



RCSCW GM Weekly Report

October 18, 2021

Human Resources

- There was one new COVID case reported to us regarding employees/families last week.
- RCSCW COVID Task Force continues to meet as necessary to evaluate the latest information from the Arizona Dept. of Health and the CDC and prepare updated guidelines. We are currently mandating employees/volunteers wear masks when dealing with residents and/or outside guests or when they leave their workstations. If they maintain a 6 ft. distance from other employees, a mask is not mandated. Plexi-glass shields have been reinstated where they were previously located.
- Employee Evaluation forms should have been received by Dept. Managers and need to be returned to HR by Nov. 5th.
- Maria and Raquel will be visiting different Departments to assist with any questions about Open Enrollment. A schedule will be sent out when established.

Sports Pavilion

- For October 2021 vs. October 2020:
 - ✚ Leagues Revenue up 41%
 - ✚ Open Play Revenue Flat for the first 14 days of Oct.
 - ✚ Bowling Revenue Up 41%
 - ✚ Lizard Acres Pub Rev. \$7,680 last week
 - ✚ Total Rev. up 68%

B & F

- Next B&F Committee Meeting is scheduled for Oct. 19th at 9 a.m. CAP Trust will give an initial presentation. Will also discuss Van Guard final report, provide a Capital Reserve Fund Update and an informational presentation on Health Insurance Policy
- Working on Cap Trust Balance Transfers.
- Continue work on the new and expanded Cell Tower projects.
- We are working with the IT Team in upgrading Great Plains Software.
- Our COSTCO Account started last week for Sports Pavilion purchases. Seems to be working well. We visited Sun City as they also use Costco for their food orders.

Golf Operations

- For the first 16 days of October:
 - Golf – Rounds are up by 2% vs. October 2020.
 - Revenue for green fees up by 1% vs. October 2020.
 - Increases in outside play (Resident Guests and Public Play) are up by 20% over prior year.
- **Call Center** – Helping out the Starters and golf courses during this busy time. The three new employees are catching on to the process of booking, modifying and canceling tee times.
- **Upcoming Tournaments** - 26th Annual Octogenarian Golf Event - Saturday, October 23rd at Echo Mesa GC, (Full with 10 people on the waiting list), Turkey Shoot Nite Putting Tournament – Friday, November 19th at Pebblebrook GC, (52 players signed up). Nite Golf Tournament – Friday, December 17th at Pebblebrook GC (entry Form will be sent out the 2nd week of November).
- **Food Truck Event** – This Friday from 3:30 to 6:30 pm at Pebblebrook GC. Food and music will be the main attraction to this event. If we get a good turnout (80 people would be wonderful!) we will look at scheduling more throughout the winter season.
- **Golf Council Meeting on Thursday at 3 pm.**
- **Folds of Honor** - Donations will be accepted at each of the open golf shops during the week of November 8th – 14th (Veteran's Day).

Golf Course Maintenance/Landscape Management

Course Maintenance:

- **Overseeding Update** – Echo Mesa, Trail Ridge, Deer Valley and Stardust Golf Courses were reopened on Tuesday, 10-19-21
- **Opening height on greens** – All four courses will open at .180 between 3/16" and 11/64".
- **Cart Path Restrictions** – Deer Valley will need an extra 2 days.
- **Grandview Irrigation Project Phase 1** – The right of way survey has been completed. The next part of Phase 1 will be the property survey which is scheduled for this Thursday.
- **Grandview Well Pump Transfer Line Update** – Apache pipeline is still waiting on county permits. Grandview will continue receiving water from Echo Mesa.

Landscape Maintenance:

- We continue to perform General Landscape Maintenance.
- The Softball Field reopened on Oct. 18th for practice.
- The first sections of both the large and small dog parks are scheduled to be open next Monday, Oct. 25th. At that time the 2nd section will be closed.
- The Great Lawn at Johnson will close next Monday for overseeding and reopen Monday, November 15th.
- We have three more areas to take care of regarding the planting of fall flowers. We expect to have them all planted by the end of this month.

Membership

- Member Services continues to see many people returning and more renters will be coming in with Canada opening the boarder on October 21.
- Both Member Services and CC&R had good attendance at their booths for the New Comers orientation.

Asset Preservation Fees

- Through October 15, 2021 there have been 63 APFs collected vs. 62 in 2020 for the same time period. Inquiries through Oct. 15th were at 70 vs 72 for the same time period in 2020.

