



# We Are Sun City West!



Whether you've lived in Sun City West just a short while or you moved here years ago, you might find it difficult to navigate your way through life in an unincorporated community. In a municipality, city services are easy to pinpoint. In an unincorporated community, the division of labor can be unclear because the work is spread out among many organizations, many of which are non-profits.

Here at the Recreation Centers of Sun City West, we are bombarded by questions from residents who believe that, because we collect annual dues, we are the quasi-governmental agency that should be providing city services. In fact, this Association is more a parks and recreation department than anything else.

We collect annual dues from our owner members to fund recreational services, but we are not the city government. The closest thing to a municipal body is the Maricopa County Board of Supervisors (there are five supervisorial districts, and Sun City West is in District 4). That doesn't mean you're left without all the necessary services you'd enjoy in a city. They're here; they're just split among many different groups.

**Most of these groups rely on your contributions of time and money to keep the community running smoothly and with very low taxes. We encourage you to support them in any way you can.**

To help you navigate unincorporated life in

Sun City West, the Rec Centers is providing this "Organization Chart" of sorts to show you which groups handle which services, and how you can get in touch with them. They are loosely color-coded by function, and of course all of them do much more than is listed here. Please note, this is not meant to be a comprehensive list of services but rather an overview of the primary services available in Sun City West and the organizations responsible for them. (You will find trash, power and other such corporate services listed in the phone book.)

This chart also is available on our website, [www.rcscw.com](http://www.rcscw.com). We hope you find it to be a handy reference tool.

## Recreation Centers of SCW

**Governing Board Office:**  
623-544-6115, [gb@suncitywest.com](mailto:gb@suncitywest.com)  
**Management:**  
623-544-6000; [goffice@suncitywest.com](mailto:goffice@suncitywest.com)

We are a not-for-profit 501(c)4 responsible for operating \$130 million worth of amenities – including seven golf courses and four recreation centers. We are not your city government and do not have jurisdiction over traditional city services such as trash, water service, police protection, roads, etc.

The Association is governed by a Board of nine volunteer resident members elected to set policy and hire a General Manager to

carry out those policies.

**Services:** Member Services; Tours and Scheduling; special events; four recreation centers; seven golf courses (excluding Briarwood and Hillcrest); Library; Village Store; Sports Pavilion (bowling, etc.); Environmental Services; Facilities Maintenance; Chartered Clubs; and CC&R enforcement of age violations, failure to pay assessments, and some property cases.



## PORA

**13815 Camino del Sol**  
**Main Office:** 623-584-4288  
**Website:** [porascw.org](http://porascw.org)  
**Email:** [pora@suncitywest.org](mailto:pora@suncitywest.org)  
**Visitor's Center:** 623-214-8629

PORA is a nonprofit corporation that aims to be the voice of Sun City West, and to coordinate activities with local, county and state leaders in matters that affect Sun City West residents.

Maricopa County is the official governing body in Sun City West, and PORA serves in a quasi-governmental role to link the county and the community.



**Services:** liaison with governmental entities on issues dealing with roads, traffic, safety, planning and zoning, health and environment and water; Visitors Center; CC&R investigations; Consumer Services (business referrals); weekly email newsletter; PORA Adult Learning classes; weekly Bingo; and office space/hours for Master Gardeners, Maricopa County Assessor, Arizona Attorney General's Office, and the Association of Condos and HOAs.

## U.S. Congress

**Congressional District 8 U.S. Senate**  
Congressman TBD:  
Senator Jeff Flake: 202-224-4521; 602-840-1891; [flake.senate.gov](mailto:flake.senate.gov)  
Senator John McCain: 202-224-2235; 602-952-2410; [mccain.senate.gov](mailto:mccain.senate.gov)  
*Information from: [www.house.gov](http://www.house.gov) and [www.senate.gov](http://www.senate.gov)*

## State of Arizona

**Legislative District 22**  
Senator Judy Burges: [jburges@azleg.gov](mailto:jburges@azleg.gov), 602-926-5861  
Rep. David Livingston: [dlivingston@azleg.gov](mailto:dlivingston@azleg.gov); 602-926-4178  
Rep. Phil Lovas: [plovas@azleg.gov](mailto:plovas@azleg.gov); 602-926-3297  
*Information from: [www.azleg.gov](http://www.azleg.gov)*

