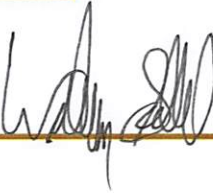




RCSCW GM Weekly Report

September 19, 2022

 9-23-22

Human Resources

- Maricopa County Covid Status is reported at “Low”. There were two employee covid cases reported last week.
- We have still not decided upon medical facilities to handle our Workman’s Comp.cases.
- HR Staff will be working from home during the recarpeting project later this week.
- Marie’s last day with us is Oct. 4, 2022. We will be interviewing for a new HR Manager this week.

Sports Pavilion

For the first 15 days of September:

- League Revenue up 42%
- Open Play up 31%
- Bowling Revenue up 36%
- Gross Revenue up 31%
- Games Bowled 1,000 – up 12%.
- Live Music entertainment at Lizard Acres Pub has been scheduled through October. A new wine ordered for the Pub is now available for purchase.

B & F

- Accounting Office shut down at the end of this week for carpet installation. Some staff will be working out in the field.
- Clif and Accounting Staff Working on Budget Modeling
- We continue preparing for presentation by Auditor Clifton, Allen, Larsen and Cap Trust at the October B&F Committee Meeting.

Golf Operations

- **Financials for the First 17 days of September 2022:**
 - Golf Rounds were up 1% vs. September 2021
 - Revenue for greens and cart fees are up 8% vs. September 2021.
- **Player Assistants and Call Center Staff** – Interviewing for both positions this week and looking at hiring 7 PAs and possibly 4 Call Center staff members. Hours for the Call Center will be expanded to include Saturday and Sunday morning to help the Starters on weekends. This should be a big help to the Golf Shop Staff.

- **Green Team Update** – Shotgun start this Saturday at Stardust Golf Course. 15” holes will be used and Food/Beverage will be available after play.
- **Group Golf Lessons This Week:** Tuesday and Thursday at 8 am, Paul Grucza will be hosting Putting Fundamentals I and II at Pebblebrook Golf Course putting green. Both clinics are full (6 students) with some of the students taking both classes as they are a continuation on the art of putting.
- **Finn Scooter Demonstration** – Saturday, Sept. 24th from 8 am to Noon at Pebblebrook Golf Course.
- **“Bye Bye Bermuda”** – Trail Ridge, 92 players 7:30 am
- **Remainder of New Carts Arrived September 20th** – Replaced 20 old carts out of our fleet. In the process of applying logos and numbering the new carts. Once completed, will be sending out to three golf courses.

Golf Course Maintenance/Landscape Management

General Course Maintenance:

- We are overseeding the first 4 courses (Pebblebrook, Stardust, Deer Valley, and Echo Mesa). We start next Thursday, 9/29. Courses will reopen on Tuesday 10/25.
- Grandview Irrigation and Turf Reduction Project Update – Staff will be remarking and spraying turf lines for turf reduction project scheduled for next spring.

Landscape Maintenance:

- Staff removing summer flowers this week. Winter flowers are scheduled to start going in early next month.
- Overseeding of the Soft Ball Park and Section 1 of the Dog Park begins next week.

Membership

General Information

- About 160 SCW Members attended “Coffee with a Cop” last week. Due to popular demand, the Sheriff’s Office is preparing for another event like this and will give a Power Point Presentation along with Statistics.

Asset Preservation Fees/Tenants/Golf Cards

- For the first 19 days of September there have been 42 APFs collected compared to 72 APFs in 2021. Inquiries are 44 for 2022 vs. 86 for 2021
- Number of tenants for the month: 57
- Golf Cards Sold in Membership: 43 Total Last Week: 10 Unlimited, 2 Twilight, 0 Frequent Player, 21 Kachina, 11 Coyote.

REDs

- Liens recorded: 5
- Liens released: 14
- Certified Collection Letters Mailed: 2
- Turned over to Attorney for Collections: 0

CC&Rs

- Current CC&R Violations: 31
- 26 – Landscaping (Trees), 5 New, 15 closed, 5 escalated.

