Reference Information for Green Team Members

Reference Information

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1. Check Your Tee Time

Actual tee times can change from what you initially requested. If there are gaps in tee times, Golf Operations will not let tee times go idle. Instead tee times will be moved up wherever there are gaps. Confirm your tee time the afternoon prior to the day of play by going to your portal account and looking under "My Itinerary" or calling the golf course and giving them your rec card or public player card number and asking them to do a search.

2. SCW's Executive Golf Course's Phone Numbers & Addresses

- Stardust at 623-544-6012
 - 12702 Stardust Blvd.
- Desert Trails at 623-544-6017
 - ➤ 22525 N. Executive Way
- Echo Mesa at 623-544-6014
 - > 20349 Echo Mesa Dr.

3. How to Get Ready for the First Tee Box:

Your foursome needs to go to the on-deck when the starter calls you or when you hear the tee time prior to yours being called to the tee box. Please do not proceed to the tee box until the starter calls your group to the tee box.

4. Golf Ball Goes into Yard

If your golf ball goes out of bounds into someone's yard, do not trespass and go into the yard to retrieve your ball.

The golf course does not own the yards of homes on the golf course. Those yards are private property. The fee you pay the starter to play golf gives you the right to be on the golf course. It does not give you the right to go into someone's yard. Those yards are private property.

There are white stakes marking the golf course boundary lines separating the golf course and private property. Under no circumstance should you hit your ball while it is in someone's yard.

5. Sand Bunker Etiquette

If your ball lands in a sand bunker, it is up to you to decide to try to hit out of the sand or you can use your "throwing wedge" – especially if you have tried to hit it out and failed.

6. Printed Handouts Available

There are numerous printed handouts available to all golfers. Please contact the Green Team at greenteam@suncitywest.com if you are looking for specific information, go to the kiosks at each golf course, or go to the suncitywest.com website under "GOLF".

7. 15-Inch Holes

Once or twice a year the Green Team plays with 15-inch holes on all 18 greens. There will also be the regulation 4.5-inch holes in addition to the 15-inch holes and the choice is yours.

This has the potential to be the most fun you have had on a golf course!!!

HOLE-IN-ONE ON 15-INCH HOLE:

One word of caution, if a Green Team member gets a hole in one using the 15-inch holes, it cannot be recognized in the usual way since the hole in one program is a PGA program which only recognizes the 4.5-inch regulation holes. If you do get a hole in one in the 4.5-inch regulation holes, document it at the club house and bask in community wide recognition.

If you do get a hole in one with one of the 15-inch holes, please report it to the Green Team at greenteam@suncitywest.com so they can at least give you Green Team recognition. In the email include which hole(s), club used, yardage, and the course.

8. Dress Code

Updated Golf Policy September 2017

DRESS CODE FOR GOLF IN THE REC CENTERS OF SUN CITY WEST



Male – Shirts with sleeves to at least mid-bicep are required. Non-conforming clothing includes but not limited to: tank tops, sleeveless shirts, and swimwear. Slacks/shorts – shorts must be mid-thigh in length or longer.

Female – Shirts may be with or without collars and sleeves. Shirts must be non-revealing in nature. No spaghetti straps, fishnet, tube tops, halters, midriff exposing tops, swimwear, or the like. Slacks, Shorts and Skirts – Shorts/Skirts must be mid-thigh in length or longer.

Footwear – Proper footwear is required to be worn on the golf course and practice facility. Spikeless/soft spike golf shoes, golf sandals, flat soled shoes are examples of proper footwear. Any footwear that would damage the greens is strictly prohibited. Shoes MUST be worn in the pro-shop due to the AZ Department of Health regulations.

All clothing must be hemmed and free of holes and tears. Any clothing displaying profanity, inappropriate wording or controversial messages will not be considered appropriate. If in doubt, the final determination of appropriate clothing will be determined by the golf shop staff on duty. Players must comply with their judgment.

The Dress Code for Golf in the Rec Centers of Sun City West can also be found on the SCW website, at each of the 7 golf courses, or Golf Operations office.

9. Twilight Rates

Twilight golf rates <u>do not</u> apply to any golfing group in Sun City West including the Green Team. If you wish to play using the Twilight golf rates, make an individual tee time outside of the Green Team.

As a group, the Green Team gets special privileges. The group's members can sign up for tee times in advance. The Green Team can block off as many tee times as can be filled. In the winter, that means we have 90 to 100+ tee times reserved for us on any given Saturday.

In addition, the Green Team does not charge any dues or fees for membership like the usual golf leagues. Plus, members can take part in the clinics offered by SCW's In-House PGA Pros through the Green Team, and the golf courses provide unlimited range balls for these clinics at no charge. The only thing you pay for with the Green Team are your green fees. We appreciate these Green Team privileges since they are crucial to managing the group and their tee times on a weekly basis.

10. Green Team's Weekly Schedule

Please refer to the separate document titled the same under the Green Team tab on the SCW website suncitywest.com and it is also under the Members Only tab.