## Maricopa County Board of Supervisors

**District 4 Supervisor Clint Hickman: 602-506-7642; [chickman@mail.maricopa.gov](mailto:chickman@mail.maricopa.gov)**  
**Services Offered:** County government in Arizona is an arm of the state government. Its authority is provided by the state constitution and the Legislature. Maricopa County serves the public in areas of public health and health care; transportation infrastructure and maintenance; flood control; law enforcement and courts; education; parks and recreation facilities; libraries; animal control; economic and community development; and elections. The combined primary and secondary tax rates were held flat for seven years and now are being systematically reduced. The county is nevertheless investing heavily in infrastructure, anticipating future growth.  
*Information from: [www.maricopa.gov](http://www.maricopa.gov)*

## Maricopa County Sheriff's Office

**Sheriff Paul Penzone: 602-876-1801; Community Outreach: 602-876-4260**  
**District III Office: 602-876-1602; 13063 W. Bell Road, Surprise, AZ 85374**  
**Services Offered:** District III is bounded by the Yavapai County line on the north, Northern Avenue on the south, I-17 on the east, and the La Paz County line on the west. Communities within this district include Sun City West, Sun City, Wittman, Waddell, Circle City, Whispering Ranch, Agulla, Gladden, unincorporated areas in Glendale, Peoria, Phoenix, Surprise, El Mirage, Wickenburg and Youngtown (contract city); White Tanks Park, and Vulture Mountain Recreation Area.  
District 3 ranks as the second largest district area covering 1,600 square miles, with the most calls for service. The area is a mixture of rural farms and urbanized communities, including two large retirement communities, Sun City West and Sun City, which have a combined population of more than 60,000. Additionally, a large population of seasonal workers comes to the town of Agulla for six months each calendar year.  
*Information from: [www.mcso.org](http://www.mcso.org)*

## Planning & Development

**Contact: 602-506-3301; [pdcustomerservice@mail.maricopa.gov](mailto:pdcustomerservice@mail.maricopa.gov)**  
**Services Offered:** Code compliance (governed under Chapter 15 of the Maricopa County Zoning Ordinance), building permits, zoning (including variances), development plans, wireless communication facilities and more. The mission of the Planning and Development Department is to provide planning and development services in a safe and timely fashion to constituents of unincorporated Maricopa County so they can responsibly develop and enjoy real property. The development is responsible for regulating development activity and land use within the unincorporated areas of Maricopa County, including issuing necessary permits.  
*Information from: [www.maricopa.gov](http://www.maricopa.gov)*

## Other County Departments

**Animal Care and Control**  
**Community Development**  
**Parks and Recreation**  
**Stadium District**  
**Assessor's Office**  
**County Courts**  
**County Schools Recorder**  
**And more. Check [www.maricopa.gov](http://www.maricopa.gov) for details.**  
*Information from: [www.maricopa.gov](http://www.maricopa.gov)*

## Department of Transportation

**Maricopa County Department of Transportation**  
**Contact: 602-506-8600**  
**Services Offered:** Plans, designs, constructs, and maintains roadways within the county's unincorporated areas.  
*Information from: [www.maricopa.gov](http://www.maricopa.gov)*

## Posse

**623-584-5808; 20450 Stardust Blvd. scwposse.com [scwposse@gmail.com](mailto:scwposse@gmail.com)**



Posses were formed in Maricopa County to serve as extra eyes and ears in the community for the Sheriff's Office. The Posse relies exclusively on donations and volunteers to keep the community safe.

**Services:** patrols; medical, citizen and motorist assists; key-holder database; Vacation Watch; Where Are You program; R.U.O.K. program; search and rescue; Neighborhood Watch; etc.

