



# RCSCW GM Weekly Report

*Kelly  
for Bill Schward  
9/13/22*

**July 11, 2022**

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## Human Resources

- We continue to find new ways to fill openings and put ads out to recruit.
- There were 4 employee covid cases week of 6/27 and 4 week of 7/4. Maricopa County Community Covid Status is back down at medium..

## Sports Pavilion

For first 7 days of July:

- Bowling Revenue up 50%.
- League Revenue up 84%
- Open Bowling Revenue Flat.
- Total Revenue up 30%
- There were 5 “300” games bowled last week.
- \$1,400 revenue at Lizard Acres Pub last Wednesday (Entertainment Night).

## B & F

- Working on June and Year End Reports.
- Staff was reminded to get all FY2022 invoices to Accounting by ASAP.
- New pay rate was effective Monday. Rate increases will show in Paycom next week.
- Reserve Study to be updated for new year after June is closed out (around mid-July),
- Meeting with our Annual Auditor Clifton, Larson, Allen Monday afternoon. Will discuss how dues are handled.
- Monthly Dept. Budgets are spread but can be adjusted to reflect expenditures.

## Golf Operations

- **Financials for the First 10 days of July 2022:**
  - Golf Rounds were up 6% vs. June 2021 (309 Rounds).
  - Revenue for Greens and Cart Fees are 10% vs. July 2021
- **No. 1 Tee Box Staffing** – We are going to continue having a Staff member on the #1 tee box through the end of this week. Most golfers are complying with the cart rules put in place June 1<sup>st</sup>.
- **Used Golf Carts** – Have sold 13 of the 20 used golf carts to a local dealer. Will finalize sale later this month. There are 7 remaining carts to get rid of.

- **Golf Clinics** - Two Clinics this week (Tuesday and Thursday), 8 am at Pebblebrook Golf Course. Six students in each class being taught by Paul Grucza, PGA. This is in conjunction with the Green Team Program.

## **Golf Course Maintenance/Landscape Management**

### **General Course Maintenance:**

- **Green's Aerification** – Trail Ridge reopens tomorrow, July 12<sup>th</sup>.
- **Pebblebrook closes on Thursday, 7/14 for aerification.** Course is scheduled to reopen on Tuesday, 7/19.
- **Grandview Irrigation Project Update:**
  - Pump Station installation date is scheduled for the week of August 8<sup>th</sup>.

### **Landscape Maintenance:**

- Performed General Landscape Maintenance.
- The palm tree crew started trimming the trees on RH Johnson Blvd. last Friday. The crew will be back out this week to finish.

## **Membership**

### **Asset Preservation Fees/Tenants/Golf Cards**

- From July 1 through July 11, there have been 23 APFs collected and 23 Inquiries for 2022 compared to 30 APFs and 27 Inquiries for 2021.
- Number of tenants for the month: 11
- Golf Cards Sold in Membership: 6 Total last week. 1-Unlimited, 0 Twilight, 0-Frequent Player, 3 Kachina, 2 Coyote.

### **REDS** Deb Out of Office

- Liens recorded: 0
- Liens released: 0
- Certified Collection Letters Mailed: 0
- Turned over to Attorney for Collections: 0

### **CC&Rs**

- Current CC&R Violations: 35 (29 for Landscaping)
- CC&R Cases: 2 New, 6 Closed, 6 Escalated

## Facility Maintenance

- We rerouted the roof drain at the Crooked Putter so it does not drain into the grease interceptor and flood the back area. We are bringing a Leak Detector service in.
- Russ went on a walk-through with Philadelphia Insurance as part of a Risk Management Review for Liability Insurance. It went very well.
- MPS (Repair/Maintenance) Tickets:
  - YTD Total Opened 7,313
  - YTD Completed 7,529
  - Current Open Work Orders in Progress 54

## Facility Operations

### Jack – RHJ, KZ, BD, PR

- Conducting interviews for Scheduler 1 and AV Technician positions.
- Boosting our night cleaning with our night lead. Hot water-power washing all pool decks this week overnight.
- Continue looking into new efficiencies in Facility Operations and strategies to keep great workers.

Attendance Paid Guest Numbers July 4 through July10 2022

	Pool	Gym	Walking Track	Guests -Under 18/Over 18/Total	Total
BRD					
KRC	968	566		1/40/41	1591
PR	1999	1109	1476	65/139/204	4791
RHJ	4309	1077		122/360/482	5895

## Library

- The Library has a virtual workshop for Social Security on July 15<sup>th</sup> at 12:00 p.m. – 1:00 p.m. You can access the link from the Library Calendar.

