



RCSCW GM Weekly Report

March 14, 2022

 3-18-22

Human Resources

- There were no new employee covid cases reported for the week of 03/07/2022.
- **CDC Mask Requirements:** The Centers for Disease Control and Prevention (CDC) announced new mask guidance on February 25, 2022. Most of the U.S. population is at low or medium risk for COVID-19, and the agency has given the green light to take off masks. Community Levels can be low, medium, or high and are determined by looking at hospital beds being used, hospital admissions, and the total number of new COVID-19 cases in an area. Maricopa County community level is currently medium; therefore, people may choose to mask at any time. People with symptoms, a positive COVID-19 test, or exposure to someone with COVID-19 should wear a mask. The Recreation Centers of Sun City West (RCSCW) continues to follow the CDC guidelines and at this time, employees and volunteers are no longer required to wear masks indoors. The decision to wear a mask is a personal one, so please respect each individual's choice. Maricopa County levels will be reviewed periodically and if the level increases to high, masks will be mandated indoors once again.

Sports Pavilion

- Weekend Operating Hours for the Lizard Acres Pub are 3 pm on Saturday and Sunday. Closing time remains 10:00 pm.
- For the month of February, Sports Pavilion Statistics for 2022 vs. 2021 are as follows:
 - 🚩 League Revenue up 79%
 - 🚩 Open Play Revenue up 13%
 - 🚩 Bowling Revenue up 58%
 - 🚩 Gross Revenue up 67%
 - 🚩 Bowling Committee on Wednesday, Mar. 16 at 1:30 p.m.

B & F

- Great Plains will be taken down on Wednesday, 3/16. P.O.'s will not be able to be generated during this time. Becca will be installing the updated version.
- Moving American Funds over to Principal. They will manage the funds and take over fiduciary duties. The pros for this move are less liability for the Association, lower cost to maintain and more choices for employee's 401K investment.
- APF Fees are doing well and on track to meet budget.
- Initial quotes for our property and casualty insurance coverage indicate a hike in cost of approximately 6.5%
- We continue adding Association contracts into our ContractSafe software program.

Golf Operations

- **Financials** - For the first 12 days of March 2022
 - Golf – Rounds are up 8% vs. March 2021.
 - Revenue for green fees and cart fees up 10% vs March 2021.
- **Sun City West Classic**: A two-person Team event for two days (Saturday, March 12th and Sunday, March 13th) hosted by our Trail Ridge and Pebblebrook Golf Courses. Weather was cool for the 8 am Shotgun but warmed up nicely. Golf Courses were in great shape and seeing the rough areas starting to green up. Our next event will be held on Saturday, May 7th at Deer Valley Golf Course.
- **Golf Clinics**: Being held at Pebblebrook on a weekly basis. Mike, Pat and Paul are all taking turns in teaching these clinics (limited to 6 students) to the Green Team Members. Good turn-out on most of the clinics. Have lessons scheduled through mid-April.
- **Golf Committee** – Unanimously supported the recommendations for golf rates for the next fiscal year. Increases in annual unlimited card, twilight card and daily rates are included in this increase. Both public and residents will see a slight increase during summer and peak season time periods.

Golf Course Maintenance/Landscape Management

General Course Maintenance:

- Reminder: Grandview Irrigation Project Forums scheduled for next week, Monday 3/21 and Wednesday 3/23 at the RHJ Lecture Hall rom 1 – 3 pm.
- Grant Money – The Arizona Office of Tourism Grant Applications were approved. Sun City West Golf courses will receive a total of \$420,000 (\$105,000 per course for Pebblebrook, Stardust, Echo Mesa and Grandview)/ The grant money can only be used for water conservation projects over the next two years.

Landscape Maintenance:

- Continue to perform general landscape maintenance.
- Summer flowers scheduled to start going in early next month. Staff removing winter flowers later this month.

Membership

General Info

- Trespass Arrest Authorization: All Rec. Centers of SCW Campuses have been registered with Maricopa County Sheriff's Office (MCSO) for trespassing vagrancy at all locations. This will result in an arrest in situations with a 2nd offense.

Asset Preservation Fees

- For the first 12 days of March there have been 80 APFs collected and 101 Inquiries for 2022 and 63 APFs and 74 Inquiries for 2021.
- Number of tenants for the month: 205
- Golf Cards Sold in Membership: 59 last week.

CC&Rs

- Liens recorded: 2
- Liens released: 3
- Certified Collection Letters Mailed: 2
- Turned over to Attorney for Collections: 1
- Current CC&R Violations: 39
- CC&R Cases: 2 New, 6 Closed, 1 Escalated

Facility Maintenance

- Palm Ridge Pool Lights are installed and working.
- We will be working on the Indoor pool deck at Palm Ridge in the near future.

