



RCSCW GM Weekly Report

July 05, 2022

 7-8-22

Human Resources

- We continue to try and fill openings. We continue to put ads out to recruit
- Have established an Employee Referral Program where current employees who meet the criteria are compensated for referring a full-time candidate who is hired. There has been interest in this.
- Several more employee covid cases between this week and last. Maricopa County Community Covid Status was raised to high.

Sports Pavilion

For the Month of June:

- Bowling Revenue up 15% for June 2022.
- League Revenue up 8% for June 2022.
- Open Bowling Revenue up 9% for June 2022.
- Total Revenue up 13% for June 2022
- Games bowled up 41% or 4,950 games.

B & F

- Continue preparing Year End Report.
- Working on May close and Year End.
- Staff was reminded to get all 2022 Accounts Payable information to Accounting by 7/11/22.
- New pay rate going into effect next Monday. Rate increases will show in Paycom the following week.
- Reserve Study to be updated for new year after June is closed out (around mid-July), Our Annual Audit will be scheduled some time after that.
- Monthly Dept. Budgets are spread but can be adjusted to reflect expenditures.

Golf Operations

- **Financials for the Month of June 2022:**
 - Golf Rounds were up 4% vs. June 2021 (559 Rounds).
 - Revenue for Greens and Cart Fees are flat vs. June 2021
- **Year to Date Numbers:**
 - Rounds of Golf – 333,847 vs. 326,335 a 2% increase over last year
 - Cart Rentals - \$399,774 vs. \$345,689 a 15% increase over last year
 - Driving Range - \$432,941 vs. \$385,338 a 12% increase over last year

- **No. 1 Tee Box Staffing** - There are staff members on #1 at each of the open golf courses from 6-9 am to help educate and enforce our motorized cart rules. Very few residents/golfers not complying with rules. Golf Ops is reaching out to those who feel the need to break the rules
- **Used Golf Carts** – Have sold 13 of the 20 used golf carts to a local dealer. Will finalize sale later this month. There are 7 remaining carts to get rid of.
- **Golf Clinics** - Two Clinics this week (Tuesday and Thursday), 8 am at Pebblebrook Golf Course. Six students in each class being taught by Mike Williams, PGA. This is in conjunction with the Green Team Program.

Golf Course Maintenance/Landscape Management

General Course Maintenance:

- **Green's Aerification** – Trail Ridge will close this Thursday for greens aerification. The golf course will reopen on Tuesday, July 12th.
- **Palm Tree Trimming Update** – The only courses left to trim are Deer Valley and Echo Mesa. They are scheduled for later this month.
- **Grandview Irrigation Project Update:**
 - Pump Station installation date is scheduled for the week of August 8th.
- **Fun Facts - Grand View Project** – Once completed, we will have used:
 - 27 miles of 2" lateral pipe
 - 6 miles of mainline pipe
 - 76 miles of communication wire which is enough to reach Scottsdale and back.

Landscape Maintenance:

- Performed General Landscape Maintenance.
- The palm tree trimming crew will be back out this week. All Recreation Centers and R. H. Johnson Blvd. should be completed by the end of the month.

Other:

- Rainfall totals from last week ranged from .25" at Pebblebrook to 1 inch at Deer Valley and Desert Trails.

Membership

Asset Preservation Fees/Tenants/Golf Cards

- From June 1 through July 5, there have been 139 APFs collected and 101 Inquiries for 2022 compared to 133 APFs and 139 Inquiries for 2021.
- Number of tenants for the month: 74
- Golf Cards Sold in Membership: 51 Total last week. 14-Unlimited, 4 Twilight, 0-Frequent Player, 19-Kachina, 14 Coyote.

REDs

- Liens recorded: 2
- Liens released: 2
- Certified Collection Letters Mailed: 0
- Turned over to Attorney for Collections: 0

CC&Rs

- Current CC&R Violations: 37 (28 for Landscaping)
- CC&R Cases: 6 New, 8 Closed, 2 Escalated

Facility Maintenance

- In the process of refurbishing the Massage Room while Beardsley Pool is down. Making many structural changes to improve efficiency.
- MPS (Repair/Maintenance) Tickets:

– Total Opened	7,298
– Completed	7,245
– Open Work Orders in Progress	53

Facility Operations

Jack – RHJ, KZ, BD, PR

- Night Shift personnel continue to make a big difference in coverage of Facility Operations.
- We have made offers for a couple of full-time night positions in Facility Ops.
- Liberty Pickle Ball courts 1 – 10 were professionally cleaned on June 20th and 21st.
- Continue with new efficiencies in Facility Operations and strategies to keep great workers.

