



# RCSCW GM Weekly Report

May 23, 2022

## Human Resources

- About 60 openings last week. We continue to put ads out to recruit
- 2 Employee Covid Cases last week. Maricopa County Covid Status Low. Vacation Buyback same as last year.

## Sports Pavilion

- Expect new cooler for Lizard Acres Pub by the end of June.
- Lizard Acres Pub revenue down a bit but still doing well.
- Bowling Revenue \$33K higher for the month to date.
- We added 122 new Bowlers this year.
- 202 VIP Cards sold to date this year.

## B & F

- The FY 22/23 Annual Budget has been submitted for approval at the upcoming Gov. Board Meeting on 5/26/22.
- Beginning preparations for our Annual Audit.
- Cross training Accounting employees to increase coverage in the Dept.

## Golf Operations

- **Financials for the first 22 days of May 2022:**
  - Golf Rounds were flat vs May 2021 (+44)
  - Revenue for Greens and Cart Fees were flat vs. May 2021 (\$1,673)
  - Year to Date Green Fee and Cart Revenue - Up 4% over prior year. Rounds are up 3% over prior year to date as well. (\$300K).
- **Motorized Golf Cart Rules** – New Rules begin on June 1<sup>st</sup> (see below)
- **Green Team Clinics** - Summer clinics and seminars are being crated for the summer Green Team Members and beginner golfers:

| Date                  | Day      | Time       | Topic       | Instructor |
|-----------------------|----------|------------|-------------|------------|
| June 4 <sup>th</sup>  | Saturday | 8am – 9am  | Irons       | Pat - FREE |
| June 7 <sup>th</sup>  | Tuesday  | 8am – 9am  | Putting     | Paul       |
| June 9 <sup>th</sup>  | Thursday | 8am – 9am  | Chipping    | Paul       |
| June 14 <sup>th</sup> | Tuesday  | 8am – 9 am | Irons       | Mike       |
| June 16 <sup>th</sup> | Thursday | 8am – 9am  | Metal Woods | Mike       |
| June 21 <sup>st</sup> | Tuesday  | 8am - 9am  | Putting     | Paul       |
| June 23 <sup>rd</sup> | Thursday | 8am – 9am  | Chipping    | Paul       |
| June 25 <sup>th</sup> | Saturday | 8am – 9am  | Metal Woods | Pat - FREE |
| June 28 <sup>th</sup> | Tuesday  | 8am – 9am  | Irons       | Mike       |
| June 30 <sup>th</sup> | Thursday | 8am – 9am  | Metal Woods | Mike       |

- **Golf Orientation** – Hosted 5 new residents Friday at 1 pm. Next mtg. 6/3 at 1:00pm

## New Motorized Cart Rules Beginning June 1, 2022

With the purpose of maximizing our golfer's enjoyment and minimizing the cart traffic on the seven RCSCW golf courses, the following motorized cart policy will be implemented beginning Wednesday, June 1st, 2022.

With the advent of the one-person cart, which were made popular during the COVID-19 pandemic, the following examples should help the golfer determine what is best for their golf group:



Definitions: Two Person Cart = 2 seats with 4 tires. One Person Cart = 1 seat with 2 or 3 tires.

### New Motorized Cart Rules

Beginning June 1<sup>st</sup>, 2022

**Single golfer** – 1 cart – either a two person or one person cart.

**Twosome** – (1)-two person cart or (1)-two person cart and (1)-one person cart or (2)-one person carts.

**Threesome** – (2)-two person carts or (1)-two person cart and (1)-one person cart or (1)-two person cart and (2)-one person carts or (3) one person carts.

**Foursome** – (2)-two person carts or (1)-two person cart and (2)-one person carts or (1)-two person cart and (3)-one person carts or (4) one person carts.

Maximum group size per tee time – Four Players.

**Medical Flag Participants** will be asked to pair up with golfers in their group to comply with rules above.

If there is a walker/pull cart user in the group, subtract walker/pull cart golfer(s) from group size to get appropriate number of motorized carts in group.

