



RCSCW GM Weekly Report

December 06, 2021

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Human Resources

- There were two new employee COVID cases reported to us last week.
- RCSCW COVID Task Force continues to meet as necessary to evaluate the latest information from the Arizona Dept. of Health and the CDC and prepare updated guidelines. We are currently mandating employees/volunteers wear masks when dealing with residents and/or outside guests or when they leave their workstations. If they maintain a 6 ft. distance from other employees, a mask is not mandated. Plexi-glass shields have been reinstated where they were previously located.
- The ruling on OSHA Rules for vaccinations is on hold and had been put off until sometime in January 2022. It is currently in the Sixth District Federal Court.
- Evaluations completed.

Sports Pavilion

- For the month of November 2021 vs. November 2020:
 - League Revenue up 72%
 - Open Play Revenue up 13%.
 - Bowling Revenue Up 53%
 - Lizard Acres Pub Rev. at \$16,630 for the month of November.
 - Total Rev. up 79%
 - 24 attended Trivia Nite last Wednesday at the Pub.
- We will be adding some entertainment at Lizard Acres Pub. This Wed. evening, 12/8/21 is performer ArtWorks.

B & F

- Workman's Compensation Insurance was renewed. We should be seeing a decrease in Workman's Comp Claims as the less hours worked the less injuries that occur.
- We continue working on month-end-reports for November.
- We attended a demonstration of software designed to manage contracts the Association is engaged in. Staff will be testing a free trial of this software this week.
- We are evaluating whether the Association is entitled to Employee Restoration Credits or not.

Golf Operations

- For the first 5 days of December 2021:
 - Golf – Rounds are up by 9% vs. December 2020.
 - Revenue for green fees and cart fees up by 12% vs. December 2020.
- **JGAA Golf Tournament** – Was held Saturday and Sunday, December 4th – 5th at Grandview GC. 112 golfers participated each day. Charlie Palmer from Phoenix won with a 65-69 = 134 (-10) total. Ten players finished at even or under par.
- **Nite Golf Tournament** – Friday, December 17th at Pebblebrook Golf Course. Entry forms went out on Monday, Nov. 8 and we are sold out at 104 players. Food truck – Rock Star Hotdogs will be our dinner provider and will be on hand to provide dinner to the players.
- **Group Play Schedule** – Working on January/February schedule for Group Play. Should have close to 60 groups between the size of 16-40 players scheduled weekly. This accounts for roughly 1,700 rounds a week.
- **Golf Orientation on Friday** – Hosted two sessions this past week due to the demand. A total of 14 new residents sat through our 1-hour presentation on golf in Sun City West..
- **Golf Courses Open on Christmas Day** – Three are open – Trail Ridge GC, Deer Valley GC and Desert Trails GC.
- **Group Golf Clinics** – Held every Monday and Tuesday through December. All are full with the exception of one sand clinic on Tuesday, December 21st.

Golf Course Maintenance/Landscape Management

Course Maintenance:

- **Overseeding Update** – Now that overseeding is complete golf crews are focusing on general maintenance.
- Beardsley Park – The new Ryegrass is looking good and the Park will reopen on Monday, Dec. 13th.

Membership

Asset Preservation Fees

Through December 6, 2021 there have been 35 APFs collected vs. 38 in 2020 for the same time period. There were also 46 Inquiries made vs. 15 for the same time period in 2020.

CC&Rs

- Liens recorded: 4
- Liens released: 1
- Certified Collection Letters Mailed: 3
- Turned over to Attorney for Collections: 4
- Current CC&R Violations: 35
- CC&R Cases: 4 New, 5 Closed, 3 escalated
- Posse is doing vacation watch for vacant homes. We are still working on notifying banks with reverse mortgages about deaths and contacting relatives.

Facility Maintenance

- The indoor walking pool heater was not working properly. We found a way to make a repair to the heater without shutting the pool down.
- All concrete work at the Lecture Hall has been completed ahead of schedule.

Facility Operations

David – BD/PR

- Signage TV Rules
 - **For Rec. Center use including co-sponsored club events**
- Pickleball Club Track
 - To be done by club
 - Club to check out PC from Swim and Fitness Building.
- Health and Wellness:
 - Fitness Orientation this week scheduled at Palm Ridge Fitness Center at 1:00 p.m.
 - Posts are on Website for orientations.
 - We hope to launch videos of “Meet the Trainer” in January 2022. We’ve reached out to Reflective Enterprises to offer them the same opportunity to create videos for massage and other services.
- Attendance totals: Numbers for Pools/Spas and Fitness at each of the facilities from 11/21 through 11/27 were: RHJ – 2,446, PR – 2,857, BD – 3,026, and KZ – 2,004 for a total of 10,333 visitors for the week at all four facilities.

