



RCSCW GM Weekly Report

March 29, 2021

A handwritten signature in black ink, appearing to be "Wally Smith", located in the upper right corner of the page.

Human Resources

- COVID numbers for employees last week were zero, same as last week.
- The City of Surprise is allowing us to post job openings on their employment site. This will improve our ability to reach more candidates when recruiting.

Asset Preservation Fees

- Through 26 days of March 2021 - 156 APFs collected with 15 refunds vs. 135 for the entire month of March 2020.

Sports Pavilion

- Revenue is up 40% for part of the month of March. We expect that number to be even better as more people sign up for summer activities at the Sports Pavilion. There were lots of signups for the Summer League.
- We are back to renting bowling shoes and making bowling balls available again.
- The Sports Pavilion will be closed April 26 and reopen May 17 for installation of the new scoring system.
- 69 bowlers participated in last week's Tournament. We paid out \$14,000 in prizes.

B & F - Membership

- The next B&F Committee Meeting scheduled for Tuesday, April 20, 2021.
- Our Annual Presentation to the Members of the FY21/22 Budget set for Wednesday, April 14 at 9:00 a.m. in the Social Hall and Thursday, April 15 at 5:30 p.m. also in the Social Hall.
- We are seeing revenue increase in places like the Sports Pavilion and our Events Dept.

Village Store

- The store remains busy, sales have been good and there continues to be an increase in visitors, mainly children due to spring break.

Facility Maintenance

- The Facility Maintenance Crew changed out 5 HVAC Systems over the weekend. The time worked came to 1.5 hours per unit. Russ rented a larger crane this time which was able to get the lifting work done in a shorter amount of time than in the past. Crane work was done in one hour.
- The privacy wall is up and around the recycling dumpsters at RHJ between the Tennis Courts and the walking track.

Facility Operations

- Lifting the mask mandate has us back as close to normal as we have been for over a year. Staff and residents have been very positive about this change. Most users of swim and fitness facilities are coming in without masks while club attendance is a mixture of both.
- During the week of Mar. 21 through Mar. 27, the number of guests processed were: BD 179, KZ 26, PR 217 and RHJ 735 for a total of 1,157 guests for the week.
- Weekly attendance continued to increase across the board with RHJ Pool and Fitness seeing the highest numbers (2650/840) and Kuentz seeing the lowest (693/445). Beardsley came in a close second (1896/753) and Palm Ridge (Pool/Fitness/ Walking Track) finished out third. (1762/733/387).

Library

- The Library is now open for regular service. Guests are welcome. Masks are no longer mandatory but recommended.
- Two people participated in Virtual Reality which began again on Thursday, March 25.
- Anyone interested in one-on-one instruction at the Data Resource Center should call to make an appointment (623-544-6644).
- 1,223 residents and 22 guests visited the Library the week of March 21, 2021,

Media / I.T.

- On-Line Voting took place last week. In-Person Voting took place at the Data Resource Center in the Library on Monday, March 29, 2021. We have posted the election results on our website and Facebook page.

Golf Operations

- Golf Greens Fee Revenue and Rounds for the first 28 days of March
 - Rounds – 17% up over prior year.
 - Revenue – 29% up over prior year.
- 114 golfers competed in our three-person scramble on Saturday, March 27th at Pebblebrook Golf Course. There were 90 men and 24 women. The event went well with the exception of slow play.
- Sunday, March 28th was the Tin Cup Scramble at Deer Valley and Trail Ridge Golf Courses which consisted of two 8:00 am shotguns. This event was a Fundraiser for the Softball Club.
- We are finalizing the reopening of the pro-shops for each golf course. Staff is prepping draft beer and soda fountain systems and receiving inventory for food items. We are discussing how to handle tables/chairs in the Pro-Shops and opening day.
- We are replacing SCW logos on our golf cart fleet. Original logos have become sun faded and look old. We will replace as each course closes for aerification and/or their summer closures.

Golf / Landscape Maintenance

- Starting last week, all golf courses went back to a pre-COVID-19 setup; Foam inserts will be removed from the cups, Bunker rakes will go back out, Ball and club washers will be put back on the tee box areas, additional bag stands will be put out on the driving range tees and any other items that were considered a touch point will be put back in place.
- We are currently 22 FT positions down. We hired two new employees last week and we have two interviews set up for this week.
- There is a Superintendent change at two of our courses. Starting today Jonathan Courtney will be at Stardust and Trail Ridge. Oscar Murillo will be at Desert Trails and Pebblebrook.
- We met with the Arizona Dept. of Water, ADWR, last week on the 2025 Fifth Management Plan. It appears we are in good shape and that the plan for the allotment reduction will be less severe than originally thought.
- Our spring aerification starts next month. A copy of the 2021 Golf Maintenance Schedule is attached.
- Summer flowers are scheduled to go in early next month. We will be removing the winter flowers prior to that.

