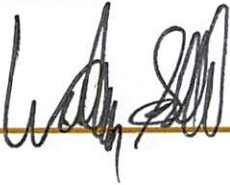




RCSCW GM Weekly Report

April 12, 2021

 4-14-21

Human Resources

COVID numbers for employees last week were zero, the same for the last three weeks. As far as the community, we are up to a 76 percent vaccination rate.

Asset Preservation Fees

- For the month of April 2021 there were 64 APFs collected vs. a total of 50 APFs for the same time period in April 2020. It is typical for there to be a modest drop off in home sales in May and June.

Sports Pavilion

- The Sports Pavilion will be closed April 26 and reopen May 17 for installation of the new scoring system and improvements to social gathering space.

B & F - Membership

- The next B&F Committee Meeting scheduled for Tuesday, April 20, 2021.
- Our Annual Presentation to the Members of the FY21/22 Budget set for Wednesday, April 14 at 9:00 a.m. in the Social Hall and Thursday, April 15 at 5:30 p.m. also in the Social Hall.
- Governing Board Treasurer Ann Brown will be chairing the Chartered Clubs Tax Status Sub-Committee.
- We have several RQF meetings scheduled for this week with investment advisor vendors.
We've noticed that costs for products and services are on the increase which most likely will affect budget.

Golf Operations

- Golf Greens Fee Revenue and Rounds for the month of March
 - Rounds – 3% up over prior year.
 - Revenue – 20% up over prior year.
 - The big difference in revenue vs. rounds is the increase in outside play.
- Green Team Update: Meeting with IT to discuss how best to handle Green Team signup forms on the website.
- Stardust Golf Course hosted the Nadaburg Foundation Fundraiser Tournament to raise money for teachers. This was the 5th Annual Event. 100 players participated

and it brought in approximately \$4,000 in revenue to Stardust on a Saturday afternoon. The big challenge to this event was the moving of 32 carts from our other 6 golf courses. The Tournament went very well.

- While Trail Ridge Golf Course is closed for maintenance, we will be replacing faded and worn-out logos on carts. We will tackle each cart fleet as the courses close for spring maintenance on golf courses.

Golf / Landscape Maintenance

- We are currently 22 FT positions down. We have 1 new employee starting this week.
- Spring aerification starts this week. Trail Ridge will be closed this Thursday, April 15th for the greens and fairway aerification. The course reopens on Tuesday, April 20, 2021.
- In addition to aerification, other activities taking place during the closure include fertilizing, spot watering and other cultural practices that will help aid the Spring transition.
- Summer flowers are scheduled to go in this month. We are removing the winter flowers as soon as possible so we can get the spring/summer flowers in.
- Palm tree trimming begins mid-May (about 4 weeks).

Clubs / CC & R's / Tours & Scheduling

- There were no new COVID-19 cases reported for the last three weeks for Chartered Clubs.
- Almost all amended Bylaws have been delivered to clubs.
- Riley has had numerous conversations Friday and over the weekend regarding the Village Store and Club IRS issues.
- We will be offering Rec. Centers Tours again beginning May 19th and limit each tour to a dozen people.
- We are sending out Club Officers Power Point Meeting tomorrow.
- Current CC&R violations are at 90. 73 are concerning lawn/yard maintenance and weeds. There are multiple cases on appeal.

Village Store

- The Village Store will temporarily close down on April 28, 2021. Clubs are picking up their items quickly prior to closing.
- The Clay Club had a Pot Party on April 23rd and will turn their credit card information in on April 26th.
- Metal Club sale was held last Saturday. Club paperwork should be returned in a day or two.
- The last day for Village Store Manager Katy Van Leuven will be April 30, 2021 as she retires from the Recreation Centers of Sun City West.

Facility Maintenance

- We are 99% complete with the cell phone transition. Becca Bird from IT was instrumental in how smoothly the whole process has gone. Many thanks go out to Becca.
- Facility Maintenance Staff will be installing several more game cameras where needed.
- We are working with the vendor to get the dumpster moved into the new fencing recently put up.

Facility Operations

- Game cameras going back up at Beardsley due to suspected homeless using the park restrooms. RH Johnson also having problems with homeless at the Plaza and Meeker Mountain.
- Staffing requirements have increased with committee meetings requirements for technology. We need to consider, for the future, additional equipment and staffing for set ups.
- Beardsley FREE Fitness Orientation is tomorrow at 1 p.m.
- During the week of Apr. 04 through Apr. 10, the number of guests processed dropped a bit: BD 149, KZ 43, PR 509 and RHJ 1,404 for a total of 2,105 guests for the week.
- Weekly attendance continued to increase across the board with RHJ Pool and Fitness seeing the highest numbers (6054/797) and Kuentz seeing the lowest (1300/443). Palm Ridge (Pool/Fitness/Walking Track) came in second (2622/801/614) and Beardsley finished out third. (1634/767).

Library

- The Library is open from 9 a.m. to 4 p.m. Tuesday through Saturday.
- The Friends of the Library will have a DVD sale outside the main library doors on Thursday, April 15 from 9 a.m. to noon.
- Anyone interested in one-on-one instruction at the Data Resource Center should call to make an appointment (623-544-6644).
- We have scheduled our first in-person Book Club Meeting in the library in a year. They will meet on Tuesday.
- The Fire Department will be handing out safety information outside the library from 9 am to 11 am on April 15.

