



RCSCW GM Weekly Report

December 13, 2021

Wally Sells 12-17-21

Human Resources

- There were three new employee COVID cases reported to us last week.
- RCSCW COVID Task Force continues to meet as necessary to evaluate the latest information from the Arizona Dept. of Health and the CDC and prepare updated guidelines. We are currently mandating employees/volunteers wear masks when dealing with residents and/or outside guests or when they leave their workstations. If they maintain a 6 ft. distance from other employees, a mask is not mandated. Plexi-glass shields have been reinstated where they were previously located.
- The ruling on OSHA Rules for vaccinations is on hold and has been put off until sometime in January 2022. It is currently in the Sixth District Federal Court.

Sports Pavilion

- For the first 11 days of December 2021 vs.2020:
 - League Revenue up 252%
 - Open Play Revenue up 9%.
 - Bowling Revenue Up 207%
 - Lizard Acres Pub Rev. at \$5,943 (Avg. \$540/day).
 - Total Rev. up 225%
 - 62 attended the Dec. 8. evening music performance of ArtWorks at Lizard Acres Pub.

B & F

- We continue working on month-end-reports for November.
- Staff was given a demonstration of software designed to manage contracts the Association is engaged in. We tested the software last week and it appears to be what we were looking for.
- We continue evaluating whether the Association is entitled to Employee Restoration Credits or not.

Golf Operations

- For the first 12 days of December 2021:
 - Golf – Rounds are up by 9% vs. December 2020.
 - Revenue for green fees and cart fees up by 11% vs. December 2020.
- **Nite Golf Tournament** – Friday, December 17th at Pebblebrook Golf Course. We are sold out at 104 players. Food truck – Rock Star Hotdogs will be our food provider and will be on hand to provide dinner to the players.
- **Group Play Schedule** – Working on January/February schedule for Group Play and the schedule will be out to the residents by mid-week. We expect close to 60 groups between the size of 16-40 players scheduled weekly.
- **Golf Orientation on Friday** – 1-Hour Presentation at 1 p.m. in Golf Operations.
- **Golf Courses Open on Christmas Day** – Three are open – Trail Ridge GC, Deer Valley GC and Desert Trails GC.
- **Group Golf Clinics** – Held every Monday and Tuesday through December. We are getting 6 students per class.

Golf Course Maintenance/Landscape Management

Course Maintenance:

- Yesterday (Sunday) we had our first frost of the season. Most locations were in the mid-thirties. The lowest temperature reading was at Trail Ridge, 35 degrees. A 30-minute cart path restriction was issued.
- Staff continues to work on desert cleanup at Deer Valley and Trail Ridge Golf Courses.
- We received a trace of rain from last week's storm system. More rain is in the forecast for tomorrow night into Wednesday morning.

Landscape Maintenance:

- Beardsley Park Reopens today (12/13/21) following overseeding.
- Crews are performing general landscape maintenance throughout the campus.

Membership

General Info:

- We will be recruiting for candidates to fill the vacant Receptionist's position.

Asset Preservation Fees

- Through December 13, 2021 there have been 50 APFs collected vs. 55 in 2020 for the same time period. There were also 56 Inquiries made vs. 50 for the same time period in 2020.

CC&Rs

- Liens recorded: 0
- Liens released: 4
- Certified Collection Letters Mailed: 0
- Turned over to Attorney for Collections: 0
- Current CC&R Violations: 42
- CC&R Cases: 5 New, 5 Closed, 2 escalated
- Thank you to Katy from IT for correcting the CC&R IPads. They are working much faster and more efficiently.

Facility Maintenance

- We replaced all cast iron vent piping in the RHJ restroom area with new ABS piping.

Facility Operations

David

- We are short 3-4 facility assistants at Palm Ridge.
- Kasey and David will be discussing audio for chartered club events.
- Health and Wellness:
 - Fitness Orientation this week scheduled at Beardsley Fitness Center at 1:00 p.m.
 - Posts are on Website for orientations.
 - We plan to launch videos of "Meet the Trainer" in January 2022.
- Attendance totals: Numbers for Pools/Spas and Fitness at each of the facilities from 12/05 through 12/11 were: RHJ – 1,781, PR – 2,314, BD – 3,051, and KZ – 1,326 for a total of 8,472 visitors for the week at all four facilities.