CC&Rs

- Liens recorded: 2
- Liens released: 3
- Certified Collection Letters Mailed: 1
- Turned over to Attorney for Collections: 1
- Current CC&R Violations: 51
- CC&R Cases: 5 New, 6 Closed, 4 escalated
- CC&R Investigator Nancy Jarosi will be training SCW Golf Ops on CPR and AED at the Posse Office on Nov.19.

Facility Maintenance

- Leak detected and located under Palm Ridge Pool Deck. Arrangements made to repair. Facility was closed Monday and Tuesday, October 18th and 19th as repairs are being made. We ran into complication which will extend the repair time. We hope to have the repair completed by end of day, Wednesday, Oct. 20.

Facility Operations

David – BD/PR

- Health and Wellness:
 - Fitness Orientation was held at Kuentz on Tuesday at 1 p.m.
- Monthly attendance totals: Numbers for Pools/Spas and Fitness at each of the facilities from 10/10through 10/16 were: RHJ – 2168, PR – 2,237, BD – 2,331 and KZ – 1,547 for a total of 8,383 visitors for the week at all four facilities.

Jack – RHJ/KZ

- Being short on meeting space we are considering using the Kuentz Plaza as necessary
- The RHJ Pool Deck was patched where needed. Unfortunately the new patching material does not closely match the older decking material. We will be increasing the manpower this budget cycle to clean the deck more frequently.

Library

- Chat with Local Author Jeff Hall on Tuesday, October 19 in the Main room of the Library from 10 am to 12 pm. Title of the Book: *Tales of a Dirt Bag Runner, A 50 State Marathon Journey*.

Media / I.T.

- Sent the initial reports on Club Software. We are looking for staff input.
- Working with Accounting on installation for credit machines for Grandview Golf Course.
- Staff is reminded to use the generic IT contact list should you have a software or computer problem.
- Working with martin on an election video.
- Fall TORCH Sessions are coming up.
- Multi-Media Specialist Martin Aguero is working on a series of 7 or 8 short videos featuring staff.

Special Events, Tours & Clubs

Clubs:

- Tennis on reciprocity
- 95% of the Clubs attended the last Newcomers Orientation.
- Club Track Imports
- Theatre West Tickets now available.
- Westernaires Tickets now available.

Additional

- Northwest Valley Connect – October 30, 2021 – (Beardsley Park)
- Maricopa County Safety Fair – November 6, 2021 (Beardsley Park)

Scheduling/Tours:

- 10 Tours / 3 SOLD OUT
 - Lake Powell, Zion and Bryce Canyon – SOLD OUT
 - Dolly Steamboat – SOLD OUT
 - Thanksgiving at the Opry – SOLD OUT
- 8 of 20 tours are complete

Events

Current / Upcoming Ticket Sales

Event	Event Date	Location	Time	Ticket Sales
Fall Fest (Turn the Page)	Nov 4	Beardsley	7pm	SOLD OUT
Fall Fest (Southern Rock)	Nov 5	Beardsley	7pm	Tickets Selling Quickly
Concert in Park – Rhythm Edition	October 23	Beardsley	7pm	SOLD OUT
Movie in Park – Respect	October 24	Beardsley	Dusk	NO TICKETS
Movie in Park – Ghostbusters	October 31	Beardsley	Dusk	NO TICKETS
Veteran's Day Concert	November 11	Palm Ridge	2pm	Still available
New Years Eve	December 31	Palm Ridge	7pm	Box Office Only

Movies in the Park! FREE – No tickets needed (See listed above)

November 8th at RHJ Library – Charity Shredding Event

\$5/Banker Box or 3 brown paper bags

Cash Paid Event

20% goes to SCW Community Fund

Capital Improvements:

RH Johnson

- Metal Shop Addition - Facility is Closed; General Contractor – Poured footing concrete on Oct. 18th.
- Swim & Fitness Center Flooring Project: Phase 1 floor tile install in progress.
- Environmental Services Office Addition: Project Scope of Work complete and currently out for bid.
- Lecture Hall Stage Expansion: Project Scope of Work complete, currently out for bid.

Kuentz

- Parking Lot Asphalt – Mill & Replace: Phase 1 completed 9/23/21, Phase 2 in 4th week of open-air soils stabilization, soils probing for compaction in progress.

Upcoming Projects:

- Desert Trails – Patio Flooring Restoration: Project begins 10/21/21; Epoxy & Chip Seal Coating of front and back Patio. This is a 2 ½ to 3 week project.