Media / I.T.

- Green Valley's communication department reached out to us for advice as they revamp their marketing and communications efforts. We will be meeting with them next week to show them what we do.
- The IT Dept. launched a new training effort two weeks ago by sending a "Phishing" campaign to our users. We are happy to report that only 10 of the 113 users we sent the campaign to clicked on the phony links. We will follow this up with an introductory training video and will continue these "test" campaigns throughout the year.
- The fiber network installation project at six of our golf courses begins this week with Trail Ridge on Thursday and Friday. This involves boring under the driving ranges

to drop conduit and installing a fiber connection between the pro shops and the maintenance yards. Echo Mesa already has fiber installed. This project will reach the other six courses. The fiber circuit will allow for better communication and let the golf maintenance division make better use of its Rainbird Software.

- We are continuing our hardware audit for the clubs' software program and will be meeting with the Clubs and Recreation Departments to determine the hardware each of the clubs get. The launch for this project is about a month from now.
- The Library Director is working with the CC&R Department on a program to offer home delivery of DVDs to some of our patrons. Per federal regulations, the Library's existing homebound program can only deliver printed materials so individuals using the homebound program cannot get DVDs. Our hope is that CC&R Inspectors can drop these deliveries off as they go about their other duties in the community. Details are still being worked out.
- Our online efforts continue to grow, particularly the You Tube videos of Board Meetings and the TORCH Education Series. Our last Governing Board Workshop did particularly well with 550 views and growing.
- K-Hovnanian Homes is holding a virtual tour of its model homes this Wednesday. The tour will take place via Facebook live. Check their Facebook page for details and to register.
- The U.S. Census bureau is offering training seminars on how to make sense of and use the new 2020 census data that will be released. Katy signed up for one on COVID Stats and Tracy has signed up for one on Library data.

Special Events

- We have added quite a bit to our April calendar. All events will be outdoors. Should our benchmark here in Arizona increase, we will cancel events as necessary following CDC/AZDHS recommendations.
- Our next Movie in the Park, **War with Grandpa**, is at Beardsley Park on April 8th; and is sold out. We will be showing **Deep Water Horizon** in the Park on April 22nd and tickets go on sale April 20th.
- Faded Jeans Concert at the Park is scheduled for April 23rd and tickets go on sale April 13th. We will be limiting the occupancy to 1,000 SCW patrons at this time.
- On Friday, May 7th we will be working with Firefighters Charities, providing a location for their Car Wash Foundation.
- We will be showing a full Star Wars Marathon in the afternoon at the Stardust Theatre in June and in evenings in July. This is a free event but you will need to obtain a ticket. Ticket sales begin on Tuesday, May the 4th be with you! This event is sponsored by the Statz Insurance Agency.
- We have booked Fall Fest for Nov. 4th and 5th.
- The Maricopa County Safety Fair is scheduled for November 6th. More details will be provided as they become available.

Capital Improvements

Palm Ridge

- Palm Ridge Parking Lot Lighting Replacement is in progress. No Facility closures needed for this project.
- Palm Ridge Aquatics Bldg. Foundation Repairs: Project in progress; no facility closures needed.

Kuentz

- Tennis Facility Central Walkway Repairs: Project in progress.

Upcoming Projects

- Sports Pavilion Millwork Reface: This Project is scheduled during installation of the new Scoring System closure 4/26/21 – 5/17/21.
- Palm Ridge Parking Lot Mill & Resurface: Full Recreation Center closure scheduled for May 24th through June 25, 2021 or until complete, weather permitting.

Upcoming Events

Current / Upcoming Ticket Sales

Event	Event Date	Location	Time	Ticket Sales
Movie at Beardsley – News of the World	April 8, 2021	Beardsley Park	Dusk	April 6, 2021
Movie at Beardsley – War with Grandpa	April 15, 2021	Beardsley Park	Dusk	April 6, 2021
Concert in Park – Faded Jeans	April 23, 2021	Beardsley Park	7pm	April 13, 2021
Movie at Beardsley – Deep Water Horizon	April 22, 2021	Beardsley Park	Dusk	April 20, 2021
Movie at Beardsley – Shrek	April 29, 2021	Beardsley Park	Dusk	April 20, 2021

Concert at the Park – For our April 23rd concert we will be limiting the occupancy to 1000 SCW patrons. Tickets go fast so be sure get them early!

Friday, May 7th we will be working with Firefighters Charities and providing a location for their Car Wash Fundraiser!

**FRIDAY
MAY 7TH**




**LOCATED AT RH JOHNSON
RECREATION CENTER**

9AM-1PM

-ENTRANCE WILL BE AT 139TH AVENUE
-CAR WASH AND MERCHANDISE WILL BE AVAILABLE AT THE SOUTH END OF THE LOT
-DONATIONS WILL BE ACCEPTED AT THE CHARITIES TRAILER

Come Support AFMA Charities!!



STAR WARS MARATHON: FREE EVENT

We will show full Star Wars Marathons in the afternoon at the Stardust Theatre in June and in the evenings in July. Ticket sales will be held on Tuesday, May the 4th be with you 😊
Sponsored by Statz Insurance Agency