



RCSCW GM Weekly Report

May 02, 2022

Wally Sells 5-10-22

Human Resources

- HR passed out a Memo regarding Call-Back Duty Time, Virtual Duty Time and On-Call Duty Time to Management Team and Staff.

Sports Pavilion

- We have finally returned to full capacity for this fall after Covid.
- The 12-week Summer Series League started a week early, 4/26/22 and goes through mid-July. Well over 120 bowlers are signed up for this league
- We had 32 300 games and five 800 Series games bowled at the Sports Pavilion.
- Lizard Acres Pub is doing well. Attendance is good. We saw \$1,900 in revenue on Wednesday Entertainment Night which includes live music and is popular. Trivia Night is on the 1st and 3rd Tuesdays of each month. Karaoke takes place every other week.

Pavilion Stats: League Play up 65%
 Open Play up 35%
 Bowling Revenue up 50%
 Total Revenue up 63%

B & F

- FY2022/2023 Public Budget Forums were held last week. Unfortunately, there was a very low turnout.
- Capital Projects from the FY 22/23 Budget were approved at the Governing Board Meeting of 4/28/22.
- We filed for and received \$400K in grant money for golf course water conservation.

Golf Operations

- **Financials for April 2022**
 - Golf Rounds were up 3% (1.050) for April 2022 vs. April 2021
 - Revenue up 3% (\$34,000) April 2022 vs. April 2021
- **Call Center and Player Assistants** worked through Friday, April 29th. Will return to their positions in October of 2022.

Golf Course Maintenance/Landscape Management

General Course Maintenance:

- Grandview reopened on Tuesday, 5-03-22. During the 5-day closure both the greens and fairways were aerified.
- Desert Trails Golf Course will close this Thursday, May 5th for aerification of greens and fairways. The course will reopen on Tuesday, 5-10-22.
- Todd scheduled a "Field Day" with the Golf Committee for Friday, 4-29-22 at Grandview Golf Course to see Transition, Aerification and Turf Reduction work in progress.

Landscape Maintenance:

- The last of the summer flowers will be planted this week. They were planted at RH Johnson and Bell Road on Saturday.
- Four palm trees at Beardsley were scheduled to be removed on Monday of this week.

Membership.

Asset Preservation Fees/Tenants/Golf Cards

- For the month of April there have been 173 APFs collected and 152 Inquiries for 2022 compared to 137 APFs and 194 Inquiries for 2021.
- Number of tenants for the month: 98
- Golf Cards Sold in Membership: 59 Total last week. 11-Unlimited, 1-Twilight, 1-Frequent Player, 29-Kachina, 31-Coyote.

REDs

- Liens recorded: 1
- Liens released: 5
- Certified Collection Letters Mailed: 0
- Turned over to Attorney for Collections: 0

CC&Rs

- Current CC&R Violations: 81
- CC&R Cases: 25 New, 24 Closed, 8 Escalated
- A letter of intent to Foreclose was sent out on a property not in good standing.

Facility Maintenance

- Twice now our Facility Maintenance crews replaced 6 HVAC Units on two different facilities each done in one day! Great job.
- Installed storage closets on each side of the entrance at the Library.
- Folding wall installed in the Library Board Room.
- We are cleaning and replacing lamps in the tunnels at the golf courses.

Facility Operations

Jack – RHJ, KZ, BD, PR

- We continue to interview to fill Facility Assistant position vacancies.
- We continue to look into new efficiencies in Facility Operations and new strategies to keep great workers.
- Jack and Russ will be touring SCG Ball Facilities on Friday to take a look at their bleachers, fold up seats and learn about their field maintenance practices.
- Scheduled to attend a Job Fair this week held by the Surprise Chamber of Commerce.

Library

- Author Marc Cameron had a book talk at the Summit Hall at Palm Ridge at 6:30 p.m. on May 3.

April Usage compared to March

- 6281 Members visited 14% decrease
- 248 Guests 34% decrease
- 734 People used the Data Resource Center 16% decrease
- 44 people participated in Virtual Reality experience 36% decrease
- 13264 items were checked out 16% decrease
 - 5196 DVDs & Blu-rays checked out 11% decrease
 - 653 Puzzles Checked out 20% decrease
 - 2426 Large Print Books checked out 18% decrease
 - 98 Culture Passes 23% decrease
- 4239 Digital items checked out 3% increase
- 894 residents used Overdrive/Libby 0% change

Media / I.T.

- TORCH Registration is now open and filling up fast for the Fall Academy which runs Thursdays from Oct. 6 to Nov. 17. Visit suncitywest.com/torch and download the registration form or call 623-544-6110 for information.

Recreation

Clubs:

- Club Events:
 - Chartered Club Meeting May 3rd
 - Friends of the Library will drop their charter May 26, 2022
 - They will have an agreement with the RCSCW and still support our RH Johnson Library

Scheduling/Tours:

2022 April/May Tours

Start Date	Tour	Availability
5/5/22	Tonto Natural Bridge & Fargo's Steak	0
5/8/22	Mother's Day Brunch and Cruise	0
5/13/22	Chicago Cubs vs Diamondbacks	0
5/23/22	Yellowstone, Tetons & Jackson Hole	0
6/10/22	Footloose at Hale w/ Lunch	42
6/11/22	Prescott Arts & Crafts Festival	37
7/21/22	Medieval Times Dinner & Tournament	48

Events :

Current / Upcoming Ticket Sales

Event	Event Date	Location	Time	Ticket Sales
Doo Wop Still Cruising	May 26	Palm Ridge	2pm	Sold Out
Summer Series	Dates Vary	Palm Ridge	5pm	May 3, 2022

Movies in the Park (Baseball Theme) ALL FREE BRING YOUR CHAIRS – PARTIAL CONCESSIONS AVAILABLE.

- *May 14th – The Natural*

Summer Series Lineup:

All Shows start at 5pm

Subscriptions Available May 3rd - **SOLD OUT**

Individuals Available May 17th

- June 14th – Amazing Pianos
- June 28th – Come Back Buddy
- July 12th – Swingin' Jazz
- July 19th – Aragon Brothers

Capital Projects Update:

- **RHJ Environmental Services Office:** Structural Steel roof in progress.
- **Beardsley Greenhouse:** Granite landscape rock complete; final Maricopa County Inspection in progress.
- **RHJ Code Compliance Office:** Floor saw cutting, In-Floor Electrical modifications, HVAC demolition, Flooring Demolition; Steel stud framing in progress.
- **Beardsley Lobby Enclosure:** Swim and Fitness Building closed until project completion. Project in progress.
- **Beardsley End of Pool Flooring:** Swim and Fitness Building closed until project completion. Project in progress.
- **RHJ Men's Club Flooring and Millwork:** Men's Club Building closed until project completion. Project in progress.