



RCSCW GM Weekly Report

March 07, 2022

Wally 3-10-22

Human Resources

- There were no new employee covid cases reported for the week of 2/28/2022.
- **CDC Mask Requirements:** The Centers for Disease Control and Prevention (CDC) announced new mask guidance on February 25, 2022. Most of the U.S. population is at low or medium risk for COVID-19, and the agency has given the green light to take off masks. Community Levels can be low, medium, or high and are determined by looking at hospital beds being used, hospital admissions, and the total number of new COVID-19 cases in an area. Maricopa County community level is currently medium; therefore, people may choose to mask at any time. People with symptoms, a positive COVID-19 test, or exposure to someone with COVID-19 should wear a mask. The Recreation Centers of Sun City West (RCSCW) continues to follow the CDC guidelines and at this time, employees and volunteers are no longer required to wear masks indoors. The decision to wear a mask is a personal one, so please respect each individual's choice. Maricopa County levels will be reviewed periodically and if the level increases to high, masks will be mandated indoors once again.
- HR Dept. will be revising the Employee Handbook. Management to get any suggestions for consideration to Marie M. by the third week of March.

Sports Pavilion

- Weekend Operating Hours for the Lizard Acres Pub are 3 pm on Saturday and Sunday. Closing time remains 10:00 pm.
- For the month of February, Sports Pavilion Statistics for 2022 vs. 2021 are as follows:
 - 🚩 League Revenue up 48%
 - 🚩 Open Play Revenue up 41%
 - 🚩 Bowling Revenue up 42%
 - 🚩 Gross Revenue up 86%
 - 🚩 Games Bowled up 58% or 10,184 games
 - 🚩 Lizard Acres Pub Rev. \$20,372.00

B & F

- In the process of doing Great Plains Software update with plans to switch over next week.
- Working to prepare an informational Budget Handout for upcoming GB Workshop, 3/11.
- We plan to do some short videos to help educate Association Members on what's in the upcoming budget.
- At the March 11, GB Workshop we will be addressing the Master Plan, the survey and discussing data acquisition and insights as well as Epic Strategies research.
- We continue to work on 990 Filings which are due 5/15/22.
- During the month of March, we will be working to negotiate our D &O and Property & Casualty Insurance coverage with our carriers. We expect there will be an increase in coverage costs including cyber insurance.
- We continue adding Association contracts into our ContractSafe software program.

Golf Operations

- **Financials** - For the first 5 days of March 2022
 - Golf – Rounds are up 4% vs. March 2021.
 - Revenue for green fees and cart fees up 8% vs March 2021.
 - We are seeing more public players this year and we are not able to supply the necessary carts for each of the groups.
- **Sun City West Classic**: A two-person Team event for two days (Saturday, March 12th and Sunday, March 13th) hosted by our Trail Ridge and Pebblebrook Golf Courses. This event is sold out with 60 teams or 120 players and should be a competitive event for both the men and women playing.
- **Green Team Lessons**: Staff is holding two FREE group clinics for the Green Team. Both lessons are scheduled on Saturdays in March on the 5th and the 19th at Stardust Golf Course. This helps promote golf to new participants with the intent of giving them the best foundation to begin their journey in golf.
- **Golf Committee Thursday** – Finalizing a new motorized golf cart policy for RCSCW. This will help control the number of carts in each group and minimize the wear and tear of cart traffic on the golf courses.

Golf Course Maintenance/Landscape Management

General Course Maintenance:

- We have started watering roughs on golf courses. With warmer temperatures just around the corner we should start seeing the non-overseeded areas green up over the next few weeks.
- Staff at Trail Ridge and Pebblebrook will be getting the courses ready for this weekend's annual SCW Classic Tournament.
- All courses have completed their first pre-emergent application. Second application scheduled for next month.

Landscape Maintenance:

- Continue to perform general landscape maintenance.
- Staff will be working on the Lawn Bowls Greens this week. Solid tine aerification scheduled for later this week.
- Summer flowers scheduled to start going in early next month. Staff removing winter flowers later this month.

Membership

General Info

- Trespass Arrest Authorization: All Rec. Centers of SCW Campuses have been registered with Maricopa County Sheriff's Office (MCSO) for trespassing vagrancy at all locations. This will result in an arrest in situations with a 2nd offense.

Asset Preservation Fees

- For the first 5 days of March there have been 47 APFs collected and 43 Inquiries for 2022 and 34 APFs and 32 Inquiries for 2021.
- Number of tenants for the month: 160
- Golf Cards Sold in Membership: 36 last week.

CC&Rs

- Liens recorded: 3
- Liens released: 0
- Certified Collection Letters Mailed: 0
- Turned over to Attorney for Collections: 2
- Current CC&R Violations: 43
- CC&R Cases: 8 New, 6 Closed (1 was a stage 5), 5 Escalated

Facility Maintenance

- Palm Ridge Pool Lights will be completed by the end of this week. Once that is done we will continue with the remaining walkway lights in front of the Aquatics Building and Pickleball.
- Gary with Hardscape has completed the deck finish on the Outdoor Pool Deck at Palm Ridge. He is still working on the indoor repair.

