



RCSCW GM Weekly Report

September 20, 2021

[Handwritten signature] 9-24-21

Human Resources

- There were two COVID cases reported to us regarding employees last week.
- RCSCW COVID Task Force meets as necessary to evaluate the latest information from the Arizona Dept. of Health and the CDC and prepare updated guidelines. We are currently mandating employees/volunteers wear masks when dealing with residents and/or outside guests or when they leave their workstations. If they maintain a 6 ft. distance from other employees, a mask is not mandated. Plexi-glass shields have been reinstated where they were previously located.
- Minimum wage goes up to \$12.80 as of 1/1/22 (5.3% increase).
- Staff Managers reminded that the Gov. Board is looking for recognition suggestions.
- HR would like all employee recognition suggestions to be turned in by next week.
- We plan to partner with Walgreen's this year to offer flu shots to RCSCW employees. Date is to be determined.

Sports Pavilion

- For the first 19 days of September:
 - 🏆 League Play up 5%
 - 🏆 Open Play Flat
 - 🏆 Bowling Revenue Up 8%
 - 🏆 Lizard Acres Pub Rev. \$7,940
 - 🏆 Total Revenue Up 55%

B & F

- B & F Committee Meeting on Tuesday. Clifton Larson Auditor will be there to present audit (no findings) and talk about deferred Revenue as reported income.
- May, June, July Financials are completed. Accounting is working on August Month-End Report.
- We converted investments to Pershing from JP Morgan Chase last week.
- Accounting is working on the next Budget Time-Line to present to B&F.
- K-Hovnanian Homes was issued their Certificate of Occupancy which triggers the dues owed to the Rec. Centers.
- We are working on a Cell Tower counter proposal for a tower already on our property and working on a proposal for a new cell tower we were recently approached with.

Golf Operations

- For the first 19 days of September:
 - Rounds of Golf – Rounds are down by 5% vs. September 2020. Revenue for green fees/cart fees are down by 3% vs. September 2020.
- **Call Center** – Hired 3 new Call Center employees. Interviews will be held on Tuesday and Wednesday of this week. Need to hire three new employees. Positions start the first week of October.
- **2-Person Best Ball Tournament** – Played Saturday, September 18th – 42 Teams (84 Players). 76 men and 12 ladies participated. There were three flights; Net and gross prizes in each flight.
- **26th Annual Octogenarian Golf Tournament** - Entry forms went out on Monday, Sept. 13th. 60% of the 92 players have signed up and paid. Echo Mesa Golf Course will host this 12:00 p.m. shotgun start event.
- **Player Assistant Training** – Today and tomorrow at the Lecture Hall. We will discuss philosophy and goals for the upcoming year.
- **Yellow Range Balls** - 65,000 have arrived and will be put into play after overseeding. These balls will help with shortening the time a golfer is on the range floor looking for their wayward ball and less likely to be hit from the range tee. They are easier to see.
- **Course Closures** - During overseeding, 4 courses will close on 9/24/21 (Stardust, Echo Mesa, Trail Ridge and Deer Valley). Courses open during this time are Pebblebrook, Grandview and Desert Trails. There will be no group play due to the closures and all tee times will be made through the lottery system.

Golf Course Maintenance/Landscape Management

Course Maintenance:

- **Overseeding** – Begins this week at Echo Mesa, Trail Ridge, Deer Valley and Stardust. Seed for the fairways and greens was delivered last Friday. Seed for the greens is to be delivered Wednesday. All four courses should be finished seeding by Tuesday of next week. The first courses will reopen on Tuesday, October 19th.
- **Grandview Well Pump Transfer Line** – We have a leak in our well pump transfer line at Grandview Golf Course. Apache Pipeline is scheduled to make repairs sometime this week. Grandview will be getting water from Echo Mesa.

Landscape Maintenance:

- We continue to perform General Landscape Maintenance.
- Softball Field Overseeding is scheduled for September 29th.
- Staff has removed summer flowers to prepare the beds for the winter flowers which will start going in early next month.

Membership

Asset Preservation Fees

- Through September 21, 2021 there have been 72 APFs collected vs. 79 in 2020 for the same time period. Inquiries through Sept. 21 were at 95 vs. 92 for the same time period in 2020.

