




# RCSCW GM Weekly Report

April 26, 2021

 4-28-21

## Human Resources

- The number of COVID cases for employees last week was at zero.
- With the temporary closure of the Village Store, Human Resources is working with those employees affected regarding future opportunities.

## Asset Preservation Fees

- For the month of April 2021 there have been 119 APFs collected vs. a total of 90 APFs for the same time period in April 2020. It is typical for there to be a modest drop off in home sales in May and June.
- Home Sale Inquiries received by Member Services for April 2021 are at 165 vs. a total of 92 for April of last year.

## Sports Pavilion

- The Sports Pavilion will be closed April 26 and reopen May 17 as we begin the installation of the new scoring system. The vendor was there today to begin tearing out the old system. Memo's Restaurant is open during this time.
- The Multi-Purpose Room at the Sports Pavilion is being painted and a wall is being moved as we make preparations for the new gathering place.
- Activity and revenue at the Sports Pavilion continues looking very good.
- We also continue working to get Tournaments back up and running for the season.

## B & F - Membership

- Governing Board Treasurer Ann Brown is chairing the Chartered Clubs Tax Status Special Committee.
- Six Investment Group candidates were pared down to four last week. We expect that number to be down to two within the next two weeks.

## Golf Operations

- Golf Greens Fee Revenue and Rounds for the first 17 days of April
  - Rounds – 8% up over **2019**.
  - Revenue – 18% up over **2019**.
  - Golf Operations Manager, Pat O'Hara compared this week's rounds/revenue numbers to FY **2019** since our golf courses closed for a period of time in 2020 due to covid-19.
- Green Team Update: Free lessons will continue through May for the Green Team members. We are offering three lessons a week. Lesson times were moved from 2 p.m. to 10 a.m. due to warmer temperatures.

- Starting May 1<sup>st</sup> we will have limited seating (3 – 4 tables) in pro shops and return to normal cart rules. Single cart riders will be the exception to the rule.
- We are finalizing next year's Master Schedule for golf events.
- Kudos go out to Player Assistant Mike Beck. He provided life-saving medical assistance to one of our golfers during an incident at one of our golf courses. Way to go Mike!

### **Golf / Landscape Maintenance**

- We remain 25 FT positions down.
- Echo Mesa is closed for aerification and reopens on Tuesday, April 27<sup>th</sup>. Deer Valley Golf Course closes this Thursday, 4-29-21 and reopens on Tuesday, 5-3-21.
- Summer flowers were planted in the median Saturday on R. H. Johnson and Bell. We expect to complete this by the second week of May.
- Palm tree trimming begins mid-May (about 3 weeks).

### **Clubs / CC & R's / Tours & Scheduling**

- There were no new COVID-19 cases reported for Chartered Clubs.
- Scheduling is dealing with rescheduling for summer construction.
- We are now offering campus tours again beginning this month. They are going well with full attendance of 15 per tour.
- Phil is working on finishing the Club list for new club software.
- The CC&R Dept. is on track to begin pre-sale home inspections in June. We will be meeting with local realtors beginning in May.
- Current violations are at 100. 76 are related to lawn maintenance and weeds.

### **Facility Maintenance**

- One of the two racquet ball courts at RHJ was shut down due to safety reasons. One of the upper wall panels is pulling away from the wall posing a threat to players. We are working with a vendor to come in and make repairs to the panel.
- Facility Maintenance Staff is working on a list of items at the Sports Pavilion needing attention during the shutdown.
- We installed a new HVAC System at Echo Mesa Pro Shop

### **Facility Operations**

- During the Palm Ridge closure, we are planning on having 4 – 6 employees working during the day through each week during the shutdown. These employees will not be performing any monitoring duties. They will focus on deep cleaning. This will allow us to cancel future scheduled facility closures for room and other deep cleaning. We will also concentrate on the showers and have already scheduled our chemical company for their assistance.
- A new trainer has been brought on by West Valley Personal Training which brings us up to 6 Trainers total. Massage therapists sit at 4 but there was an ad placed to bring on another to increase number to 5.
- We have reached out to the owner of "The Buzz" snack bar regarding reopening at the RHJ Swim and Fitness Building. We are awaiting response.

- We have been having some minor issues with a few pieces of fitness equipment at Kuentz. The issues are not affecting their use but still are items that need to be addressed. We have been in contact with the vendor via email letting them know of the issues and they are working with us.
- RH Johnson Free Fitness Equipment Orientation is tomorrow at 1 p.m.
- Complaints persist at the All-Dog Park ranging from better monitoring to more mature trees.
- During the week of Apr. 11 through Apr.17, the number of guests processed dropped to 1,174 guests for the week.
- Weekly attendance continues to be good with RHJ Pool and Fitness seeing the highest numbers 4,501 and Kuentz seeing the lowest 1,565. Palm Ridge came in second at 3,086 and Beardsley finished out third 2,508.