Facility Operations

Jack – RHJ, KZ, BD, PR

- All through March 2022 we have \$3.00 special coffee and a pastry. Coffee is our biggest selling item. Come in and enjoy iced tea, hot tea, hot coffee or iced coffee.
- We continue to try and fill vacant positions and are conducting interviews all week for various positions.
- We are meeting with Eco Lab, our chemical supplier, on March 17th. Looking at direct shipping and bulk ordering to save substantial amount of money.
- We continue to look for an alternative to EMS Scheduling.
- Offered the position for new Lead at the Kuentz Facility. Offer was accepted. Waiting to finalize the paperwork.
- Continue to look into new efficiencies in Facility Operations and new strategies to keep great workers.

Facility Operations

| | Pool | Gym | Walking Track | Paid guest | Total |
|-----|------|------|---------------|-------------|-------|
| BRD | 2382 | 1236 | | 83/138/221 | 3944 |
| KRC | 550 | 665 | | 2/32/34 | 1274 |
| PR | 2021 | 1092 | 736 | 74/270/344 | 4211 |
| RHJ | 2926 | 1211 | | 140/600/740 | 4950 |

Facility Attendance Numbers for 03/05 - 3/14 2022

Library

- Talk with Author C. J. Box was a success with 230 people in attendance.
- We have J. A. Jance in Palm Ridge, Tuesday, March 15 at Noon.

Media / I.T.

- We've launched two new web pages for residents:
 1. Suncitywest.com/gvirrigation has information on the turf reduction plans for the golf course as we prepare for ADWR's Fifth Management Plan. Hole-by-hole shots show where turf is scheduled to be removed.
 2. Suncitywest.com/capitalprojects will have the schedule of current and upcoming capital projects that will impact facilities. It will also have a list of older, completed projects for reference. There will be a link to youtube videos of the Properties Committee meetings, where capital projects are discussed as well as photos of past projects.
- Press releases went out on the Master Plan meeting, Grandview Irrigation Project public meetings, and Budget Forums. PR went out last week on the grant the Broadcast Club received from Desert Diamond Casinos, which funded new computers at the Library's Data Resource Center.
- As a reminder, Session 5 of TORCH includes the opportunity for class participants to use golf cart parking during the tours of the RH Johnson Campus since so much walking is involved. On that day only (March 17), members may see carts parked along the buildings in places where parking is usually prohibited. These carts should be marked with a special TORCH parking pass for March 17 only.
- Staff replaced all four kiosk computers in the library with new all-in-one touch screens and will be replacing those in the reference area as well.
- IT staff is prepped and ready to assist the Election Committee with the March 28 Election. The vendor is set and ready to go with online voting March 21-24, and the Election Committee Chair has approved the ballot. As a reminder, the last day to make sure you have email on file with us to vote early/online, is 3 p.m. Wednesday, March 16.
- We are installing more Club Track Hardware at some of the Clubs.
- The new SCW Clubs website is up and looks good.

Recreation

Clubs:

Club Events:

- Working with Liaisons and slide shows for officer's meetings
- Working on bylaw (CR-3) revisions

Scheduling/Tours:

2022 January Tours

| Start Date | Tour | Availability |
|------------|-----------------------------------|--------------|
| 3/23/2022 | SE AZ w/Tombstone etc. | Sold Out |
| 3/24/2022 | Verde Canyon RR | 12 |
| 4/6/2022 | Saguaro Lake Wine Cruise w/ Lunch | 33 |
| 4/8/2022 | The Music Man w/ Lunch | 34 |
| 4/12/2022 | Sedona, Cottonwood w/ Lunch | CANCELLED |
| 4/18/2022 | Monument Valley & Grand Canyon | 21 |

Events :

Current / Upcoming Ticket Sales

| Event | Event Date | Location | Time | Ticket Sales |
|--------------------|------------|------------|------|-----------------|
| April Dance | April 8 | Palm Ridge | 7pm | SOLD OUT |
| Easter in the Park | April 16 | Beardsley | 9am | Available Now |

Music on the Green for March

6pm at RHJ Great Lawn

- *March 23 – Classic Attitudes*

New Event Planner – Karen Ashby started and is getting familiarized with the Events Dept.

Capital Projects Update:

- **Metal Shop Addition** - Facility is Closed; Grading and Drainage Final Inspection passed. County Final Inspection List is in progress.
- **RHJ Environmental Services Office:** Demolition of foundation complete. Footings in progress.
- **Beardsley Greenhouse:** Greenhouse frame and County Frame Inspection is complete. Prospiant crew in progress installing glass support system and internal equipment.
- **Pebblebrook Trash Enclosure Project:** Metal fabrication complete; waiting on painter.
- **Pebblebrook Storage Enclosure:** Metal fabrication complete; roofing in progress, waiting on materials.