CC&Rs

- Liens recorded: 3
- Liens released: 3
- Certified Collection Letters Mailed: 1
- Turned over to Attorney for Collections: 1
- Current CC&R Violations: 66
- CC&R Cases: 4 New, 13 Closed, 4 escalated

Facility Maintenance

- Russ personally walked Beardsley Park to check the lighting and reported there was not a dark spot any longer.
- After the lighting replacement, the pool lighting readings at Beardsley are off the chart. We've adjusted it slightly for daytime readings.
- We are reviewing bids for the RHJ Pool deck repair.
- Tennis Court fencing was leaning and we found that one of the posts was severed at the concrete level. Will be contacting vendor to repair.
- We are working with a contractor regarding possible changes to the Lecture Hall Stage which would substantially enlarge it to accommodate scheduling the space for bigger groups. Railings would be removed and the stage surface leveled and extended out to the walls on either side.

Facility Operations

David – BD/PR

- We will be holding a cleaning seminar for our Facility Assistants with our vendors Waxie and Eco Lab to cover appropriate chemical selection and use as well as proper processes and procedures.
- Swapped projectors between Theatre and Palo Verde Patchers returning the original to the Theatre and providing Palo Verde Patchers with a newer model.
- Conducted a site visit with Nu Look Revinyling regarding outdoor patio furniture and umbrella replacement and/or recovering.
- Health and Wellness:
 - Demo Days Sept. and Oct, Pulse Electromagnetic Field therapy today at Kuentz
 - Fitness equipment orientations starting up on Tuesdays at 1 p.m. in October.

- Monthly attendance totals are good: Numbers for Pools/Spas and Fitness at each of the facilities from 9/12 through 9/18 were: PR – 3,761, RHJ – 4,233, BD – 726 and KZ – 1,534 for a total of 10,254 visitors for the week at all four facilities.

Jack – RHJ/KZ

- Jack has procured two 8-yard recycling containers for Rec. Center's use only. This is for the recycling of Association paper, plastics, aluminum, flattened cardboard and glass. The containers are located at the RHJ Facility.
- Received and reviewed four proposals from vendors interested in reopening the "Buzz" location. One of the bids was automatically rejected; the other 3 are being reviewed and considered.
- The Women's Club looks great! New paint, flooring and we have replaced all the old "emergency" and "exit" signage in the facility.
- Jack is bringing a Vinyl refurbishing company out to give us ideas on refinishing our outdoor furniture to get a little more life out of them.

Library

- Friday, September 24 – J. C. Eaton Book Signing in the Lecture Hall at 11 a.m.
- Carpet cleaning of the Library on Monday, September 27.

Media / I.T.

PR

- The October Rec. Center News is in production and will hit driveways on Sept. 29.
- Reminder to staff to review the new Member Packet and get any changes back to Katy.
- Covid cases up 43 cases in the last week.
- Gregg is waiting for Fiber Cable product for installation at the Golf Course now that the boring is done.

IT

- IT is working on Clay Club election.
- Club Track software has made progress. We will be checking clubs for swiping.
- The 2022 Governing Board Director Election has been scheduled for March 28. Online voting will start about a week beforehand. Owner Members in good standing wanting to run for the Board will be able to pick up packets from Karen in the GB Offices beginning Nov. 01.

Special Events, Tours & Clubs

Clubs:

- Clay Club – Voting on their new monitor station starting next week.
- Meeting with Softball next week on sponsorships.
- Canasta West – will begin their dissolution and will be finalized October 29th.

Additional

- PORA BINGO: Monday September 20, 2021 - BINGO
- Northwest Valley Connect – October 30, 2021 – (Beardsley Park)
- Maricopa County Safety Fair – November 6, 2021 (Beardsley Park)

Scheduling/Tours:

- 18 Tours / 2 SOLD OUT
 - Lake Powell, Zion and Bryce – SOLD OUT
 - Balloon Festival – SOLD OUT
 - LA Dodgers vs. DBacks – SOLD OUT
 - Dolly Steam Boat – 4 spots left
- 4 of 20 tours are complete

Events

Current / Upcoming Ticket Sales

| Event | Event Date | Location | Time | Ticket Sales |
|--|--------------|------------|------|----------------------|
| Evolution of Music | September 24 | Palm Ridge | 7pm | SOLD OUT |
| Fall Fest (Sam Morrison Band) | Nov 4 & 5 | Beardsley | 7pm | Ticket Selling Quick |
| Concert in Park – Faded Jeans | October 9 | Beardsley | 7pm | Sept 14 |
| Movies in Park – The Marksman | October 10 | Beardsley | Dusk | NO TICKETS |
| Concert in Park – Cheri & the Pacemakers | October 16 | Beardsley | 7pm | Sept 14 |
| Movies in Park – The Virtuoso | October 17 | Beardsley | Dusk | NO TICKETS |
| Concert in Park – Rhythm Edition | October 23 | Beardsley | 7pm | Sept 14 |
| Movie in Park – Respect | October 24 | Beardsley | Dusk | NO TICKETS |
| Movie in Park – Ghostbusters | October 31 | Beardsley | Dusk | NO TICKETS |

Movies in the Park to start October 10th! FREE – No tickets needed (See listed above)

Evolution of Music this Friday!