Library

Library Compared Monthly Usage May to April

- 5058 Members visited – No change
- 160 Guests – 33% increase
- 452 People used the Data Resource Center – 19% decrease
- 33 People participated in Virtual Reality experience – 18% increase
- 11739 Items were checked Out – 15% decrease
 - 4363 DVDs & Blu-Rays checked out – 3% decrease
 - 637 Puzzles checked out – 5% increase
 - 2029 Large Print Books checked out – 6% decrease
 - 20 Culture Passes – 69%% decrease
- 4404 Digital Items checked out – 3% Increase
- 940 Residents used Overdrive & Digital Catalog Libby – 5% increase

- Summer Puzzlers halfway done with puzzle. 12 of 27 panels completed.
- Crafting still going on at the library.

Media / I.T.

- George from IT continues to offer Excel Classes for beginners.

- We are updating Club Track URLs.
- Purchasing new SCW swag.
- RC News deadline is Friday. Please get any submittals in to make the August issue.
- Waiting on an upgrade to make changes to the telephone voice mail system.

Recreation

Recreation GM Report

7/5/2022

Clubs:

- Club:
 - Phil/ Kasey continuing the Bylaws process
 - Both Bridge Groups agreed by vote to change their name to SCW Contract Bridge Club
 - Handicapables and Water Fitness are merging
 - Events Department is working with Club Espaniol for October Event
 - We have a new Chartered Club Committee Chair – Jack Leary

Tours:

2022 Upcoming Tours

Start Date	Tour	Availability
8/15/22	Catalina Island, Santa Barbara, & Solvang	SOLD OUT
10/4/22	Albuquerque balloon Fiesta	13
10/13/22	Verde Canyon RR	35
10/18/22	Dolly Steamboat & Saguaro Lake Ranch	3
10/23/22	Laughlin, Oatman & Lake Havasu	43
11/1/22	Rocky Point, Mexico	SOLD OUT
11/22/22	San Antonio & Riverwalk (Thanksgiving)	39

Events :

Current / Upcoming Ticket Sales

Event	Event Date	Location	Time	Ticket Sales
4 th of July – Lindsey Bennedict	July 4	Palm Ridge	2pm	SOLD OUT
Summer Series – Swingin’ Jazz	July 12	Palm Ridge	5pm	SOLD OUT
Summer Series – Aragon Brothers	July 19	Palm Ridge	5pm	SOLD OUT
August Dance – Uncorked	August 31	Palm Ridge	7pm	August 9 th
Welcome Back Dance – HIFI	September 23 rd	Palm Ridge	7pm	August 2 nd

Thank you all for your patience with our new ticketing vendor, with change there will be speed bumps, and we have addressed them or still working on them.

Summer Series 2 of 4 with Come Back Buddy was another good hit! Sell out of 336 SCW Residents!

We have sound techs for the remainder of the summer booked and ready to go.

MUSIC ON THE GREEN/ TALENT SPOTLIGHT/ LIZARD ACRES PUB

We are doing our best to work together to get a solid lineup between the 3 locations that is run by the Rec Centers of SCW! There have been concerns that we are too strict and we are looking at how we can prevent having multiple shows of the same groups within a one year period.

We are currently working with Motors & Meals for October 23rd Event

Capital Projects:

- **RHJ Environmental Services Office:** Interior paint, mechanical/electrical trim complete; Exterior paint, interior flooring, glass install, final grading, and final inspection in progress.
- **RHJ Code Compliance Office:** Ceiling Tiles, and Above Grid Inspection completed. Flooring and final inspection started Jul. 5, 2022.
- **RHJ Energy Conservation Lighting Conversion:** Final lighting conversion in RHJ Admin. Hallways scheduled for July 14 and 15.
- **Beardsley Lobby enclosure:** Swim & Fitness Building closed until project completion; Project on hold from Manufacturer/Suppliers release HVAC AC unit on industry wide hold, cannot progress without above grid. AC installed, Window & Door Frames in progress; custom size and shape window glass 4 weeks out after frame install.
- Carpet replacement in RHJ Admin. Bldg. in September.