



RCSCW GM Weekly Report

May 17, 2021

Human Resources

- The number of COVID cases for employees last week was one.

Asset Preservation Fees

- For the month of May 2021 there have been 95 APFs collected vs. a total of 49 APFs for the same time frame in May 2020.
- Home Sale Inquiries received by Member Services through May 14, 2021 were at 77 vs. a total of 78 for the month of May of last year.

Sports Pavilion

- The Sports Pavilion is now reopened. The new scoring system has been installed and employee training took place last week.
- The Multi-Purpose or Gathering Room at the Sports Pavilion has been completed. The renovations look great! We have scheduled a soft opening for Lizard Acres Pub Monday, May 24th. We need to determine the electrical capacity for the room to make sure it meets our current and future needs. We also need pricing keys added to the Point of Sale (POS) pricing keys added to the We will be going out to bid for additional furniture and are looking to add more TV's in the near future. We will be looking into Pinball and other electronic games we might use. Memo's Bistro will adjust their hours for food as needed to support the Pub. They indicated they would be purchasing a pizza oven so they could offer pizza.
- Activity and revenue at the Sports Pavilion continues looking good.
- We continue working to get Tournaments back up and running for the season. The CBE Doubles and Singles Tournament is scheduled for May 23, 2021.

B & F - Membership

- Two final Investment Group candidates were interviewed last week. The candidate selected will be announced at the B&F Committee Meeting.
- Golf Operations has exceeded expectations to Budget and the Sports Pavilion is right at Budget.
- Due to the many transactions we process, the Rec. Centers is paying an all-time high in credit card fees. We are evaluating this.
- Van Guard Investments and Bonds doing very well.
- Staff is reminded that any Budget end of year purchase information needs to be sent to Accounting.

Golf Operations

- Last year at this time, our 7 golf courses were closed from April 14th through May 3rd. For comparison purposes, we used FY 2019 numbers to be more accurate.
- Golf Greens Fee Revenue and Rounds for the first 28 days of April
 - Rounds – 17% up over **2019**.
 - Revenue – 24% up over **2019**.
- Printing of most golf courses score cards in the next 30-90 days. Changing color of cards and a re-design on a couple of cards to improve the look and functionality.
- The next Golf Council Meeting is scheduled for Thursday at 3 p.m.
- We are starting the process of placing an order for 20 additional golf carts for the next fiscal year. Golf cart pricing has increased by 20%. We will look at all options to maximize our purchase.
- Employee Golf will be hosted at Stardust Golf Course on Tuesday, May 20th.
- Indoor seating is now available but limited in the amount of people able to sit inside the pro-shops. Not many taking advantage of it yet. Once the weather turns warmer we expect our members to ask that we increase those numbers.

Golf / Landscape Maintenance

- We are currently 23 FT positions down.
- Update on aerification; Grandview reopens Tuesday, May 18. Desert Trails will close for greens and fairway aerification Thursday, May 20 and will reopen on Tuesday, May 25.
- The putting green renovation project at Pebblebrook is underway Drainage and irrigation will be installed this week.
- We continue to be 8 FT positions down in Landscape Maintenance.
- Lawn Bowl greens #1 and #2 will be closed May 17 and are scheduled to be reopened next Monday, May 24 for core aerification.
- Softball Field aerification is scheduled for this Wednesday, May 19th.

Clubs / CC & R's / Tours & Scheduling

- Bus Tours continue to do very well. We are seeing large numbers of reservations.
- Katy and Riley attended the FOL Board Meeting last week. The FOL increased their funding by \$10,750 for "Digital Overdrive" (online magazines, books and universal class programs).
- The 501C-7 Memorandum Letter went out to clubs last Monday along with meeting times. We only have a handful of clubs that have not responded, we will be calling them today.
- Riley will give the Gov. Board an update on the new "Pre-Sale Home Inspections" Program at the Work Shop on June 4th. The Program is up and running and CC&Rs is ready to begin inspections. There appears to be quite a bit of interest in this service.
- Current violations are dropping and are at 77. 59 are related to lawn maintenance and weeds.