Jack – RHJ/KZ

- Jack and his staff have developed plans going forward to install new tables, chairs and umbrellas to improve the look of the pool area.

Library

Library Events

- There is a Library Tour at 9 a.m. on Tuesday, Dec. 14.

Media / I.T.

- The Phone System will be upgraded in the next two weeks. This Phase of the upgrade will not affect R. H. Johnson but will take place in the future.
- Becca Bird took the Help Desk position with the retirement of Diana Starbuck. Becca will be training with Diana until her last day on 12/23/21.
- Holiday Card Drive for our neighbors in SCW care facilities ended on 12/07/21. We had receptacles placed at **each of the four Recreations Centers and the Library**. 1,921 cards were collected to be delivered to local nursing homes and hospital.
- The TORCH Committee meets again today, 12/13/21.

Special Events, Tours & Clubs

Clubs:

- RR&P's final draft has been approved
- Treasurers Meeting Rescheduled for January 5, 2022

Scheduling/Tours:

- **2021** Tours / 2 SOLD OUT
 - Christmas in San Diego – SOLD OUT
- 18 of 19 tours are complete
- **2022** January Tours
 - Olive Mill and Schnepf Farms
 - Valley of the Sun Tour
 - Mesa Market Place and Lunch
 - Dolly Steamboat Cruise and Dinner

Events :

Current / Upcoming Ticket Sales

Event	Event Date	Location	Time	Ticket Sales
Music on the Green – Jazzy Christmas	December 15	RHJ Great Lawn	6pm	NO TICKETS
Holiday in the Park	December 18	Beardsley	8am	Still Available
New Year's Eve	December 31	Palm Ridge	7pm	Still Available
CS – Diamond in the Rough	January 7	Palm Ridge	3&7pm	SOLD OUT
CS – Danika and the Jeb	February 11	Palm Ridge	3&7pm	Still Available
CS – Beatlesque	March 4	Palm Ridge	3&7pm	SOLD OUT
Top Hat Series 3pm	Jan 13, Feb 3, Feb 17, Mar 3	Palm Ridge	3pm	Series Still Available
Top Hat Series 7pm	Jan 13, Feb 3, Feb 17, Mar 3	Palm Ridge	7pm	Series SOLD OUT
TH – Piano Men Generations	January 13	Palm Ridge	3&7pm	Individuals available November 23 Box Office
TH – Oh Canada	February 3	Palm Ridge	3&7pm	Individuals available November 23 Box Office
TH – Johnny Rodger Buddy & Beyond	February 17	Palm Ridge	3&7pm	Individuals available November 23 Box Office
TH – Walk the Line Johnny Cash Trib	March 3	Palm Ridge	3&7pm	Individuals available November 23 Box Office

***CS – Cabaret Series *TH – Top Hat**

- Meeting again with Audience View Ticketing to go over importing this week.

Capital Projects Update:

RH Johnson

- **Metal Shop Addition** - Facility is Closed; Performing grading and drainage site work, Walkways, driveways, and new building concrete flatwork complete; Masonry wall scheduled to begin 12/22/2021.
- **Swim & Fitness Center Flooring Project:** Phase 1 complete, Restroom lockers and showers reopen; Phase 2 locker/shower rooms floor leveling complete, large tile install complete, replacement of cast iron waste and vent piping complete. Smaller tile areas and shower tile prep and installation which is more detailed work is in progress.
- **Lecture Hall Stage Renovation:** Stage and wall modification complete; door and carpet installation in progress. With completion of construction Wednesday, staff will be returning to the Lecture Hall for their Monday Staff Meeting beginning Monday, December 20, 2021
- **.RHJ Tennis Court Repairs:** We will be having slab work done over a period of about 6 weeks. During this time, 3 courts will be closed alternately every 2 weeks.