11. Phone Numbers Every SCW Golfer Should Have

GET TEXT ALERTS FOR CLOSURES AND FROST DELAYS

"SCW Golfers: To sign up to receive text alerts about golf course closures and frost delays from our Golf Operations team, text the key word 'scwgolf' to 844-728-0158.

*Texting codes used to sign up in the past will not be valid after March 1, 2021. If you have already signed up, you will be grandfathered in and will continue to receive alerts."

- When "alerted", you will need to know what the restrictions or delays are on the specific SCW Golf Course you are playing that day.
 - o Call the SCW Golf Hotline 623-544-6175 and follow the prompts.
- Are you receiving text messages confirming your tee time once you have scheduled a tee time? If not;
 - Call SCW Member Services 623-544-6100
 - Give them your Rec Card # and ask them to add your Email address with your Rec Card #.
 - Please note, a separate email is required for each Rec #, Staff-Employee #, or Public Player Card.

There are flyers available in the kiosks at each golf course with all SCW Golf Course's phone numbers.

Updated 01-29-2021 SCW Golf Operations

12.<u>In-House Lessons</u>

The Recreation Centers of Sun City West has on-staff PGA professionals that offer lessons and club fitting services at very reasonable prices.

Are you a beginner, or do you need help with a specific golf club or with your swing? Call one of the following pros to reserve your spot in one of their individual lessons or clinics and as with the Green Team, clinic size is limited.

In-House Lessons by PGA Professionals Contact Information

Patrick O'Hara, PGA Professional and Manager of RCSCW Golf Operations

623-544-6499 email patrick.ohara@suncitywest.com

Mark Adcock, PGA Professional and Manager of Pebblebrook and Stardust Golf Courses

623-544-6470 email mark.adcock@suncitywest.com

Nibby Musso, PGA Professional and Manager of Deer Valley, Echo Mesa and Trail Ridge Golf Courses

623-544-6509 email nibby.musso@suncitywest.com

Jack Sommers, PGA Professional and Manager of Desert Trails and Grandview Golf Courses

623-544-6607 email jack.sommers@suncitywest.com

Michael Williams, PGA Professional and Golf Operations Coordinator

623-544-6037 email michael.williams@suncitywest.com

Paul Grucza, PGA Professional and Golf Operations Special Events Assistant 623-544-6555 email paul.grucza@suncitywest.com

13. Golf LAB at Sun City West

Are you aware - - - -

- that the Golf Lab is located at Grandview Golf Course?
- they have preowned golf equipment that you can try out on Grandview's practice areas?
- they have demos of both new and preowned equipment that you can try?
- they have an indoor Simulator that can be rented at \$15.00 for 45 minutes?
- that not all their services have fees, and they are happy to provide some information for free to golfers of all levels, new or experienced?

Dave Arend manages the Golf Lab located at Grandview GC - 14260 Meeker Blvd. – Sun City West, AZ 85388

Dave Arend, Golf Instructor & Equipment Specialist, Grandview Golf Course office: 623-544-6577 - 623-826-4874 - Email: Arendgolf@gmail.com

Along with the In-House Lessons offered to the Green Team by RCSCW's PGA Professionals, we also have this wonderful Golf Lab at our disposal. Green Teamers should visit the Golf Lab and check it out for yourselves!

14. Green Team's Saturday's Arrival Time

ARRIVE 30 MINUTES PRIOR TO YOUR TEE TIME!!!!

Tee times FREQUENTLY CHANGE at the last minute, such as last-minute cancellations. When they do Green Team will combine and bump-up or bump-back tee times or combine tee times if necessary.

HOW WILL YOU KNOW IF YOUR TEE TIME HAS CHANGED AT THE LAST MINUTE DUE TO LAST-MINUTE CANCELLATIONS? By arriving 30 minutes prior to your tee time.

It is imperative that every Green Teamer arrive 30 minutes prior to their tee time! Upon arrival a Green Teamer needs to: 1) Check in at the Green Team table; 2) Find out if their tee time has changed or if their foursome has changed; 3) Check in with the Starter and pay the golf course for your green fee and if needed a golf cart.

15. Green Team's Monthly "Start Times"

First tee time in January, February, March = 8:30 a.m.

First tee time in April = 8:00 a.m.

First tee time in May, June, July, August = 7:30 a.m.

First tee time in September = 8:00 a.m.

First tee time in October, November, December = 8:30 a.m.

All 18-hole players go out first followed by the 9-hole players.

16. <u>Range Ball Keys:</u>

Range Ball Keys can be purchased from any of the 7 SCW golf courses and used in the range ball machines at any of the 7 SCW golf courses. If purchased, please put it on a key chain that has some type of identification on it in case of loss. There is no expiration date on them.

17. Medical Flags:

➤ To obtain a Medical Flag, take a medical note from your doctor or your ADOT placard card to the Golf Operations Office at Pebblebrook Golf Course. They will put a sticker on the back of your Rec Card. You would show that to the starter when checking in to play golf and they will issue you a Medical Flag to put on your cart. This allows you to drive within 15 feet of the green versus 30 feet without the flag. This is the only advantage of the Medical Flag.

Updated 07-18-2022 Green Team/ks