



RCSCW GM Weekly Report

April 25, 2022

W. J. S. 5-4-22

Human Resources

- There were no new employee covid cases reported for the week of 04/18/2022.
- The Maricopa County COVID Community reports that we are in the "Low Community" category according to the CDC Website re: COVID-19. Most of the U.S. population is at low or medium risk for COVID-19, and the agency has given the green light to take off masks. Community Levels can be low, medium, or high and are determined by looking at hospital beds being used, hospital admissions, and the total number of new COVID-19 cases in an area. Maricopa County community level is currently low. People may choose to mask at any time. People with symptoms, a positive COVID-19 test, or exposure to someone with COVID-19 should wear a mask. The Recreation Centers of Sun City West (RCSCW) continues to follow the CDC guidelines and at this time, employees and volunteers are no longer required to wear masks indoors. The decision to wear a mask is a personal one, so please respect each individual's choice. Maricopa County levels will be reviewed periodically and if the level increases to high, masks will be mandated indoors once again.
- A few Managers attended an expo at the Fountain of Life Lutheran Church in Sun City on 4/20/22 learned of other agencies that might be helpful in recruiting potential employees for SCW. We are making a little headway but continue to have multiple positions to fill, the majority of which are in Golf Maintenance and Facilities Operations. We have lowered the age for employment here at the Rec. Centers from 18 to 16 years old for certain positions (no heavy equipment, driving, etc.) to attract more candidates.

Sports Pavilion

- The Fall Leagues are finished.
- The 12-week Summer Series League started a week early, 4/26/22 and goes through mid-July.
- We have sold 100 VIP cards so far this year.
- Lizard Acres Pub is doing well. Attendance is good. Entertainment includes live music each Wednesday which is popular and Trivia Night on the 1st and 3rd Tuesdays of each month. Karaoke takes place every other week.

Pavilion Stats:

League Play up	130%
Open Play up	33%
Bowling Revenue up	69%
Total Revenue up	81%

B & F

- At this point in time, we are up \$1.3 M ahead of budget. APF Fees are \$1.0 M of that. Due to the downturn in the economy, Cap Trust Investments are down \$1.8M.
- Capital Projects from the FY 22/23 Budget will be on the agenda for approval at the upcoming Governing Board Meeting on 4/28/22.
- Our auditor CLA gave us their 990 Tax Filings. We are currently reviewing. 990 Filing is due in May.
- Golf Course grants are in legal review,

Golf Operations

- **Financials** - For the first 24 days of April 2022
 - Golf – Rounds are up 3% vs. April 2021.
 - Revenue for green fees and cart fees up 4% vs April 2021.
- **Master Schedule for 2022/2023**: – Working on creating the Master Schedule for Golf Operations for the upcoming year. Included in this is: Green Team, Golf Ops Special Events, Cholla and Women's Team Play as well as outside functions.
- **Golf Council Meeting** – Held last Thursday at 3 pm at the RH Johnson Lecture Hall. Attendees consisted of all the Chartered Golf Club Presidents. We shared proposed rate increase which was received well.
- **Call Center and Player Assistants** – Will be scheduled to work through the end of the month of April.

Golf Course Maintenance/Landscape Management

General Course Maintenance:

- Stardust reopens on Tuesday, 4-26-22. During the 5-day closure both the greens and fairways were aerified.
- Grandview Golf Course will close this Thursday, April 28th for aerification of greens and fairways. The course will reopen on Tuesday, 5-03-22.
- Todd scheduled a "Field Day" with the Golf Committee for Friday, 4-29-22 at Grandview Golf Course to see Transition, Aerification and Turf Reduction work in progress.

Landscape Maintenance:

- The last of the summer flowers will be planted this week.

Membership.

Asset Preservation Fees

- For the first 22 days of April there have been 130 APFs collected and 122 Inquiries for 2022 compared to 94 APFs and 133 Inquiries for 2021.
- Number of tenants for the month: 85
- Golf Cards Sold in Membership: 59 Total last week. 10-Unlimited, 1-Twilight, 1-Frequent Player, 25-Kachina, 22-Coyote.