Facility Maintenance

- **Administration:**
 - Painting Offices and moving furniture continues at RHJ Admin. Bldg. Will be focusing on HR, Accounting, Admin. Conference Room and IT offices this week.
 - Two new Facility Leads at Beardsley and Palm Ridge started Monday, 9/19/22.
- **Entrance at RHJ and Bell Road:**
 - Installed new illumination on the left side of RH Johnson Blvd. and are currently working to install on the right side.
 - Received several positive comments on changing out White SCW Flags at the Bell and Johnson entrance with black ones.
- **Palm Ridge:**
 - The retractable wall in Summitt Hall was not working properly. Was adjusted by vendor and now working as it should.
- **Swimming Pools:**
 - Heaters have all been turned on. Palm Ridge outdoor pool is having some issues, however, we are working through those before it gets cold.
- **MPS Work Order Update:**
 - 7,881 work orders to date
 - 7,820 completed
 - 61 open work orders in progress

Facility Operations

Jack – RHJ, KZ, BD, PR

- Collecting bids for RHJ Fitness Room Equipment changeout.
- Continually looking into new efficiencies in Facility Operations and new strategies to keep great workers

Library

- Library still closed for parking lot project.
- No late fines on items while library is closed.
- Library staff available to answer phones Monday through Friday, 8 am to 3 pm during closure.
- If members cannot keep items until library reopens, they can be returned at the temporary location of the Village Meeting Room next to Lecture Hall.
- Tickets for the next Friends of the R. H. Johnson library Lecture on Wednesday, September 28, 2022 about Native women metalsmiths are available in the temporary location.

Media / I.T.

- October Rec. Center News has gone to press. We jumped up by four pages and 500 copies. It's never too early to start planning your items for the November Rec. Center News. Deadline will be Friday, Oct. 7.
- Credit card installs began at Echo Mesa on Thursday.
- The draft website site map will be finalized this week and Katy will be meeting with managers to review. Staff Managers should review their pages and "must have" items so this process can go quickly and critical items can be added to each department's pages.
- We have had some residents comment that events posted on the website are out of date (Lizard Acres, etc.). Staff should be sure to submit a help desk ticket with all updated event schedules so they can be posted to the website.
- We are planning some updated cyber awareness classes and phishing training for departments that have requested it. If there are any specific classes needed to specialize for your departments, please let us know.
- Lane "filtering" – Press release was sent out. We wanted SCW residents to be aware of the new law since it will affect RHJ Blvd. and Meeker, among other roads outside the community.
- PR was also sent out on the Library parking lot closure extension and the Grandview Irrigation Forum.
- PR is prepped for the Gov. Board Candidate Packets and will go out in October.

Recreation

- Clubs:

- Continuing the Bylaws process
- Both Bridge Groups agreed by vote to change their name to SCW Contract Bridge Club
- Handicapables and Water Fitness are merging
- Events Department is working with Club Espaniol for October Event
- Club Expo information in progress –
 - October 5 – Kuentz 11am -1pm (Free popcorn, ice cream, water)
 - October 12 – Stardust Golf Course 4pm-6pm (Food trucks for purchase)
 - October 19 – Palm Ridge (Palm Ridge clubs and service and non-chartered clubs) 11am – 1pm (Free popcorn, ice cream and water)
 - November 2 – Beardsley 11am – 1pm (Free popcorn, Ice cream, and water)
 - November 9 – RHJ 10am – 1pm (Food trucks for purchase)
- Next Chartered Club Meeting, October 4, 2022

Tours:

