley	7pm	Tickets still available

Movies in Park – Free and require NO tickets

Located at Beardsley Park – Bring your own Chair, Partial Concessions will be available

Movie starts at Dusk, Concessions start at 5:00pm

- *October 9th – Knives Out*
- *October 16th – Murder on the Orient Express*
- *October 30th - Death on the Nile*

October Music on the Green – Free and require NO ticket

Thank you to our sponsor Sun Canyon Bank

Located at RH Johnson all shows start at 6pm! (No food will be served)

- *October 5th – Little Help from My friends*
- *October 19th – Sonoran Blues Rock*

Thank you all for your patience with our new ticketing vendor, with change there are always speed bumps, and we have addressed them or are still working on them.

Capital Projects:

- **Beardsley Swim & Fitness - Lobby Enclosure:** Preparing Schedule for Window Frame install. Glass installs approximately 2 weeks after frame install, followed by final drywall, exterior stucco, and overall paint completion.
- **RH Johnson Parking Lot – Lot #2: Asphalt Mill & Replace:** Phase 1 – Project area complete (DRC Parking area unfinished due to phone line repair; will be paved during Phase 2; **Phase 2** – Men's Club/Pickleball area start dated is 9/38/22.
- **RH Johnson Rec. Center – Convert Existing Lighting to new LED Fixtures:** Lighting Conversion in progress; Library and Rip n Sew are complete; Men's Club in progress during closure of Phase 2 Asphalt Project beginning 9/28/22.
- **RH Johnson Admin Building Flooring Replacement:** Project completed 9/25/22.
- **Kuentz Maintenance Bldg. – Roof Restoration:** Project in progress.

Upcoming Summer Capital Projects

- **RH Johnson Mini-Golf – Lighting Fixture Replacement to LED Fixtures:** Tentative start date moved to Nov. 2022

"Bye Bye Bermuda" Two-Person Best Ball

Saturday, September 24th, 2022

Trail Ridge GC

7:30 am Shotgun Start

Results

Ladies Flight

1st Place Gross	72	Vanessa Stevens & Pamela Taylor	\$130
2nd Place Gross	78	Tina Walker & Cassi Gatz	\$100
1st Place Net	66	Anette Petersen & Jan Galbraith	\$130
2nd Place Net	68	Cullie Nebel & Trudy Nowak	\$100

Men's First Flight

1st Place Gross	69	Pat Kenevan & Mark Masterson	\$130
2nd Place Gross	69	Mike Rocha & Steve McFadden	\$100
1st Place Net	67	Kevin Derks & Mark Ambrosius	\$130
2nd Place Net	67	Craig Sherwood & Kermit Reich	\$100

Men's Second Flight

1st Place Gross	71	Joe Riordan & Bob Bugalski	\$130
2nd Place Gross	73	Steve Sundman & Bob Schneider	\$100
1st Place Net	65	Dave Bennett & Anthony Aston	\$130
2nd Place Net	68	David Eikner & Stan Robson	\$100

Men's Third Flight

1st Place Gross	75	Jack Huff & Bruce Mitchell	\$130
2nd Place Gross	80	Mike Dailey & George Luedke	\$100
1st Place Net	65	William Weaver & Neil Bain	\$130
2nd Place Net	66	Bob Verga & Doug Armstrong	\$100

Special Events Winners

Closest To The Pin #7 (Women)

Marilyn Miller \$25

Closest To The Pin #16 (Men)

Steve McFadden \$25

Hole In One #12 For \$5,000 Cash

No Winner