Jack – RHJ/KZ

- After exploring all options, we’ve decided to run the Buzz location internally.
- Jack has come up with a plan to improve the look of the landscape where the palm trees were removed in RH Johnson Pool area.

Library

Library Events

- Chat with local author, Judy L. Paris, on Tuesday, Dec. 7th was well attended.
- Library Stats:
 - 5556 Members visited 7% more than October
 - 178 Guests – 52% more than October
 - 520 people use the Data Resource Center – 1% less than October
 - 27 people participated in Virtual Reality experience – 4% more than October
 - 12,928 items were checked out – 6% more than October.
 - 5,266 DVD’s & Blu-Rays checked out – 10% more than October
 - 664 Puzzles Checked out – 32% less than October
 - 2,399 Large Print Books checked out – 1% more than October
 - 50 Culture Passes – 21% less than October
 - 3,897 Digital items checked out – 6% less than October
 - 822 residents used Overdrive/Libby – 6% less than October

Media / I.T.

- The Phone System will be upgraded in the next two weeks. This Phase of the upgrade will not affect R. H. Johnson but will take place in the future.
- Holiday Card Drive for our neighbors in SCW care facilities began on 11/23/21. We had receptacles placed at **each of the four Recreations Centers and the Library** to collect Christmas Cards. We are now sorting the cards to prepare them for delivery to residents of local care facilities in time for Christmas.

Special Events, Tours & Clubs

Clubs:

- RR&P's still being revised (Board Meeting this Friday for final approval)
- Treasurers Meeting Rescheduled for January 5, 2022
- ClubTrack Software – This is in process and clubs are doing well
- Hillcrest Dance has completed their paperwork to drop their charter
- New Club Price Sheet will be presented to accommodate an updated list for all clubs in banquet style.

Scheduling/Tours:

- **2021** Tours / 2 SOLD OUT
 - Holiday Dinner at the Druants – SOLD OUT
 - Christmas in San Diego – SOLD OUT
- 17 of 19 tours are complete
- **2022** January Tours
 - Olive Mill and Schnepf Farms
 - Valley of the Sun Tour
 - Mesa Market Place and Lunch
 - Dolly Steamboat Cruise and Dinner

Events :

Current / Upcoming Ticket Sales

Event	Event Date	Location	Time	Ticket Sales
Pearl Harbor Movie	December 7	Palm Ridge	5pm	Still Available
Music on the Green – Jazzy Christmas	December 15	RHJ Great Lawn	6pm	NO TICKETS
Holiday in the Park	December 18	Beardsley	8am	Still Available
New Year's Eve	December 31	Palm Ridge	7pm	Still Available
CS – Diamond in the Rough	January 7	Palm Ridge	3&7pm	SOLD OUT
CS – Danika and the Jeb	February 11	Palm Ridge	3&7pm	Still Available
CS – Beatlesque	March 4	Palm Ridge	3&7pm	SOLD OUT
Top Hat Series 3pm	Jan 13, Feb 3, Feb 17, Mar 3	Palm Ridge	3pm	Series Still Available
Top Hat Series 7pm	Jan 13, Feb 3, Feb 17, Mar 3	Palm Ridge	7pm	Series SOLD OUT
TH – Piano Men Generations	January 13	Palm Ridge	3&7pm	Individuals available November 23 Box Office
TH – Oh Canada	February 3	Palm Ridge	3&7pm	Individuals available November 23 Box Office
TH – Johnny Rodger Buddy & Beyond	February 17	Palm Ridge	3&7pm	Individuals available November 23 Box Office
TH – Walk the Line Johnny Cash Trib	March 3	Palm Ridge	3&7pm	Individuals available November 23 Box Office

**CS – Cabaret Series *TH – Top Hat*

- Met with Audience View Ticketing Vendor last week. More information to come.

Capital Projects Update:

RH Johnson

- **Metal Shop Addition** - Facility is Closed; Project on schedule with work on grading and drainage.
- **Swim & Fitness Center Flooring Project:** Phase 1 complete, Phase 2 locker/shower rooms on schedule, In progress.
- **Lecture Hall Stage Renovation:** Concrete work on this project is complete.