



RCSCW GM Weekly Report

June 6, 2022

A handwritten signature in black ink, followed by the date "6-10-22".

Human Resources

- About 60 openings last week. We continue to put ads out to recruit
- 2 Employee Covid Cases last week. Maricopa County Covid Status Low. Vacation Buyback same as last year.

Sports Pavilion

- Expect new cooler for Lizard Acres Pub by the end of June.
- Lizard Acres Pub revenue up \$16K from May 2021.
- Bowling Revenue up \$36K from May 2021.
- League Revenue up \$26K from May 2021.
- Open Bowling Revenue up \$8K from May 2021.
- Total Revenue up \$42K compared to May 2021.
- Games Bowled up 9,821 compared to last May 2021.

B & F

- CFO on vacation through 6/20/22.
- Met with Treasurer Anne Brown and Director Elect Dick Rhoades and discussed:
 - Treasurer Transition
 - Policies
 - Check Signer addition.
- Working on May close.
- Working on Wage Market adjustments.

Golf Operations

- **Financials for the Month of May 2022:**
 - Golf Rounds were flat vs May 2021 (-47)
 - Revenue for Greens and Cart Fees was flat vs. May 2021 (\$1,991)
 - Range Revenue – Up 13% (\$3,018) over May's 2021 number.
- **Golf Event Sponsorships** – Will be working on renewing/finding golf event sponsors for the upcoming golf season. This project had been put on ice since we re-organized Golf Operations a few years ago.
- **2022/2023 Tournament Schedule** – Is about ready to go to print. A few events have been added and dates finalized.
- **Golf Committee and Council Meetings** - have been cancelled for the month of June.

- **Green Team Clinics** - Summer clinics and seminars are being created for the summer Green Team Members and beginner golfers. Had 10 students take advantage of the hour-long FREE Clinic at Stardust Golf Course.

Date	Day	Time	Topic	Instructor
June 9 th	Thursday	8am – 9am	Chipping	Paul
June 14 th	Tuesday	8am – 9 am	Irons	Mike
June 16 th	Thursday	8am – 9am	Metal Woods	Mike
June 21 st	Tuesday	8am - 9am	Putting	Paul
June 23 rd	Thursday	8am – 9am	Chipping	Paul
June 25 th	Saturday	8am – 9am	Metal Woods	Pat - FREE
June 28 th	Tuesday	8am – 9am	Irons	Mike
June 30 th	Thursday	8am – 9am	Metal Woods	Mike

Golf Course Maintenance/Landscape Management

General Course Maintenance:

- Pebblebrook is closed for greens aerification, palm tree trimming and sodding transition areas throughout the golf course. The course reopens June 7th.
- Stardust closed Thursday, 6/9 for greens aerification and Palm Tree Trimming and reopens Tuesday, 6/14
- Summer Course Closures: Echo Mesa and Deer Valley both closed Monday, June 6th and are scheduled to reopen after fall overseeding, Tuesday, Oct. 25th. During the closure, staff will be working on several small in-house projects, Desert Cleanup, tree maintenance, leveling of tee boxes, drainage and leveling of irrigation heads around greens.

Landscape Maintenance:

- Lawn Bowl Greens #1, 2 and 3 are closed for maintenance. Scheduled reopening date is set for mid-July. Green #4 will be open for play during this time
- The first 110+ degree temperatures are forecast for later this week. Monsoon season officially starts next Wednesday, June 15th.

Membership

Asset Preservation Fees/Tenants/Golf Cards

- For the first 6 days of June there have been 25 APFs collected and 19 Inquiries for 2022 compared to 24 APFs and 20 Inquiries for 2021.
- Number of tenants for the month: 19
- Golf Cards Sold in Membership: 14 Total last week. 3-Unlimited, 2-Twilight, 0-Frequent Player, 5-Kachina, 4 Coyote.

REDs

- Liens recorded: 0
- Liens released: 0
- Certified Collection Letters Mailed: 1
- Turned over to Attorney for Collections: 0

CC&Rs

- Current CC&R Violations: 57 (44 – Landscaping)
- CC&R Cases: 9 New, 14 Closed, 4 Escalated

Facility Maintenance

- Kuentz Softball Field Water Leak Update: Vendor came out last week and seamed turf back together. Broken isolation valve repaired last Friday. Valve access box needs to be installed, backfilled and concrete re-poured
- RH Johnson Men's Club: All texture & painting of walls complete. Finishing up door frames.
- Palm Ridge Walkway Lighting: Lights went out last Friday. Repaired on Saturday.
- MPS (Repair/Maintenance) Tickets:
 - Total Opened 7,052
 - Completed 7,004
 - Open Work Orders in Progress 48

Facility Operations

Jack – RHJ, KZ, BD, PR

- Hired a Night Shift Lead. Already making a big difference in Facility Operations.
- Liberty Pickle Ball Courts 1 – 10 being professionally cleaned.
- Looking into new efficiencies in Facility Operations and strategies to keep great workers.

