



RCSCW GM Weekly Report

April 19, 2021

Human Resources

- The number of COVID cases for employees last week was at one.
- HR working with Staff Management to explore combining the Employee Service Awards Luncheon usually held in August with the December Employee Breakfast.

Asset Preservation Fees

- For the month of April 2021 there were 81 APFs collected with 13 refunds for a total of 68 vs. a total of 50 APFs for the same time period in April 2020. It is typical for there to be a modest drop off in home sales in May and June.
- Home Sale Inquiries received by Member Services for April 2021 were at 151 vs. a total of 73 for April of last year.

Sports Pavilion

- The Sports Pavilion will be closed April 26 and reopen May 17 for installation of the new scoring system and improvements to social gathering space.
- Activity and revenue at the Sports Pavilion are up and looking very good.
- We are working to get Tournaments back up and running for the season.

B & F - Membership

- Governing Board Treasurer Ann Brown is chairing the Chartered Clubs Tax Status Special Committee.
- At this week's B&F Committee we will be discussing the Capital Budget Portion for items costing \$100K or more, renewal of Association Property and Casualty Insurance and cleanup of some of the language in Gov. Board Policy F117 – APF Fee.
- We conducted several RQF meetings last week and interviewed investment advisors. We are now in the process of doing reference checks and hope to be able to make a decision soon.
- We expect a \$200K revenue shortfall at the end of March, however it was somewhat offset by \$119K in expenses. We are \$688K ahead of Budget with 3 months to go.
- Our 990N Filing should be completed soon.
- We continue to notice that costs for products and services are on the increase which is affecting budget.

Golf Operations

- Golf Greens Fee Revenue and Rounds for the first 17 days of April
 - Rounds – 6% up over 2019.
 - Revenue – 16% up over 2019.
 - Golf Operations Manager, Pat O'Hara compared this week's rounds/revenue numbers to FY 2019 since our golf courses closed for a period of time in 2020 due to covid-19.
- Green Team Update: Free lessons will continue through May for the Green Team members. We are offering three lessons a week. Lesson times were moved from 2 p.m. to 10 a.m. due to warmer temperatures.
- Replacement of golf cart logos at Trail Ridge Golf Course was started and completed on Thursday April 15th. Twenty-two golf carts were completed.

Golf / Landscape Maintenance

- We are currently 25 FT positions down. Some of the new hires left shortly after being hired. We will try recruiting on "Indeed".
- Trail Ridge is scheduled to reopen on Tuesday, April 20, 2021. Echo Mesa will close for aerification on Thursday, April 22nd and reopen on Tuesday, April 27th. Because of the cool weather forecast for this area over the next two weeks, we may have to change our approach to aerification of Echo Mesa.
- There was a lot of debris to cleanup from Sunday's windstorm. Staff will be working on clearing debris off of our golf courses.
- Landscape Maintenance working to remove and replace three trees lost due to microburst winds in the R. H. Johnson Admin. parking lot.
- Palm tree trimming begins mid-May (about 3 weeks).

Clubs / CC & R's / Tours & Scheduling

- There were no new COVID-19 cases reported for the last three weeks for Chartered Clubs.
- Almost all amended Bylaws have been delivered to clubs.
- We will be offering Rec. Centers Tours again beginning May 19th and limit each tour to a dozen people.
- We continue working current CC&R violations.

Village Store

- The Village Store will temporarily close down on April 28, 2021 at 3:30 p.m. Clubs are picking up their items quickly prior to closing. There are only about 2,000 items remaining to be picked up from the Village Store.

Facility Maintenance

- We are 100% complete with the cell phone transition from Verizon to T-Mobile. Thanks again to Becca Bird from IT was instrumental in helping us get this done.
- There was an incident where paramedics were needed for medical assistance at the RHJ Dog Park. They had a hard time getting to the victim due to the fire lane being blocked by vehicles parked where they should not be. The Deputy Fire Marshall indicated that it was a fire lane and needed to be clearly marked as such. We are painting it red and adding lettering so there is no question that it is a “no parking” area.

Facility Operations

- A meeting was held with Facilities Assistant Tim Peterson at the Beardsley Facility to discuss Space Solutions.
- Kuentz Tennis Courts 1, 2 and 3 have been reopened.
- Kuentz FREE Fitness Orientation is Tuesday at 1 p.m.
- We are planning to schedule a TRX Demonstration at the Kuentz Fitness Center to help educate members on the use and benefits of the new suspension training equipment installed last year.
- During the week of Apr. 11 through Apr.17, the number of guests processed dropped a bit: BD 98, KZ 55, PR 263 and RHJ 879 for a total of 1,295 guests for the week.
- Weekly attendance continues to be good with RHJ Pool and Fitness seeing the highest numbers (4725/810) and Kuentz seeing the lowest (1178/442). Palm Ridge (Pool/Fitness/Walking Track) came in second (2255/826/583) and Beardsley finished out third. (1694/822).
- Jack is researching a reciprocal play agreement for Tennis.

