



RCSCW GM Weekly Report







October 11, 2021

 10-14-21

Human Resources

- There were 4 COVID case reported to us regarding employees/families last week.
- RCSCW COVID Task Force continues to meet as necessary to evaluate the latest information from the Arizona Dept. of Health and the CDC and prepare updated guidelines. We are currently mandating employees/volunteers wear masks when dealing with residents and/or outside guests or when they leave their workstations. If they maintain a 6 ft. distance from other employees, a mask is not mandated. Plexi-glass shields have been reinstated where they were previously located.
- Remaining Employee Evaluation forms will be sent out to Dept. Managers this week and should be returned to HR by Nov. 5th.
- Finishing up work on updated Dress Code.

Sports Pavilion

- For October 2021 vs. October 2020:
 -  League Revenue up 80%
 -  Open Play Revenue up 57%
 -  Bowling Revenue Up 75%
 -  Lizard Acres Pub Rev. \$3,920 last week
 -  Total Rev. Up 107%
 -  Total Games Bowled up 57%
- Sports Pavilion Committee Meeting this Wednesday.

B & F

- Next B&F Committee Meeting is scheduled for Oct. 19th at 9 a.m.
- Governing Board Goal Planning Meeting 10/12/21.
- Working on Cap Trust Balance Transfers.
- Continue work on the new and expanded Cell Tower projects.

Golf Operations

- For the first 9 days of October:
 - Rounds of Golf – Rounds are up by 4% vs. October 2020.
 - Revenue for green fees are up by 4% vs. October 2020.
- **Call Center Meeting** – Three new employees have gone through training with Linda Plastis who is doing a great job. First day of work will be this Wednesday at 7 a.m. Normal working shifts will be 7 a.m. to Noon or Noon to 5 p.m., Monday through Friday.
- **Upcoming Tournaments** - 26th Annual Octogenarian Golf Event - Saturday, October 23rd at Echo Mesa GC, Turkey Shoot Nite Putting Tournament – Friday, November 19th at Pebblebrook GC, Nite Golf Tournament – Friday, December 17th at Pebblebrook GC. Ten golfers on the waiting list.
- **Player Assistants** – Started work this past week. Looking forward to a successful season with the 27 PAs (nine of them new). Their focal points for this season will be to: help with the pace of play, enforce golf course rules and to help with the light golf course maintenance. Safety Coordinator Jim Heger is helping us in locating a trainer for CPR and AED. We do a refresher course each year for the PA staff and will hopefully have this completed by the end of November.
- **Folds of Honor** - Donations will be accepted at each of the open golf shops during the week of November 8th – 14th (Veteran's Day).

Golf Course Maintenance/Landscape Management

Course Maintenance:

- **Overseeding Update** – All overseeded areas on the first 4 course have been mowed at least once. We are lowering the heights as needed.
- We rented a brush to clean off the cart paths at Deer Valley GC.
- We are outsourcing large tree trimming at Deer Valley.
- We continue with desert area and detail work on all courses.

Landscape Maintenance:

- We continue to perform General Landscape Maintenance.
- The Softball Field is scheduled to be mowed this week and reopen on Oct. 18th.
- Continuing to plant fall flowers. Will have more flower delivered this week.
- Overseeding Palm Ridge today
- Involved in on-going desert clean-up at Deer Valley and Trail Ridge.

Membership

- Member Services continues to see many people returning and more renters coming in.
- Both Membership and the CC&R Department will have tables at the upcoming Newcomers Orientation Wednesday, Oct. 13th from 3 pm to 6:30 pm

Asset Preservation Fees

- Through October 10, 2021 there have been 30 APFs collected vs. 43 in 2020 for the same time period. Inquiries through Oct. 10th were at 39 vs 41 for the same time period in 2020.
- Working on unique trust formats out of CA, WA and OR,

CC&Rs

- Liens recorded: 0
- Liens released: 4
- Certified Collection Letters Mailed: 0
- Turned over to Attorney for Collections: 2
- Current CC&R Violations: 49 (down from 64)
- CC&R Cases: 5 New, 15 Closed, 5 escalated

Facility Maintenance

- Leak detected and located under Palm Ridge Pool Deck. Arrangements made to repair. Facility will be closed Monday and Tuesday, October 18th and 19th.
- Of the 47 open requests for maintenance (MPS Forms) 18 will be delayed in being completed as we are waiting on parts.

