



RCSCW GM Weekly Report

October 25, 2021

Wally [Signature] 10-28-21

Human Resources

- There were no new COVID cases reported to us regarding employees/families last week.
- RCSCW COVID Task Force continues to meet as necessary to evaluate the latest information from the Arizona Dept. of Health and the CDC and prepare updated guidelines. We are currently mandating employees/volunteers wear masks when dealing with residents and/or outside guests or when they leave their workstations. If they maintain a 6 ft. distance from other employees, a mask is not mandated. Plexi-glass shields have been reinstated where they were previously located.
- We are evaluating and working with employees on the latest “phishing” report.
- OSHA may be establishing a rule where any employers with 100 or more employees can require proof of Covid vaccination or require a weekly test before being permitted on the work site. Once we hear more from OSHA we will be sending a letter out regarding this to all employees.

Sports Pavilion

- For October 2021 vs. October 2020:
 - Leagues Revenue up 53%
 - Open Play Revenue up 12%.
 - Bowling Revenue Up 48%
 - Lizard Acres Pub Rev. at \$13,126 for month of October to date.
 - Total Rev. up 79%

B & F

- Accounting is changing the format of Budget information sent to staff. The new version will make it easier for staff to identify where they are in the budget as well as being able to use the information more readily in establishing the following year’s budget.
- We will be talking to our tax preparer with a question on unrelated revenue.
- Continue work on the new and expanded Cell Tower projects.

Golf Operations

- For the first 24 days of October:
 - Golf – Rounds are up by 3% vs. October 2020.
 - Revenue for green fees and cart fees up by 2% vs. October 2020.
 - Increases in outside play (Resident Guests and Public Play) are up by 20% over prior year.
- **Call Center** – Continues to improve and be a big asset for the pro shops. It is taking some of the stress off starters. The most calls received in one day reached 234 (Oct. 18).
- **Octogenarian Tournament** – Tournament was held on Saturday, 92 80+ year-olds participated in this event October 23rd at Echo Mesa Golf Course. Dinner was held at Briarwood Country Club on Sunday evening and was attended by 140 golfers/spouses. Music was provided by Jared Howe.
- **Upcoming Tournaments** – Turkey Shoot Nite Putting Tournament to be held on Friday, November 19th at Pebblebrook Golf Course. 64 players have signed up. Nite Golf Tournament will be held Friday, December 17th at Pebblebrook Golf Course. Entry form for this Tournament will be sent out the 2nd week of November.
- **Food Truck Event** – Was held last Friday from 3:30 to 6:30 pm at Pebblebrook GC. Two food trucks and music were the main attraction to this event. Preliminary numbers indicate at least 400 people, possibly more, attended.
- **Driving Range Dispensers** – Attended a meeting on Friday with Sam Vance of Wittek Golf. We will visit **Pebblecreek** Golf Course to view the new range ball dispensers they are using there. These dispensers have the upgrades we are interested in.
- **Folds of Honor** - Donations will be accepted at each of the open golf shops during the week of November 8th – 14th (Veteran's Day).

Golf Course Maintenance/Landscape Management

Course Maintenance:

- **Overseeding Update** – Desert Trails, Grandview and Pebblebrook are closed for overseeding. All three course should be finished seeding sometime late Wednesday afternoon, Oct. 27th.
- The last three courses to be overseeded are scheduled to reopen on Tuesday, November 16th.

Landscape Maintenance:

- Overseeding Update
 - The Great Lawn at RH Johnson closed on Monday, 10/25 for overseeding and reopen on Monday, 11/15.
 - The last sections of both the Large and small dog parks closed on Monday, 10/25 for overseeding. The first section closed reopened Monday, 10/25.
 - Palm Tree removal at the RH Johnson pool is scheduled for the week of 11/15. Tree will be removed by a vendor.

Membership

Asset Preservation Fees

- Through October 22, 2021 there have been 88 APFs collected vs. 99 in 2020 for the same time period. Inquiries through Oct. 22 were at 94 vs 99 for the same time period in 2020.

CC&Rs

- Liens recorded: 2
- Liens released: 4
- Certified Collection Letters Mailed: 2
- Turned over to Attorney for Collections: 3
- Current CC&R Violations: 45
- CC&R Cases: 5 New, 16 Closed, 11 escalated
- CC&R Investigator Nancy Jarosi will be training SCW Golf Ops on CPR and AED at the Posse Office on Nov.19.

Facility Maintenance

- Palm Ridge Pool Leak repaired. Pool has been reopened. Outdoor hole continues to dry out.

