



RCSCW GM Weekly Report

W. A. S. P. 9/15/21

September 13, 2021

Human Resources

- There were three COVID cases reported to us regarding employees last week.
- RCSCW COVID Task Force meets as necessary to evaluate the latest information from the Arizona Dept. of Health and the CDC and prepare updated guidelines. We are currently mandating employees/volunteers wear masks when dealing with residents and/or outside guests or when they leave their workstations. If they maintain a 6 ft. distance from other employees, a mask is not mandated. Plexi-glass shields have been reinstated where they were previously located.

Sports Pavilion

- For the first 9 days of September:

🚩 League Revenue	\$1,223	
🚩 Open Bowl Revenue	\$4,406	
🚩 Non-Resident Fee	\$4,300.	
🚩 Total Bowling Sales	\$10,000	
🚩 Beer Sales	Pub	\$4,866
		Lane Sales \$548
🚩 Grand Total Revenue	\$18,642	

B & F

- Sports Pavilion and Golf Committees meet this week.
- Accounting is working on August Month-End Report.
- We converted investments to Pershing from Vanguard last week. Now gearing to transfer the JP Morgan Account CD to Pershing as well on September 15th.

Golf Operations

- For the first 11 days of September:
 - Rounds of Golf – Rounds are up by 1% vs. September 2020.
 - Revenue for green fees/cart fees are up by 4% vs. September 2020.
- **Player Assistant and Call Center** – Hired 3 new Call Center employees. Interviews will be held on Tuesday and Wednesday of this week. Need to hire three new employees. Positions start the first week of October.
- **2-Person Best Ball Tournament** – Saturday, September 18th – 42 Teams (84 Players) signed-up to play. Larger turnout than 2019 by 16 players so far.

- **26th Annual Octogenarian Golf Tournament** - Entry forms went out yesterday, September 13th. Expecting a full field (92 players) at Echo Mesa Golf Course for a 12:00 p.m. shotgun start.
- **Covid Update** - Have implemented plexiglass shields and employees being required to wear face masks at all pro-shops. If indoors you should be masked up. Outdoor staff members will be allowed to not wear masks as long as they are outdoors.
- **Fishing on #17 Trail Ridge GC Lake** – Reports of fishing by residents living off Trail Ridge Golf Course has caused us to schedule some Player Assistants to oversee the golf course lakes, specifically #17 and #18. The last three nights (Friday, Saturday and Sunday) have revealed no fishermen as of yet. They usually go in spurts so maybe we have caught them in a lull.

Golf Course Maintenance/Landscape Management

Course Maintenance:

- **Shoreline Project Update (Trail Ridge #14)** – This project was completed on Friday of last week.
- **Cart Path Work** – Cart path repair work has been completed at Stardust and Trail Ridge.
- **Fall Overseeding** - Staff will now focus on the upcoming overseeding which starts on September 23.

Landscape Maintenance:

- We are performing General Landscape Maintenance.
- Softball Field Overseeding is scheduled for September 29th.
- Staff will start removing summer flowers and preparing the beds for the winter flowers which will start going in early next month.

Membership

Asset Preservation Fees

- Through September 10, 2021 there have been 48 APFs collected vs. 46 in 2020 for the same time period. Inquiries through Sept. 10 were at 48 vs. 55 for the same time period in 2020.
- K-Hovnanian Homes will begin closing homes starting on 9/16/21.

CC&Rs

- Liens recorded: 2
- Liens released: 0
- Certified Collection Letters Sent: 0
- Turned over to Attorney for Collections: 1
- Current CC&R Violations: 68
- CC&R Cases: 13 New, 7 Closed, 7 escalated

Facility Maintenance

- The paint shortage situation is ongoing but has not affected us too seriously at this point.

Facility Operations

David – BD/PR

- Conducted deep cleaning tasks at Beardsley during the pool closure
 - Machine scrubbed shower and locker room floors
 - Machine scrubbed the spa and pool decks
- We are planning to reopen the Beardsley pool after completion of the lighting project on Monday 9/20. This is one week ahead of schedule.
- Palm Ridge indoor and outdoor pools will be closed on Monday, 9/20 from 6 a.m. to Noon for contractors to locate a leak under the pool deck. Posters have gone up to alert members of this closure.
- Health and Wellness partners are ramping up for the season. David has created events and posts which have been added to our website and specifically the Health and Wellness page. Will be working with Johnson Smith to get information onto our signage TV's.
- Monthly attendance totals are good: Numbers for Pools/Spas and Fitness at each of the facilities from 9/5 through 9/11 were: PR – 3,023, RHJ – 4,678, BD – 725 and KZ – 1,570 for a total of 9,996 visitors for the week at all four facilities.