Facility Operations

David – BD/PR

- Palm Ridge Indoor Walking Track Usage. Staff to determine which lanes of the walking track are best to use for those with physical challenges (wheelchairs, canes, walkers).
- Palm Ridge to close next Monday and Tuesday for water leak repair.
- Health and Wellness:
 - Pulser Electromagnetic Field Therapy scheduled for Wednesday between 8 am and 1 pm at the Kuentz Facility.
 - Plasma Pen special scheduled in October.
 - Fitness Orientations starting up at Beardsley Wednesday at 1 p.m.
- Monthly attendance totals: Numbers for Pools/Spas and Fitness at each of the facilities from 10/03 through 10/09 were: PR – 2,926, RHJ – CLOSED, BD – 2,652 and KZ – 2,144 for a total of 8,722 visitors for the week at all four facilities.

Jack – RHJ/KZ

- We are providing shuttle service to and from the Kuentz Facility during parking lot construction.
- Palm Ridge, Beardsley and Kuentz picked up additional guests and attendance due to the RHJ closure.

Library

- Friends of the RH Johnson Library meet Thursday, October 14 at 9:30 am.
- Writer's group meets Thursday, October 14 at 1 pm.
- Art Club changing to new paintings in the gallery on Tuesday.
- Phil's tour of the library scheduled for Tuesday, October 12 and starts at 9 am.

Media / I.T.

- We are discussing expansion of the library book storage shed.
- Art Club changing out paintings this week.
- Rec. News December issue deadline is Nov. 5.
- Club software is working well. The import is working well.
- Fall TORCH Sessions are coming up.
- Multi-Media Specialist Martin Aguero will be working on a series of 7 or 8 short videos featuring staff

Special Events, Tours & Clubs

Clubs:

- Meeting with Hillcrest
- Meeting with Softball
- Meeting with Desert Garden
- Meeting with Tennis and Pickleball on scheduling Kuentz Courts

Additional

- Northwest Valley Connect – October 30, 2021 – (Beardsley Park)
- Maricopa County Safety Fair – November 6, 2021 (Beardsley Park)

Scheduling/Tours:

- 10 Tours / 3 SOLD OUT
 - Lake Powell, Zion and Bryce Canyon – SOLD OUT
 - Dolly Steamboat – SOLD OUT
 - Thanksgiving at the Opry – SOLD OUT
- 8 of 20 tours are complete

Events

Current / Upcoming Ticket Sales

Event	Event Date	Location	Time	Ticket Sales
Fall Fest (Sam Morrison Band)	Nov 4 & 5	Beardsley	7pm	Ticket Selling Quick
Concert in Park – Cheri & the Pacemakers	October 16	Beardsley	7pm	SOLD OUT
Movies in Park – The Virtuoso	October 17	Beardsley	Dusk	NO TICKETS
Concert in Park – Rhythm Edition	October 23	Beardsley	7pm	SOLD OUT
Movie in Park – Respect	October 24	Beardsley	Dusk	NO TICKETS
Movie in Park – Ghostbusters	October 31	Beardsley	Dusk	NO TICKETS
Veteran's Day Concert	November 11	Palm Ridge	2pm	Still available
New Year's Eve	December 31	Palm Ridge	7pm	Oct 12/ Box Office Only

Movies in the Park! FREE – No tickets needed (See listed above)

November 8th at RHJ Library – Charity Shredding Event

\$5/Banker Box or 3 brown paper bags

Cash Paid Event

20% goes to SCW Community Fund

Capital Improvements:

RH Johnson

- Metal Shop Addition - Facility is Closed; General Contractor – footing steel complete, waiting on concrete, internal fire system piping modifications in progress.
- Swim & Fitness Center Flooring Project: Lobby and Pool reopened Monday 10/11/21, Phase 1 floor prep complete, and tile install in progress.

Kuentz

- Parking Lot Asphalt – Mill & Replace: Phase 1 completed 9/23/21, Phase 2 in 3rd week of open-air soils stabilization, spoils probing for compaction in progress.

Upcoming Projects:

- Desert Trails – Patio Flooring Restoration: Project begins 10/21/21; Epoxy & Chip Seal Coating of front and back Patio.