



RCSCW GM Weekly Report

August 30, 2021

 9-1-21

Human Resources

- There were no COVID cases reported to us regarding employees or clubs last week.
- RCSCW COVID Task Force will meet as necessary to evaluate the latest information from the Arizona Dept. of Health and the CDC and prepare updated guidelines. We encourage the wearing of masks in areas of substantial or high transmission. You can also choose to wear a mask regardless of the level of transmission. At present time there is no mask mandate.

Sports Pavilion

- For the first 28 days of August:
 - ✚ Bowling Revenue up 59%
 - ✚ League Play up 100%
 - ✚ Open Play was Flat
 - ✚ Beer Sales Up 14%
 - ✚ Lizard Acres Pub Revenue \$10,288 for August to date.
 - ✚ Total Revenue up 248% from last year.

B & F

- We continue to meet regarding an additional cell tower to discuss spacing and location.
- We started working month-end reporting. Teri is almost done with reconciliation.

Golf Operations

- For the first 28 days of August:
 - Rounds of Golf – Rounds are up by 6% vs. August 2020.
Revenue for green fees/cart fees are up by 7% vs. August 2020.
- **Desert Diamond Commercial Shoot** – Was hosted this morning at both Grandview Golf Course back practice area and Stardust Golf Course #13 area. Should wrap up and conclude by 9:30 a.m. at Grandview and late afternoon at Stardust. A fee was paid to use our facilities.
- **New Golf Carts** – Have been numbered and will be delivered at each golf course this week. Serial numbers and course assignments will be communicated to Accounting for their records. New golf cart pricing has gone up roughly 13%.
- **Player Assistant and Call Center** – Started interviewing for Player Assistants which should be completed this week. Will be replacing 8 – 10 Player Assistants this year. Call-Center will be replacing 3 – 4 positions.

Golf Course Maintenance/Landscape Management

Course Maintenance:

- **Shoreline Project Update (Trail Ridge)** – The last of the fill dirt is scheduled for today. Rip-Rap Rock for the desert side of the Shoreline Project will start coming in tomorrow, 8-31-21. Sod installation still scheduled for September 9th and 10th.
- **Cart Path Work** – The Maintenance Crews at Stardust and Trail Ridge will be preparing the cart paths for a slurry seal application scheduled for September 7th and 8th.

Landscape Maintenance:

- We are repairing and repainting the concrete planters on the back side of RHJ, the Library and the Auto Restoration Center. They stand out more and look great!
- We are looking at planting more perennials in place of annuals to save on labor and water.

Membership

Asset Preservation Fees

- So far for the month of August 2021 there have been 110 APFs collected vs. 80 in 2020.
- We had 116 sale inquiries for August to date vs. 90 in 2020.
- Member Services and IT attended a DocuSign Meeting last week to discuss possible future use.
- Thanks to IT for merging the APN Numbers into TEG. This will be a great benefit and time saver for the CC&R Department and others.
- We've received 4 title inquiries on K-Hovnanian Homes properties which we expect to close during the month of September.

CC&Rs

- Liens recorded: 1
- Liens released: 1
- Certified Collection Letters Sent: 1
- Turned over to Attorney for Collections: 0
- Attorney Collection Accounts Paid in Full: 1 (\$3,962.76)
- Current CC&R Violations: 52 (14 New, 8 Closed, 3 Escalated)

Facility Maintenance

- Two drinking fountains were repaired on Trail Ridge Golf Course.
- Repairs to the Racquet Ball Court have been completed and the Court opened to play on Wednesday.

Facility Operations

David – BD/PR

- Johnson Smith continues training a small group of members on the operation of the sound and light boards at the Stardust Theater for their upcoming event and it is going well.
- The Department is working on maps and other printable materials with IT.
- Monthly Facility Attendance Totals are still good. Numbers for Pool/Spa and Fitness at each of the facilities from 8/22 through 8/28 were: PR – 2,489; RHJ – 4,353; BD – 1,832 and KZ – 1,431 for a total of 10,105 visitors for the week at all four facilities.

Jack – RHJ/KZ

- Continue working with Kasey on relocation of the Shuffleboard Club to the Social Hall.
- The Women's Club/Boomer Facility is getting prepped for flooring replacement. We are currently looking at paint colors.
- Received two proposals and are waiting for a third from vendors interested in reopening the "Buzz" location.
- Representatives from the City of Surprise came over to look at our Tennis Courts at RHJ and were very impressed with the courts and the landscaping at the Tennis Facility.

Library

- The new Culture Pass Program begins September 1. Residents will be able to choose a pass that is good for two general admission tickets to selected culture venues. They are limited to one pass per week on a first come first served basis. More details about the program will be put online and in the Library's Information Center.

Media / I.T.

- There was an issue with the initial testing of the Beta version of the Club software which has been sent back to the vendor.
- The deadline for submittal to the Rec. Center News is Friday, September 1.

Special Events, Tours & Clubs

8/30/2021

Clubs:

- Theatre West – Tax Status
- Pickleball – agreed on letting all sponsors finish their agreement through April 2022
- Desert Garden Club – Tax Status
- Woodshop – Bylaws change
- Chartered Club Committee Meeting – 8/31/2021

Additional

- PORA BINGO: Monday August 30, 2021 – BINGO (182 in attendance)
- Northwest Valley Connect – October 30, 2021 – (Beardsley Park)
- Maricopa County Safety Fair – November 6, 2021 (Beardsley Park)

Scheduling/Tours:

- 18 Tours / 2 SOLD OUT
 - Lake Powell, Zion and Bryce – SOLD OUT
 - Balloon Festival – SOLD OUT
- 3 of 20 tours are complete

Events

Current / Upcoming Ticket Sales

Event	Event Date	Location	Time	Ticket Sales
Evolution of Music	September 24	Palm Ridge	7pm	SOLD OUT
Fall Fest (Sam Morrison Band)	Nov 4 & 5	Beardsley	7pm	Sept 7
Concert in Park – Faded Jeans	October 9	Beardsley	7pm	Sept 14
Concert in Park – Cheri & the Pacemakers	October 16	Beardsley	7pm	Sept 14
Concert in Park – Rhythm Edition	October 23	Beardsley	7pm	Sept 14

November 8th at RHJ Library – Charity Shredding Event

\$5/Banker Box or 3 brown paper bags

Cash Paid Event

20% goes to SCW Community Fund

Capital Improvements:

RH Johnson

- Metal Shop Addition - Facility is closed; APS provided design clearance for new electrical feeds and provided dates of 9/6 thru 9/10 to disconnect primary electrical from service panel before foundation can begin; Project progress on hold. Waiting for APS.

Beardsley

- Beardsley Park Electrical Renovation: Electrical Service Panel installation Monday, 8/23/21; APS scheduled to energize 8/30– 09/03 2021.
- Swim and Fitness Center – Pool Lighting Renovation: Musco Lighting and Urban Energy began 8/30/21; Project in progress.

Kuentz

- Parking Lot Lighting Replacement – Project in progress
- Women's/Boomer's Club Room – Flooring Replacement: Pyramid SW began work 8/30/21 Project in progress.

Upcoming Projects:

RH Johnson

- Village Courtyard Restroom Countertop: Replacement tops installation scheduled for 8/21/21.
- Activity Center – Racquetball Courts Hardwoods: Screen and Seal scheduled for 9/13/21. Courts will close for application and drying time for sealant.

Kuentz

- KZ Parking Lots Asphalt Mill & Replacement: 2 Phase Schedule to begin 9/15/21