REDs

- Liens recorded: 0
- Liens released: 6
- Certified Collection Letters Mailed: 4
- Turned over to Attorney for Collections: 2

CC&Rs

- Current CC&R Violations: 80
- CC&R Cases: 10 New, 15 Closed, 1 Escalated

Facility Maintenance

- We have 48 open work Orders
- 13 Work Orders awaiting parts or vendor.
- 7 Work Orders are scheduled for later dates (Projects)
- 28 Work Orders are in progress
- 162 Work Orders for the month of April 2022

Facility Operations

Jack – RHJ, KZ, BD, PR

- **Snack Bar April Special** - Buy one coffee or tea and get one free. BOGO
- Front 9 Restoration is requesting to use our facilities to train. Locations include Beardsley Park and behind the Sports Pavilion.
- We currently have 5 Facility Assistant vacancies. We hired one FA II.
- We continue to look into new efficiencies in Facility Operations and new strategies to keep great workers.

	Pool	Gym	Walking Track	Paid Guest	Total
BRD	1732	924		28/42/70	2754
KRC	1126	592		1/31/32	1764
PR	2032	978	853	76/241/317	4198
RHJ	4296	1028		224/661/885	6244

Attendance and Paid Guest Numbers for 04/17 – 4/24

Library

- The Library has a new folding door for the Friends of the Library Board Room.

Media / I.T.

- TORCH Registration is now open and filling up fast for the Fall Academy which runs Thursdays from Oct. 6 to Nov. 17. Visit suncitywest.com/torch and download the registration form or call 623-544-6110 for information.
- Our Network Admin has finally received a critical component to complete our fiber installation project bringing highspeed network to the maintenance yards of six of the golf courses. (Echo Mesa was already networked), The component was back ordered and delayed 7 months due to supply chain issues. We are now working to complete this project which we estimated would take several weeks.

Recreation

Clubs:

- Club Events:
 - Chartered Club Meeting May 3rd
 - Working on bylaw (CR-3) revisions
 - Friends of the Library will drop their charter May 26, 2022
 - They will have an agreement with the RCSCW and still support our RH Johnson Library

Scheduling/Tours:

2022 May Tours

Start Date	Tour	Availability
5/5/22	Tonto Natural Bridge & Fargo's Steak	24
5/8/22	Mother's Day Brunch and Cruise	24
5/13/22	Chicago Cubs vs Diamondbacks	24
5/23/22	Yellowstone, Tetons & Jackson Hole	0
6/10/22	Footloose at Hale w/ Lunch	45
6/11/22	Prescott Arts & Crafts Festival	37
7/21/22	Medieval Times Dinner & Tournament	48

Events :

Current / Upcoming Ticket Sales

Event	Event Date	Location	Time	Ticket Sales
Doo Wop Still Cruising	May 26	Palm Ridge	2pm	Sold Out
Summer Series	Dates Vary	Palm Ridge	5pm	TBD

Movies in the Park (Baseball Theme) ALL FREE BRING YOUR CHAIRS – PARTIAL CONCESSIONS AVAILABLE.

- *April 30th – A League of Their Own*
- *May 7th – Field of Dreams*
- *May 14th – The Natural*

New Ticketing program will start this month!

Capital Projects Update:

- **RHJ Environmental Services Office:** Masonry walls completed; Structural Steel roof in progress.
- **Beardsley Greenhouse:** Greenhouse structure fabrication, equipment, and glass are complete. General Contractor flat work, gutter system, site irrigation, electrical controls, plumbing trim and landscape granite are in progress.
- **RHJ Code Compliance Office:** Project scheduling, concrete floor saw cutting, electrical modifications in progress. Anticipate being able to frame walls by the end of this week.
- **Upcoming Projects beginning May 02, 2022:**
 - Beardsley Lobby Enclosure: Delay in getting metal window frames and glazing for the arched windows and door.
 - Beardsley End of Pool Fountain Demolition
 - Men's Club Flooring and Millwork Project