



RCSCW GM Weekly Report

August 02, 2021

[Handwritten Signature] 8-4-21

Human Resources

- There was one COVID case at a club reported to us last week.
- RCSCW COVID Task Force will be meeting to evaluate the latest information from the Arizona Dept. of Health and the CDC and prepare an update for August.

Sports Pavilion

First 29 Days of July 2021

- | | |
|-------------------------------|----------|
| • League Revenue | \$26,091 |
| • Open Bowling | 7,902 |
| • Resident Bowling | 3,201 |
| • Non-Resident Open | 4,087 |
| • Wii Revenue | 795 |
| • Total Beer and Wine Revenue | 15,110* |

(*Pub Revenue \$11,221 of the \$15,110 above)

B & F

- Pete introduced Cliff Swann, the new Accounting Manager who will be replacing Tim DeAngelo. Welcome to SCW Cliff!
- In late August, Terri West will be filling the open Financial Analyst position.
- The field work on our annual audit is complete.
- At a Special meeting last week, the Governing Board approved cost increase for golf course seed acquisition.
- Cost for Insurance for the coming year will see significant increases (Property/ Casualty, D & O, etc.).
- Minimum Wage inflation is tied to the CPI (4 ½% to 5%).

Golf Operations

- For the month of July:
 - Rounds of Golf – Rounds are down by 10% vs. July 2020.
Revenue for green fees/cart fees are **down** by 2% vs. July 2020.
- We have hosted two Golf Orientations in the past month. As new residents move into the community and ask for this program we try to accommodate in small groups. This past Friday we hosted 3 new residents who have an interest in learning more about golf in Sun City West.

- Fleet Carts – Looking for delivery of 25 new carts in the next 7-10 days. This will increase our existing fleet by 10 carts for a total of 146 carts.
- Staff Training – Working with existing pro-shop staff on day-to-day items to provide more consistency and professionalism to the golfing residents/public. This includes weather/course conditions hotline and managing tee sheet configurations. Randy Bird is working with each course to help in these areas.
- Green Team/First Swing Kick-Off Clinic is scheduled for Saturday, November 13th at Stardust Golf Course. Limited to 60 beginner golfers from SCW who would like to explore to golf opportunities in SCW.

Golf Course Maintenance/Landscape Management

Course Maintenance:

- Desert Trails reopens Tuesday 8/3.
- Grandview is scheduled to close Thursday 8-5 and reopens on Tuesday, 8/10. This is the last of our summer aerifications. The next closure dates will be the Fall overseeding in late September.
- Shoreline Project Update (Trail Ridge) – Block for the wall is scheduled for delivery 8-3-21 Signature Golf will start installing the block on Wednesday 8/4.
- On average we received 3.5 inches of rain recent storms. This is more rain ;that the 2019 – 2020 Monsoon seasons combined. Above average rainfall is forecast for the month of August 2021. (See Drought Monitor Graphs for June and July attached).

Landscape Maintenance:

- We continue with general maintenance and cleanup from previous week's storms.

Membership

Asset Preservation Fees

- So far for the month of July 2021 there have been 124 APFs collected vs.124 for July 2020. Received 110inquiries for 2021 vs. 127 in 2020.

CC&Rs

- CC&R Department continues to operate out of the Administrative Conference Room.
- Liens applied: 3
- Liens released: 7
- Certified Collection Letters Sent: 1
- Turned over to Attorney for Collections: 2
- Current CC&R Violations: 51
- We are currently seeing an increase of Graffiti on the west side of town near the hospital and Rehab Canter. CC&R Investigators will be taking photos of the Graffiti and contact Facility Maintenance and/or the Utility companies to have painted/ repaired.

Facility Maintenance

- Due to unauthorized entry, we are locking the Courtyard overnight and will reopen it at 7:45 a.m. each day with the exception of days with ticket sales when gates will be opened at 6 a.m.
- Racquet Ball Court repair work did not happen. Supplies vendor needed were not available last week. They have since been received and repairs to the Court are now being taken care of.
- We have completed painting/repairing of 4 of our 7 Maintenance Yards.
- Roof leaks detected after recent storms are minor in nature compared to leaks we had several years ago.