## Media / I.T.

- Interviewing for Webmaster-Help Desk Position and hope to have it filled soon as we are now short one position.
- Currently working on the August Rec. Center News. Deadline has passed.
- Rolling out a Pet Photo Contest on social media in the August Rec. Center News. Owner Members will be invited to submit their pet's photos for a chance at SCW logoed merchandise. Check Enews and social media as well as the August Rec. Center News for details. Deadline for submission is August 8.
- We've got new logoed swag in house for TORCH and to give out at Membership and a couple other locations. Keep an eye out for free merchandise opportunities, including the pet contest!

- The long-awaited fiber connection parts came in so we will be finishing the networking on the final two golf course maintenance years. We are working with Golf Maintenance and Rainbird to network their systems and take advantage of mobile functionality.
- We will be pulling fiber cable at Echo Mesa this week to add a couple more lines to the maintenance yard there. Echo Mesa was the one shop that already had fiber to the maintenance yard, but there are not enough pairs to add all the network and wifi needed, so we will be working on that concurrent with the other two shops.

## Recreation

7/11/2022

### Clubs:

- Club of the month – Encore Needle
- Phil/ Kasey continuing the Bylaws process
- Both Bridge Groups agreed by vote to change their name to SCW Contract Bridge Club
- Handicapables and Water Fitness are merging
- Events Department is working with Club Espaniol for October Event
- We have a new Chartered Club Committee Chair – Jack Leary

### Tours:

#### 2022 Upcoming Tours

Start Date	Tour	Availability
8/15/22	Catalina Island, Santa Barbara, & Solvang	1
10/4/22	Albuquerque Balloon Fiesta	13
10/13/22	Verde Canyon RR	29
10/18/22	Dolly Steamboat & Saguaro Lake Ranch	36
10/23/22	Laughlin, Oatman & Lake Havasu	43
11/1/22	Rocky Point, Mexico	SOLD OUT
11/22/2022	San Antonio & Riverwalk (Thanksgiving)	35

### Events :

#### Current / Upcoming Ticket Sales

Event	Event Date	Location	Time	Ticket Sales
Summer Series – Swingin' Jazz	July 12	Palm Ridge	5pm	SOLD OUT
Summer Series – Aragon Brothers	July 19	Palm Ridge	5pm	SOLD OUT
August Dance – Uncorked	August 31	Palm Ridge	7pm	August 2 <sup>nd</sup>
Welcome Back Dance – HIFI	September 23 <sup>rd</sup>	Palm Ridge	7pm	August 9 <sup>th</sup>

*Thank you all for your patience with our new ticketing vendo, with change there are always speed bumps, and we have addressed them or are still working on them.*

*Summer Series 3 of 4 this week with Swingin' Jazz! Sell out of 336 SCW Residents!  
We have sound techs for the remainder of the summer booked and ready to go.*

### **MUSIC ON THE GREEN/ TALENT SPOT LIGHT/ LIZARD ACRES PUB**

*We are doing our best to work together to get a solid lineup between the 3 locations that is run by the Rec Centers of SCW! There have been concerns that we are too strict and we are looking at how we can prevent from having multiple shows of the same groups within a year.*

We are currently working with Motors & Meals for October 23<sup>rd</sup> Event

### **Capital Projects:**

- **RHJ Environmental Services Office:** Exterior paint, interior trim, ceiling tile complete; Final grading & drainage inspection passed; interior flooring, glass install in progress and Final Fire and Building inspections scheduled for 7/14/22.
- **RHJ Code Compliance Office:** Flooring complete; and final paint touch up in progress; Final Fire and Building inspections scheduled for 7/14/22.
- **RHJ Energy Conservation Lighting Conversion:** Final lighting conversion in RHJ Admin. Hallways scheduled for July 14 and 15.
- **Beardsley Lobby Enclosure:** Exterior Stucco completed; HVAC supplier Sigler, Inc. found and released the Air Conditioning Unit from Las Vegas, Nevada, the same model that is currently on hold in the State of Arizona. Project can begin interior progress once again. Still waiting on Door & Window frames install date, however HVAC rough install and grid ceiling in progress.
- **RHJ Social Hall Hardwood Flooring:** Screen and Seal of hardwood flooring is complete; floors curing until 7/17/22.

### **Upcoming Summer Projects**

- **Agricultural Club Entry – Asphalt Seal Coat:** Entry Closed 2 days (7/15 and 7/16) for seal coat.
- **Pebblebrook Pro shop Parking Lot – Asphalt Seal and Stripe:** Parking Lot Closed 7/15 through 7/16 for seal coat.
- **Palm Ridge Summit Hall – Hardwood Flooring:** Summit Hall closed 7/25 through 8/7 2022 for Screen and Seal of hardwood flooring. This includes drying time.

**Beardsley Clay Club – Monitor Station Project:** Clay Club Closed from 8/1 through 8/31 2022.