Facility Operations

David – BD/PR

- Health and Wellness:
 - Fitness Orientation classes not scheduled this week but will be scheduled next.
- We are addressing Kuentz Dual Court Scheduling for Pickle Ball and Tennis Court reservations, re: Start and Stop Dates, Drop-ins Only.
- Attendance totals: Numbers for Pools/Spas and Fitness at each of the facilities from 10/17 through 10/23 were: RHJ – 3,017 PR – 1,189, BD – 2,676 and KZ – 1,744 for a total of 8,626 visitors for the week at all four facilities.

Jack – RHJ/KZ

- Set up Boomer's Happy Hours for 200. 250 showed up and we accommodated the rest.
- Jack and his crew worked with the setup for the PORA Expo for the first time. It was a good learning experience for the next event.

Library

- Members from the Creative Stitchers Club

Library New Culture Program first month statistics:

Culture Passes September 2021	Sum of Circulations
Arcosanti-Cordes Junction. 2-person admission pass	5
Arizona-Sonora Desert Museum. 2-person admission pass	3
Desert Botanical Garden. 2-person admission pass.	16
Heard Museum 2-person admission pass	18
Phoenix Art Museum 2-person admission pass	10
Pueblo Grande Museum. 2-person admission pass	1
Reid Park Zoo. 2-person admission pass	2
Scottsdale Museum of Contemporary Art 2-person admission pass	2
Sedona Heritage Museum. 2-person admission pass	4
Superstition Mountain Museum 2-person admission pass	3
Grand Total	64

Media / I.T.

- Training and Testing of Club Software is going very well.
- Working with Accounting on installation for credit card machines for Grandview Golf Course.
- Staff is reminded to use the generic IT contact list should you have a software or computer problem.
- Working with Martin on video for Board candidate recruitment.
- Fall TORCH Sessions are coming up.
- Multi-Media Specialist Martin Aguero is working on a series of 7 or 8 short videos featuring staff.

Special Events, Tours & Clubs

Clubs:

- Officer's Meetings this week
 - 10/27 at 6 pm
 - 10/28 at 8 am
- Meeting with Water Volleyball.
- Canasta – will be dissolved this Friday
- Latin Ballroom – Officially dissolved.
- RR&Ps still being revised.

Additional

- Northwest Valley Connect – October 30, 2021 – (Beardsley Park)
- Maricopa County Safety Fair – November 6, 2021 (Beardsley Park)

Scheduling/Tours:

- 10 Tours / 3 SOLD OUT
 - Dolly Steamboat – SOLD OUT
 - Thanksgiving at the Opry – SOLD OUT
 - Valley of the Sun – SOLD OUT

- 9 of 19 tours are complete

Events

Current / Upcoming Ticket Sales

Event	Event Date	Location	Time	Ticket Sales
Fall Fest (Turn the Page)	Nov 4	Beardsley	7pm	SOLD OUT
Fall Fest (Southern Rock)	Nov 5	Beardsley	7pm	Tickets Selling Quickly
Movie in Park – Ghostbusters	October 31	Beardsley	Dusk	NO TICKETS
Veteran’s Day Concert	November 11	Palm Ridge	2pm	Still available
Music on the Green – Sounds of 9SW	November 17	RHJ Great Lawn	6pm	NO TICKETS
Santa Paws	December 1	Dog Park	9am	NO TICKETS
Pearl Harbor Movie	December 7	Palm Ridge	5pm	Still Available
Holiday in the Park	December 18	Beardsley	8am	Still Available
New Year’s Eve	December 31	Palm Ridge	7pm	Still Available
Cabaret Series Available	Jan 7, Feb 11, Mar 4	Palm Ridge	3 & 7pm	Available Nov 2
Top Hat Series Available	Jan 13, Feb 3, Feb 17, Mar 3	Palm Ridge	3 & 7pm	Available Nov 9

- *Movies in the Park! FREE – No tickets needed (See listed above)*

- *November 8th at RHJ Library – Charity Shredding Event*
\$5/Banker Box or 3 brown paper bags
Cash Paid Event
20% goes to SCW Community Fund

- *Letters to Santa – Available now. Please visit the Box Office for more information.*

- Jolene Piaskowski has been hired as the Event Planner. We are looking for 2 part time staff for events.

Capital Improvements:

RH Johnson

- Metal Shop Addition - Facility is Closed; Footing complete; Masonry walls begin 10/28/21
- Swim & Fitness Center Flooring Project: Phase 1 floor Phase 1 Hallway tile flooring complete; shower room tile install in progress. Tilework is looking very good.

Kuentz

- Parking Lot Asphalt – Mill & Replace: Phase 1 completed 9/23/21, Phase 2, beginning the 5th week of open-air soils stabilization, soils probing and heavy equipment rolling shown 75% improvement. Tentative schedule planning for Vendor mobilization for asphalt.

Desert Trails:

- Desert Trails – Patio Flooring Restoration: Epoxy and Chip Seal coating in progress.