Facility Operations

David – BD/PR

- We are updating and cleaning up forms we created and distribute.
- Court reservation sheets by racquet sport were provided to the GM and Recreation Manager.
- The Posse dropped off advertisements for posting at each facility.
- Attendance at all Facilities has been a little slow due to the rainy weather.

Jack – RHJ/KZ

- Social Hall Audio-Visual Project was completed last week. We will be training and tuning the new system the next two Tuesdays.
- Continue to work on Dog Park Issues.

Library

Library Stats – July 2021

- 5,083 Members visited
- 229 Guests
- 380 People used Data Resource Center
- 25 People participated in Virtual Reality experience
- 15,677 Items were checked out of Library:
 - 7,633 DVDs & Blu-rays checked out
 - 748 Puzzles checked out
 - 2,582 Large Print Books checked out
- 4,378 Digital items checked out

Media / I.T.

- Submittals for the Sept. issue of Rec. Center News must be received by noon, Friday, August 6.
- We are checking into "DocuSign" software to see if it is something Member Services can use.
- The Wednesday Special Edition of the Rec. Center News providing notification to Members of the Recall Election will be out in Wednesday's Independent News.
- Two phones in Golf Ops went bad due to corrosive cleaning agents. We will address the need to change the cleaning products that are being used with staff.

Special Events, Tours & Clubs

Clubs:

- Shuffleboard Relocating to Social hall. Dates to be determined.
- KIVA West Duplicate Bridge Club has dissolved their 501 C 7 Tax Status.
- Westernaires looking at moving forward with tax status change to 501 C 3.

Scheduling/Tours:

- 19 Tours/4 Sold Out
 - Medieval Times Dinner and Tournament - SOLD OUT
 - Southwest Adventure – SOLD OUT
 - Lake Powel, Zion and Bryce - SOLD OUT
 - Balloon Festival – SOLD OUT

Additional

- PORA BINGO Began: Monday August 2, 2021 – BINGO will be held every Monday at the Social Hall
- Northwest Valley Connect – October 30, 2021 – Sun City West is sponsoring this venue.

Events

Current / Upcoming Ticket Sales

Event	Event Date	Location	Time	Ticket Sales
Dive In Movie – Poseidon Adventure	Rescheduled Aug 12	RHJ Pool	Dusk	No Tickets Needed
Evolution of Music	September 24	Palm Ridge	7pm	August 10

July Dive In Movies

No tickets required. Must be a SCW resident. They can bring their paid guests age 16+

We are not allowing children

Popcorn/Drinks/Ice Cream will be available for purchase in the Buzz area

Poseidon Adventure was cancelled due to weather!

We have rescheduled the movie for August 12th

November 6th at Beardsley Park - Maricopa County Safety Fair

9/11 at Beardsley Park - AFMA Fundraiser – Pancake Breakfast

Capital Improvements:

Palm Ridge

- Palm Ridge Parking Lot Lighting - Walkway light foundations in progress as weather permits. No closure needed.

