



RCSCW GM Weekly Report

August 23, 2021

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Human Resources

- There were no COVID cases reported to us regarding employees or clubs last week.
- RCSCW COVID Task Force will meet as necessary to evaluate the latest information from the Arizona Dept. of Health and the CDC and prepare updated guidelines. We encourage the wearing of masks in areas of substantial or high transmission. You can also choose to wear a mask regardless of the level of transmission. At present time there is no mask mandate.

Sports Pavilion

- For the first 20 days of August:
 - 🏏 Bowling Revenue up 68%
 - 🏏 League Play up 100%
 - 🏏 Open Play was Flat
 - 🏏 Beer Sales Up 14%
 - 🏏 Lizard Acres Pub Revenue \$7,000 for August to date.
 - 🏏 Total Revenue up 250% from last year.

B & F

- Thanks to IT for assisting in arranging desk space due to incoming and outgoing employees.
- We've had a preliminary meeting regarding an additional cell tower and will be scheduling follow up meeting to discuss spacing and location.
- Will be meeting with Staff regarding Costco Contract.

Golf Operations

- For the first 22 days of August:
 - Rounds of Golf – Rounds are up by 6% vs. August 2020.
 - Revenue for green fees/cart fees are **up** by 8% vs. August 2020.
- We hired our 2nd Pro-Shop Assistant position this past week. The new employee will begin work in his new position starting Monday, September 6th. We start interviewing for Player Assistants and Call Center employees this next week.
- Two-Person Best Ball – Saturday, September 18th. Accepting entries through Friday, September 10th. Currently have 26 teams signed up (52 players). There is a maximum of 60 players for this event.

Golf Course Maintenance/Landscape Management

Course Maintenance:

- **Shoreline Project Update (Trail Ridge)** – The 2-inch cap for the Block Wall was installed last Friday. The next delivery of fill dirt is scheduled for Wednesday. The Project is still on schedule to be completed by September 17th. (2 Photos Attached).
- Crews at Stardust and Trail Ridge will be working on cart paths getting them ready for a slurry seal application scheduled for September 7th and 8th.

Landscape Maintenance:

- We continue with general maintenance and cleanup.
- A tree in the Kuentz parking Lot near the Softball Field is coming down tomorrow and will be replaced with a Live Oak.
- We will be repairing and sealing the large concrete planters at R. H. Johnson so they no longer leak when flowers are watered.

Membership

Asset Preservation Fees

- So far for the month of August 2021 there have been 91 APFs collected vs. 62 in 2020.
- We had 75 inquiries for August to date vs. 111 in 2020
- Member Services and IT will attend a DocuSign Meeting this Wednesday for further review of possible future use.
- Thanks to IT for merging the APN Numbers into TEG. This will be a great benefit and time saver for the CC&R Department and others.

CC&Rs

- Liens recorded: 7
- Liens released: 4
- Certified Collection Letters Sent: 1
- Turned over to Attorney for Collections: 0
- Current CC&R Violations: 50
- Department is reviewing the new legislative changes to be up to speed when they become effective Sept. 29th.
- Many thanks to Env. Svcs. Mgr. Todd Patty. He made contact with McDOT regarding a tree at RHJ and Parkwood. They were out to review it within an hour and took it down in one day.

Facility Maintenance

- We continue to clean and paint the Golf Maintenance Yards.
- Staff continues work on outstanding Maintenance Repair Orders.
- Work continues on the Racquet Ball Court. We hope to have all work completed by Wednesday 8/25/21.

Facility Operations

David – BD/PR

- Johnson Smith started training a small group of members on the operation of the sound and light boards at the Stardust Theater for their upcoming event and it is going well.
- Requests for the posting or leaving of materials from outside the Rec. Centers should be sent to the GM for approval.
- Monthly Facility Attendance Totals have been good. Numbers for Pool/Spa and Fitness at each of the facilities from 8/15 through 8/21 were: PR – 2,214; RHJ – 4,704; BD – 1,845 and KZ – 1,275 for a total of 10,038 visitors for the week at all four facilities.

Jack – RHJ/KZ

- Continue working with Kasey on relocation of the Shuffleboard Club to the Social Hall.
- Continue to work on Dog Park Issues.
- Received two proposals back from vendors for reopening the “Buzz” location. We are waiting for an additional proposal and expect to open them in approximately 3 weeks.

Library

- The new Culture Pass Program will begin September 1. Residents will be limited to one pass per week on a first come first served basis. Details about this program will be put online and in the Library’s Information Center.

Media / I.T.

- A software storage device went down over the weekend which Gregg repaired and brought back up. No data was lost.
- We are ready to test the beta version of the clubs’ software with our pilot clubs. Once the testing is complete and all is well we will extend software to the other clubs.
- All IT equipment at the Village Store will be repurposed.

Special Events, Tours & Clubs

Clubs:

- Women's Club/Boomers Club – go over new paint and flooring.
- Meeting with the Garden Club this week.
- Westerners will be moving their small instructional lessons to Palm Ridge Dance Studio.
- Boomer's audio and lighting.

Scheduling/Tours:

- 18 Tours/3 Sold Out
 - Lake Powel, Zion and Bryce - SOLD OUT
 - Balloon Festival – SOLD OUT
- 3 of 20 Tours are complete.

Additional

- PORA BINGO Began: Monday August 23, 2021 – BINGO will be held every Monday at the Social Hall.
- Northwest Valley Connect – October 30, 2021 – This event is a fundraiser for Meals on Wheels.

Events

Current / Upcoming Ticket Sales

Event	Event Date	Location	Time	Ticket Sales
Evolution of Music	September 24	Palm Ridge	7pm	SOLD OUT
Fall Fest (Sam Morrison Band)	Nov 4 & 5	Beardsley	7pm	Sept 7
Concert in Park – Faded Jeans	October 9	Beardsley	7pm	Sept 14
Concert in Park – Cheri & the Pacemakers	October 16	Beardsley	7pm	Sept 14
Concert in Park – Rhythm Edition	October 23	Beardsley	7pm	Sept 14

October 22nd there will be a food truck at Pebblebrook Golf Course.

November 6th at Beardsley Park - Maricopa county Safety Fair

November 8th at RHJ Library – Charity Shredding Event

\$5/Banker Box or 3 brown paper bags

Cash Paid Event

20% goes to SCW Community Fund

Capital Improvements:

RH Johnson

- Metal Shop Addition - Facility is closed; APS provided design clearance for new electrical feeds and provided dates of 9/6 thru 9/10 to disconnect primary electrical from service panel before foundation can begin; Project progress on hold. Waiting for APS.

Beardsley

- Beardsley Park Electrical Renovation: Electrical Service Panel installation Monday, 8/23/21; APS scheduled to energize 8/26 – 8/27 2021.

Kuentz

- Parking Lot Lighting Replacement – Project in progress - The south parking lot light replacement experienced an electrical issue Friday afternoon and could not be energized for evening use. It was decided to close the (4) access entries until Monday for member safety. No other closures needed. Will barricade replacement area work zones only. Update: The access entries were reopened Monday morning using a generator.

Upcoming Projects:

Beardsley

- Pool Lighting Project – Begins 8/30/21; Pool scheduled for closure for replacement lighting and wall surface repairs 8/30 through 9/24/21. We expect this project to take approximately 3 weeks to complete. All other Beardsley pool area approved capital projects will be scheduled for Spring of 2022.



