



RCSCW GM Weekly Report

September 07, 2021

Human Resources

- There were two COVID cases reported to us regarding employees last week.
- RCSCW COVID Task Force meets as necessary to evaluate the latest information from the Arizona Dept. of Health and the CDC and prepare updated guidelines. We are currently mandating employees/volunteers wear masks when dealing with residents and/or outside guests or when they leave their workstations. If they maintain a 6 ft. distance from other employees, a mask is not mandated. Plexi-glass shields have been reinstated where they were previously located.

Sports Pavilion

- For the month of August:
 - Bowling Revenue up 65%
 - Beer Sales - \$14,796
 - Lizard Acres Pub Revenue \$11,637 for August.
 - Total Revenue up 250% from last year.
 - Games bowled was up 97%.
- The Sports Pavilion Committee Meeting scheduled for 9/13/21.

B & F

- The 30-Day Notice to Van Guard has been met regarding transfer of investment money.
- We started working month-end reporting. Report for July is expected to be out this week and the Month-End Report for August by the end of next week.
- We have had a smooth transition between our new hires and the employees who recently left in the Accounting Department.

Golf Operations

- For the month of August:
 - Rounds of Golf – Rounds are up by 7% vs. August 2020.
 - Revenue for green fees/cart fees are up by 7% vs. August 2020.
- **Desert Diamond Commercial Shoot** – The shoot went well from Golf Operations standpoint. There was one complaint from a homeowner on the Stardust Golf Course home location. Once the commercial is released, a copy will be sent to us.

- **Player Assistant and Call Center** – Hired 8 new Player Assistants for next year. Interviews for Call Center employees will be held on Tuesday and Wednesday of this week. Need to hire three new employees. Both positions start the first week of October.
- **2-Person Best Ball Tournament** – Saturday, September 18th – 42 Teams (84 Players) signed-up to play. Larger turnout than 2019 by 16 payers so far.
- **26th Annual Octogenarian Golf Tournament** - Entry form will go out on Monday, September 13th. Expecting a full field (92 players) at Echo Mesa Golf Course for a shotgun start.

Golf Course Maintenance/Landscape Management

Course Maintenance:

- **Shoreline Project Update (Trail Ridge #14)** – New irrigation was installed last week. Final grading and shaping will be completed by Wednesday of this week. 52,000 Sq. Ft. of sod will be installed this Thursday and Friday (26,000 Sq. Ft. of sod each day). Rip-Rap work will be completed by the end of the month.
- **Grass Bunker Projects** – The grass bunker on #2 green at Trail Ridge was completed last week. The grass bunker on #17 green at Grandview will be completed this week.
- **Cart Path Work** – Cart Path Slurry Seal application scheduled for Monday and Tuesday of this week at Stardust and Trail Ridge.
- **Fall Overseeding** - The first 4 courses will start overseeding in about 17 days.

Landscape Maintenance:

- We are performing General Landscape Maintenance.
- Softball Field Overseeding is scheduled for September 29th.

Membership

Asset Preservation Fees

- For the first three days of September 2021 there have been 25 APFs collected vs. 12 in 2020 for the same time period.
- We had 20 sales inquiries for the first 3 days of September vs. 24 in 2020.
- K-Hovnanian Homes will begin closing homes starting on 9/16/21.

CC&Rs

- Liens recorded: 4
- Liens released: 4
- Certified Collection Letters Sent: 3
- Turned over to Attorney for Collections: 1
- Current CC&R Violations: 66

Facility Maintenance

- New Facility Maintenance employee starting this week.
- Facility Maintenance Staff dealing with the Woodshop Dust Collector equipment this week.
- Facility Maintenance sent employee to pick up Dunne Edwards Paint for an upcoming project and found there was no paint on the shelves. They were going to visit Sherwin Williams to see if they were dealing with the same problem.

Facility Operations

David – BD/PR

- Johnson Smith continues training members on the operation of the sound and light boards at the Stardust Theater for their upcoming event and it is going well.
- The Meeting Room TV is here and installation is being scheduled.
- Monthly Facility Attendance Totals are still good. Numbers for Pool/Spa and Fitness at each of the facilities from 8/29 through 09/04 were: PR – 2,746; RHJ – 3,737; BD – 962 and KZ – 2,256 for a total of 9,701 visitors for the week at all four facilities.

Jack – RHJ/KZ

- Jack has procured two 8-yard recycling containers for Rec. Center's use only. This is for the recycling of Association paper, plastics, aluminum and glass. The containers are located at the RHJ Facility.
- The Women's Club/Boomer Facility is getting prepped for flooring replacement. We are currently looking at paint colors.
- Received two proposals and are waiting for a third from vendors interested in reopening the "Buzz" location.
- Jack met with two residents to address some of their concerns with maintenance at the R. H. Johnson Pool.

Library

Statistics (August):

- 4,500 patrons visited, 11% less than July
- 121 Guests, 47% less than July
- 391 people used the Data Resource Center, 3% more than July
- 44 people participated in Virtual Reality experience, 76% more than July.
- 14,173 items were checked out the RHJ Library, 10% less than July.
 - 7,227 DVDs & Blu-Rays checked out, 5% less than July.
 - 671 Puzzles checked out, 10% less than July.
 - 2,143 Large Print Books checked out, 2% more than July.
- 4,517 Digital items checked out, 2% more than July
- 852 residents used Overdrive/Libby, 1% less than July.

Media / I.T.

- TEI Vendor coming in on Thursday, 9/9/21 for an informal meeting.
- Cyber Insurance recommends cleaning up all system users.
- We are doing well with the employment applications posted to Facebook.

Special Events, Tours & Clubs

09/06/21

Clubs:

- Governing Board Workshop on Friday, 09/10/21.
- Toy Ki Silver Locker Revisions.
- Shuffleboard – finalizing their new location at RHJ Social Hall.
- Bowling Association – Meet with President to learn their club operations.

Additional

- PORA BINGO: Monday September 6, 2021 - BINGO
- Northwest Valley Connect – October 30, 2021 – (Beardsley Park)
- Maricopa County Safety Fair – November 6, 2021 (Beardsley Park)
- Phil to start Facility Tours this week!

Scheduling/Tours:

- 18 Tours / 2 SOLD OUT
 - Lake Powell, Zion and Bryce – 1 spot left
 - Balloon Festival – SOLD OUT
- 3 of 20 tours are complete

Events

Current / Upcoming Ticket Sales

Event	Event Date	Location	Time	Ticket Sales
Evolution of Music	September 24	Palm Ridge	7pm	SOLD OUT
Fall Fest (Sam Morrison Band)	Nov 4 & 5	Beardsley	7pm	Tickets Selling Quickly
Concert in Park – Faded Jeans	October 9	Beardsley	7pm	Sept 14
Concert in Park – Cheri & the Pacemakers	October 16	Beardsley	7pm	Sept 14
Concert in Park – Rhythm Edition	October 23	Beardsley	7pm	Sept 14

November 8th at RHJ Library – Charity Shredding Event

\$5/Banker Box or 3 brown paper bags

Cash Paid Event

20% goes to SCW Community Fund