## Library

- The library is working on developing ideas for improvement that can be added to the master plan by evaluating what we need to change to keep relevant to incoming residents in the next 5 to 10 years. Library Director Tracy Skousen will visit other libraries for ideas on change.

## Media / I.T.

- We are in the process of prioritizing software for clubs.
- Those employees who haven't finished their "Phishing Video Training" need to do so as soon as possible.
- Fiber network installation continues with conduit boring planned at Deer Valley Golf Course April 29 and 30.
- Just a reminder that the Switch for our Network will be changed out Monday, May 3<sup>rd</sup> at 9:00 p.m. The Network will be down for a half hour during that time.
- We are almost complete with switching out Governing Board Director lap top computers.
- We are working on the PR for the upcoming Palm Ridge Closure.

## Special Events

- We have added quite a bit to our April calendar. All events will be outdoors. Should our benchmark here in Arizona increase, we will cancel events as necessary following CDC/AZDHS recommendations.
- Faded Jeans Concert at the Park was held on April 23<sup>rd</sup> We had a great turnout and we helped AMFA raise over \$5,000.
- On Friday, May 7<sup>th</sup> we will be working with Firefighters Charities, providing a location for their Car Wash Foundation.
- We will be showing a full Star Wars Marathon in the afternoon at the Stardust Theatre in June and in evenings in July. This is a free event but you will need to obtain a ticket. Ticket sales begin on Tuesday, May the 4<sup>th</sup> be with you! This event is sponsored by the Statz Insurance Agency.
- We have booked Fall Fest for Nov. 4<sup>th</sup> and 5<sup>th</sup>.
- The Maricopa County Safety Fair is scheduled for November 6<sup>th</sup>. More details will be provided as they become available.

## Capital Improvements

### Palm Ridge

- Palm Ridge Parking Lot Lighting Replacement was completed on 4-16-21. Walkway lighting is in progress; no facility closure needed.
- Palm Ridge Aquatics Bldg. Foundation Repairs: 80% complete to date. Project is in progress; no closure needed.

### RH Johnson

- Sports Pavilion Millwork Reface Project vendor begins Tuesday, 4-27-21

## Upcoming Events

### Current / Upcoming Ticket Sales

Event	Event Date	Location	Time	Ticket Sales
Movie at Beardsley – Shrek	April 29, 2021	Beardsley Park	Dusk	April 20, 2021
Star Wars Martathon	June/July	Stardust	1pm/6pm	May 4, 2021

Last weeks Concert in the Park with Faded Jeans we had a great turn out and we helped AFMA raise over \$5,000!

Friday, May 7<sup>th</sup> we will be working with Firefighters Charities and providing a location for their Car Wash Fundraiser!

**FRIDAY  
MAY 7TH**

AFMA  
FIREFIGHTERS  
Charities

AFMA CHARITIES CAR WASH

**LOCATED AT RH JOHNSON  
RECREATION CENTER**

**9AM-1PM**

-ENTRANCE WILL BE AT 139TH AVENUE  
-CAR WASH AND MERCHANDISE WILL BE  
AVAILABLE AT THE SOUTH END OF THE LOT  
-DONATIONS WILL BE ACCEPTED AT THE  
CHARITIES TRAILER

Come Support AFMA  
Charities!!

### STAR WARS MARATHON: FREE EVENT

We will show full Star Wars Marthons in the afternoon at the Stardust Theatre in June and in the evenings in July. Ticket sales will be held on Tuesday, May the 4<sup>th</sup> be with you 😊

*Sponsored by Statz Insurance Agency*

# Deer Valley Road Project

**Advertisement for Bid Solicitations will begin April 15th and close April 29th at 2 p.m.**

Construction of this much anticipated project is expected to start in **July 2021**.

The Deer Valley Road project will construct an east-west roadway crossing the Agua Fria River. The project will widen and extend Deer Valley Road and Williams Drive across the Agua Fria River for 2.5 miles from El Mirage Road to 109<sup>th</sup> Avenue. Other improvements include storm drain installation, drainage basins, landscaping and irrigation.

As part of the project, Williams Drive will be widened between El Mirage Road and 117<sup>th</sup> Avenue. Roundabouts will be installed at both 117<sup>th</sup> Avenue and at 109<sup>th</sup> Avenue. To increase pedestrian safety in the area, a HAWK crossing signal was installed at 119<sup>th</sup> Avenue and activated in December 2020. Look for additional information regarding this project in the near future. This will be a year-long construction project with **completion expected in Summer 2022**.

