



# RCSCW GM Weekly Report

February 21, 2022

A handwritten signature in blue ink, followed by the date "3-3-22" written in blue ink.

## Human Resources

- There were no new employee covid cases reported last week.
- RCSCW COVID Task Force meets as necessary to evaluate the latest information from the Arizona Dept. of Health and the CDC and prepare updated guidelines. We are currently mandating employees/volunteers wear masks when dealing with residents and/or outside guests or when they leave their workstations. If they maintain a 6 ft. distance from other employees, a mask is not mandated. Plexi-glass shields have been re-installed where they were previously located. Following recommendations of the CDC.

## Sports Pavilion

- Weekend Operating Hours for the Lizard Acres Pub are 3 pm on Saturday and Sunday. Closing time remains 10:00 pm.
- 56 attended the Super Bowl Viewing on Sunday.
- Sports Pavilion Statistics for 2022 vs. 2021 not available this week. Will be updated in next week's report.
  - League Revenue up 66%
  - Open Play Revenue up 19%
  - Bowling Revenue up 52%
  - Gross Revenue up 65%
  - Music entertainment booked every Wednesday in March in the Lizard Acres Pub.

## B & F

- Preliminary Budget was presented to the B&F Committee on Tuesday, Feb. 22<sup>nd</sup>.
- We have scheduled the dates for the FY22/23 Public Budget Forums: Wednesday, April 27 in the Lecture Hall from 9 am to 11 am and Thursday, April 28 in the Lecture Hall from 5:30 pm to 7:30 pm. Association Members should be sure to attend one of these meetings.
- Consultant continues working through all the analytical data from the survey.

## Golf Operations

- **Financials -** For the month of February 2022
  - Golf – Rounds are up 4% vs. February 2021.
  - Revenue for green fees and cart fees up 7% vs February 2021.
  - Green Fees and Cart Fee revenue are up at all 7 golf courses. Increases vary from \$4,000 to \$11,000 at each course.
  - We started out this month (February) with frost delays, but they have slowed as the month progresses.
  - Increases in Twilight and Super-Twilight play has had an impact on rounds/revenue over prior years.
- **Sun City West Classic:** A two-person Team for 2 days (Saturday, March 12<sup>th</sup> and Sunday, March 13<sup>th</sup>) will be held at Trail Ridge and Pebblebrook Golf Courses. This event is sold out with 60 teams or 120 players. Men's and Women's flights will be available.
- **Golf Orientations:** These are being conducted every 2<sup>nd</sup> Friday in Golf Operations. A one-hour presentation is being hosted by a Golf Operations Staff member to help explain the golf environment here at RCSCW. New residents receive a sign-up card in their membership packet. We usually have 6 – 8 residents at each presentation.
- **Green Team 101:** Continues to educate new golfers in both the classroom as well as putting them to use on the golf course by having a Green Team Volunteer walk a hole with the new golfer to see first-hand how golf is played in SCW.

## Golf Course Maintenance/Landscape Management

### General Course Maintenance:

- Aerification has been completed on Deer Valley, Desert Trails and Echo Mesa Golf Courses.

### Landscape Maintenance:

- Continue to perform general landscape maintenance.

## Membership

### Asset Preservation Fees

- Through February 21, 2022 there have been 104 APFs collected and 127 Inquiries for 2022 and 80 APFs and 59 Inquiries for 2021.
- Number of tenants for the month: 279
- Golf Cards Sold in Membership: 34 last week. 126 for the month

### CC&Rs

- Liens recorded: 4
- Liens released: 2
- Certified Collection Letters Mailed: 0
- Turned over to Attorney for Collections: 1
- Current CC&R Violations: 39
- CC&R Cases: 3 New, 4 Closed, 5 Escalated

## Facility Maintenance

- We are working to correct our current employee shortage and fill vacant positions.
- Had a meeting with the nighttime staff to discuss ways we can improve our pool cleaning procedures.

## Facility Operations

### Jack – RHJ, KZ, BD, PR

- The new “Snack Bar” venue near the Johnson Pool opened the week of 2/1/22. It seems to be a hit with our members. All February we continue to have buy-one get one free coffees and teas.
- We continue to try and fill vacant positions; 4 Facilities Assistants at Palm Ridge, 1 FA at Beardsley, 1 FA at Kuentz and 3 FA’s at RH Johnson.
- As we continue the reorganization of Facility Operations, we are looking into new efficiencies in the Department, i.e., shared calendars, date postings, sharing FA’s, new training, storage, and FA3 Staff position.

## Library

### Library Events

- Friends of the R. H. Johnson Library Lecture Series: The Most Complicated, Powerful Job on the Planet: President of the United States! By Bob McIlhenny, Feb. 23 at 1 p.m. in the Lecture Hall.
- Friends of the Library reviewing their Bylaws.

## Recreation

### Clubs:

- Club Events:
  - Chartered Club Committee Meeting March 1<sup>st</sup>
  - Palo Verde Patchers Feb 26-27, 2022
  - Pickleball FITS Tourney – March 7-10

### Scheduling/Tours:

#### 2022 January Tours

Start Date	Tour	Availability
2/28/2022	Rocky Point, Mexico	0 – SOLD OUT
3/9/2022	Botanical Garden w/Chihuly Exhibit	37
3/16/2022	The MIM & Farm at South Mountain	46
3/23/2022	SE AZ w/Tombstone, etc.	31
3/24/2022	Verde Canyon RR	28

4 out of 17 tours complete

## Events :

### Current / Upcoming Ticket Sales

Event	Event Date	Location	Time	Ticket Sales
Elvis and the Cadillac Kings	February 25	Beardsley	5pm	Still Available
Spring Fest – Voyager	March 11	Beardsley	7pm	SOLD OUT
Spring Fest – Mirage	March 12	Beardsley	7pm	SOLD OUT
Spring Fest – One of These Nights	March 13	Beardsley	7pm	SOLD OUT
CS – Beatlesque	March 4	Palm Ridge	3&7 pm	SOLD OUT
West Valley Winds	March 6	Palm Ridge	2pm	Still Available
Top Hat <b>Series</b> 3pm	Jan 13, Feb 3, Feb 17, Mar 3	Palm Ridge	3pm	Series Still Available
Top Hat Series 7pm	Jan 13, Feb 3, Feb 17, Mar 3	Palm Ridge	7pm	Series SOLD OUT
TH – Walk the Line Johnny Cash Trib.	March 3	Palm Ridge	3&7pm	Individuals Available

\*CS – Cabaret Series \*TH – Top Hat – **ALL 7pm Top Hats almost sold out**

### *Music on the Green for March*

*6pm at RHJ Great Lawn*

- *March 9 - Willis Warren*
- *March 23 – Classic Attitudes*

### *Shred-A-Thon*

*8am – 10am at Library Parking Lot*

- February 23<sup>rd</sup>

## Capital Projects Update:

### RH Johnson

- **Metal Shop Addition** - Facility is Closed; Equipment move-in, Roofing System and Rooftop A/C Units complete. Electrical Rough, exterior paint and final trade work all in progress. Estimate final inspections by Maricopa County to begin early March 2022.

**RHJ Environmental Services Office:** Project electrical “Make Safe” complete. General Contractor schedule in progress.

- **Beardsley Greenhouse:** Concrete slab and Masonry walls complete; Prospiant Greenhouse Crew and material delivery rescheduled to March 7<sup>th</sup> due to greenhouse production and crew availability.
- **Pebblebrook Trash Enclosure Project:** Metal fabrication and installation in progress.