Clubs / CC & R's / Tours & Scheduling

- There were no new COVID-19 cases reported last week for chartered Clubs.
- We are working on a modified schedule for Palm Ridge for nighttime entertainment. We are thinking one dance per club per month at this point.
- Club re-openings are going well with a few issues to address but things are beginning to get back to a somewhat normal state.
- We will be offering Rec. Centers Tours again beginning May 19th and limit each tour to a dozen people.
- Current CC&R violations are at 46. Majority are lawn maintenance and weeds.
- We are working on the pre-sale inspection checklist and will present it at an upcoming meeting with SCW Real-Estate companies. Riley would like to do some marketing on this as we move forward.

Special Events

- We have added quite a bit to our April calendar. All events will be outdoors. Should our benchmark here in Arizona increase, we will cancel events as necessary following CDC/AZDHS recommendations.
- Kasey has been working with the Maricopa County Liquor Dept. for more information on licensing and permits which we hope to receive this week. We will pass this information on to staff and clubs once received.
- Our next Movie in the Park, **Jo Jo Rabbit**, re-scheduled on April 1st, is sold out. High winds made it necessary to reschedule to this week. The next movie following that is **News of the World** on April 8 at dusk in Beardsley Park. Tickets go on sale April 6th.
- Scavenger Hunt #2 began March 22 through April 4th. The Topic is "Pictionary". We will have a raffle drawing for all participants who complete the Hunt sponsored by **Statz Agency and Insurance**.
- We will be showing a full Star Wars Marathon in the afternoon at the Stardust Theatre in June and in evenings in July. This is a free event but you will need to obtain a ticket. Ticket sales begin on Tuesday, May the 4th be with you! This event is sponsored by the Statz Insurance Agency.

Capital Improvements

- Mini Golf Turf Replacement Project at RHJ is expected to be completed on March 30th.
- Palm Ridge Parking Lot Lighting Replacement to begin April 5th. No Facility closures needed for this project.
- R. H. Johnson Bocce Courts 7 through 12; Lighting Fixture replacement closure scheduled for 3-29-21 through 4-2-21.
- Sports Pavilion Shed Replacement is scheduled for installation on 3/30/21.
- Sports Pavilion Millwork Reface Project will be scheduled during the new Scoring System installation closure between 4-26-21 through 5-17-21.
- Palm Ridge Parking Lot Mill and Resurface will require full Recreation Center Closure Scheduled from 5/24/21 through 6/25/21 or until complete, weather permitting. There will be no access during this time.

Upcoming Events

Current / Upcoming Ticket Sales

Event	Event Date	Location	Time	Ticket Sales
Movie at Beardsley – Jo Jo Rabbit	April 1, 2021	Beardsley Park	Dusk	SOLD OUT
Movie at Beardsley – News of the World	April 8, 2021	Beardsley Park	Dusk	April 6, 2021
Movie at Beardsley – War with Grandpa	April 15, 2021	Beardsley Park	Dusk	April 6, 2021
Concert in Park – Faded Jeans	April 23, 2021	Beardsley Park	7pm	April 13, 2021
Movie at Beardsley – Deep Water Horizon	April 22, 2021	Beardsley Park	Dusk	April 20, 2021
Movie at Beardsley – Shrek	April 29, 2021	Beardsley Park	Dusk	April 20, 2021

Movie 3/25/21 was rescheduled due to high winds – I have rescheduled for Thursday April 1, 2021

Liquor Licensing: I have been working with AZ liquor on getting a clear answer on liquor licensing and permits. I should get more information this week so we can pass information on to our clubs!

STAR WARS MARATHON: FREE EVENT

We will show full Star Wars Marathons in the afternoon at the Stardust Theatre in June and in the evenings in July. Ticket sales will be held on Tuesday, May the 4th be with you 😊
Sponsored by Statz Insurance Agency

Scavenger Hunt:



4 DIFFERENT COMMUNITY SCAVENGER HUNTS
SCAVENGER HUNT #2
 TOPIC: PICTONARY
 BEGINS MARCH 22ND – APRIL 4TH
 *DOWNLOAD THE PICTONARY QUESTIONS ON OUR SCW WEBSITE BEGINNING MARCH 19TH
****GO TO WWW.SUNCITYWEST.COM****
 CLICK ON THINGS TO DO
 FIND AND CLICK THE EVENTS TAB
 CLICK ON COMMUNITY SCAVENGER HUNT
 WE WILL BE RAFFLING OFF 3 BASKETS FOR ALL THE PARTICIPANTS WHO COMPLETE THEIR PICTONARY SHEET!
 BE SURE TO GET YOUR TICKET WHEN YOU TURN IN YOUR COMPLETED SHEET TO ADMIN, DATE STAMPED BY OUR RECEPTIONIST, WILL RECEIVE A SMALL PRIZE!
 AS ALWAYS PLEASE SHARE YOUR PHOTOS TO OUR SOCIAL MEDIA PAGES WE ARE TRYING TO KEEP AS MNIMAL CONTACT AS POSSIBLE

THIS IS WHAT YOU WILL BE LOOKING FOR

We will have a raffle drawing for all participants who complete the Hunt sponsored by **Statz Agency and Insurance**