Library

- The Library is open from 9 a.m. to 4 p.m. Tuesday through Saturday.
- The Friends of the Library DVD sale on Thursday, April 15 was successful. Several crates of DVDs were sold.
- The magazine exchange table and the coupon exchange tables are available again. They were moved to make room for the Media area rearrangement. A reporter from the Independent came by to interview two of the residents who started and maintained the coupon exchange program to write an article for the Independent on the program.
- Library Director Tracy Skousen is working with the Sun City Historical Society to create a digital display on the history of Sun City West. Facility Maintenance Operations Spvsr., Jack Stroup, provided a TV for the library to use for the display. We plan to locate the display in the Information Center.
- Tracy met with Riley and Susan of CC&Rs to discuss moving forward with a 3-month pilot program for home deliveries of DVDs, puzzles and magazines that are not available with our current homebound program. We have contacted those in our Homebound Program to see if they would be interested in participating in our DVD Delivery Program.

Media / I.T.

- Our meeting with Green Valley's Communication Director was productive. We found a lot of commonalities between our communities and our strengths and challenges. Good ideas were shared both ways.
- Those employees who haven't finished their "Phishing Video Training" need to do so as soon as possible.
- Fiber network installation continues with conduit boring planned at Deer Valley Golf Course April 29 and 30.
- We are narrowing down the hardware needs for chartered clubs software and determining priority clubs for the roll out. We are still a few months away but there are a lot of logistics involved so we are investigating the installs even as the software is still being developed.
- A big "Thanks" to the CC&R Team for agreeing to take on the extra task of delivering DVDs, puzzles, and games to our homebound residents.

Special Events

- We have added quite a bit to our April calendar. All events will be outdoors. Should our benchmark here in Arizona increase, we will cancel events as necessary following CDC/AZDHS recommendations.
- We will be showing **Deep Water Horizon** in the Park on April 22nd and tickets go on sale April 20th.
- Faded Jeans Concert at the Park is scheduled for April 23rd and tickets go on sale April 13th. We will be limiting the occupancy to 1,000 SCW patrons at this time.
- On Friday, May 7th we will be working with Firefighters Charities, providing a location for their Car Wash Foundation.
- We will be showing a full Star Wars Marathon in the afternoon at the Stardust Theatre in June and in evenings in July. This is a free event but you will need to obtain a ticket. Ticket sales begin on Tuesday, May the 4th be with you! This event is sponsored by the Statz Insurance Agency.
- We have booked Fall Fest for Nov. 4th and 5th.
- The Maricopa County Safety Fair is scheduled for November 6th. More details will be provided as they become available.

Capital Improvements

Palm Ridge

- Palm Ridge Parking Lot Lighting Replacement was completed on 4-16-21. Walkway lighting is in progress; no closure needed.
- Palm Ridge Aquatics Bldg. Foundation Repairs: 70% complete to date. Project is in progress; no closure needed.

Kuentz

- Tennis Facility Central Walkway Repairs Project was completed 4-16-21, The Facility will be open for play on 4-19-21.

Upcoming Projects

- Sports Pavilion Millwork Reface: This Project is scheduled during installation of the new Scoring System closure 4/26/21 – 5/17/21.
- During the Sports Pavilion shutdown for the Millwork/Scoring System Replacement, the Shuffleboard Room will be renovated into a community gathering location during the shutdown (4-26-21 through 5-17-21).
- Palm Ridge Parking Lot Mill & Resurface: Full Recreation Center closure scheduled for May 24th through June 25, 2021 or until complete, weather permitting.

Upcoming Events

Current / Upcoming Ticket Sales

Event	Event Date	Location	Time	Ticket Sales
Concert in Park – Faded Jeans	April 23, 2021	Beardsley Park	7pm	SOLD OUT
Movie at Beardsley – Deep Water Horizon	April 22, 2021	Beardsley Park	Dusk	April 20, 2021
Movie at Beardsley – Shrek	April 29, 2021	Beardsley Park	Dusk	April 20, 2021

Concert at the Park – For our April 23rd concert we will be limiting the occupancy to 1000 SCW patrons. Hot Dogs and water will be sold by AFMA

Friday, May 7th we will be working with Firefighters Charities and providing a location for their Car Wash Fundraiser!

FRIDAY
MAY 7TH




LOCATED AT RH JOHNSON
RECREATION CENTER

9AM-1PM

- ENTRANCE WILL BE AT 139TH AVENUE
- CAR WASH AND MERCHANDISE WILL BE AVAILABLE AT THE SOUTH END OF THE LOT
- DONATIONS WILL BE ACCEPTED AT THE CHARITIES TRAILER

Come Support AFMA Charities!!



STAR WARS MARATHON: FREE EVENT

We will show full Star Wars Marathons in the afternoon at the Stardust Theatre in June and in the evenings in July. Ticket sales will be held on Tuesday, May the 4th be with you 😊

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