Jack – RHJ/KZ

- Jack has procured two 8-yard recycling containers for Rec. Center's use only. This is for the recycling of Association paper, plastics, aluminum, flattened cardboard and glass. The containers are located at the RHJ Facility.
- Received and opened four proposals from vendors interested in reopening the "Buzz" location. We are reviewing bids and will make a decision in the near future.

Library

- Phil conducted a Library Tour on Tuesday at 9 a.m.
- The large community puzzle will be put away on Thursday, Sept. 16 at 11:00 a.m. A pizza party will be held at that time for those who completed this year's puzzle.

Media / I.T.

PR

- The October Rec. Center News is in production and will hit driveways on Sept. 29.
- We will be circulating the New Member Packet to staff for edits before sending out for reprinting.
- TORCH Committee Meetings are resuming as we prepare to restart the Academy after the COVID shutdown. The first classes will be in spring 2022.
- The 2022 Governing Board Director Election has been scheduled for March 28. Online voting will start about a week beforehand. Owner Members in good standing wanting to run for the Board will be able to pick up packets from Karen in the GB Offices beginning Nov. 01.

IT

- We continue to review the Phishing test results with staff who have a high failure rate to provide additional training.
- We've sent a list of fixes to the Club Software vendor to debug before we launch the pilot testing.
- The new bar code scanners deployed to some of our POS locations are working much better for phone scanning. We will continue to upgrade to the newer scanners until all are turned over.

Special Events, Tours & Clubs

Clubs:

- Desert Garden – Bylaws and voting for 3 conversions.
- Silver Craft – Kasey will be attending meetings this week.
- Clay Club – Voting on their new monitor station starting next week.
- BUNCO had 1 positive Covid case and a letter was sent out. The Club chose to close for 2 weeks.
- Hillcrest Dance – Last 2 weeks less than 40 in attendance.
- Canasta West – Will begin their dissolution and expect to be finalized Oct. 29th.

Additional

- PORA BINGO: Monday September 13, 2021 - BINGO
- Northwest Valley Connect – October 30, 2021 – (Beardsley Park)
- Maricopa County Safety Fair – November 6, 2021 (Beardsley Park)
- Phil had 41 in attendance for the start of his September Tours.

Scheduling/Tours:

- 18 Tours / 2 SOLD OUT
 - Lake Powell, Zion and Bryce – 2 spots left
 - Balloon Festival – SOLD OUT
 - Adams Family – SOLD OUT
 - LA Dodgers vs. DBacks – SOLD OUT
 - Dolly Steam Boat – SOLD OUT
- 3 of 20 tours are complete

Events

Current / Upcoming Ticket Sales

Event	Event Date	Location	Time	Ticket Sales
Evolution of Music	September 24	Palm Ridge	7pm	SOLD OUT
Fall Fest (Sam Morrison Band)	Nov 4 & 5	Beardsley	7pm	Ticket Selling Quick
Concert in Park – Faded Jeans	October 9	Beardsley	7pm	Sept 14
Movies in Park – The Marksman	October 10	Beardsley	Dusk	NO TICKETS
Concert in Park – Cheri & the Pacemakers	October 16	Beardsley	7pm	Sept 14
Movies in Park – The Virtuoso	October 17	Beardsley	Dusk	NO TICKETS
Concert in Park – Rhythm Edition	October 23	Beardsley	7pm	Sept 14
Movie in Park – Respect	October 24	Beardsley	Dusk	NO TICKETS
Movie in Park – Ghostbusters	October 31	Beardsley	Dusk	NO TICKETS

Movies in the Park to start October 10th! FREE – No tickets needed (See listed above)

November 8th at RHJ Library – Charity Shredding Event

\$5/Banker Box or 3 brown paper bags

Cash Paid Event

20% goes to SCW Community Fund

Capital Improvements:

RH Johnson

- Metal Shop Addition - Facility is closed; APS disconnected primary electrical feeds on 9/7. General Contractor excavated new trench for electrical feeds 9/10/21. Subcontractor currently installing new electrical feeds. Project in progress.
- Craft Village Restrooms Countertop Replacement. Project completed 8/31/21.
- Racquetball Courts Screen & Seal – Project in progress. Courts closed until 9/24/21.

Beardsley

- Beardsley Park Electrical Renovation: Project completed 8/27/21. Staff trained on Park electrical operation 9/10/21.
- Swim and Fitness Center – Pool Lighting Renovation: Musco Lighting completed this project 9/8/21. Remaining phases of project in progress.
- Women's/Boomer's Club Room – Flooring Replacement: Flooring project completed 9/3/21; Facilities Maintenance completed room repaint and equipment move 9/13/21.

Upcoming Projects:

Kuentz

- Parking Lots Asphalt Mill & Replacement: Two-Phase schedule to begin 9/15/21.