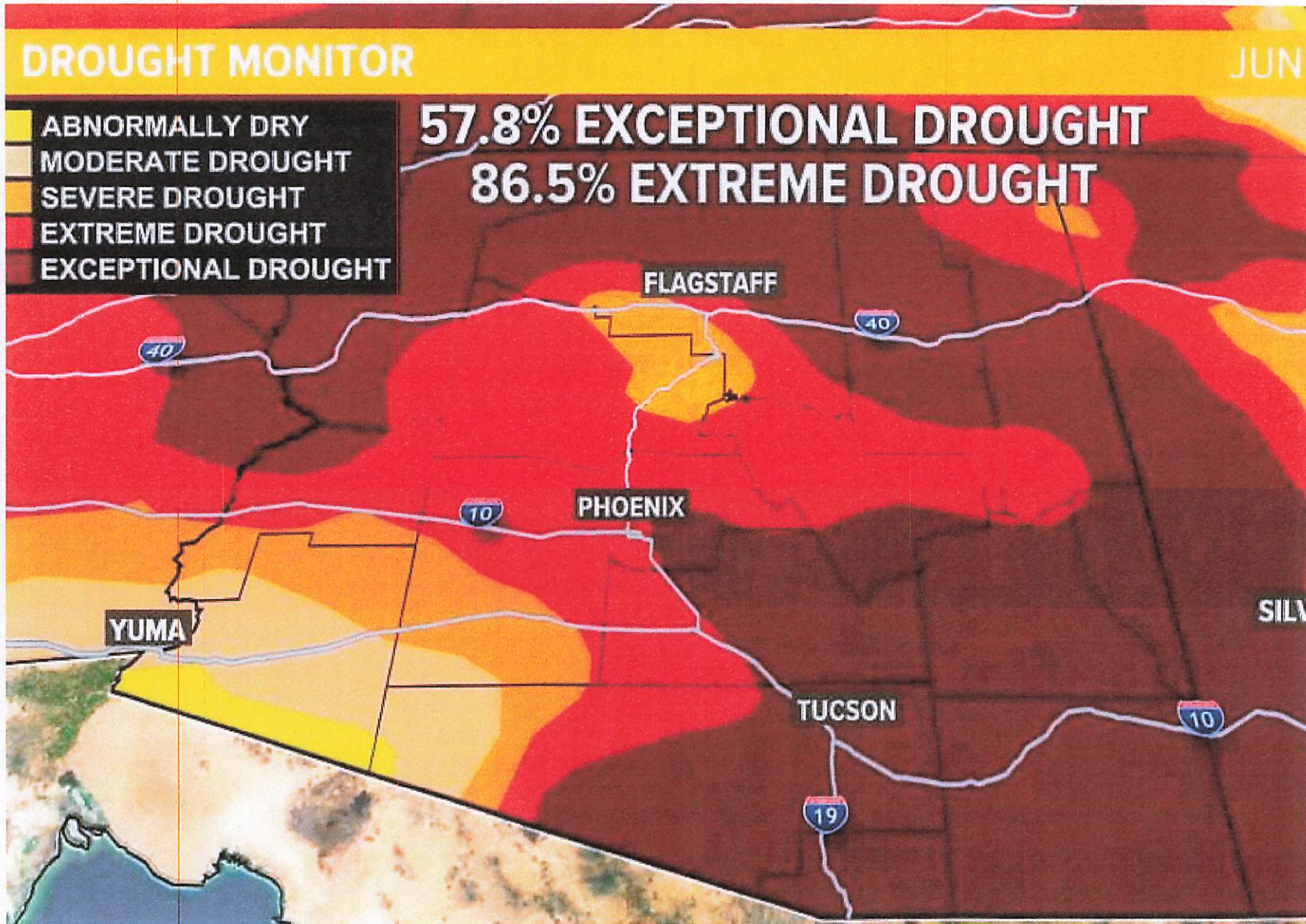
RH Johnson

- Metal Shop Addition - Facility is closed; Awaiting APS schedule to disconnect and remove primary electrical to service panel before foundation can begin; Project is in progress.
- Platform Tennis Court resurface: Project completed 7/28/21.

Beardsley

- Beardsley Park Electrical Renovation: Project Light poles and fixtures complete. Awaiting Manufacturer's electrical service panel to energize and complete project.

Jun 15



Jul 29

DROUGHT MONITOR

JUL 29

- ABNORMALLY DRY
- MODERATE DROUGHT
- SEVERE DROUGHT
- EXTREME DROUGHT
- EXCEPTIONAL DROUGHT

**8.65% EXCEPTIONAL DROUGHT
DOWN 49% SINCE JUNE 15**