2022 Upcoming Tours

Start Date	Tour	Availability
10/4/22	Albuquerque balloon Fiesta	0
10/13/22	Verde Canyon RR	0
10/18/22	Dolly Steamboat & Saguaro Lake Ranch	1
10/21/22	Tonto Natural Bridge & Fargo's Steak	34
10/23/22	Laughlin, Oatman & Lake Havasu	34
11/1/22	Rocky Point, Mexico	SOLD OUT
11/10/22	Valley of the Sun Tour	44
11/22/2022	San Antonio & Riverwalk (Thanksgiving)	14
11/24/22	Thanksgiving at the Opry	16
12/3/22	Prescott Christmas Parade w/Lunch	29
12/8/22	Holiday Dinner at Durants & Temple	30
12/14/22	Home for the Holidays	39
1/1/23	The Tournament of the Rose Parade	46

Events :

Current / Upcoming Ticket Sales

Event	Event Date	Location	Time	Ticket Sales
Welcome Back Dance – HIFI	September 23 rd	Palm Ridge	7pm	Tickets still available
October Concerts – Hispanic Heritage	October 1 st	Beardsley	5pm	Tickets still available
October Concerts – Desert winds Steel Orchestra	October 8 th	Beardsley	7pm	Tickets still available
October Concerts – Johnny K & Kompany	October 15 th	Beardsley	7pm	Tickets still available
October Concerts – HI FI	October 22 nd	Beardsley	7pm	Tickets still available
Halloween Dance – City Lights	October 28 th	Palm Ridge	7pm	Tickets still available
October Concerts – Southbound	October 29 th	Beardsley	7pm	Tickets still available
Autumn Vibes – Doobie Brothers Tribute	November 3 rd	Beardsley	7pm	Tickets still available
Autumn Vibes – Return to Woodstock	November 4 th	Beardsley	7pm	Tickets still available

Movies in Park – Free and require NO tickets

Located at Beardsley Park – Bring your own Chair, Partial Concessions will be available

Movie starts at Dusk, Concessions start at 5:00pm

- *October 9th – Knives Out*
- *October 16th – Murder on the Orient Express*
- *October 30th - Death on the Nile*

October Music on the Green – Free and require NO ticket

Thank you to our sponsor Sun Canyon Bank

Located at RH Johnson all shows start at 6pm! (No food will be served)

- *October 5th – Little Help from My friends*
- *October 19th – Sonoran Blues Rock*

Thank you all for your patience with our new ticketing vendor, with change there are always speed bumps, and we have addressed them or are still working on them.

Capital Projects:

- **Beardsley Swim & Fitness - Lobby Enclosure:** Preparing Schedule for Window Frame install. Glass installs approximately 2 weeks after frame install, followed by final drywall, exterior stucco, and overall paint completion.
- **Rip ‘n Sew – Cabinet Reface:** Millwork project and interior room repaint completed 9/16/2022. Lighting conversion in final progress.

- **RH Johnson Parking Lot – Lot #2: Asphalt Mill & Replace:** Phase 1 – Project in progress. Currently paving asphalt through 9/20/22. Followed by parking lot striping and completion. Phase 2 – Men’s Club/Pickleball area start date 9/28/22. Weather and Soils permitting.
- **RH Johnson Rec. Center – Convert Existing Lighting to new LED Fixtures:** Lighting Conversion in progress; Library and Rip n Sew are complete; Men’s Club during dates of closure for coinciding asphalt projects closure.
- **Deer Valley Pro Shop – Parking Lot Asphalt Mill & Replace:** Project completed 9/14/22.
- **RH Johnson Admin Building Flooring Replacement:** Three (3) weekly phased closures of Admin areas to replace the carpet. Member Services/Events Project completed 9/11/22, Governing Board & Executive Offices 9/15 – 9/18, 2022 and Admin Offices/HR/Accounting 9/22 – 9/25, 2022 closures.
- **RCSCW Roof Restoration Projects:** Power washing roofs prior to restorative process currently in progress at all seven (7) Golf Course Maintenance Bldgs.
- **Kuentz Maintenance Bldg. – Roof Restoration:** Project in progress.

Upcoming Summer Capital Projects

- **RH Johnson Mini-Golf – Lighting Fixture Replacement to LED Fixtures:** Tentative start date moved to Nov. 2022