November 8th at RHJ Library – Charity Shredding Event

\$5/Banker Box or 3 brown paper bags

Cash Paid Event

20% goes to SCW Community Fund

Capital Improvements:

RH Johnson

- Metal Shop Addition - Facility is closed; Subcontractor installed new electrical conduit 9/15, APS Inspection passed 9/16/21, Subcontractor embedded conduit 9/17, GC Foundation in progress.

Beardsley

- Swim and Fitness Center – Pool Lighting Renovation: Project completed 9/16/21. Pool reopening 1 week early on 9-18-21. The installation resolved all problems with lighting in the pool area.

Kuentz

- Parking Lots Asphalt Mill & Replacement: Two-Phase schedule to begin 9/15/21.

Upcoming Projects:

RH Johnson

- Swim and Fitness Center Flooring Project: Begins Sept. 27th. This will be a 3-month Project due to it being done in phases. At some point Fitness Room will be closed until the hallways are tiled and grouted. We should have more information in November.



26th Annual Octogenarian Golf Tournament

Saturday, October 23rd, 2021

Echo Mesa Golf Course – Noon Shotgun Start

Awards Dinner at Briarwood Country Club on Sunday, October 24th

Entry Fee: \$70 for RCSCW members, \$85 for non-members of RCSCW.

Must pay full entry fee at time of signup to be considered registered for this event. Cash/Check only. Checks payable to RCSCW.

Entry Fee Includes: Golf, range balls, snacks, drinks, tee gift, prizes, and awards dinner.

Awards dinner will be held at Briarwood CC on Sunday, October 24th (4:30 pm Cash Bar / 5:30 pm Dinner)

Entry Deadline: Entries **MUST** be received at the *Golf Operations Office* by 3:00 pm Friday, October 15th, 2021. Limited to the first 92 paid entrants.

Eligibility: Anyone who will be 80 years of age or older at any time during 2021.

Format: Eighteen-hole individual stroke play event. Flights for both Men & Women.

Plus, a "Peoria Handicap" Flight for those without an **Official USGA GHIN Handicap.**

Gross and Net prizes will be awarded. **Oct. 15th Handicap Index Will Be Used.**

Tees: Men will play from the White tees and Women from the Red tees.

Prizes: Prizes will be awarded in the form of RCSCW gift cards.

Refunds: Will be granted only if request is made 48 hours or more prior to event starting time.

For more information, please contact: Paul Grucza

Golf Operations Office at Pebblebrook GC – Monday thru Friday 7am to 3pm

paul.grucza@suncitywest.com

18836 N. 128th Ave.

Sun City West, AZ 85375

623-544-6555

Complete form below and return to Golf Operations Office

26th Annual Octogenarian Golf Tournament

Name: _____ RCSCW Member # or Public Player #: _____ (if applicable)

Phone Number: _____ Email: _____

USGA GHIN Number: _____ Course where handicap established _____

Please pair me with: _____, _____, _____

Men's Flight: ☐

Women's Flight: ☐

No Handicap Flight: ☐

I will need a cart: (circle one) Yes / No

Date of Birth: _____ (Must be 80 years of age or older during 2021).

Entrée choice for banquet: Pan Braised Yankee Pot Roast: _____ Chicken Breast Marsala: _____

I will be bringing a guest(s) at \$35 extra for the dinner only.

Number of guest(s): _____ Name of guest(s): _____

FOR OFFICE USE ONLY

Amount Total: _____ ☐ Cash ☐ Check #: _____ Date & Time Rec'd: _____ Staff Member: _____ Date W/D: _____ Picked up entry fee: _____

Amount Total: _____ ☐ Cash ☐ Check #: _____ Date & Time Rec'd: _____ Staff Member: _____ Date W/D: _____ Picked up entry fee: _____