Attendance and Paid Guest Numbers for 05/16/22 – 05/22/22

	Pool	Gym	Walking Track	Digital Guest	Total
BRD	CLOSED				
KRC	1112	563		3/47/50	1752
PR	1937	1052	1,153	42/138/180	4434
RHJ	4607	1031		174/420/594	6355

Library

- The Summer Community Puzzle starts on June 1, 2022
- Adult Summer Reading begins this week. Register online or at the Library.

Media / I.T.

- We have two more Maintenance Yards to complete on the fiber project and have talked to Golf Maintenance about updating their Rainbird Software once we are done. We are waiting on parts to finish the job/ there is a back order on the supply lines.
- Our Help Desk Team continues to offer training to our employees on various desktop tasks such as Outlook Calendar, Microsoft Office, etc. Managers are encouraged to open a ticket if they have training requests for themselves or their team members.
- The Rec. Center News will shrink in page count over the summer months as things slow down, but as always, we will continue to publish and will promote items on enews and the website as well.
- We are following along the Capital Projects Team and installing networking at Beardsley Greenhouse, the new enclosed vestibule at Aquatics, the Men's Club and the new CC&R Offices/Village Meeting Room.

Recreation

Clubs:

- Club:
 - Kasey continuing the Bylaws process this month with clubs, starting with Card Clubs
 - Kasey met with 16 clubs
 - One has fully completed their bylaws
 - Phil will start with Golf Clubs
 - Closure of Pickleball Courts 11-18 begins May 31st
 - Both Bridge Groups are Merging
 - Handicapables and Water Fitness are merging
 - Rec Centers (Box Office/Events) will continue to sell Theatre, Westernaires, and DanceSensation Tickets
 - Events Department is working with Club Espaniol for October Event

Tours:

2022 Upcoming Tours

Start Date	Tour	Availability
6/10/22	Footloose at Hale w/ Lunch	0
6/11/22	Prescott Arts & Crafts Festival	15
7/21/22	Medieval Times Dinner & Tournament	43
8/15/22	Catalina Island, Santa Barbara, & Solvang	20
10/4/22	Albuquerque balloon Fiesta	29
10/13/22	Verde Canyon RR	46
10/18/22	Dolly Steamboat & Saguaro Lake Ranch	48
10/23/22	Laughlin, Oatman & Lake Havasu	47
11/1/22	Rocky Point, Mexico	40

Events :

Current / Upcoming Ticket Sales

Event	Event Date	Location	Time	Ticket Sales
Summer Series- Amazing Pianos	June 14	Palm Ridge	5pm	SOLD OUT
Summer Series – Come Back Buddy	June 28	Palm Ridge	5pm	SOLD OUT
4 th of July – Lindsey Bennedict	July 4	Palm Ridge	2pm	SOLD OUT
Summer Series – Swingin’ Jazz	July 12	Palm Ridge	5pm	SOLD OUT
Summer Series – Aragon Brothers	July 19	Palm Ridge	5pm	SOLD OUT

Thank you all for your patience with our new ticketing vendor, with change there are always speed bumps, and we have addressed them or still working on them.

- We are currently working with Motors & Meals for an October 23rd Event

Capital Projects Update:

- **RHJ Environmental Services Office:** Mechanical trades HVAC, Electrical and Fire Sprinkler rough in progress. Maricopa County Mechanical Rough & Structural Roof Inspection the week of 6/6/22.
- **RCSCW Entry Monuments Refurbishment:** Five (5) Entry point monument signs are refurbished with new RCSCW Logo and Font. Project complete.
- **RHJ Code Compliance Office:** Low Volt rough wiring, insulation and drywall hang/tape/texture, 1st coat. Painting complete. Grid Ceiling, Doors & Windows install in progress.
- **Beardsley Lobby Enclosure:** Swim & Fitness building closed until project completion; Concrete pour, interior framing complete. Exterior framing and Electrical & HVAC roughs in progress.
- **Beardsley End of Pool Flooring:** Rubber Flooring scheduled for 6/20/22 after concrete cure complete.
- **Beardsley Pool & Spa Wall & Décor Refurbish:** Painting of pool & spa walls complete. Touch up paint after End of Pool Flooring Installation.
- **RHJ Men’s Club Flooring & Millwork:** Flooring and Millwork complete. Countertop install scheduled for 6/6/22. Room equipment and furniture set-up in progress.
- **Palm Ridge Pickeball Courts #11 – 18 Resurface:** 4 of 8 courts completed week of 5/30/22. Remaining courts in progress.