Facility Maintenance

- We replaced the signage on the outside of the service window in Membership. Previous signage on the inside of the tinted windows was not visible from outside.
- Graham from Facility Maintenance completed anchoring the hand railings at the Lecture Hall.

Facility Operations

- During the Palm Ridge closure, 5-24 through 6-24, we are planning on having 4 – 6 employees working during the day through each week throughout the shutdown. These employees will not be performing any monitoring duties. They will focus on deep cleaning. This will allow us to cancel future scheduled facility closures for room and other deep cleaning. We will also concentrate on the showers and have already scheduled our chemical company for their assistance.
- Discussion on group use of miniature golf course by clubs and other groups will continue next week. We will be reviewing Policy Fa 06.
- The Kuentz Free Fitness Equipment Orientation is May 18 at 1 p.m.
- Weekly attendance continues to be good for pool and fitness. Guest numbers have fallen off after spring break.

Library

- We will be having Virtual Reality sessions at the library on Saturday, May 22 and June 05.

Media / I.T.

- As of July 1st all Club Chartered Clubs will have access to divi software. Michael Melissa will assist Diana Starbuck with training as required.
- We emailed 111 “phishing” tests to employees and out of those 46 clicked on it and 23 opened it. We will continue to use this as training.
- Questions taken from members at future board Meetings will have to be asked in person from those in attendance. We will no longer take questions by email as meetings are now opened back up to live audiences.

Special Events

- Our Dive-In Movies begin on June 10 with a showing of *Underwater* at the RHJ pool at dusk. Tickets are not needed for this event. This will be followed by *The Secret Dare to Dream* on June 24 at the RHJ Pool.
- Lindsey Benedict will be holding a Patriotic Jazz Concert on July 8 at Palm Ridge. Tickets go on sale June 8.
- We are showing a full Star Wars Marathon in the afternoon at the Stardust Theatre in June and in evenings in July. This is a free event but you will need to obtain a ticket. Ticket sales begin on Tuesday, May the 4th be with you! This event is sponsored by the Statz Insurance Agency.
- We have booked Fall Fest for Nov. 4th and 5th.
- The Maricopa County Safety Fair is scheduled for November 6th. More details will be provided as they become available.
- Tentatively, Special Events, in conjunction with Golf Operations is planning an event to bring food trucks out to Deer Valley Golf Course Parking Lot on Oct. 8th and to Pebblebrook Parking Lot on Oct. 22nd. Beer will be available for purchase at each of those Pro Shops.

Capital Improvements

Palm Ridge

- Palm Ridge Parking Lot Lighting - Walkway lighting is now in progress; no facility closure needed.
- Palm Ridge Parking Lot Asphalt Project: **Closure Reminder** – Mill and replacement begins May 24th.

RH Johnson

- Sports Pavilion Millwork Reface Project completed 5-12-21.
- Metal Shop Addition - The Club will be closed the week of May 24 through 30 to move equipment out of the way. Once that is complete, Construction Demolition begins May 30th and the Building will be closed until project is completed sometime in November 2021.

Beardsley

- Beardsley Park Renovation project is in progress. Direct underground boring is the next phase which begins May 24th.

Upcoming Events

Current / Upcoming Ticket Sales

Event	Event Date	Location	Time	Ticket Sales
Dive In Movie – Underwater	June 10	RHJ Pool	Dusk	No tickets
Dive In Movie – The Secret: Dare to Dream	June 24	RHJ Pool	Dusk	No Tickets
Lindsey Benedict Patriotic Jazz Concert	July 8	Palm Ridge	7pm	June 8
Star Wars Marathon	June/July	Stardust	1pm/6pm	Going Quickly

STAR WARS MARATHON: FREE EVENT

We will show full Star Wars Marathons in the afternoon at the Stardust Theatre in June and in the evenings in July.

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