Facility Operations

Jack – RHJ, KZ, BD, PR

- All through March 2022 we have \$3.00 special coffee and a pastry. Coffee is our biggest selling item. Come in and enjoy iced tea, hot tea, hot coffee or iced coffee.
- We continue to try and fill vacant positions and are conducting interviews all week for various positions.
- We are meeting with Eco Lab, our chemical supplier, on March 10th. Looking at direct shipping and bulk ordering to save substantial amount of money.
- We are looking for an alternative to EMS Scheduling.

- As we continue the reorganization of Facility Operations, we are looking into new efficiencies in the Department, i.e., shared calendars, date postings, sharing FA's, new training, storage, and FA3 Staff position and trying new strategies to keep great workers.

	Pool	Gym	Walking Track	Paid Guest	Total
BRD	2289	1198		34/98/132	3682
KRC	900	595		0/58/58	1584
PR	2427	1105	701	31/310/341	4625
RHJ	3735	1118		80/659/739	5675

Facility Attendance Numbers for 2/27 - 3/5 2022

Library

February Library Usage Compared to January

- 9793 Members visited 1% increase
- 298 Guests 53% increase
- 825 People used the Data Resource Center 16% increase
- 40 people participated in Virtual Reality experience 33% increase
- 14,554 items were checked out 1% increase
 - 5267 DVDs & Blu-Rays checked out 6% decrease
 - 780 Puzzles checked out 19% increase
 - 2753 Large Print Books checked out 2% increase
 - 117 Culture Passes 33% increase
- 3562 Digital items checked out 17% decrease
- 858 residents used Overdrive/Libby 6% decrease

Media / I.T.

- We've launched two new web pages for residents:
 1. Suncitywest.com/gvirrigation has information on the turf reduction plans for the golf course as we prepare for ADWR's Fifth Management Plan. Hole-by-hole shots show where turf is scheduled to be removed.
 2. Suncitywest.com/capitalprojects will have the schedule of current and upcoming capital projects that will impact facilities. It will also have a list of older, completed projects for reference. There will be a link to youtube videos of the Properties Committee meetings, where capital projects are discussed as well as photos of past projects.
- Press releases went out on the Master Plan meeting, Grandview Irrigation Project public meetings, and Budget Forums. PR will be going out this week on the grant the Broadcast Club received from Desert Diamond Casinos, which will fund new computers at the Library's Data Resource Center.
- As a reminder, Session 5 of TORCH includes the opportunity for class participants to use golf cart parking during the tours of the RH Johnson Campus since so much walking is involved. So on that day only (March 17), members may see carts parked along the

buildings in places where parking is usually prohibited. These carts should be marked with a special TORCH parking pass for March 17 only.

- Staff replaced all four kiosk computers in the library with new all-in-one touch screens and will be replacing those in the reference area as well.
- IT staff is prepped and ready to assist the Election Committee with the March 28 Election. The vendor is set and ready to go with online voting March 21-24, and the Election Committee Chair has approved the ballot. As a reminder, the last day to make sure you have email on file with us to vote early/online, is 3 p.m. Wednesday, March 16.

Recreation

Clubs:

- Club Events:
 - Pickleball FITS Tourney – March 7-10
 - Art Show – March 19-20
 - Working with Liaisons and slide shows for officer's meetings
 - Working on bylaw (CR-3) revisions

Scheduling/Tours:

2022 January Tours

Start Date	Tour	Availability
3/9/2022	Botanical Garden w/Chihuly Exhibit	21
3/23/2022	SE AZ w/Tombstone etc.	0
3/24/2022	Verde Canyon RR	21
4/6/2022	Saguaro Lake Wine Cruise w/ Lunch	41
4/8/2022	The Music Man w/ Lunch	41
4/12/2022	Sedona, Cottonwood w/ Lunch	46
4/18/2022	Monument Valley & Grand Canyon	42

4 out of 17 tours complete

Events :

Current / Upcoming Ticket Sales

Event	Event Date	Location	Time	Ticket Sales
Spring Fest – Voyager	March 11	Beardsley	7pm	SOLD OUT
Spring Fest – Mirage	March 12	Beardsley	7pm	SOLD OUT
Spring Fest – One of These Nights	March 13	Beardsley	7pm	SOLD OUT
April Dance	April 8	Palm Ridge	7pm	SOLD OUT
Easter in the Park	April 16	Beardsley	9am	Available Now

Spring Fest this weekend! SOLD OUT

Music on the Green for March

6pm at RHJ Great Lawn

- *March 9 - Willis Warren*
- *March 23 – Classic Attitudes*

New Event Planner – Karen Ashby (Starts Wednesday, March 9th)

Capital Projects Update:

- **Metal Shop Addition** - Facility is Closed; Final project details, vendors and Maricopa County final inspections in progress.
- **RHJ Environmental Services Office:** Private locating complete; sawcut concrete, demolition of foundation in progress.
- **Beardsley Greenhouse:** Prospiant Greenhouse crew and material arriving March 7th. Greenhouse structure in progress.
- **Pebblebrook Trash Enclosure Project:** Metal fabrication complete; ready to paint.
- **Pebblebrook Storage Enclosure:** Metal fabrication complete; roofing in progress.