## Golf Course Maintenance/Landscape Management

### General Course Maintenance:

- Course Maintenance closures start next week. Greens aerification and palm tree trimming are scheduled during the 5-day closures. Course Maintenance Schedule & Summer Closure list is attached.

### Landscape Maintenance:

- Added a new Landscape Maintenance employee.
- Lawn Bowl Greens #3 and #1 close Monday 5/23 for dethatching. Both greens are scheduled to reopen late in June. One green will always be kept open for playing during this process.



## Membership

### Asset Preservation Fees/Tenants/Golf Cards

- For the first 22 days of May there have been 119 APFs collected and 101 Inquiries for 2022 compared to 119 APFs and 86 Inquiries for 2021.
- Number of tenants for the month: 57
- Golf Cards Sold in Membership: 44 Total last week. 4-Unlimited, 4-Twilight, 0-Frequent Player, 14-Kachina, 22 Coyote.

### REDs

- Liens recorded: 2
- Liens released: 5
- Certified Collection Letters Mailed: 0
- Turned over to Attorney for Collections: 2

### CC&Rs

- Current CC&R Violations: 68
- CC&R Cases: 10 New, 19 Closed, 7 Escalated

### Facility Maintenance

- Facility Maintenance crew painting interior of Men's Club except for Broadcasting Club Room.
- MPS (Repair/Maintenance) Tickets:

|                                |       |
|--------------------------------|-------|
| – Total Opened                 | 6,986 |
| – Closed                       | 6,936 |
| – Open Work Orders in Progress | 50    |
- Kuentz Softball Field: Water Leak Update – Leak has been repaired and turf has been laid back down. Awaiting Vendor to seam back together this week. The broken isolation valve was repaired Friday. We need to install valve access box, backfill and repour concrete.

### Facility Operations

#### Jack – RHJ, KZ, BD, PR

- Snack Bar sales \$1,621. Ice cream still the largest portion of revenue and profitability. Snack Bar is gearing up for Fall. Taking suggestions and ideas on food and merchandise to add to our mix.
- Offered a position to a candidate for Night Shift Lead. Waiting on pre-hire screening.
- We will be providing another demonstration on pickleball court cleaning at Liberty this Wednesday (5/25)

|     | Pool   | Gym  | Walking Track | Digital Guest | Total |
|-----|--------|------|---------------|---------------|-------|
| BRD | CLOSED |      |               |               |       |
| KRC | 1308   | 672  |               | 0/45/45       | 2040  |
| PR  | 1953   | 1178 | 1,098         | 35/116/151    | 4381  |
| RHJ | 4382   | 1179 |               | 66/377/433    | 6023  |

### Attendance and Paid Guest Numbers for 05/16/22 – 05/22/22

#### Library

- Cancelled the May 25 Lecture "Tribute to the United States Military". Presenter had to cancel for unexpected health reasons.
- The Summer Community Puzzle starts on June 1, 2022

#### Media / I.T.

- Club Track scheduled reports have been built and will be sent out on the 1<sup>st</sup> and 2<sup>nd</sup> of the month in Excel Format for most Clubs utilizing Club Track.
- The Fiber Project from Pro Shops to Golf Maintenance is still underway. There has been delay in receipt of items needed to complete this project due to supply and demand.

#### Recreation

##### Recreation GM Report

5/23/2022

##### Clubs:

- Club:
  - Continuing the Chartered Clubs Bylaws process this month, starting with Card Clubs
    - We have met with 6 card clubs and will continue with 8 more clubs next week!
  - Closure of Pickleball Courts 11-18 begins May 31<sup>st</sup>
  - Meeting with softball President and Vice President May 25<sup>th</sup> to address co-mingle
  - Both Bridge Groups are Merging
  - Handicapables and Water Fitness are merging
  - Friends of the Library will drop their charter May 26, 2022 and retain their 503-c-3 Status
    - They will have an agreement with the RCSCW and still support our RH Johnson Library