## Fire & Medical District

**Administration: 623-544-5400; [ncfdm.az.gov](http://ncfdm.az.gov)**  
**18818 N. Spanish Garden Drive**



All residents and businesses support the North County Fire and Medical District through secondary property taxes. Service is provided through an automatic-aid contract with other area fire agencies in which the closest unit responds in an emergency. The district provides fire, rescue, emergency medical and hazard mitigation services. In the case of a community-wide emergency, the Fire District, working with Maricopa County Emergency Services, would take the lead in organizing the emergency response.

## Banner Del E. Webb Hospital

**623-524-4000**  
**14502 W. Meeker Blvd.**



Banner Health operates the Banner Del E. Webb Medical Center, a nonprofit acute-care hospital that is currently the eighth-largest hospital in the Valley. The full-service medical campus offers an array of medical services, including acute medical and surgical care, critical care, emergency care, general surgery, orthopedic surgery, heart care, cancer care, obstetrics, gynecology, outpatient services, rehabilitation services, stroke and adult behavioral services.

## Sun City West Foundation

**Main Office: 623-584-6851, 14465 R.H. Johnson Blvd.; [scwfoundation.com](http://scwfoundation.com)**  
**Helping Hands: 623-975-5499, 14624 R.H. Johnson Blvd.**  
**Foundation Bus: 623-544-3020**



Sun City West Foundation, a 501(c)3 nonprofit organization, is host to many service organizations including American Legion and Auxiliary; Kiwanis; Rotary; Sunrise Lions; and VFW and Auxillary. Rooms are available to rent for clubs, social gatherings, classes, and more. SCWF has two service divisions: Helping Hands, which loans medical and children's equipment (8 am-noon M-F); and the

Foundation Bus, which provides dial-a-ride service within Sun City West (623-544-3020, 7:30 am to 4 pm M-F). The Foundation has a joint venture with Sun Health Resale Shop, donates a room to AARP during tax season, offers free storage to the PRIDES for their equipment, and provides the land that houses the Posse building. All services are overseen by a volunteer Board of Directors.

## PRIDES

**623-584-2878**  
**14630 R.H. Johnson Blvd. [scwprides.com](http://scwprides.com)**



The PRIDES are Particular Residents Involved Doing Environmental Services. The group was organized in 1982 when it became evident that people would be needed to maintain the community according to the high standards residents expect. The PRIDES share a building with Helping Hands, where they maintain a stable of golf cars and maintenance equipment to do their

job. They maintain 26 miles of streets, sweeping gutters, curbs and sidewalks. They also trim shrubs and trees, spread and rake the rocks, and pick up trash on public boulevards. Additionally, they maintain plastic irrigation piping, and maintain the Posse and Foundation grounds and parking areas. This is all done exclusively with volunteers and donations. The volunteers are easily recognized in their orange work vests.

## Community Fund

**623-546-1122** (leave a message; your call will be returned)  
The Community Fund of SCW is a 501(c)3 non-profit organization serving the community and our residents. The Fund's mission is "Helping Residents in Need." In October of each year, donation requests are mailed to all SCW residents. Since the Community Fund has no buildings or paid personnel, all donations, less expenses, are returned to our residents in need of financial assistance. Homeowners must have a valid Sun City West rec card, and renters must be a SCW resident for one year and have a lease. The Fund will provide payment for utilities, co-pays or other bills deemed most urgent by our counselors.

## Benevella

**623-584-4999**  
**[benevella.org](http://benevella.org)**  
**13576 Camino del Sol #22, Sun City West**  
**16752 N. Greasewood St., Surprise**  
Interfaith Community Care envisions a world in which people age gracefully, live well and control their own destinies. In order to help others achieve this healthy, independent lifestyle, we offer programs and services that cater to the issues that affect aging and disabled individuals. Services: adult day centers, Birt's Bistro and Bookstore, home services, caregiver support, meals, referral and more.



## Association of Condos & HOAs

**623-214-6006**  
**13815 Camino del Sol (inside PORA)**  
The Association of Condominiums and Homeowners (ACHO) is a voluntary organization that was formed in 1978 for the HOAs located in SCW. We hold monthly work sessions to keep our membership up to date with the latest federal, state and county laws, and Rec Centers' bylaws that affect them. Additionally, we hold sessions with various professional guest speakers. We are strictly an informational organization where members can discuss and trade experiences in the operation of their HOAs.