**Tours:****2022 May/June/July Tours**

| Start Date | Tour                                      | Availability |
|------------|---|--------------|
| 6/10/22    | Footloose at Hale w/ Lunch                | 25           |
| 6/11/22    | Prescott Arts & Crafts Festival           | 33           |
| 7/21/22    | Medieval Times Dinner & Tournament        | 46           |
| 8/15/22    | Catalina Island, Santa Barbara, & Solvang | 35           |
| 10/4/22    | Albuquerque Balloon Fiesta                | 50           |

**Events :****Current / Upcoming Ticket Sales**

| Event                                       | Event Date | Location   | Time | Ticket Sales    |
|---|------------|------------|------|-----------------|
| Doo Wop Still Cruising                      | May 26     | Palm Ridge | 2pm  | SOLD OUT        |
| Summer Series- Amazing Pianos               | June 14    | Palm Ridge | 5pm  | SOLD OUT        |
| Summer Series – Come Back Buddy             | June 28    | Palm Ridge | 5pm  | SOLD OUT        |
| 4 <sup>th</sup> of July – Lindsey Bennedict | July 4     | Palm Ridge | 2pm  | Still Available |
| Summer Series – Swingin’ Jazz               | July 12    | Palm Ridge | 5pm  | SOLD OUT        |
| Summer Series – Aragon Brothers             | July 19    | Palm Ridge | 5pm  | SOLD OUT        |

*Thank you all for your patience with our new ticketing vendor, with change there is will always be speed bumps, and we have addressed any issues or are still working on them.*

**Capital Projects Update:**

- **RHJ Environmental Services Office:** Structural steel roof and steel stud framing complete; Doors installation, Mechanical HVAC, Electrical and Fire Sprinkler rough in progress.
- **Beardsley Greenhouse:** Project completed 5/13/22. Received Certificate of Occupancy from Maricopa County. Wadsworth Greenhouse controls system training for key Club and Staff is scheduled for Wednesday, May 25<sup>th</sup> 2022.
- **RHJ Code Compliance Office:** HVAC and Electrical rough complete, including Maricopa County Inspections passed. Low Volt rough wiring, Insulation installation and Drywall hang/tape/texture all in progress.
- **Beardsley Lobby Enclosure:** Swim & Fitness building closed until project completion; Received Maricopa County building permit 5/20/22 for project start week of 5/23/22. Saw cutting, window framing and demolition in progress



- **Beardsley End of Pool Flooring:** Swim & Fitness building closed until project completion, Concrete pour complete and must cure a minimum of 30 days prior to installation of new finished flooring (another 2 weeks).
- **Beardsley Pool & Spa Wall & Décor Refurbish:** Painting of pool & spa walls in progress, sche4duled for 5/23.
- **RHJ Men's Club Flooring & Millwork:** Men's Club Building closed until project completion; Stampede Room/Hallway/Men's Club Room furniture and equipment moved. Flooring demolition complete; Drywall repairs, repaint rooms and millwork install in progress.

## Course Maintenance Schedule & Summer Closures

### Course Maintenance / Five-Day Closure

|               |                       |   |                       |
|---------------|-----------------------|---|-----------------------|
| Pebblebrook   | June 2 <sup>nd</sup>  | - | June 7 <sup>th</sup>  |
| Stardust      | June 9 <sup>th</sup>  | - | June 14 <sup>th</sup> |
| Grandview     | June 16 <sup>th</sup> | - | June 21 <sup>st</sup> |
| Desert Trails | June 23 <sup>rd</sup> | - | June 28 <sup>th</sup> |
| Trail Ridge   | July 7 <sup>th</sup>  | - | July 12 <sup>th</sup> |

### Summer Closures

|             |                             |   |                              |
|-------------|-----------------------------|---|------------------------------|
| Echo Mesa   | Monday June 6 <sup>th</sup> | - | Tuesday Oct 25 <sup>th</sup> |
| Deer Valley | Monday June 6 <sup>th</sup> | - | Tuesday Oct 25 <sup>th</sup> |

